



[Manuals.plus](#) /

› [ATUVOS](#) /

› ATUVOS Dual System Air Tracker Tag AT2501 Instruction Manual

## ATUVOS AT2501

# ATUVOS Dual System Air Tracker Tag AT2501 Instruction Manual

Model: AT2501

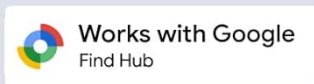
## 1. INTRODUCTION

---

The ATUVOS Dual System Air Tracker Tag AT2501 is a versatile Bluetooth tracking device designed to help you locate your belongings. It offers compatibility with both Apple's Find My network (for iOS devices) and Google's Find Hub network (for Android devices), providing broad usability. This tag is water-resistant and features a replaceable battery for extended use.

# Certified by Apple and Google fully compatible with iOS and Android systems

Note: Each product can only be paired with one phone per operating system.  
To switch systems, you must delete the information from the original phone and  
reset the product before re-pairing it with a phone running the other operating system.



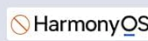
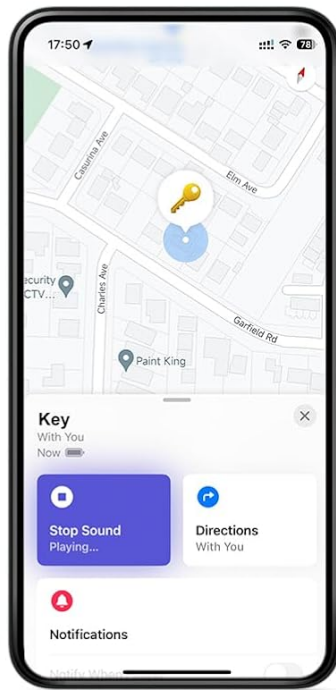
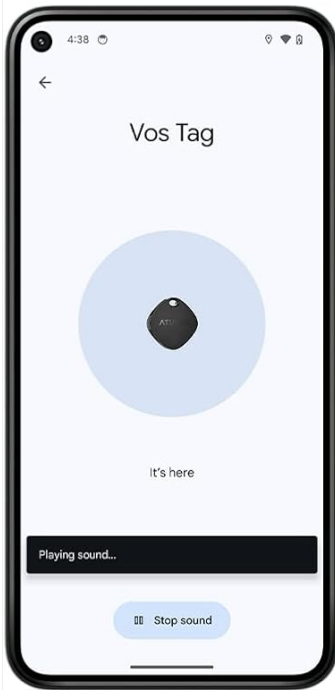
 **NOTE: Huawei device is not supported**

Image: ATUVOS Air Tracker Tag certified by Apple and Google, demonstrating compatibility with both iOS and Android systems.  
Note: Each product can only be paired with one phone per operating system. To switch systems, you must delete the information  
from the original phone and reset the product before re-pairing it with a phone running the other operating system.

**Supports Apple Find My and Google Find Hub app, compatible with Apple devices and most Android phones.**



iPhone



Google



Samsung



OPPO



Xiaomi



Others



**ⓧ HarmonyOS NOTE: Huawei device is not supported**

Image: ATUVOS Air Tracker Tag supporting Apple Find My and Google Find Hub apps, compatible with various Apple devices (iPhone) and most Android phones (Google, Samsung, OPPO, Xiaomi, and others). Huawei devices are not supported.

## 2. SETUP

### 2.1. Initial Pairing

The ATUVOS Air Tracker Tag AT2501 is designed for easy pairing with your smartphone. Please ensure your device's Bluetooth is enabled before starting the pairing process.

#### For Apple Find My App (iOS):

1. Turn on the Apple Find My App and Bluetooth on your iOS device.
2. Tap "Items" at the bottom menu, then tap "Add Item".
3. Select "Other Supported Item".
4. Press and hold the button on your ATUVOS Tag for 10 seconds to reset it and initiate pairing.
5. Follow the in-app instructions to complete the pairing process.

