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› UGREEN FineTrack Smart Finder User Manual

UGREEN CM919

UGREEN FineTrack Smart Finder User Manual

Model: CM919

INTRODUCTION

The UGREEN FineTrack Smart Finder is a compact, rechargeable tracking device designed to help you locate your personal items. It integrates seamlessly with Apple's Find My network, allowing iOS users to track their belongings globally. This manual provides essential information for the safe and effective use of your Smart Finder.



Image: UGREEN FineTrack Smart Finder product banner, showing the device and its name.

SETUP

Follow these steps to set up your UGREEN FineTrack Smart Finder with your iOS device:

1. **Power On:** Press and hold the power button on the device for 2 seconds to turn it on.
2. **Enable Bluetooth:** On your iPhone or iPad, ensure Bluetooth is enabled.
3. **Open Find My App:** Open the Apple "Find My" app on your iOS device.
4. **Add Item:**
 - Navigate to the "Items" tab.
 - Tap the "+" icon.
 - Select "Add Other Item".
 - Place the Smart Finder near your iPhone and follow the on-screen instructions to pair the device.
 - Assign a name to your Smart Finder.
5. **Existing Users:** If you are an existing user, click the "+" icon on the right side of the "Items" page, select "Add Other Item", and the system will display the product pairing information.

Note: The product must be added within 5 minutes of powering on. If not added within this time, the product will automatically shut down. Restart the device and repeat the process if this occurs.



Image: Visual guide for connecting the UGREEN FineTrack Smart Finder to the Apple Find My app, showing an iPhone screen with pairing instructions.

OPERATING INSTRUCTIONS

Locating Nearby Items

If your item is nearby, you can make the Smart Finder play a sound to help you locate it.

- Open the "Find My" app on your iOS device.
- Go to the "Items" tab and select your UGREEN FineTrack Smart Finder.
- Tap "Play Sound". The Smart Finder will emit a loud buzzer sound (up to 80dB) to guide you to its location.

近くを探す

「音を鳴らす」をタップするだけでアイテムを鳴らすことができ、ベッドやソファに置き忘れた場合でも簡単に見つかります。

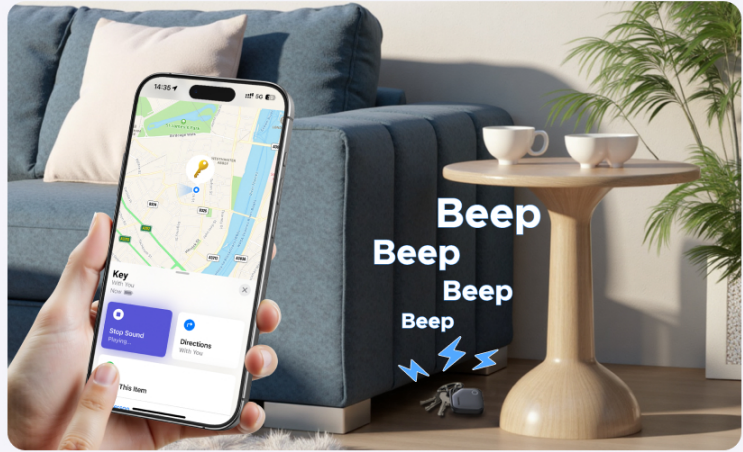


Image: An iPhone displaying the Find My app with a "Play Sound" option, and keys on the floor emitting sound waves, indicating a nearby item being located.

Locating Distant Items

For items that are far away, the Apple Find My network can help you track their location globally.

- Open the "Find My" app on your iOS device.
- Go to the "Items" tab and select your UGREEN FineTrack Smart Finder.
- Tap "Directions" to view the item's precise location on a map and get navigation assistance.

遠くにあるものを探す

「経路」をタップすると、そのアイテムの正確な位置が表示され、紛失したアイテムを素早く見つけることができます。



Image: An iPhone displaying the Find My app with a map showing directions to a lost item, such as luggage at an airport.

Anti-Loss Notifications

Receive instant notifications if you leave your tracked item behind.

- Ensure "Notify When Left Behind" is enabled for your Smart Finder in the Find My app settings.
- You will receive an alert on your iOS device if the Smart Finder separates from you.

