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> WALI Vertical Dual Monitor Wall Mount (Model 012ARMV-49) Instruction Manual

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Model: 012ARMV-49 | Brand: WALI

1. INTRODUCTION AND PRODUCT OVERVIEW

This manual provides detailed instructions for the installation, operation, and maintenance of your WALI Vertical Dual Monitor Wall Mount, Model 012ARMV-49. This mount is designed to support two monitors in a stacked configuration, optimizing desk space and providing ergonomic viewing angles.

The mount supports displays from 17 to 49 inches, with a maximum weight capacity of 44 lbs (20 kg) per arm. It is compatible with VESA 75x75mm and 100x100mm mounting patterns. Key features include flexible tilt, swivel, and height adjustments, along with 360-degree rotation for versatile screen positioning.



Figure 1: WALI Vertical Dual Monitor Wall Mount with two curved monitors.

2. SAFETY INFORMATION

Please read and understand all instructions before installation and use. Failure to do so may result in personal injury or property damage. Keep this manual for future reference.

- **Weight Capacity:** Do not exceed the maximum weight capacity of 44 lbs (20 kg) per monitor. Exceeding this limit can result in serious injury or product failure.
- **Monitor Size:** Ensure your monitors are within the supported size range of 17-49 inches.
- **VESA Compatibility:** Verify your monitor's VESA mounting pattern (75x75mm or 100x100mm) before installation.
- **Wall Type:** This mount is designed for installation on concrete/brick walls or wooden studs. Do not install on drywall alone.

- **Professional Installation:** If you are unsure about the installation process or wall type, consult a qualified professional.
- **Moving Parts:** Keep hands and fingers clear of moving parts during adjustment to prevent pinching.
- **Children:** Keep small parts and packaging materials away from children, as they may pose a choking hazard.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged. If any parts are missing or damaged, contact WALI customer support.

- 1 x WALI Vertical Dual Monitor Wall Mount (Black)
- Mounting Hardware Kit (includes screws, washers, wall anchors for masonry, and self-tapping screws for wood)
- User Manual

4. SPECIFICATIONS

Feature	Specification
Mounting Type	Wall Mount
Movement Type	Articulating
Brand	WALI
Material	Dual aerospace-grade aluminum mounting brackets, High-strength steel pole
Color	Black
Compatible Devices	Monitor, Television
Maximum Tilt Angle	20 Degrees
Minimum Supported Screen Size	17 Inches
Maximum Supported Screen Size	49 Inches
Model Number	012ARMV-49
VESA Compatibility	75x75mm, 100x100mm
Weight Capacity	44 lbs (20 kg) per arm

5. SETUP AND INSTALLATION

Follow these steps carefully to install your WALI Vertical Dual Monitor Wall Mount.

5.1 Wall Preparation

- **Identify Wall Type:** This mount is suitable for wooden studs, solid concrete walls, and brick walls.
- **Locate Studs (for wood walls):** Use a stud finder to locate the center of a wooden stud. Mark the drilling locations.
- **Mark Drilling Locations:** Hold the wall plate against the wall at your desired height and mark the screw holes. Ensure it is level.



Figure 2: Wall compatibility for installation.

5.2 Attaching the Wall Plate

- **Drill Pilot Holes:** Drill pilot holes at the marked locations. The size of the drill bit will depend on your wall type and the provided hardware.
- **Secure Wall Plate:** Attach the wall plate to the wall using the appropriate screws and anchors for your wall type. Ensure it is firmly secured.

4 SCREWS 3 MINUTES QUICK INSTALLATION



Figure 3: Securing the wall mount plate.

5.3 Attaching VESA Plates to Monitors

- **Remove Original Stand:** Carefully remove the original stand from your monitors.
- **Attach VESA Plate:** Align the VESA plate with the mounting holes on the back of your monitor. Use the provided screws to secure the plate. Ensure the plate is oriented correctly for vertical stacking.

5.4 Mounting Monitors to the Arm

- **Slide Arm onto Wall Base:** Carefully slide the monitor arm assembly onto the secured wall base.
- **Attach Monitors:** With assistance, carefully lift each monitor and slide its VESA plate onto the corresponding arm bracket. Ensure it clicks securely into place.
- **Secure Monitors:** Use the safety screws or clips to prevent accidental dislodgement of the monitors from the arms.



