

Mygate Pro 2 Ultra

Mygate Smart Door Lock Pro 2 Ultra Instruction Manual

Model: Pro 2 Ultra | Brand: Mygate

1. INTRODUCTION

The Mygate Smart Door Lock Pro 2 Ultra is an advanced security solution designed for modern homes. It integrates face recognition, an in-built door sensor, and multiple access methods to provide enhanced security and convenience. This manual provides detailed instructions for the setup, operation, and maintenance of your smart door lock.

2. KEY FEATURES

- **Face Recognition & Fingerprint Unlock:** Instant access using advanced face recognition technology or a high-precision 160x160 pixel fingerprint sensor.
- **Built-in Door Sensor:** India's first smart lock with an integrated door sensor that provides real-time alerts if the door is locked, unlocked, or left ajar.
- **Flexible Access for Households:** Create One-Time Passwords (OTPs), timed schedules, and user-specific permissions for various users, all managed via a smartphone application.
- **Proactive Security with Tamper Alerts:** Multi-layered protection detects forced entry or unauthorized access attempts, notifying you and emergency contacts instantly.
- **Timed & Scheduled Access:** Grant temporary access for specific periods, customizable through the smartphone app.
- **Smart Auto-Locking System:** The electric mortise automatically engages the deadbolt when the door closes, eliminating the need for manual locking.
- **Privacy Mode:** Activate Privacy Mode to block all electronic access from the outside, ensuring complete in-home privacy.
- **Long Battery Life + Emergency Power:** Up to 10-12 months of battery backup with low battery alerts. A USB-C emergency port allows jumpstarting if the battery is depleted.

Your browser does not support the video tag. Please
update your browser to view this content.

Video: Overview of Mygate Smart Door Lock Pro 2 Ultra features, including the in-built door sensor, face recognition, and various unlock methods.

3. SETUP

3.1 Professional Installation

The Mygate Smart Door Lock Pro 2 Ultra includes free professional installation. It is recommended to utilize this service to ensure proper setup and functionality of the lock.

3.2 Package Contents

Verify that all components are present in the package:

- 1 Mortise and 1 Wi-Fi Gateway
- 2 Mechanical Keys
- 2 RFID Cards
- 1 Bluetooth Remote
- Rechargeable Lithium Battery
- User Manual

3.3 Initial App Setup

Download the Mygate application from your smartphone's app store. Follow the in-app instructions to pair your smart lock with your device and configure initial settings, including user profiles and access methods.

4. OPERATING INSTRUCTIONS

4.1 Unlocking Methods

The Mygate Smart Door Lock Pro 2 Ultra offers 8 ways to unlock:

8 ways to unlock

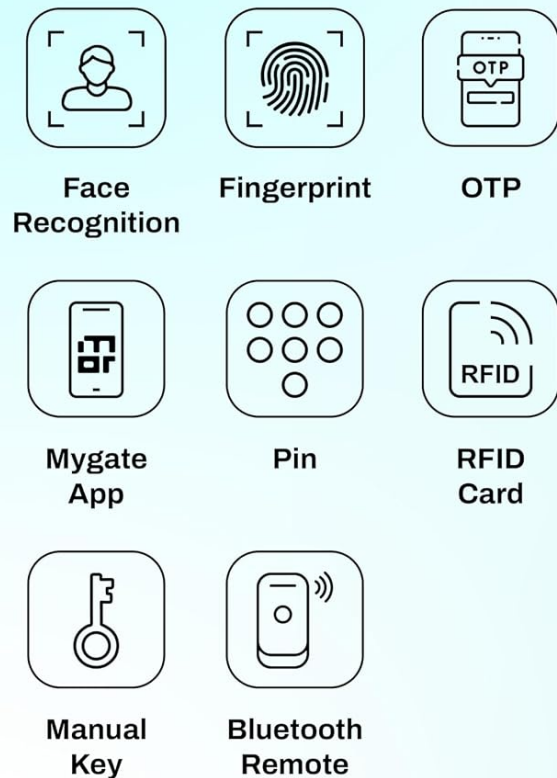


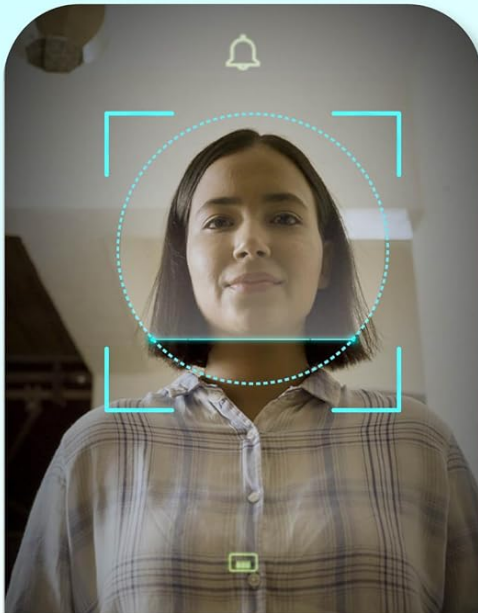
Image: Visual representation of the 8 available unlocking methods for the Mygate Smart Door Lock Pro 2 Ultra.