置き去り警報

離れるとすぐに通知が届き、物品の紛失を防ぎます。



Image: An iPhone displaying a "handbag left behind" notification, showing the item was last seen near an airport, preventing loss.

Sharing Functionality

You can share the location of your FineTrack Smart Finder with up to 5 other Apple devices, making it ideal for family use or shared items.

- In the Find My app, select your Smart Finder.
- Look for the option to "Share This Item" and follow the prompts to add other Apple ID users.

位置情報を共有

最大5人までFineTrackを共有できます。



注：1台のスマートフォンに最大32台まで接続可能です

Image: A map showing a central item (keys) being tracked and shared among five different user avatars, illustrating the sharing feature.

SAFETY INFORMATION

Anti-Stalking Prevention

The UGREEN FineTrack Smart Finder includes built-in features to prevent unwanted tracking. If an unknown Smart Finder is detected moving with you over time, your iOS device will alert you, allowing you to take action.

迷惑な追跡を防止

内蔵の追跡防止機能が、誰かがあなたを追跡しようとした場合に警告します。



Image: An iPhone displaying a notification about an unknown tracker (similar to AirTag) found moving with the user, highlighting the anti-stalking feature.

MAINTENANCE

Charging the Device

The UGREEN FineTrack Smart Finder features a rechargeable battery, eliminating the need for frequent battery replacements.

- Connect the device to a USB-C charging cable.
- A full charge provides up to 1 year of battery life.
- During charging, a red indicator light will illuminate. Upon completion of charging, the indicator light will turn white.

充電式バッテリーは 最長1年間持続

頻繁な電池交換が不要で、より環境に優しい使用が可能です。

注：充電中は赤色ランプが点灯し続けます。充電完了後は白色ランプが点灯し続けます。



Image: The UGREEN FineTrack Smart Finder connected to a USB-C charger plugged into a wall outlet, illustrating its rechargeable feature.

TROUBLESHOOTING

Issue	Possible Cause / Solution
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Issue	Possible Cause / Solution
Device not pairing	<ul style="list-style-type: none"> • Ensure the device is powered on. • Make sure Bluetooth is enabled on your iOS device. • Ensure the device is within range of your iOS device during pairing. • Try restarting the Smart Finder and your iOS device. • Confirm pairing is attempted within 5 minutes of powering on the Smart Finder.
No sound when locating	<ul style="list-style-type: none"> • Check if the device battery is charged. • Ensure the device is within Bluetooth range of an active Apple device on the Find My network. • Verify the "Play Sound" function is selected in the Find My app.
Inaccurate location tracking	<ul style="list-style-type: none"> • Location accuracy depends on the proximity of other Apple devices in the Find My network. • Ensure your iOS device has a stable internet connection.
Battery drains quickly	<ul style="list-style-type: none"> • Ensure the device is fully charged. • Extreme temperatures can affect battery performance. • If the issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	UGREEN
Model Number	CM919
Manufacturer Model Number	75119
Dimensions (L x W x H)	36 mm x 36 mm x 9 mm
Material	Plastic
Battery Type	1 Lithium Polymer battery (included)
Battery Life (Average)	Up to 1 year on a single charge
Charging Method	USB-C Rechargeable
Sound Level	80 dB
Management Method	App (Apple Find My)
Compatibility	iOS devices only (Apple Find My network)

WARRANTY

UGREEN provides a **24-month manufacturer's warranty** for this product from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

Exclusions: The warranty does not cover damage caused by intentional misuse, accidents, or unauthorized modifications by the customer or third parties.

To ensure full warranty service and support, please verify that your product was purchased from an authorized UGREEN retailer, specifically "Ugreen Japan Co., Ltd." for purchases made in Japan.

CUSTOMER SUPPORT

If you encounter any issues or have questions regarding your UGREEN FineTrack Smart Finder, please refer to the troubleshooting section first. If the problem persists, contact UGREEN customer service for assistance.

Online Support: Visit the official UGREEN website for FAQs and support resources.

Contact Information: Refer to your product packaging or the official UGREEN website for the most up-to-date customer service contact details.



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