ENONEO G22

ENONEO TTlock Smart Lock Box G22 User Manual

Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your ENONEO TTlock Smart Lock Box G22. Please read this manual thoroughly before use to ensure proper function and safety. This smart key box offers secure storage and convenient access management for your keys.

Safety Warnings

Warning: Read the user manual carefully before mounting and using the key safe. Follow installation and usage safety instructions to avoid injury or damage.

Package Contents

The ENONEO TTlock Smart Lock Box G22 package includes the following items:

- ENONEO TTlock Smart Lock Box G22
- User Manual
- TYPE-C Charging Cable (for emergency power)
- Set of Installation Screws and Wall Plugs
- 3 x AAA Batteries (non-rechargeable)



Figure 1: Product and Included Accessories. This image displays the smart key box along with its user manual, Type-C charging cable, a set of screws for installation, and three AAA batteries.

Product Features

- **Robust and Durable Construction:** Made from high-strength zinc and aluminum alloy, fully covered with a wear-resistant ABS protective cover.
- **IP65 Waterproof Rating:** Certified IP65 waterproof, ensuring resistance to vandalism and weather conditions for secure outdoor key storage.
- **TTlock App Control:** Manage access permissions, set usage schedules, share virtual keys or passwords, view real-time unlock records, and check lock status and battery level remotely via the TTLock application.
- **Multiple Unlock Methods:** Supports unlocking via numeric password entry, Bluetooth app control (within approximately 4 meters), and virtual key/password sharing.
- **Flexible Password Types:** Passwords can be configured as Temporary, One-Time Use, Permanent, or Cyclic.
- **Spacious Interior:** Interior dimensions of 10x8x5 cm, capable of storing 7-10 standard keys, 3-4 car keys, cards, or cash.

- **Internal Key Hooks:** Keeps keys organized and easily accessible.
- **Illuminated Keypad:** The keypad illuminates and turns green upon correct password entry.
- **Type-C Emergency Power:** In case of complete battery drain, the key safe can be temporarily powered via a Type-C port for emergency access.



Figure 2: High Security and Waterproof Design. This image illustrates the robust construction and weather resistance of the key box, featuring IP65 waterproofing, durable aluminum alloy, anti-prying mechanisms, and an anti-rust coating.



Figure 3: Reliable Smart Key Box Features. This image details the illuminated keypad, internal hooks for key organization, the inclusion of AAA batteries, and the Type-C port for emergency power.

Setup

Physical Installation

To physically install the key box on a wall, follow these steps:

1. **Mark Screw Locations:** Hold the key box against the desired mounting surface and mark the positions for the four screws.
2. **Drill Holes:** Use an appropriate drill bit to drill four holes at the marked locations.
3. **Insert Expansion Screws:** Insert the provided wall plugs (expansion screws) into the drilled holes.
4. **Mount Key Box:** Align the key box with the holes and secure it firmly with the provided screws.



Figure 4: Key Box Installation Steps. This image visually guides through the process of mounting the key box to a wall, from marking to final securement.

App Installation and Connection

The ENONEO TTlock Smart Lock Box G22 is controlled via the TTLock app. Follow these steps to set up the app and connect your device:

1. **Download and Install App:** Scan the QR code provided in the manual or on the product packaging, or visit https://www.pgyer.com/Ptdq to download and install the TTLock app. Register an account.
2. **Enable Bluetooth:** Ensure Bluetooth and mobile data are enabled on your smartphone.
3. **Add Lock in App:** Open the TTLock app. Click the menu button at the top of the app, then select "Add Lock." Choose the type of lock (e.g., "Serratura" or "Lucchetto") and click the '+' icon next to the device found in the vicinity.
4. **Activate Lock for Pairing:** Press any button on the key box keypad to activate its Bluetooth signal. The signal will remain active for 20 seconds. If it expires, press a button again to reactivate.
5. **Initial Password:** The initial password for the key box is **123456**. The default unlock method is password + unlock button.



Figure 5: TTLock App Connection Guide. This image provides a step-by-step visual guide for downloading the app, enabling Bluetooth, adding the lock, and understanding the initial password and unlock method.

Operating Instructions

Unlocking Methods

- **Password Entry:** Enter your configured numeric password on the keypad, then press the unlock button.
- **Bluetooth App Unlock:** Within approximately 4 meters of the key box, open the TTLock app and use the Bluetooth unlock function.

Access Management via TTLock App

The TTLock app provides advanced features for managing access to your key box:

- **Generate Passcodes:** Create various types of passcodes (Temporary, One-Time, Permanent, Cyclic) for different users (e.g., family, friends, cleaners, pet sitters, tutors).
- **Share Virtual Keys:** Grant access to authorized users by sending them virtual keys through the app.
- **View Unlock Records:** Access a real-time log of all unlock events, including who unlocked the box and when.

- **Check Lock Status and Battery:** Monitor the current status of the lock and its battery level at any time.
- **Manage Users:** Authorize administrators and manage user access permissions.



Figure 6: Smart and Functional TTLock App. This image displays the various functionalities of the TTLock app, including access logs, passcode generation, and user management.



Figure 7: Bluetooth Unlock and Passcode Options. This image illustrates the convenience of Bluetooth unlocking and the flexibility of creating different types of passcodes for various access needs.

Maintenance

- **Battery Replacement:** The key safe uses 3 AAA batteries. Replace them promptly when the TTLock app notifies you of a low battery level.
- **Emergency Power:** If the batteries are completely drained, you can temporarily power the key safe using a Type-C cable connected to an external power source (e.g., power bank) via the emergency Type-C port.
- **Cleaning:** To clean the key box, wipe it with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these may damage the finish or electronic components.

Troubleshooting

- **Key Box Not Responding:** Check the battery level in the TTLock app. If batteries are low or dead, replace them or use emergency Type-C power. Ensure the keypad is active by pressing a button.
- **Cannot Connect to TTLock App:** Verify that Bluetooth is enabled on your smartphone and that you are within close proximity (approx. 4 meters) to the key box. Try restarting the app or your phone. Ensure the

key box's Bluetooth signal is active (press a button on the keypad).

- **Passcode Not Working:** Double-check that you are entering the correct passcode. If it's a temporary or cyclic passcode, ensure it has not expired or is being used within its valid timeframe.
- **Key Box Not Closing Properly:** Inspect the interior of the key box for any obstructions that might prevent it from closing completely. Check for any physical damage to the latch mechanism.
- **Keys Falling Out When Opening:** Ensure the key box is opened carefully. The internal design is intended to prevent keys from falling out, but rapid or forceful opening might dislodge them.

Specifications

Brand	ENONEO
Model Number	G22
Color	Black
Product Dimensions (L x W x H)	5 x 8 x 10 cm
Weight	510 grams
Material	Metal (Zinc and Aluminum Alloy)
Waterproof Rating	IP65
Power Source	3 x AAA Batteries (non-rechargeable)
Special Features	Digital, Large Capacity, Free Installation Kit, High Temperature Resistant, Very Resistant

Warranty and Support

For warranty information, technical assistance, or any product-related inquiries, please contact ENONEO customer service. You can typically find contact details through your purchase platform or on the product packaging. Please retain your proof of purchase for warranty claims.