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HONOR X9c 5G (BRP-NX1)

HONOR X9c 5G Smartphone User Manual

Model: X9c 5G (BRP-NX1)

1. Introduction

Welcome to the user manual for your new HONOR X9c 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. The HONOR X9c 5G is designed for durability and performance, featuring a 108MP AI OIS camera, a 6600mAh battery, and a 3840Hz risk-free dimming display.



Figure 1: HONOR X9c 5G Smartphone (Titanium Black)

This image displays the HONOR X9c 5G smartphone in Titanium Black, showing both the front display and the rear camera module and branding.

2. What's in the Box

Upon opening your HONOR X9c 5G package, please verify that all the following items are included:

- HONOR X9c 5G Smartphone
- Phone Case
- Power Adapter (66W)
- Quick Start Guide
- SIM Tray Ejector
- Screen Protector (pre-applied or included)
- USB Cable (Type-C)



Figure 2: Package Contents

This image illustrates the items typically found inside the HONOR X9c 5G retail box, including the phone, charger, cable, case, and documentation.

3. Setup

3.1. SIM Card Installation

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray, ensuring the gold contacts face downwards.
4. Carefully reinsert the SIM tray into the phone until it clicks into place.

3.2. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the right side) until the HONOR logo appears.

- **To Power Off:** Press and hold the Power button, then select "Power off" from the options displayed on the screen.
- **To Restart:** Press and hold the Power button, then select "Restart" from the options.

3.3. Initial Setup

The first time you power on your device, you will be guided through an initial setup process. Follow the on-screen instructions to:

- Select your language and region.
- Connect to a Wi-Fi network.
- Accept the End User License Agreement.
- Sign in to your Google account or create a new one.
- Set up screen lock (PIN, pattern, password, fingerprint, face unlock).
- Transfer data from an old device (optional).

4. Operating Your Device

4.1. Display Features

The HONOR X9c 5G features an advanced eye-comfort display.

- **Brightness:** Up to 4000 nits peak brightness for clear visibility in various lighting conditions.
- **Resolution:** 1.5K resolution (2700x1224 pixels) for sharp visuals.
- **Refresh Rate:** 120Hz adjustable refresh rate for smooth scrolling and animations.
- **Dimming:** 3840Hz Risk-Free Dimming technology to reduce eye strain, especially in low-light environments.



Figure 3: Eye-Comfort Display

This image highlights the key features of the HONOR X9c 5G's display, including its brightness, resolution, and eye protection technologies.

4.2. Camera System

The HONOR X9c 5G is equipped with a versatile camera system to capture high-quality photos and videos.

- **Main Camera:** 108MP with Optical Image Stabilization (OIS) and AI capabilities.
- **Zoom:** Supports 3x lossless zoom for detailed distant shots.
- **AI Night Mode:** Enhances low-light photography for brighter and clearer images.
- **Advanced Motion Sensing:** Captures fast-moving subjects with clarity.
- **Front Camera:** For high-quality selfies and video calls.



Figure 4: 108MP AI OIS Camera

This image details the camera specifications of the HONOR X9c 5G, including the 108MP main sensor, OIS, and AI features.

4.3. Battery and Charging

Your device is powered by a high-capacity battery and supports fast charging.

- **Battery Capacity:** 6600mAh Silicon Carbon Battery for extended usage.
- **Fast Charging:** Supports 66W SuperCharge technology for rapid power replenishment. Use the provided HONOR 66W power adapter and USB cable for optimal charging speed.

4.4. Durability Features

The HONOR X9c 5G is built with enhanced durability features.

- **Ultra Bounce Technology:** Engineered for drop resistance, tested by SGS for 2-meter drops.
- **Water Resistance:** IP65M rating provides protection against water splashes and dust.
- **Temperature Resistance:** Designed to operate reliably in extreme temperatures, from -30°C to 55°C.



Figure 5: Durability and Battery Overview

This image showcases the 6600mAh battery and the phone's robust construction, including drop, water, and heat resistance.

4.5. Software and AI Features (MagicOS)

The device runs on MagicOS 8.0 (based on Android 14) with an upgrade path to MagicOS 9.0 (based on Android 15). It includes several AI-powered features:

- **Magic Capsule:** Provides dynamic, interactive notifications and information at a glance.
- **AI Eraser:** An intelligent photo editing tool to remove unwanted objects from images.
- **Magic Portal:** Streamlines tasks by intelligently suggesting relevant apps and services based on context.
- **Parallel Space:** Allows for separate work and personal environments on the device.

5. Maintenance

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go

to **Settings > System & updates > Software update**

- **Battery Care:** Avoid extreme temperatures and fully draining the battery frequently to prolong its lifespan.
- **Storage Management:** Periodically clear unnecessary files and apps to maintain sufficient storage space and device speed.

6. Troubleshooting

If you encounter issues with your device, try the following steps:

- **Device Unresponsive:** Press and hold the Power button for about 10 seconds to force a restart.
- **App Issues:** Close and reopen the app. If the problem persists, clear the app's cache or reinstall it.
- **Network Connectivity:** Toggle Airplane Mode on and off, or restart your device. Check your SIM card installation.
- **Battery Drain:** Check battery usage in settings to identify power-hungry apps. Reduce screen brightness and disable unnecessary features.
- **Performance Slowdown:** Close background apps, clear cache, or restart the device.
- **Factory Reset:** As a last resort, you can perform a factory reset.**Warning: This will erase all data on your device. Back up important data before proceeding.** Go to **Settings > System & updates > Reset > Reset phone**

