

## ALLIMITY MAG322

# ALLIMITY Replacement Remote Control User Manual

For Infomir IPTV Box Models: MAG322, MAG324, MAG420, MAG424, MAG520, MAG524, MAG544

[Introduction](#)   [Setup](#)   [Operating Instructions](#)   [Maintenance Support](#)   [Troubleshooting](#)   [Specifications](#)   [Warranty &](#)

## 1. INTRODUCTION

---

This manual provides essential instructions for the proper setup, operation, and maintenance of your ALLIMITY Replacement Remote Control. This remote is designed to be compatible with various Infomir IPTV Box models, including MAG322, MAG324, MAG420, MAG424, MAG520, MAG524, and MAG544. Please read this manual thoroughly before using the remote control to ensure optimal performance and longevity.

## 2. SETUP

---

### 2.1 Battery Installation

The remote control requires two AAA batteries (not included) for operation. Follow these steps to install the batteries:

1. Locate the battery compartment cover on the back of the remote control.
2. Press down on the tab and slide the cover downwards to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.





Figure 2.1: Battery compartment with batteries. Ensure correct polarity when inserting batteries.

## 2.2 Initial Use

Once batteries are installed, the remote control is ready for use. No additional pairing or setup is typically required for this infrared (IR) remote. Simply point the remote control directly at the IR sensor on your Infomir IPTV Box.

### 3. OPERATING INSTRUCTIONS

---

#### 3.1 General Operation

To operate your Infomir IPTV Box, point the remote control towards the device's IR sensor. Ensure there are no obstacles between the remote and the IPTV Box that could block the infrared signal. The maximum effective range is approximately 33 feet (10 meters).