- **Face Recognition:** Stand in front of the lock, and the integrated camera will scan your face for instant access. Ensure your face is properly registered in the app.
- **Fingerprint:** Place your registered finger on the fingerprint sensor for quick authentication.
- **PIN Code:** Enter your personalized PIN code on the keypad.
- **OTP (One-Time Password):** Use a temporary OTP generated via the Mygate app for guest access.
- **Mygate App:** Unlock the door remotely or via Bluetooth using the Mygate smartphone application.
- **RFID Card:** Tap a registered RFID card on the designated area of the lock.
- **Manual Key:** In case of electronic failure or emergency, use the provided mechanical key.
- **Bluetooth Remote:** Use the included Bluetooth remote for convenient unlocking.

4.2 Smart Door Sensor Functions

The integrated door sensor provides real-time status updates:

Only on Mygate Lock Pro 2.0 Ultra



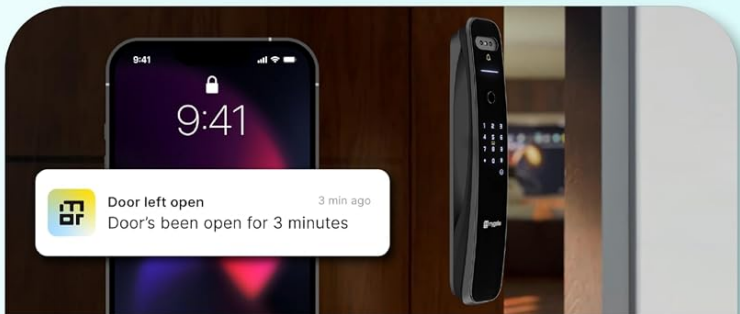
Face recognition

Quick access to your door with facial recognition tech.

In-built door sensor



In & out alert: Get notified when your door is unlocked from the inside or out.



Ajar alert: Receive alerts when your door is left open.

Image: Face recognition in action and smartphone alerts for door status (open/ajar).

- **In & Out Alerts:** Receive notifications when your door is unlocked from either the inside or outside.
- **Ajar Alerts:** Get alerts if your door is left open for an extended period.
- **Real-time Door Status:** Monitor the current state of your door (locked, unlocked, ajar) through the Mygate app.

4.3 Remote Access and Management

Packed with the essentials



Remote unlock

Unlock remotely from anywhere



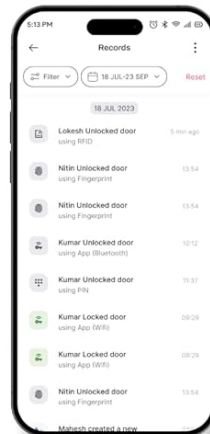
Real-time notifications

Get notified when your door is unlocked



Recurring timed access

Set up timed fingerprint access for maids



Activity log

View all activity at the door on the log

Image: Mygate app interface demonstrating remote unlock, notifications, timed access, and activity logs.

- **Remote Unlock:** Unlock your door from anywhere using the Mygate app.
- **User Management:** Add, modify, or remove user profiles and their respective access methods (fingerprint, face, PIN, RFID).
- **Activity Log:** View a detailed history of all door activities, including who unlocked the door and when.
- **Passage Mode:** Enable passage mode for temporary unrestricted access, suitable for gatherings.

4.4 Privacy Mode

To activate Privacy Mode, press the dedicated privacy button on the interior side of the lock. This action blocks all electronic access from the outside, providing enhanced privacy when desired.

Built sturdy, built to secure



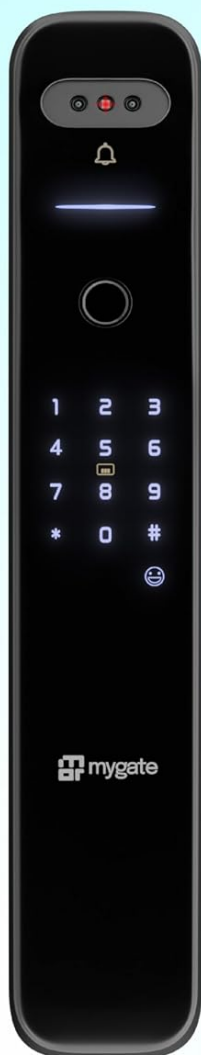
Image: Internal view of the lock highlighting durable construction, auto-engaging deadbolts, and the privacy button.