## For Google Find Hub App (Android):

1. Open the Android Find Hub App and ensure Bluetooth is enabled on your Android device (requires Android version 9+).
2. Turn on your ATUVOS Air Tracker Tag.
3. Place the tag near your Android device. A connection pairing window should automatically pop up.
4. Click "Connect" and follow the prompts to add the tag to the Android Find Hub App.

**Important Note:** The ATUVOS Air Tracker Tag cannot be paired with iOS and Android devices simultaneously. If you wish to switch between systems, you must first remove the tag from the currently paired app and reset the tag before pairing it with the new system.

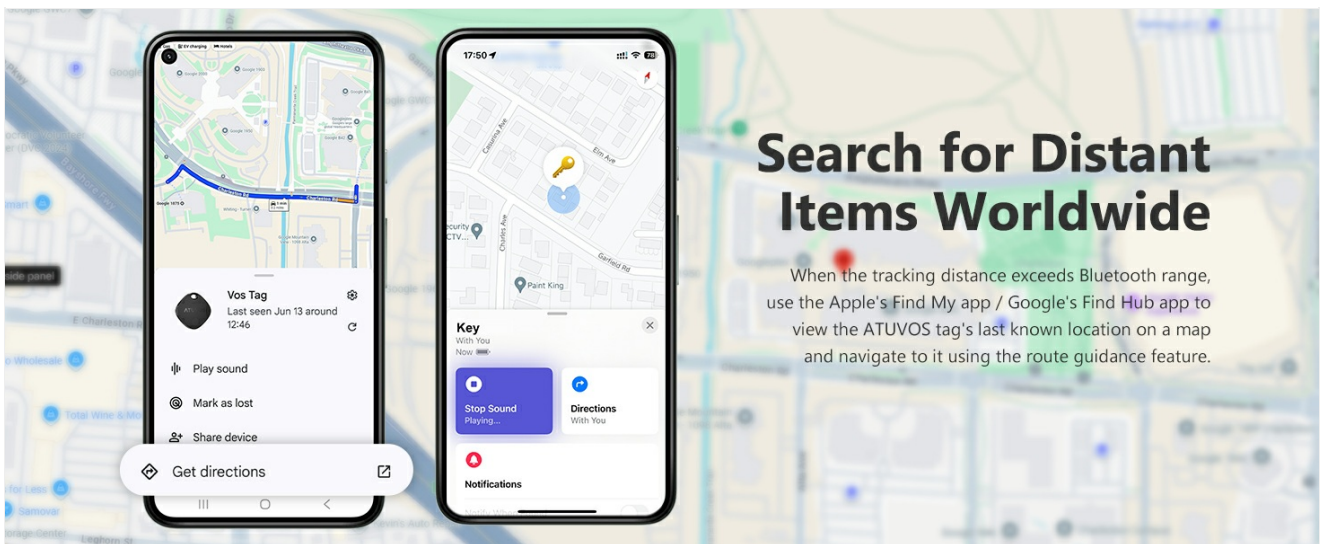


Image: Visual guide for pairing the ATUVOS Air Tracker Tag with the Apple Find My app, showing the steps to add a new item.

