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> Memorex 64GB USB 3.1 Flash Drive Instruction Manual

PNY 32020006432

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Model: 32020006432

INTRODUCTION

The Memorex USB 3.1 Flash Drive is designed for portable data storage and transfer. It utilizes USB 3.1 Gen 1 technology to provide faster transfer speeds compared to USB 2.0 devices. This drive is suitable for storing and transferring various file types, including large documents, high-resolution photos, and HD videos.

This manual provides essential information for the proper use, maintenance, and troubleshooting of your Memorex USB 3.1 Flash Drive.



Image: Two Memorex 64GB USB 3.1 flash drives, illustrating the product's design and dual-pack nature.

KEY FEATURES

- **Ultimate Storage Solution:** Durable and lightweight design for mobile storage.
- **USB 3.1 Technology:** Utilizes USB 3.1 Gen 1 for enhanced data transfer speeds.
- **Fast Transfers:** Capable of transfer speeds approximately 10 times faster than standard Memorex USB 2.0 Flash Drives.
- **Reliable Portable Storage:** Efficiently transfers large documents, high-resolution photos, and HD videos.
- **Compatibility:** Compatible with most PC and Mac laptop and desktop computers featuring a USB 3.1 Gen 1 port.

Backwards compatible with USB 3.0 and USB 2.0 host devices at their respective speeds.

SETUP

1. **Identify USB Port:** Locate an available USB Type-A port on your computer. For optimal performance, use a USB 3.1 Gen 1 (or USB 3.0) port, often identified by a blue internal tab.
2. **Insert Flash Drive:** Carefully insert the Memorex USB 3.1 Flash Drive into the USB port. Ensure the drive is fully seated.
3. **Automatic Recognition:** Your operating system (Windows, macOS, Linux) should automatically detect and install the necessary drivers for the flash drive. This process usually takes a few seconds.
4. **Access Drive:** Once recognized, the flash drive will appear as a removable disk drive in "This PC" (Windows) or "Finder" (macOS). You can now open the drive to access its contents or begin transferring files.



Image: The Memorex USB 3.1 flash drive connected to a laptop's USB port, demonstrating typical usage.

OPERATING INSTRUCTIONS

Transferring Files to the Drive:

1. Open the flash drive's folder.
2. Drag and drop files or folders from your computer into the flash drive's folder, or copy and paste them.
3. A progress bar will indicate the transfer status. For large files, ensure the transfer is complete before proceeding.

Transferring Files from the Drive:

1. Open the flash drive's folder.

2. Drag and drop files or folders from the flash drive to a location on your computer, or copy and paste them.

Safely Removing the Drive:

It is crucial to safely eject the flash drive before physically removing it to prevent data corruption.

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray (bottom-right corner), then select the Memorex drive. Wait for the "Safe to Remove Hardware" message.
- **macOS:** Drag the flash drive icon from the desktop or Finder sidebar to the Trash icon, or right-click (Ctrl-click) the drive icon and select "Eject [Drive Name]".

MAINTENANCE

- **Physical Care:** Keep the flash drive clean and free from dust and debris. Avoid exposing it to extreme temperatures, direct sunlight, or moisture.
- **Protect Connector:** When not in use, ensure the USB connector is protected by its cap or by retracting the connector if it has a sliding mechanism.
- **Data Backup:** While flash drives are reliable, it is always recommended to back up important data to another storage medium (e.g., cloud storage, external hard drive) to prevent data loss.
- **Avoid Sudden Removal:** Always follow the safe ejection procedure before removing the drive from your computer.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Drive not recognized.	Improper insertion, faulty USB port, driver issue.	Ensure drive is fully inserted. Try a different USB port on your computer. Try the drive on another computer to rule out a computer-specific issue. Restart your computer.
Slow transfer speeds.	Connected to a USB 2.0 port, large number of small files, background processes.	Connect to a USB 3.1 Gen 1 (blue) port for optimal speed. Transferring many small files is inherently slower than fewer large files. Close unnecessary applications running in the background.
"Disk is write-protected" error.	File system error, drive corruption.	Check disk for errors using your operating system's disk utility (e.g., Disk Management in Windows, Disk Utility in macOS). If data is not critical, consider reformatting the drive (this will erase all data).

SPECIFICATIONS

Feature	Detail
Brand	PNY (Memorex branded product)
Model Number	32020006432

Feature	Detail
Memory Storage Capacity	64 GB
Connectivity Technology	USB
Flash Memory Type	USB Type-A
Hardware Interface	USB
Color	Black
Item Weight	1.06 ounces
Package Dimensions	5.71 x 3.9 x 0.55 inches
Write Speed	10x faster than USB 2.0
Special Feature	Durable, Lightweight, Sliding Design, Faster Transfers
UPC	751492644615

WARRANTY AND SUPPORT

For information regarding product warranty, technical support, or customer service, please refer to the official PNY website or contact their customer support channels. Specific warranty terms and conditions may vary by region and purchase date.

It is recommended to retain your proof of purchase for warranty claims.

For additional assistance, you may visit the [PNY Store on Amazon](#).

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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