5. MAINTENANCE

5.1 Battery Management

The lock is powered by a rechargeable Lithium-Ion battery, offering 10-12 months of usage. The Mygate app will provide low battery warnings.

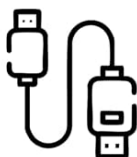
Built to power through



Rechargeable 4200 mAh
Lithium battery (BIS Certified)



Low battery warnings
on the app



Jumpstart with the in-built
USB C-type port.

Image: Features related to power management, including rechargeable battery, low battery alerts, and USB-C emergency port.

- **Charging:** Recharge the battery when low battery alerts are received.
- **Emergency Jumpstart:** If the battery is completely depleted, use a power bank with a USB-C cable to temporarily power the lock via the emergency port.

5.2 Cleaning

Clean the lock's exterior with a soft, dry cloth. Avoid using abrasive cleaners or solvents that may damage the finish or electronic components.

6. TROUBLESHOOTING

- **Lock Not Responding:** Check battery level. If low, use the USB-C emergency port for temporary power.
- **Face/Fingerprint Not Recognized:** Ensure your registered biometric data is clean and correctly positioned. Re-register if issues persist.
- **Tamper Alerts:** If a tamper alert is received, inspect the lock for signs of forced entry. The lock automatically freezes after

multiple unauthorized attempts.

- **Door Ajar Alerts:** Ensure the door is fully closed and the sensor is aligned correctly.

7. SPECIFICATIONS

Attribute	Detail
Brand	Mygate
Model Number	8908023617125
Colour	Black
Power Source	Battery Powered
Product Dimensions (L x W x H)	41.7L x 7.2W x 7.3H Centimeters
Battery Description	Lithium-Ion
Control Method	App, Remote, Touch
Mounting Type	Door Mount
Smart Home Compatibility	Smart Home Compatible
Item Weight	4.6 Kilograms
Country of Origin	China
Compatible Door Thickness	34mm - 65mm (Wooden doors)
Gap in Safety & Main Door	85mm

Compatible with:

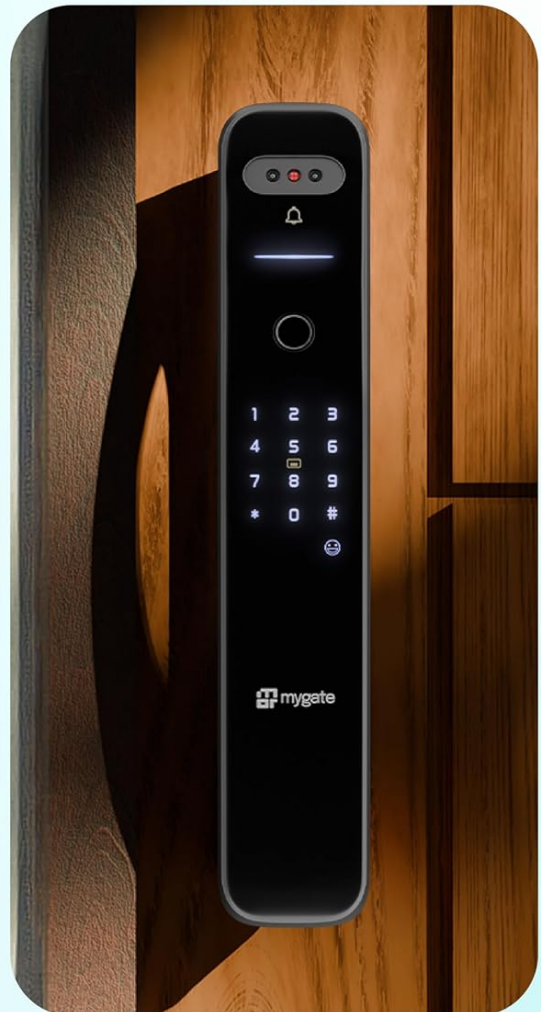


Image: Door compatibility guidelines for installation, showing suitable door types and dimensions.

8. WARRANTY AND SUPPORT

The Mygate Smart Door Lock Pro 2 Ultra comes with a comprehensive warranty and support package:

- **3-Year Replacement Warranty:** Covers manufacturing defects and ensures product replacement.
- **10-Year Service Guarantee:** Long-term service support for your peace of mind.
- **Free Installation:** Professional installation service is included with your purchase.

For any support or service requests, please contact Mygate customer service.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question