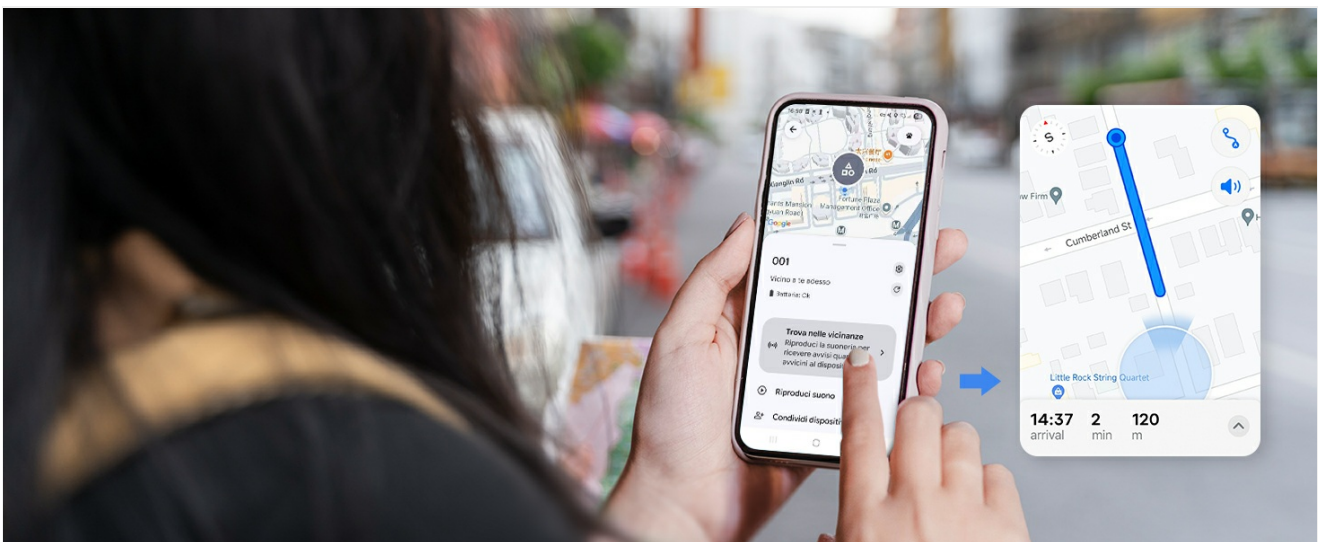


Image: Visual guide for linking the ATUVOS Air Tracker Tag with Google Find Hub, illustrating the connection process.

Video: Official guide on how to pair the ATUVOS Air Tracker Tag with either Google Find Hub or Apple Find My App, demonstrating the connection process.

## 3. OPERATING THE ATUVOS AIR TRACKER TAG

### 3.1. Finding Nearby Items

When your ATUVOS Tag is within Bluetooth range (up to 200 feet or 60 meters), you can use the paired app (Apple Find My or Google Find Hub) to make the tag emit a loud sound (80-100 decibels). This helps you pinpoint the exact location of your

item, even if it's hidden from view.

# Play Sound to Find Your Device

Tap the "Play Sound" button in Apple's Find My app or Google's Find Hub app to emit a beep and easily locate your items.