Figure 4: Monitor arm assembly and attachment points.

5.5 Cable Management

- **Route Cables:** Utilize the integrated cable management system to route monitor cables neatly along the arm and down the wall pole.
- **Secure Cables:** Use the provided clips or ties to secure the cables, preventing clutter and ensuring a clean setup.



Figure 5: Integrated cable management system.

6. OPERATING INSTRUCTIONS (ADJUSTMENTS)

The WALI Vertical Dual Monitor Wall Mount offers various adjustments for optimal viewing comfort.

- **Height Adjustment:** The monitors can be adjusted vertically along the main pole. Loosen the adjustment screws on the arm brackets, slide the monitors to the desired height, and then re-tighten the screws. The maximum height adjustment is 28.74 inches.
- **Tilt Adjustment:** Tilt the monitors up to +50 degrees or down to -20 degrees to reduce glare and find your preferred viewing angle.
- **Swivel Adjustment:** Swivel the monitors up to +/-90 degrees horizontally for collaborative work or to adjust the viewing direction.
- **Rotation:** Rotate the monitors 360 degrees to switch between landscape and portrait orientations.

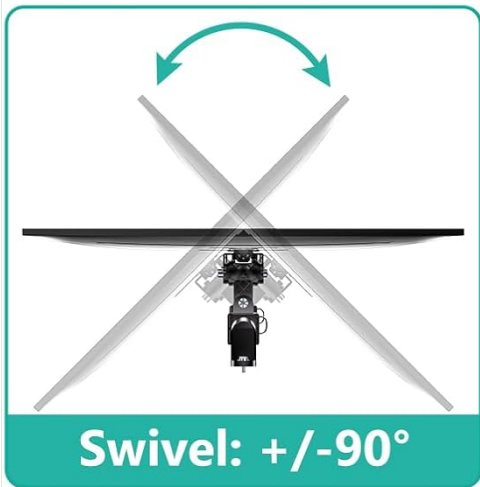
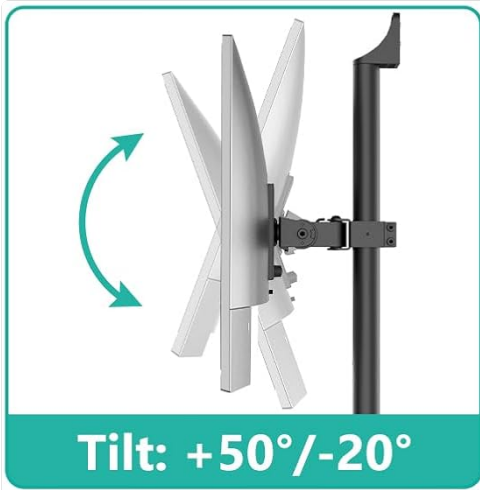


Figure 6: Tilt, Swivel, and Rotation adjustments.

