

[Manuals.plus](#) /

› [PenPower](#) /

› PenPower ePaper SignPad User Manual

PenPower ePaper SignPad

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Model: ePaper SignPad

1. INTRODUCTION

The PenPower ePaper SignPad is a versatile digital signature pad designed to streamline your workflow by enabling paperless e-signatures and digital note-taking. This manual provides comprehensive instructions for setting up, operating, and maintaining your device, ensuring optimal performance and longevity.



Image: The PenPower ePaper SignPad, showing the device and its retail packaging.

2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- PenPower ePaper SignPad (LCD handwriting pad)
- Digital Pen
- Quick Guide
- Warranty Card



Image: Side view of the product box, detailing package contents and system requirements.

3. SYSTEM REQUIREMENTS

To ensure proper functionality, your computer must meet the following minimum requirements:

- **Operating System:** Windows or Mac
- **Connectivity:** Available USB port

4. SETUP GUIDE

1. **Connect the SignPad:** Plug the USB cable from the PenPower ePaper SignPad into an available USB port on your computer.
2. **Install Software:** Insert the provided software CD (if applicable) or download the latest drivers and application software from the official PenPower website. Follow the on-screen instructions to complete the installation. You can find more information at d.penpower.net/epsignp.
3. **Restart (if prompted):** Some installations may require a system restart.
4. **Calibration:** Follow the on-screen prompts in the PenPower software to calibrate the SignPad for accurate pen input.



The Ultimate Paperless Solution

Whether it's a PDF quote, insurance policy, contract, or internal approval form, you can quickly complete document signing online.

Image: The ePaper SignPad connected to a laptop, demonstrating its role in a paperless workflow.

5. OPERATING INSTRUCTIONS

5.1 Instant E-Signatures

The PenPower ePaper SignPad allows you to seamlessly add your handwritten signature to various digital documents. Simply open your document (PDF, Word, Excel, JPG, PNG, TIFF) and use the PenPower software to initiate the signature process. Your signature will be captured with precision and inserted directly into the file.

Image: The SignPad in use, showing compatibility with multiple document formats for instant e-signatures.

5.2 Timestamp & Printed Name

For enhanced credibility and traceability, every signature captured with the ePaper SignPad automatically includes a timestamp and your printed name. This feature is ideal for business and legal documentation, providing clear record-keeping.



Handwritten Signature with Printed Name & Timestamp

Thoughtful design for better recognition and trust.

Image: A close-up of the SignPad screen, illustrating the automatic addition of a timestamp and printed name to a signature.

5.3 Smart Sticky Notes

Utilize the SignPad to jot down quick memos, reminders, or ideas. The PenPower software allows you to upload these digital notes instantly to your Outlook Calendar or directly to your desktop, helping you stay organized.

5.4 Effortless Visual Collaboration

The ePaper SignPad is an excellent tool for visual communication. Sketch workflows, wireframes, diagrams, or brainstorm ideas in real-time. The visuals can be easily shared through popular communication platforms such as WhatsApp, Messenger, Slack, Zoom, WeChat, Line, Viber, and KakaoTalk, facilitating team collaboration.



Effortless Sketch Sharing – Streamline Team Collaboration

Visuals streamline communication from workflows to design ideas.

Image: The SignPad used for sketching, highlighting its compatibility with various communication applications for sharing.

5.5 E-Paper Technology

Experience a smooth, precise, and natural writing sensation with the ePaper screen. The integrated design provides a true pen-on-paper feel, making digital writing and signing intuitive and comfortable.



Smooth
handwriting

E-Paper Technology – Smooth, Precise, and Natural Writing

Integrated design for a true pen-on-paper experience.

Image: A close-up view of the SignPad screen, emphasizing the smooth handwriting experience provided by its e-paper technology.

6. MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and body of the SignPad. Do not use liquid cleaners or abrasive materials.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Pen Care:** Keep the digital pen clean and avoid dropping it. Replace pen nibs as needed.

7. TROUBLESHOOTING

- **Device Not Recognized:** Ensure the USB cable is securely connected to both the SignPad and your computer. Try a different USB port. Reinstall the PenPower software and drivers.
- **Pen Not Responding:** Check if the digital pen is functioning correctly. Ensure the software is running and the device is active. Recalibrate the pen if necessary.
- **Software Issues:** Close and restart the PenPower application. Ensure your operating system and software are up to date.

8. SPECIFICATIONS

Feature	Specification
Product Dimensions	8.6 x 5.11 x 0.04 inches (218.6 x 130 x 8 mm)
Item Weight	11.6 ounces (195g)
Writing Area	150 x 100 mm
Connectivity Technology	USB
Pressure Sensitivity	8192 Levels
Special Feature	ePaper screen

9. SAFETY INFORMATION

Warning:

- Please do not apply heavy pressure to the device.
- Avoid dropping the device from a height.



The General Product Safety Regulation (GPSR)

1. Responsible person

EC REP	Name: CW-1 consulting Mr. Christof Winker
	Address: Albert-Schweitzer-Strasse 8, 78120 Mr. Christof Winker
	E-Mail: supportus@penpowerinc.com
	URL: https://www.penpowerinc.com

2. Warning and Safety Information

- UK** ⚠ Please do not heavy pressure and falling from height.
- DE** ⚠ Bitte keinen starken Druck ausüben und nicht aus großer Höhe fallen.
- FR** ⚠ Veuillez ne pas exercer de forte pression et ne pas tomber de hauteur.

3. Product Information

Production Date : 20250722
Production Batch No. : 2507
Rated voltage: 5V

4. Manufacturer Information

Manufacturer: PENPOWER Inc.
Email: supportus@penpowerinc.com
Address: 20947 Currier Rd., Unit O, Walnut CA 91789

5. Certification



Germany
WEEE-Reg.-Nr. DE 59045016
Batt-Reg.-Nr. DE 45434464
LUCID-Reg.-Nr.: DE5427243657876

France
EEE:FR276909_05JPKD
Piles et Accumulateurs portables:FR043570_06UEFQ
Emballage:FR276909_01VSAF

Image: General Product Safety Regulation document, detailing safety warnings and manufacturer information.

10. WARRANTY AND SUPPORT

10.1 Warranty Notice

Product warranty is limited to the original purchase. Users may pay a service fee when requesting technical support or product service in a different country.

Made in Taiwan.

10.2 Manufacturer Information

- **Manufacturer:** PenPower
- **Email:** supportus@penpowerinc.com
- **Website:** www.penpowerinc.com
- **Address:** 20947 Currier Rd., Unit O, Walnut CA 91789

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question