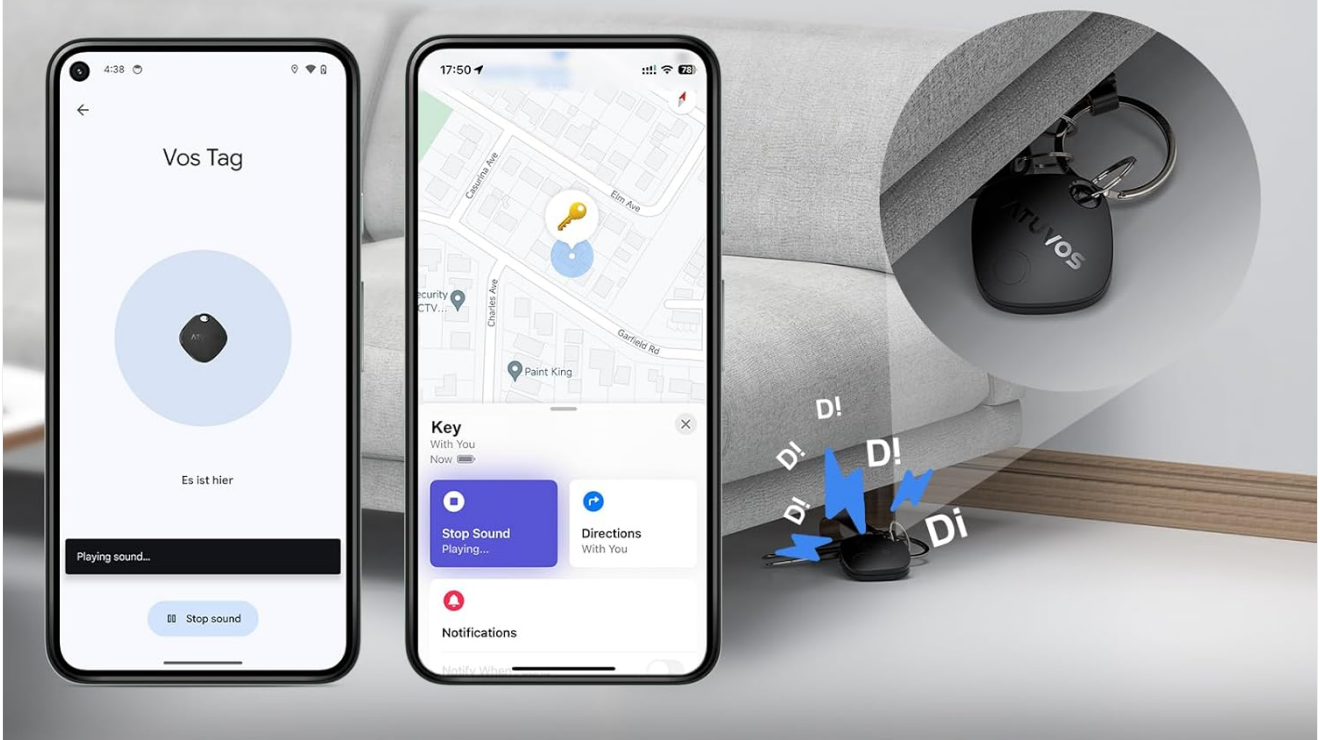


Image: The 'Play Sound' feature in the Find My or Find Hub app, used to make your ATUVOS Tag beep for easy location of nearby items.

## 3.2. Finding Far Away Items

If your item is outside the Bluetooth range of your device, the Apple Find My network or Google Find Hub network can help. These networks leverage millions of Apple or Android devices worldwide to anonymously detect your tag's location. You can then view its last known location on a map within the app and navigate to it using the route guidance feature. There are no monthly or annual fees for this service.

# Find Far Away

If you lose your ATUVOS dual-system tag, you can use the map in Apple's Find My app or Google's Find Hub app to find it.