7. Specifications

Feature	Specification
Model Number	BRP-NX1
Operating System	MagicOS 8.0 (based on Android 14), upgradable to MagicOS 9.0 (Android 15)
Processor	4nm Snapdragon 6 Gen 1 Gaming Chipset
RAM	8 GB
Internal Storage	256 GB
Display	1.5K Resolution (2700x1224 pixels), 120Hz Refresh Rate, 4000 nits Peak Brightness, 3840Hz Risk-Free Dimming
Rear Camera	108MP AI OIS Camera with 3x Lossless Zoom
Battery Capacity	6600mAh Silicon Carbon Battery
Charging	66W SuperCharge
Durability	HONOR Ultra Bounce Technology (2m drop-tested), IP65M Water Resistance
Connectivity	5G, Bluetooth, NFC, USB, Wi-Fi, GPS/AGPS/Glonass/BeiDou/Galileo
Dimensions	16.3 x 7.6 x 0.8 cm
Weight	189 g
Color	Titanium Black

8. Warranty and Support

Your HONOR X9c 5G smartphone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

Customer Support:

For technical assistance, service inquiries, or to locate a service center, please use the following contact information:

- **Call:** 1800-309-8970 (Monday to Saturday, 10 AM to 06 PM)
- **WhatsApp Chat:** 99904-66166 (Monday to Saturday, 10 AM to 06 PM)
- **Email Support:** customersupport@psavglobaltech.com, Care@honorpsav.com
- **Service Center Locator:** Visit www.explorehonor.com to find a service center near you.

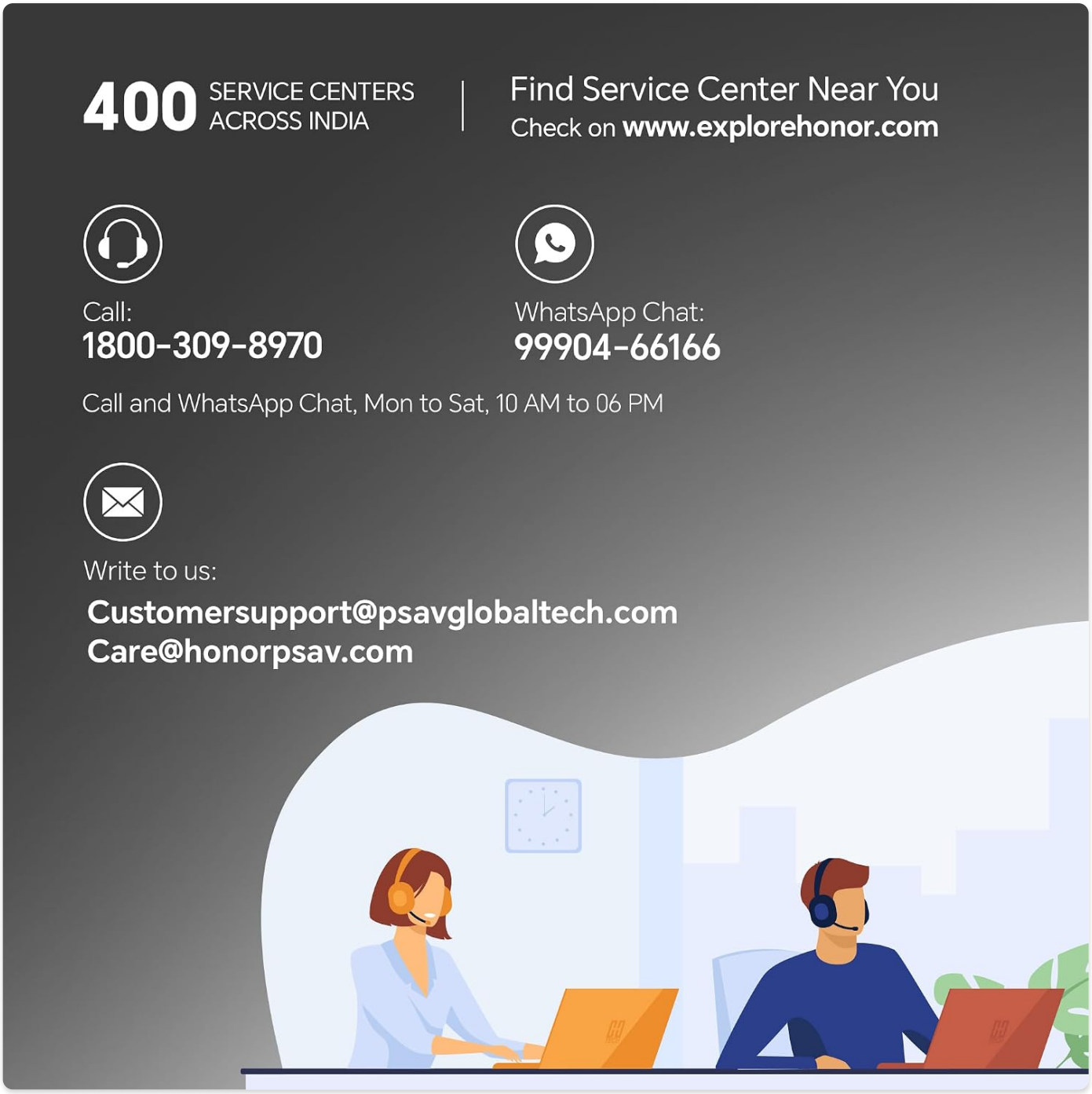


Figure 6: Customer Support Information

This image provides contact details for HONOR customer support, including phone numbers, WhatsApp, email, and a website for locating service centers.

9. Important Safety Information

Please read all safety information carefully before using your device to ensure safe and proper operation.

- Do not attempt to disassemble or modify the device.
- Use only HONOR-approved chargers and accessories.
- Avoid exposing the device to extreme temperatures, direct sunlight, or high humidity.
- Keep the device away from medical devices and pacemakers.
- Dispose of the device and its battery responsibly according to local regulations.

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