FULL MOTION ADJUSTMENT

Max 44lbs per screen

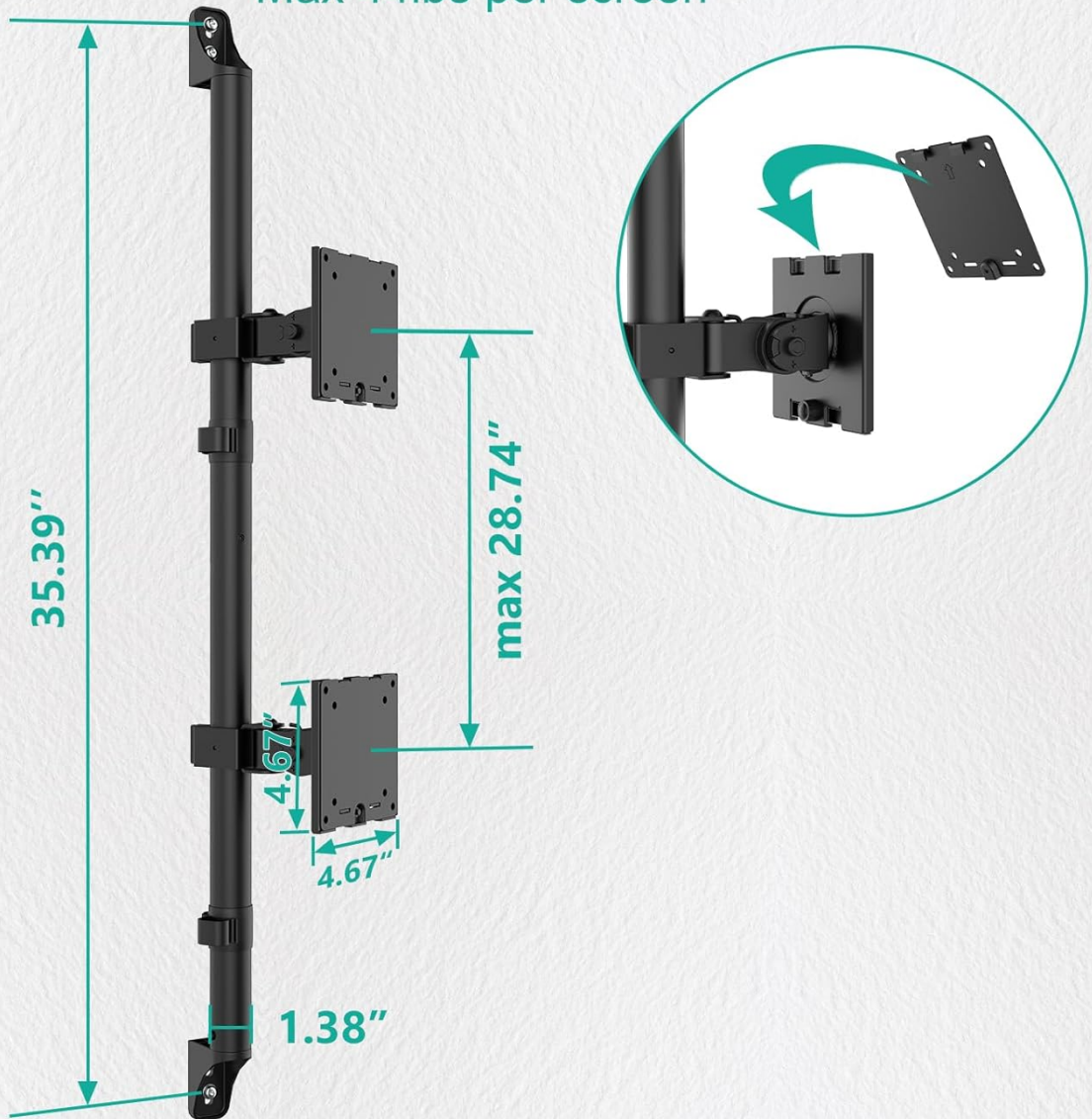


Figure 7: Full motion adjustment range and dimensions.

7. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your monitor mount.

- **Cleaning:** Wipe the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Check Tightness:** Periodically check all screws and connections to ensure they are tight and secure. Retighten if necessary.
- **Inspect for Damage:** Regularly inspect the mount for any signs of wear, damage, or corrosion. Discontinue use and contact support if any issues are found.

8. TROUBLESHOOTING

If you encounter issues with your WALI Vertical Dual Monitor Wall Mount, refer to the following common problems and solutions:

- **Monitor Sags or Does Not Hold Position:**
 - Ensure the monitor weight is within the 44 lbs (20 kg) per arm limit.
 - Tighten the tension adjustment screws on the arm joints using the included tool.
- **Mount Feels Unstable:**
 - Verify that the wall plate is securely fastened to the wall with appropriate anchors for your wall type.
 - Check that all connections between the arm and the VESA plates are tight.
- **Difficulty Adjusting Monitor Position:**
 - Loosen the tension adjustment screws slightly if the movement is too stiff.
 - Ensure no cables are obstructing the movement of the arms.

9. WARRANTY AND SUPPORT

Your WALI Vertical Dual Monitor Wall Mount comes with a **10-Year Warranty**, covering defects in materials and workmanship under normal use.

For technical assistance, missing parts, or warranty claims, please contact WALI customer support. Our experienced and friendly US-based customer support team is available to assist you 7 days a week.

Contact Information: Refer to the WALI website or product packaging for the most current contact details.