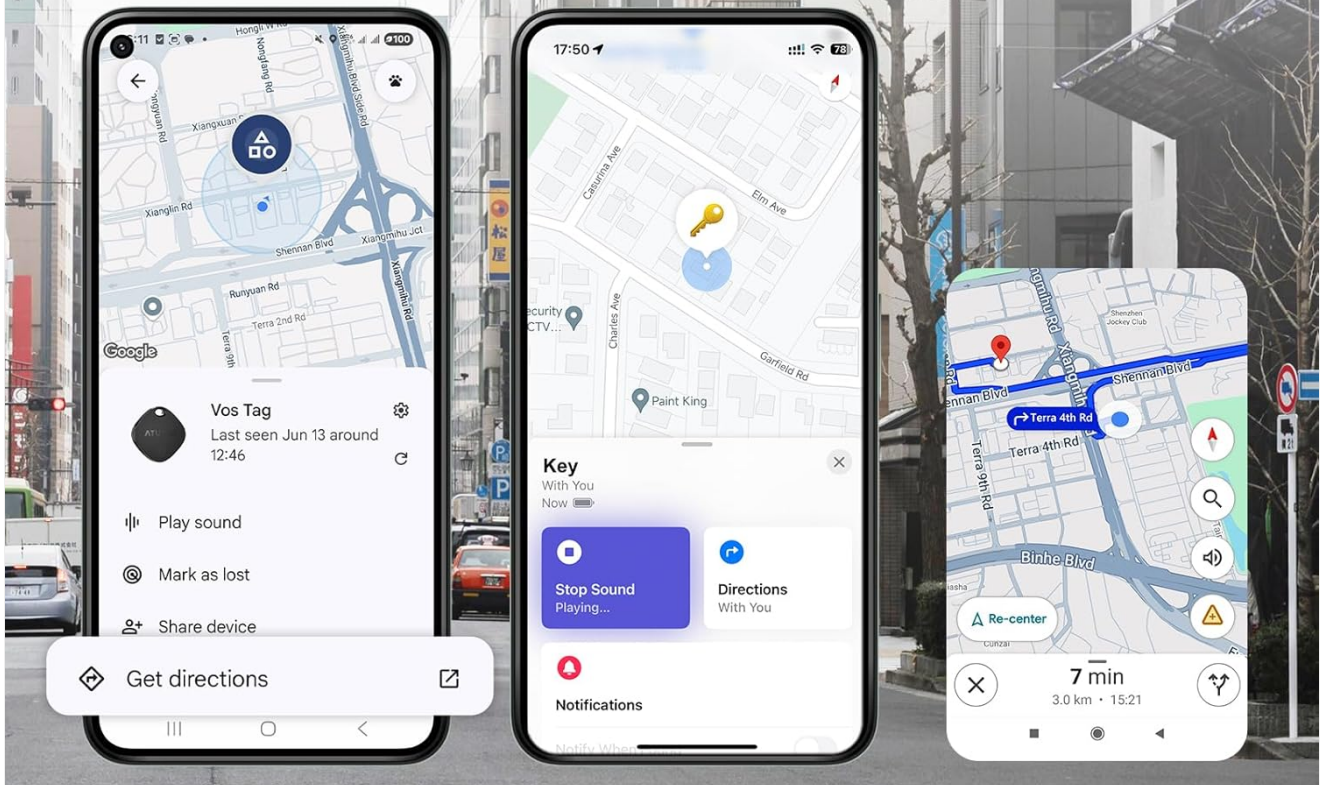


Image: The map view in the Find My or Find Hub app, showing how to locate your ATUVOS Tag when it is far away, utilizing the extensive network of devices.

## 3.3. Left Behind Reminders and Lost Mode

The ATUVOS Air Tracker Tag can notify you if you accidentally leave your item behind. If the tag disconnects from your iOS device's Bluetooth connection, you will receive an instant notification. Additionally, you can activate 'Lost Mode' in the app, which can display a message and contact information to anyone who finds your tag.

## 3.4. Sharing Location with Family

Both the Apple Find My App and Google Find Hub App support sharing the location of your ATUVOS Tag with family members or friends. This allows trusted contacts to view the item's location on a map. For Apple devices, ensure your iOS device is updated to iOS 17. Android devices require Android 9 or later for this feature.

Apple Find My app or Google Find Hub app can both share access permissions with friends and family, allowing trusted contacts to help locate shared items

