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Heybly HCT201SG

Heybly Cat Tree HCT201SG User Manual

Model: HCT201SG

INTRODUCTION

Thank you for choosing the Heybly Cat Tree HCT201SG. This cat tree is designed to provide a comfortable and stimulating environment for your feline companion. It features multiple levels for climbing, resting, and playing, ensuring your cat's well-being and entertainment.

Please read this manual carefully before assembly and use to ensure proper installation and safe operation. Keep this manual for future reference.



Image: The Heybly Cat Tree HCT201SG, fully assembled, showcasing its multi-level design, sisal scratching posts, and plush platforms. A cat is shown resting on the top platform.

SAFETY INSTRUCTIONS

- Ensure all parts are securely fastened before allowing your cat to use the tree.
- Place the cat tree on a flat, stable surface to prevent tipping.
- Keep the cat tree away from open flames or heat sources.
- Regularly check for loose parts or damage and tighten/repair as necessary.
- This product is designed for indoor use only.
- Supervise young children and pets around the cat tree.

PACKAGE CONTENTS

Before assembly, please verify that all components listed below are present and undamaged. If any parts are missing or

damaged, please contact customer support.

- Base Plate
- Platforms (various sizes)
- Sisal-Wrapped Scratching Posts
- Plush Niches/Condos
- Hanging Bell Toy
- Assembly Hardware (screws, bolts, Allen wrench)
- Instruction Manual

SETUP AND ASSEMBLY

Assembly of the Heybly Cat Tree HCT201SG is straightforward. All necessary accessories and tools are included. Please follow these steps carefully:

1. **Unpack all components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches.
2. **Identify parts:** Refer to the included parts list and diagrams (if provided in physical manual) to identify each component.
3. **Attach the base:** Secure the first set of scratching posts to the base plate using the provided hardware.
4. **Build the lower level:** Attach the first platform and niches, ensuring they are firmly screwed into the posts. The two niches are designed to form a staircase structure, allowing easy access for cats of all ages.
5. **Assemble upper levels:** Continue adding posts and platforms, working your way up to the large top platform.
6. **Install accessories:** Attach the hanging bell toy to the designated spot.
7. **Tighten all connections:** Once fully assembled, go back and ensure all screws and bolts are securely tightened.
8. **Position the cat tree:** Place the assembled cat tree in your desired indoor location, ensuring it is stable and away from high-traffic areas where it might be knocked over.

Note: The unique staircase design with two niches provides an easy ascent for cats, including older or less agile felines.

OPERATING INSTRUCTIONS

The Heybly Cat Tree HCT201SG serves as a multifunctional activity center for your cat. Encourage your cat to explore and utilize its various features:

- **Scratching Posts:** The fully sisal-wrapped posts are designed to satisfy your cat's natural urge to scratch, helping to protect your furniture.
- **Niches/Condos:** The comfortable basket-like niches offer a secure hiding place for your cat to rest, sleep, or observe its surroundings.
- **Platforms:** The multiple platforms, including the large top platform, provide elevated spots for your cat to relax, sunbathe, and survey its territory.
- **Bell Toy:** The included feather ball with a bell stimulates your cat's curiosity and hunting instincts, providing engaging playtime.
- **Staircase Structure:** The unique design allows for easy climbing and descent, making it accessible for cats of all ages and mobility levels.

MAINTENANCE

Regular maintenance will extend the life of your Heybly Cat Tree HCT201SG and keep it hygienic for your pet.

- **Cleaning:** The soft fabric components are removable and can be easily cleaned. Spot clean with a damp cloth and mild detergent as needed. For deeper cleaning, follow the care instructions on the fabric.
- **Sisal Posts:** Periodically brush the sisal posts to remove loose fibers and cat hair.
- **Structural Check:** Regularly inspect all screws and connections to ensure they remain tight. Tighten any loose parts to maintain stability.
- **Damage Inspection:** Check for any signs of wear or damage, especially to the sisal posts and plush fabric. Replace damaged parts if necessary to ensure your cat's safety.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cat tree is wobbly.	Loose connections; uneven surface.	Ensure all screws are tightened. Place on a flat, stable floor.
Cat is not using the scratching posts.	Prefers other scratching surfaces; unfamiliar with sisal.	Encourage use with catnip or treats. Gently guide paws to the sisal.
Cat is not interested in the tree.	New environment; prefers other spots.	Place near a window or a favorite resting spot. Use treats or toys to entice.

SPECIFICATIONS

Product Dimensions: 45L x 38W x 92H cm

Recommended Cat Size: Small to Medium

Specific Product Uses: Indoor

Recommended Product Uses: Indoor

Material: Engineered Wood, Sisal, Plush Fabric

Brand: Heybly

Model: HCT201SG

WARRANTY AND SUPPORT

Heybly is committed to providing high-quality products. For any questions, concerns, or issues regarding your Heybly Cat Tree HCT201SG, please contact our customer support team. Please have your model number (HCT201SG) and purchase information ready when contacting support.

Specific warranty details may vary by region and retailer. Please refer to your purchase documentation for complete warranty information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Example: How do I reset this device or fix this error?

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Model number, symptoms, what you tried, or the section of the manual you are using.

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