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## BalimoPet BP02

# BalimoPet BP02 Stainless Steel Cat Water Fountain

## USER MANUAL

### Product Overview

The BalimoPet BP02 Stainless Steel Cat Water Fountain is designed to provide a continuous supply of fresh, filtered water for your pets. Constructed from durable 304 stainless steel, this 2.2-liter capacity fountain features an ultra-quiet pump and a multi-stage filtration system to ensure clean drinking water. Its design encourages pets to drink more, promoting better hydration and health.

The fountain includes a visible water level window with LED lighting for easy monitoring and an emergency water tray to ensure water availability during power outages.

### What's in the Box

Carefully unpack all components and ensure everything listed below is present:

- 1 x Stainless Steel Cat Water Fountain (Main Unit)
- 3 x Activated Carbon Filters
- 3 x Filter Sponges
- 1 x Water Pump Set (with USB cable)
- 1 x Flower Spout Attachment
- 1 x User Manual



Image: All components included in the BalimoPet BP02 Cat Water Fountain package.

### Setup Instructions

1. **Clean Components:** Before first use, wash all parts of the fountain (stainless steel tank, water tray, flower spout) with water and mild soap. Rinse thoroughly.

2. **Assemble Pump:** Ensure the filter sponge is attached to the pump. Place the pump securely in the designated area at the bottom of the stainless steel tank.
3. **Install Filter:** Place one activated carbon filter into the filter tray. Position the filter tray onto the pump unit.
4. **Add Water:** Fill the stainless steel tank with clean water up to the MAX fill line. Do not overfill. The fountain has a 2.2L (74oz) capacity.
5. **Place Water Tray and Spout:** Place the stainless steel water tray on top of the tank, ensuring it aligns correctly. Attach the flower spout to the pump's outlet for a decorative water flow.
6. **Connect Power:** Connect the USB cable from the pump to a compatible USB power adapter (not included) and plug it into a power outlet. The LED light will illuminate, and water will begin to flow.



Image: Filling the 2.2L capacity water fountain.



Image: Dual water flow mode options.

Your browser does not support the video tag. Please update your browser to view this content.

Video: A comprehensive guide to setting up and operating the BalimoPet BP02 Cat Water Fountain, including assembly, filling, and initial use.

## Operating Instructions

- **Continuous Operation:** The fountain is designed for continuous operation. Ensure it is always plugged in and has sufficient water.
- **Water Level Monitoring:** The transparent window on the side of the fountain allows you to easily monitor the water level. Refill when the water level is low to prevent the pump from running dry.
- **Emergency Water Tray:** In the event of a power outage, the fountain includes a 170ml emergency water tray to provide a small reserve of water for your pet.
- **Silent Operation:** The ultra-quiet pump operates at a low noise level ( $\leq 30$ dB), ensuring a peaceful environment for both you and your pet.

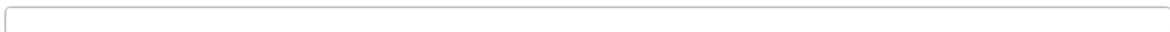


Image: The fountain operates quietly, ensuring a peaceful environment.



Image: The fountain provides fresh water 24/7.

## Maintenance

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

### Cleaning the Fountain

- Disconnect the power adapter before cleaning.
- Disassemble all components: remove the flower spout, water tray, filter, filter tray, and pump.
- Wash the stainless steel tank, water tray, and flower spout with water and mild soap. Rinse thoroughly.

- Clean the pump (see 'Cleaning the Pump' section below).
- Reassemble all parts once clean and dry.

Image: The fountain's components are easy to disassemble and clean.

## Cleaning the Pump

Clean the pump every 1-2 weeks to ensure smooth operation and prevent mineral buildup.

1. Remove the pump cover and the impeller cap.
2. Carefully remove the impeller.
3. Use the provided cleaning brush to clean all components of the pump, including the impeller, impeller cap, and the pump's interior.
4. Rinse all parts thoroughly with clean water.
5. Reassemble the pump, ensuring the impeller is correctly seated and the cap and cover are securely attached.

Image: Step-by-step instructions for cleaning the pump.

Your browser does not support the video tag. Please update your browser to view this content.

Video: Detailed instructions on how to disassemble, clean, and reassemble the water pump for the BalimoPet BP02 Cat Water Fountain.

## Filter Replacement

- The activated carbon filter should be replaced every 2-4 weeks, depending on the number of pets and water quality.
- The filter sponge should be replaced every 1-2 months.
- Soak new activated carbon filters in clean water for 5-10 minutes before installation to remove any loose carbon dust.

## Troubleshooting

Problem	Possible Cause	Solution
No water flow	Pump clogged or not powered	Check power connection. Clean the pump thoroughly, especially the impeller. Ensure water level is sufficient.
Excessive noise	Low water level, pump dirty, or impeller not seated correctly	Add water to the MAX line. Clean the pump and ensure the impeller is properly installed.
Water tastes or smells bad	Filter needs replacement, or fountain needs cleaning	Replace the activated carbon filter. Clean all fountain components thoroughly.
Water leakage	Components not assembled correctly	Ensure all parts, especially the water tray and pump, are correctly seated and aligned.

## Specifications

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- **Model:** BP02
- **Material:** 304 Stainless Steel
- **Capacity:** 2.2 Liters (74 oz)
- **Product Dimensions:** 18L x 18W x 11H Centimetres (7.1L x 7.1W x 4.3H inches)
- **Power Source:** Corded Electric
- **Voltage:** 5 Volts
- **Pet Type:** Cat (suitable for small to medium pets)
- **Usage:** Indoor

## Warranty and Support

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This product comes with a standard manufacturer's warranty. For detailed warranty information, product support, or to purchase replacement parts and filters, please refer to the contact information provided on the product packaging or visit the official BalimoPet website.

Always use genuine BalimoPet replacement filters and parts to ensure optimal performance and product longevity.