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## Epson ET-3950

# Epson EcoTank ET-3950 Wireless All-in-One Color Supertank Printer User Manual

Model: ET-3950 | Brand: Epson

## 1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Epson EcoTank ET-3950 Wireless All-in-One Color Supertank Printer. The ET-3950 is designed for home office use, featuring refillable ink tanks, wireless connectivity, and multi-function capabilities including printing, scanning, and copying.



Image 1.1: The Epson EcoTank ET-3950 All-in-One Printer shown with its accompanying ink bottles.

## 2. SETUP

## 2.1 Unpacking and Initial Placement

Carefully remove the printer from its packaging. Ensure all protective tapes and materials are removed. Place the printer on a stable, flat surface with adequate space for paper loading and output.

## 2.2 Filling the Ink Tanks

The EcoTank ET-3950 uses refillable ink tanks. Follow these steps to fill them:

1. Open the ink tank unit cover.
2. Open the cap for the ink tank you wish to fill.
3. Uncap the corresponding EcoFit ink bottle and insert it into the filling port. The ink will automatically stop flowing when the tank is full.
4. Remove the bottle, recap the ink tank, and close the ink tank unit cover.
5. Repeat for all colors.



Image 2.1: Illustration of the ink refilling process using an EcoFit bottle.

# Stress-Free, Cartridge-Free Printing

Use Epson's exclusive **EcoFit® bottles** to easily refill the high-capacity ink tanks, with up to **3 years of ink included** in the box—and with every replacement ink set<sup>1</sup>



100 MILLION SOLD

Worldwide 2011 – 10/2024



1 Based on average monthly document print volumes of about 150 pages.

Image 2.2: The printer's ink tanks and the uniquely keyed EcoFit ink bottles.

## 2.3 Powering On and Initial Configuration

Connect the power cord and press the power button. Follow the on-screen instructions on the 2.4" color display to complete the initial setup, including language selection and ink initialization.

## 3. OPERATING THE PRINTER

### 3.1 Loading Paper

Open the paper cassette and load paper face down. Adjust the paper guides to fit the paper size. The printer supports a 250-sheet paper capacity.

### 3.2 Printing Documents

To print, send a print job from your computer or mobile device. The printer supports up to 18 ISO ppm for black and 9 ISO ppm for color. Auto duplex printing is available for two-sided documents.

# EcoTank® ET-3950

Wireless | Print | Copy | Scan | ADF

HOME HOME OFFICE SMALL BUSINESS PHOTO/GRAFICS

Print Speeds<sup>†</sup>

**18**  
BLACK  
ISO PPM

**9**  
COLOR  
ISO PPM



Mobile device  
not included.



Wi-Fi® 5 & Mesh  
Connectivity



Auto 2-Sided  
Printing



250-Sheet  
Paper  
Capacity



High-Quality  
Photo Printing  
& Scanning



2.4" Color  
Display



Smart  
Mobile  
Printing<sup>1</sup>

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit [epson.com/printspeed](http://epson.com/printspeed)

1 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect™ enabled printers and compatible devices and apps, visit [epson.com/connect](http://epson.com/connect)

Image 3.1: The printer's control panel displaying print speeds and connectivity options.

## 3.3 Scanning Documents

Place documents on the scanner glass or in the Auto Document Feeder (ADF). Use the printer's control panel or the Epson Smart Panel app to initiate a scan. The scanner supports both flatbed and sheetfed scanning.

## 3.4 Copying Documents

Place the original document on the scanner glass or in the ADF. Use the printer's control panel to select copy settings (e.g., number of copies, color/black & white, size) and start the copying process. The printer can make up to 99 copies per run.

## 3.5 Wireless Connectivity

The ET-3950 supports Wi-Fi and Ethernet connectivity. To connect wirelessly, navigate to the network settings on the printer's display and follow the instructions to connect to your Wi-Fi network. Mobile printing is supported via the Epson Smart Panel app and Apple AirPrint.

## 4. MAINTENANCE

## 4.1 Ink Refilling

Monitor ink levels through the transparent ink tanks or the printer's display. When an ink tank is low, refill it using genuine Epson 502 ink bottles. Refer to section 2.2 for detailed refilling instructions.



Image 4.1: Genuine Epson 502 ink bottles for refilling the EcoTank system.

## 4.2 Cleaning the Printer

Regularly clean the exterior of the printer with a soft, damp cloth. For print quality issues, perform a nozzle check and head cleaning from the printer's maintenance menu. Consult the on-screen guide for specific cleaning procedures.

**Important:** Use only genuine Epson ink for optimal print quality and to prevent damage not covered by the printer's limited warranty.

# Epson® Genuine Ink Promise

Epson is committed to delivering the highest-quality and most reliable inks for your printing experience. Epson's Promise is backed by our outstanding Service & Support and Warranty Programs.



Epson strongly recommends the use of Genuine Epson Inks for a quality printing experience. Non-Epson inks and inks not formulated for your specific printer may cause damage that is not covered by the Epson warranty.

SCROLL DOWN TO "FROM THE MANUFACTURER" TO LEARN MORE.

Image 4.2: Epson's recommendation to use genuine ink for best performance.

## 5. TROUBLESHOOTING

### 5.1 Common Issues and Solutions

- **Printer Not Responding:** Check power connection, USB/Ethernet cable, and Wi-Fi status. Restart the printer and computer.
- **Poor Print Quality:** Perform a nozzle check and head cleaning. Ensure genuine Epson ink is used and ink tanks are not empty.
- **Paper Jams:** Open covers and carefully remove any jammed paper. Refer to the printer's display for specific jam locations.
- **Network Connection Issues:** Verify Wi-Fi password and network stability. Restart your router and printer.