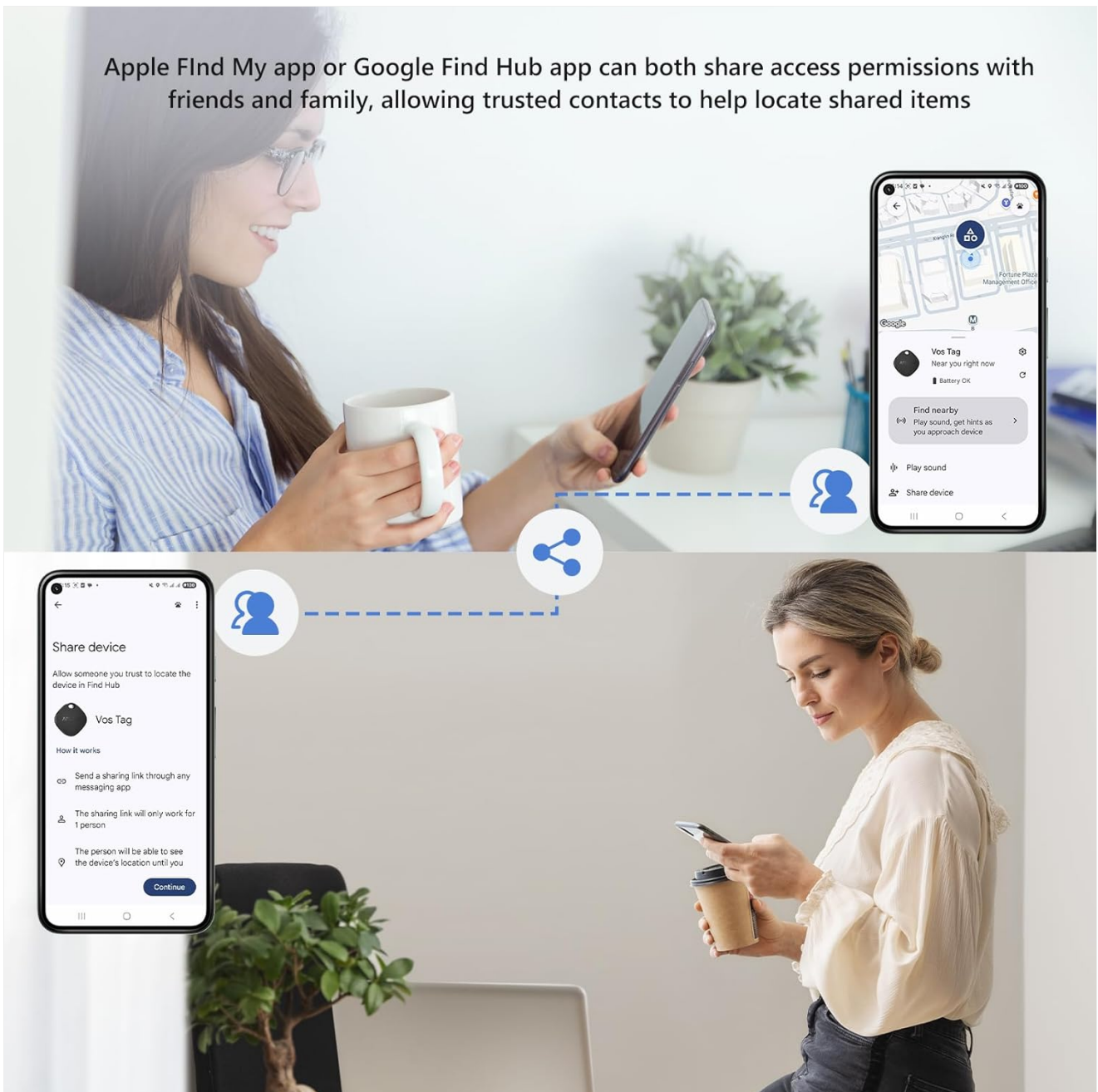


Image: The sharing feature within the Find My or Find Hub app, allowing users to share the location of their ATUVOS Tag with trusted family and friends.

Video: An overview of the ATUVOS Dual System Air Tracker Tag's features, including its dual compatibility and various tracking capabilities.

## 4. MAINTENANCE

---

### 4.1. Battery Replacement

The ATUVOS Air Tracker Tag uses a replaceable CR2032 button cell battery, which typically lasts for about one year. When the battery is low, you can easily replace it.

1. Locate the small opening on the side of the tag.
2. Use a small screwdriver or a guitar pick to gently pry open the battery cover.
3. Remove the old CR2032 battery.
4. Insert a new CR2032 battery with the positive (+) side facing up.
5. Align the battery cover and press firmly until it clicks into place.

