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MSI PRO MP272PMG

MSI PRO MP272PMG Monitor User Manual

Model: PRO MP272PMG | Brand: MSI

1. Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your MSI PRO MP272PMG Computer Monitor. Please read this manual thoroughly before using the product to ensure proper and safe operation. Keep this manual for future reference.

2. Safety Information

- Ensure the monitor is placed on a stable, level surface to prevent tipping.
- Do not block ventilation openings. Proper airflow is essential to prevent overheating.
- Use only the power adapter supplied with the monitor.
- Avoid exposing the monitor to moisture or extreme temperatures.
- Disconnect the power cable from the outlet before cleaning or if the monitor will not be used for an extended period.
- For optimal eye comfort, utilize the monitor's EyeErgo technology and take regular breaks as suggested by MSI Eye-Q Check.

3. Package Contents

Verify that all items are present in your package:

- MSI PRO MP272PMG Monitor

- Monitor Stand (Base and Neck)
- Power Cable
- HDMI Cable
- USB Type-C Cable (for models supporting multi-function Type-C)
- User Manual (this document)
- Warranty Card

4. Setup

4.1. Monitor Assembly

The MSI PRO MP272PMG monitor features a tool-less assembly for quick and easy setup.



Image: Visual representation of the monitor's adjustable stand capabilities, including tilt (-5° to 20°), height (0 to 130mm), and pivot (-90° to 90°).

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel by aligning the tabs and pushing until it clicks into place.
3. Attach the stand base to the stand neck and secure it, typically with a thumb screw on the underside of the base.
4. Place the assembled monitor on a stable desk or surface.

4.2. Connecting to Your Device

The monitor offers versatile input/output ports for easy connection to various devices.



Image: Rear view of the monitor highlighting the available ports: Headphone-out, DisplayPort 1.2a, HDMI 1.4b, D-Sub (VGA), 2x USB Type-A, and USB Type-B.

- **HDMI/DisplayPort/VGA:** Connect the appropriate video cable from your computer's graphics card to the corresponding input port on the monitor.
- **USB Ports:** Connect the USB Type-B cable from your computer to the monitor to enable the monitor's USB Type-A ports for peripherals.
- **Multi-Function Type-C:** For compatible devices, a single USB Type-C cable can provide power delivery and display signal.

4.3. Power Connection

Connect the power cable to the monitor's power input and then to a wall outlet. Press the power button to turn on the monitor.

5. Operating Instructions

5.1. Monitor Features Overview



Image: Front view of the MSI PRO MP272PMG monitor showcasing its main features: IPS Wide View Angle, Built-in Webcam, PerfectEdge design, EyesErgo technology, 120Hz High Refresh Rate, Built-in Speakers, and Mini-PC Mountable capability.

5.2. Adjustable Stand

Customize your viewing experience with the monitor's adjustable stand, offering tilt, height, and pivot adjustments.

- **Height Adjustment:** Adjust the monitor's height by gently pushing or pulling the monitor panel up or down.
- **Tilt Adjustment:** Tilt the monitor forward or backward to find your preferred viewing angle.
- **Pivot Adjustment:** Rotate the monitor 90 degrees for portrait mode, useful for documents or coding.



Image: The monitor stand allows for height, tilt, and pivot adjustments.

5.3. Built-in FHD Webcam and Speakers

The monitor integrates an FHD webcam with a digital microphone and built-in speakers, ideal for virtual meetings and multimedia.



Image: The monitor screen showing a video conference with multiple participants, emphasizing the built-in speakers and FHD webcam for clear audio and video communication.

Ensure your operating system's privacy settings allow applications to access the webcam and microphone. The webcam includes a physical cover for privacy.

5.4. EyeErgo Technology and Eye-Q Check

The monitor incorporates MSI EyeErgo technology with Anti-Flicker to reduce eye strain and fatigue. The MSI Eye-Q Check feature helps you self-check your eyes and reminds you to take breaks.



Image: The monitor displaying a graphic design application, with an overlay indicating TÜV Rheinland certification and EyesErgo technology for comfortable viewing.

Refer to the on-screen display (OSD) menu for Eye-Q Check options and settings related to EyeErgo.

5.5. 120Hz Refresh Rate

Experience smoother visuals with the 120Hz refresh rate, providing a flicker-free image and enhanced viewing experience, especially for fast-moving content.



Image: The monitor displaying a document, with an overlay indicating a 120Hz refresh rate for smoother scrolling and reduced motion blur.

5.6. MSI Display Kit App

The MSI Display Kit App simplifies device management, allowing you to adjust display settings, split windows, and manage tools directly from your computer.

Your browser does not support the video tag.

Video: This video demonstrates various features of the MSI PRO MP272PMG monitor, including MSI Eye Care, versatile I/O ports, adjustable stand, tool-less assembly, space-saving stand, MSI Display Kit App, cable clip, accessory slot, built-in speakers, Mini-PC mountable design, MSI Power Link, and multi-function Type-C connectivity.

Download and install the MSI Display Kit App from the official MSI website for full functionality.

5.7. Mini-PC Mountable Design

The monitor features a VESA mountable design, allowing for sleek integration of a mini-PC directly onto the stand, saving desk space.



Image: A mini-PC seamlessly integrated and mounted on the back of the monitor stand, demonstrating the space-saving design.

Ensure your mini-PC is compatible with VESA mounting standards.

5.8. Accessory Slot

The monitor stand includes a convenient slot for holding your smartphone or other small accessories, helping to keep your workspace tidy.



Image: A smartphone resting in the integrated accessory slot at the base of the monitor stand, illustrating its utility for organizing small items.

6. Maintenance

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a monitor-specific cleaning solution applied to the cloth, not directly to the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to wipe the monitor casing. Avoid abrasive cleaners.
- **Storage:** If storing the monitor for an extended period, disconnect all cables and store it in a cool, dry place, preferably in its original packaging.

7. Troubleshooting

Problem	Possible Solution
No image on screen	Check power cable connection. Ensure video cable is securely connected to both monitor and computer. Select correct input source via OSD menu.
Image is blurry or distorted	Adjust resolution settings on your computer. Check video cable for damage. Ensure monitor is set to its native resolution (1920 x 1080).
No sound from speakers	Check audio settings on your computer and monitor. Ensure volume is not muted. Verify audio cable (if applicable) or HDMI/DisplayPort connection is secure.
Webcam not detected	Ensure the webcam cover is open. Check privacy settings in your operating system. Reinstall webcam drivers if necessary.

8. Specifications

Feature	Detail
Brand	MSI
Model Number	PRO MP272PMG
Screen Size	27 inches
Resolution	1920 x 1080 (FHD)
Panel Type	IPS
Refresh Rate	120Hz
Response Time	1ms
Aspect Ratio	16:9
Connectivity	HDMI, DisplayPort, VGA, USB Type-A, USB Type-B
Built-in Features	FHD Webcam with Digital Mic, Built-in Speakers, EyeErgo Technology, Eye-Q Check
Adjustability	Tilt, Height Adjustable, Pivot, VESA Mountable
Dimensions (Product)	16.89 x 24.09 x 8.94 inches
Weight (Product)	18.45 Pounds

9. Warranty and Support

For warranty information and technical support, please refer to the warranty card included with your product or visit the official MSI website. You can also find additional resources and driver downloads on the MSI support page.
MSI Official Website: www.msi.com

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