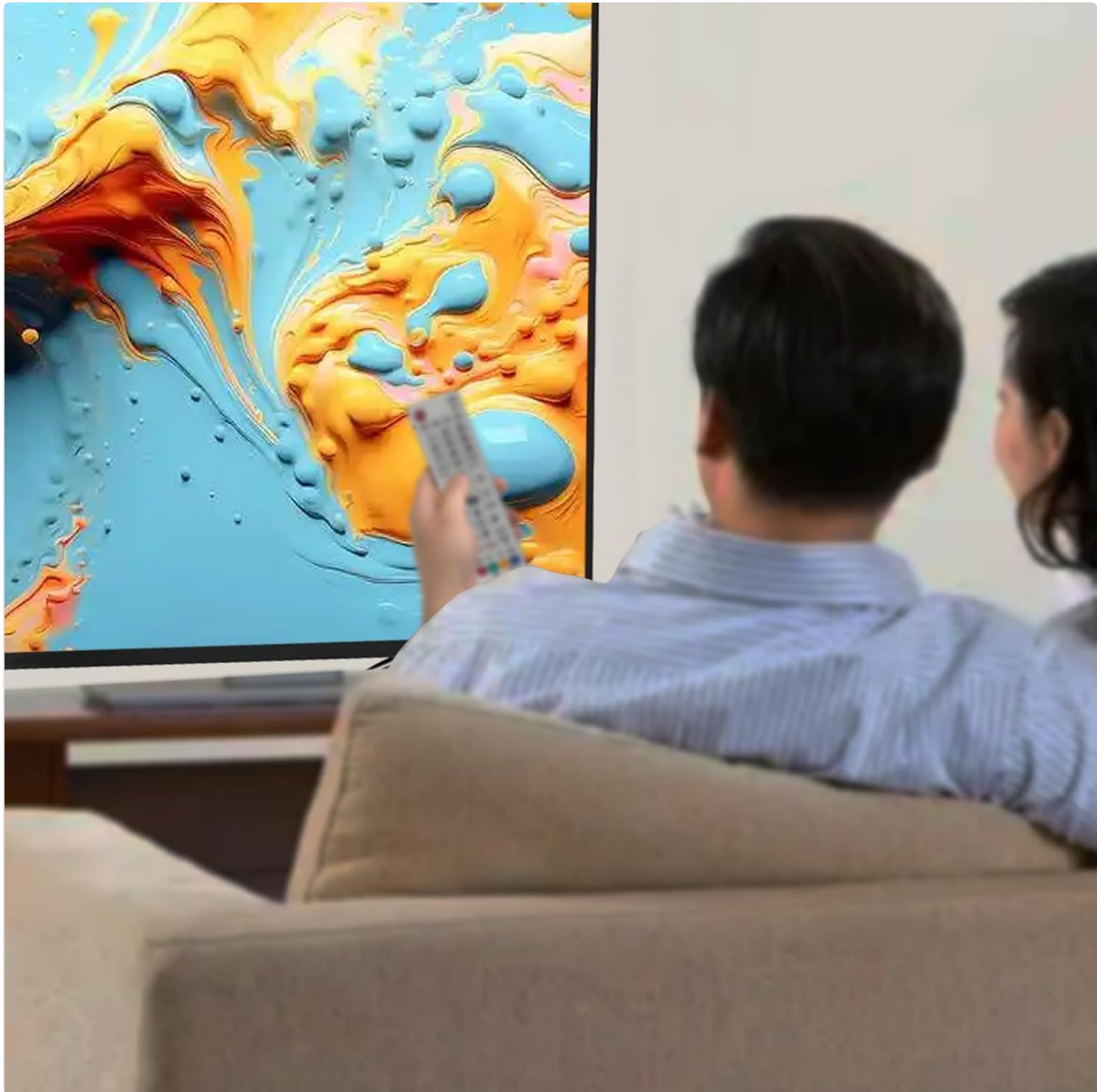


Figure 3.1: Proper remote control usage, aiming at the device.

#### 3.2 Button Functions

The remote control features a standard layout for Infomir IPTV Boxes. Refer to the image below for a visual guide to the buttons. Specific functions may vary slightly depending on your IPTV Box model and software configuration.



Figure 3.2: Remote control button layout. Familiarize yourself with the button positions for common functions.

- **Power Button:** Turns the IPTV Box on or off.
- **Navigation Pad (Up, Down, Left, Right, OK):** Used for menu navigation and selection.
- **Volume Up/Down:** Adjusts the audio volume.
- **Channel Up/Down:** Changes channels.
- **Number Pad (0-9):** For direct channel input or other numerical entries.
- **Menu/Home Button:** Accesses the main menu or returns to the home screen.
- **Back/Return Button:** Returns to the previous screen or menu.
- *Other buttons are for specific functions within the IPTV Box interface (e.g., TV, EPG, APP, PIP, etc.).*

## 4. MAINTENANCE

---

### 4.1 Cleaning

To clean the remote control, gently wipe it with a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, followed by a dry cloth. Do not use abrasive cleaners, solvents, or chemical sprays, as these can damage the remote's surface or internal components.

### 4.2 Battery Replacement

Replace batteries when the remote control's response becomes sluggish or stops working. Always replace both batteries at the same time with new AAA batteries. Do not mix old and new batteries, or different types of batteries, as this can lead to leakage or malfunction. Dispose of used batteries according to local regulations.

## 5. TROUBLESHOOTING

---

If you experience issues with your remote control, please refer to the following common solutions:

- **Remote not responding:**
  - Check if the batteries are inserted correctly with the correct polarity.
  - Replace the batteries with fresh ones.
  - Ensure there are no obstructions between the remote control and the IPTV Box's IR sensor.
  - Make sure you are within the effective operating range (approximately 33 feet).
  - Point the remote directly at the IPTV Box.
- **Buttons not working:**
  - Clean the remote control surface, especially around the buttons, to remove any dirt or debris that might be preventing proper contact.
  - If only specific buttons are not working, the remote might be damaged.
- **Intermittent operation:**
  - This often indicates low battery power. Replace the batteries.
  - Ensure no strong light sources (like direct sunlight or bright fluorescent lights) are interfering with the IR signal.

If the problem persists after trying these steps, please contact customer support for further assistance.

## 6. SPECIFICATIONS

---

The following are the technical specifications for the ALLIMITY Replacement Remote Control:

Feature	Detail
Brand	ALLIMITY
Compatible Devices	Infomir IPTV Box (MAG322, MAG324, MAG420, MAG424, MAG520, MAG524, MAG544)
Connectivity Technology	Infrared (IR)
Controller Type	IR
Maximum Range	33 Feet (approx. 10 meters)
Power Source	2 x AAA Batteries (not included)
Color	Black
Material	Plastic

Item Weight	1 Ounce (approx. 28 grams)
Dimensions (L x W x H)	5" x 2" x 0.6" (approx. 12.7 cm x 5.08 cm x 1.52 cm)



Figure 6.1: Remote control dimensions. Approximately 17.5 cm (6.89 in) long and 5.5 cm (2.17 in) wide.

## **7. WARRANTY AND SUPPORT**

---

### **7.1 Return Policy**

This product is typically covered by a 30-day return policy for refund or replacement, as per standard retail terms. Please refer to your purchase platform's specific return policy for detailed information.

### **7.2 Customer Support**

If you have any questions, encounter issues not covered in this manual, or require further assistance, please contact the seller directly through the messaging system of your purchase platform. When contacting support, please provide your order number and a clear description of the issue.