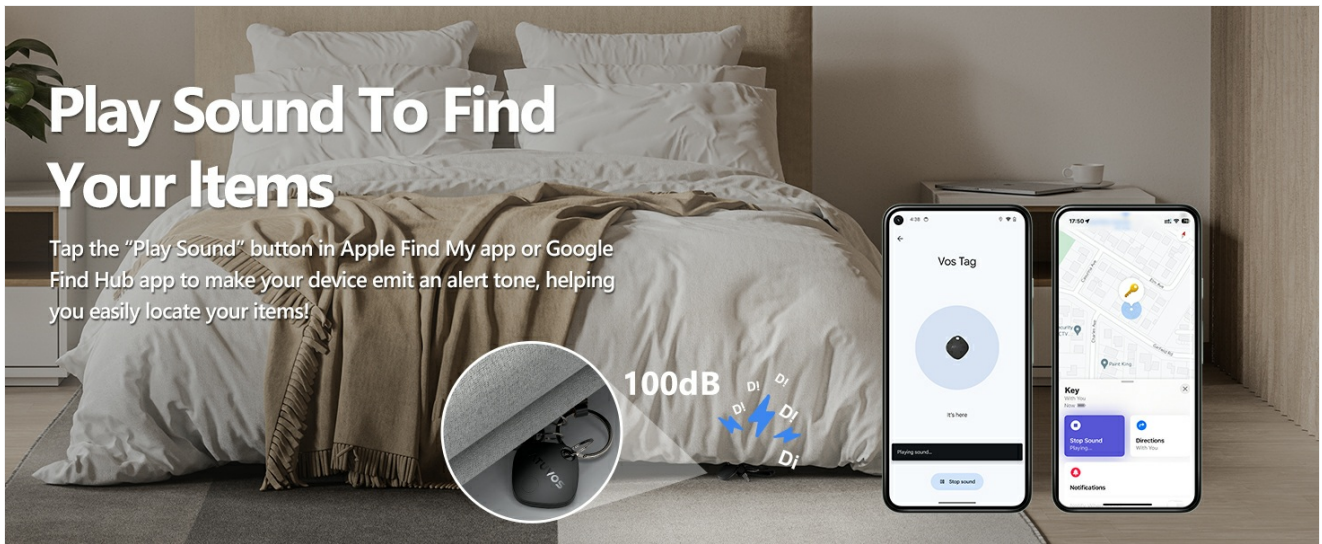


Image: Step-by-step visual instructions for replacing the CR2032 battery in the ATUVOS Air Tracker Tag.

Video: A detailed demonstration on how to replace the battery of the ATUVOS Air Tracker Tag.

## 4.2. Water Resistance

The ATUVOS Air Tracker Tag has an IP67 water-resistant rating. This means it is protected against dust ingress and can withstand immersion in water up to 1 meter for up to 30 minutes. It is designed to endure splashes, rain, and brief submersion, but it is not recommended for prolonged underwater use.