For more detailed troubleshooting, refer to the printer's on-screen help or the Epson support website.

## 6. SPECIFICATIONS

Feature	Detail
Product Dimensions	13.7"D x 14.8"W x 9.4"H
Maximum Media Size	8.5 x 14 inch
Power Consumption	15 Watts (On-mode)
Print Media Type	Paper (plain)
Scanner Type	Flatbed, Sheetfed
Max Input Sheet Capacity	250 sheets
Maximum Color Print Resolution	4800 x 1200 Dots Per Inch
Maximum Black and White Print Resolution	4800 dpi
Dual-sided Printing	Yes (Automatic Duplex)
Maximum Copies Per Run	99
Color Depth	Input: 48-bit color / Output: 24-bit color
Hardware Interface	Ethernet, USB
Connectivity Technology	Ethernet, USB, Wi-Fi
Printing Technology	Inkjet (PrecisionCore Heat-Free)
Special Features	Auto Document Feeder, Auto-Duplex, Network-Ready, Refillable Ink Tank
Maximum Print Speed (Color)	9 ppm (ISO)
Maximum Print Speed (Monochrome)	18 ppm (ISO)
Item Weight	15.9 pounds
Model Name	EcoTank ET-3950
Compatible Cartridge	Epson 502 ink

## 7. WHAT'S IN THE BOX

Upon unpacking, you should find the following items:

- Epson EcoTank ET-3950 All-in-One Printer
- Start Here Guide (manual)
- Power Cord
- 1 bottle of 502 Black ink (127 mL)
- 1 bottle each of 502 Cyan, Magenta, Yellow ink (70 mL each)

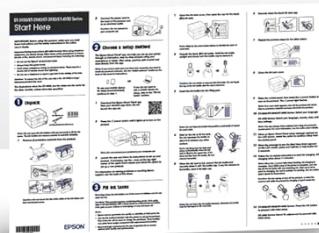
# What's in the Box

## EcoTank® ET-3950

All-in-One Supertank Printer



## Start Here Guide



## EcoTank 502® Ink Bottles

\* We recommend genuine Epson® ink for the best print quality and performance.

Image 7.1: All components included with the Epson EcoTank ET-3950 printer.

## 8. WARRANTY AND SUPPORT

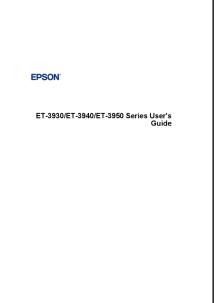
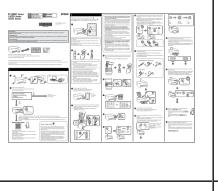
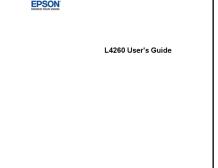
### 8.1 Warranty Information

The Epson EcoTank ET-3950 comes with a limited warranty. Please refer to the "Start Here Guide" included in the box or visit the official Epson website for detailed warranty terms and conditions.

### 8.2 Customer Support

For technical assistance, product registration, or to download the latest drivers and software, please visit the official Epson support website or contact Epson customer service. Contact information can typically be found on the Epson website or in your product documentation.

## Related Documents - ET-3950

	<p><a href="#">Epson ET-3930/ET-3940/ET-3950 Series User's Guide</a></p> <p>This comprehensive user's guide provides detailed instructions and information for the Epson ET-3930, ET-3940, and ET-3950 series printers. It covers product basics, setup, network connectivity (Wi-Fi and wired), paper handling, copying, printing from various devices (Windows, Mac, smartphones, tablets), scanning operations, ink refilling, maintenance procedures, print quality adjustments, and troubleshooting common issues. Essential for users seeking to maximize the functionality of their Epson EcoTank printer.</p>
	<p><a href="#">Epson EcoTank ET-2803 All-in-One Printer: Specifications &amp; Features</a></p> <p>Detailed specification sheet for the Epson EcoTank ET-2803, a cartridge-free all-in-one supertank printer featuring wireless connectivity, high-capacity ink tanks, impressive print quality, and scanner/copier functions. Learn about its print speeds, paper handling, connectivity options, and eco-friendly features.</p>
	<p><a href="#">Epson EcoTank ET-2860/L3270/L1270 Series: Start Here Guide</a></p> <p>This guide provides instructions for setting up and using your Epson EcoTank ET-2860, L3270, or L1270 series printer. It covers initial ink refilling, printer setup, control panel functions, troubleshooting, and maintenance.</p>
	<p><a href="#">Epson ET-2750 Start Here: Quick Setup Guide</a></p> <p>A concise guide for setting up your Epson ET-2750 EcoTank printer, covering unpacking, ink tank filling, paper loading, and software installation.</p>
	<p><a href="#">Epson ET-2810 Series und L3250 Series Benutzerhandbuch</a></p> <p>Umfassendes Benutzerhandbuch für die Epson ET-2810 Serie und L3250 Serie Drucker von Seiko Epson Corporation. Enthält detaillierte Anleitungen zu Drucken, Kopieren, Scannen, Papierhandhabung, Wartung, Fehlerbehebung und wichtigen Sicherheitshinweisen.</p>
	<p><a href="#">Epson L4260 User's Guide: Setup, Operation, and Troubleshooting</a></p> <p>Comprehensive user guide for the Epson L4260 printer, covering setup, Wi-Fi networking, printing, scanning, refilling ink, maintenance, and troubleshooting. Learn to operate your Epson L4260 efficiently.</p>