# IP67 Waterproof

Superior durability  
No need to worry about accidental water damage

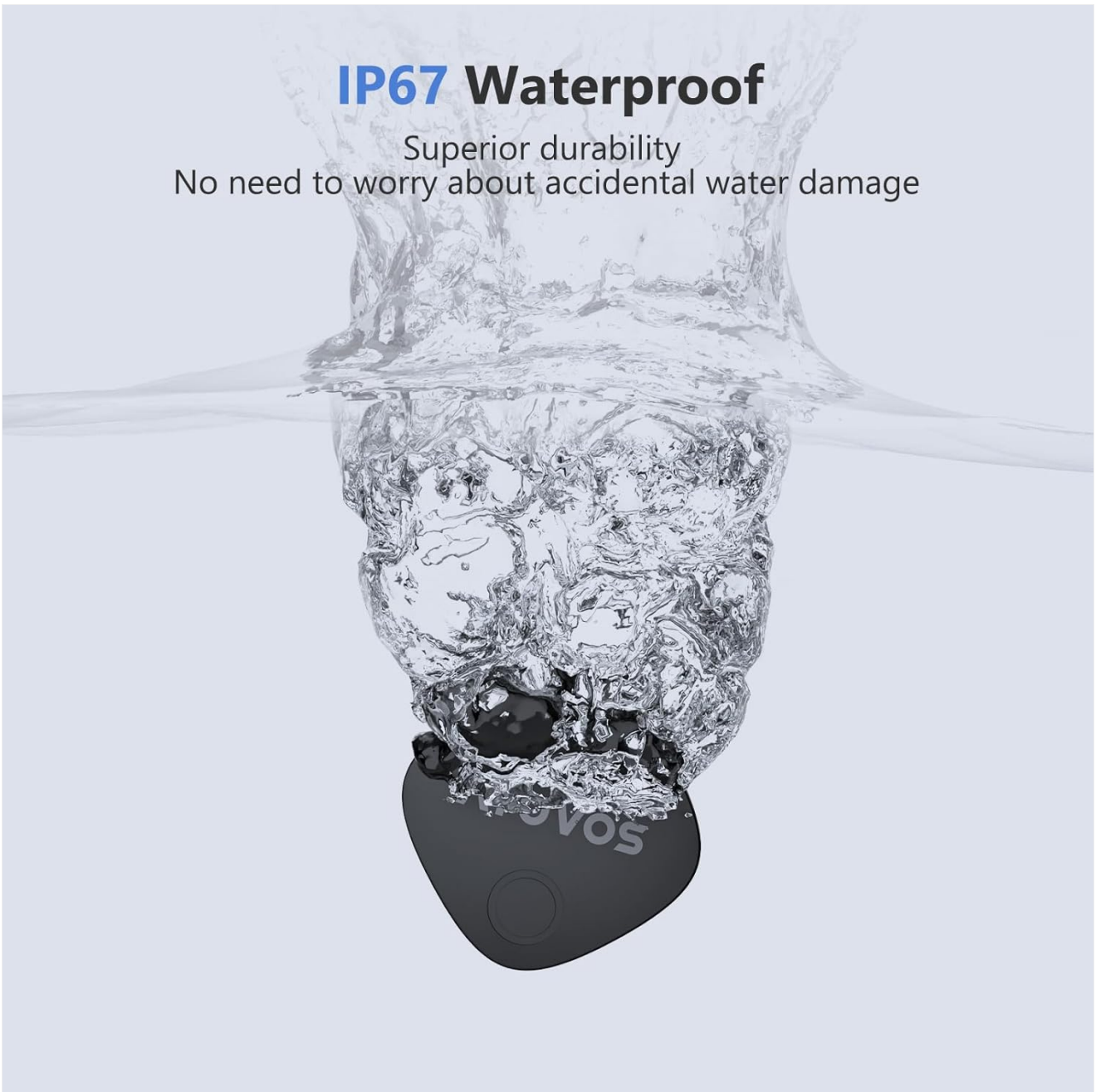


Image: The ATUVOS Air Tracker Tag demonstrating its IP67 water-resistant capability by being submerged in water.

## 5. TROUBLESHOOTING

---

- **Tag not pairing:** Ensure your smartphone's Bluetooth is on and the respective Find My or Find Hub app is updated to the latest version. Try resetting the tag by pressing and holding its button for 10 seconds.
- **No sound from tag:** Check the battery level in the app. If the battery is low, replace it. Ensure your phone's volume is up and the tag is within Bluetooth range.
- **Inaccurate location:** Location accuracy depends on the density of the Apple Find My or Google Find Hub network in the area. In remote areas, updates might be less frequent.
- **Cannot pair with both iOS and Android simultaneously:** This is a design limitation. The tag can only be paired with one operating system at a time. To switch, unpair from the current device and reset the tag.
- **Random beeping:** Some users have reported occasional random beeping. If this occurs frequently and is not related to a 'Left Behind' alert or manual activation, please contact customer support for assistance.

## 6. SPECIFICATIONS

---

<b>Brand</b>	ATUVOS
<b>Model</b>	AT2501
<b>Dimensions</b>	35mm x 35mm x 10mm (1.37in x 1.37in x 0.39in)
<b>Weight</b>	11g
<b>Battery Type</b>	1 x CR2032 (included)
<b>Battery Life</b>	Approximately 1 year
<b>Connectivity</b>	Bluetooth
<b>Range</b>	Up to 200 feet (60 meters)
<b>Water Resistance</b>	IP67
<b>Sound Level</b>	80-100 dB
<b>Compatibility</b>	Apple Find My (iOS 17+), Google Find Hub (Android 9+). Not compatible with Huawei devices.



Image: Detailed diagram illustrating the dimensions (35mm x 35mm x 10mm) and key features of the ATUVOS Air Tracker Tag, including sound level, water resistance, replaceable battery, and Bluetooth range.

## 7. WARRANTY

---

The ATUVOS Air Tracker Tag AT2501 comes with a **1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

## 8. CUSTOMER SUPPORT

---

For any questions, technical assistance, or support regarding your ATUVOS Air Tracker Tag, please contact our customer service team. We offer **24-hour customer service** to ensure you receive prompt and helpful support. Contact information can typically be found on the product packaging or the official ATUVOS website.