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RELIDOL VC038S

RELIDOL VC038S Pet Hair Handheld Vacuum User Manual

Model: VC038S

Introduction

Thank you for choosing the RELIDOL VC038S Pet Hair Handheld Vacuum. This cordless vacuum cleaner is designed for efficient removal of pet hair, dust, and debris from various surfaces in your home, office, and car. Featuring a powerful 20,000PA suction, a motorized brush, and a dual filtration system, it provides a convenient and effective cleaning solution. Please read this manual thoroughly before first use to ensure proper operation and maintenance.

Safety Information

- Always ensure the vacuum is fully charged before use to maintain optimal performance.
- Do not use the vacuum to pick up liquids, flammable or combustible materials, or hot ashes.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not operate the vacuum with a damaged cord or plug.
- Ensure filters are properly installed before operation.
- Clean the dustbin and filters regularly to prevent suction loss and maintain hygiene.
- Store the vacuum in a dry place, away from direct sunlight and extreme temperatures.

Package Contents

Upon opening the package, please verify that all the following components are included:

- Handheld Vacuum x 1
- Charging Cable (Type-C) x 1
- Automatic Rolling Brush x 1
- HEPA Filter x 3 (one pre-installed, two spares)
- 2-in-1 Brush x 1
- Long Suction Nozzle x 1
- Flexible Hose x 1
- User Manual x 1

- Gift Box x 1



Image: Contents of the RELIDOL VC038S package, showing the main vacuum unit, automatic roller brush, long suction nozzle, 2-in-1 brush, and flexible hose.

Product Overview

The RELIDOL VC038S is engineered for powerful and convenient cleaning. Familiarize yourself with its key components:



Image: The RELIDOL VC038S handheld vacuum, showcasing its main body, dustbin, handle, and various included accessories like filters, brushes, and nozzles.

Key Features:

- **20,000PA Suction Power:** Provides strong suction for effective cleaning of pet hair, dust, and debris.
- **Motorized Roller Brush:** Specifically designed for pet hair removal from carpets and upholstery.
- **Dual Filtration System:** Includes washable HEPA and steel filters for thorough particle capture and motor protection.
- **Large Dustbin Capacity:** 720ml dustbin reduces the frequency of emptying.
- **LED Light:** Illuminates dark areas for improved visibility during cleaning.
- **Type-C Fast Charging:** Quick recharge time for extended use.

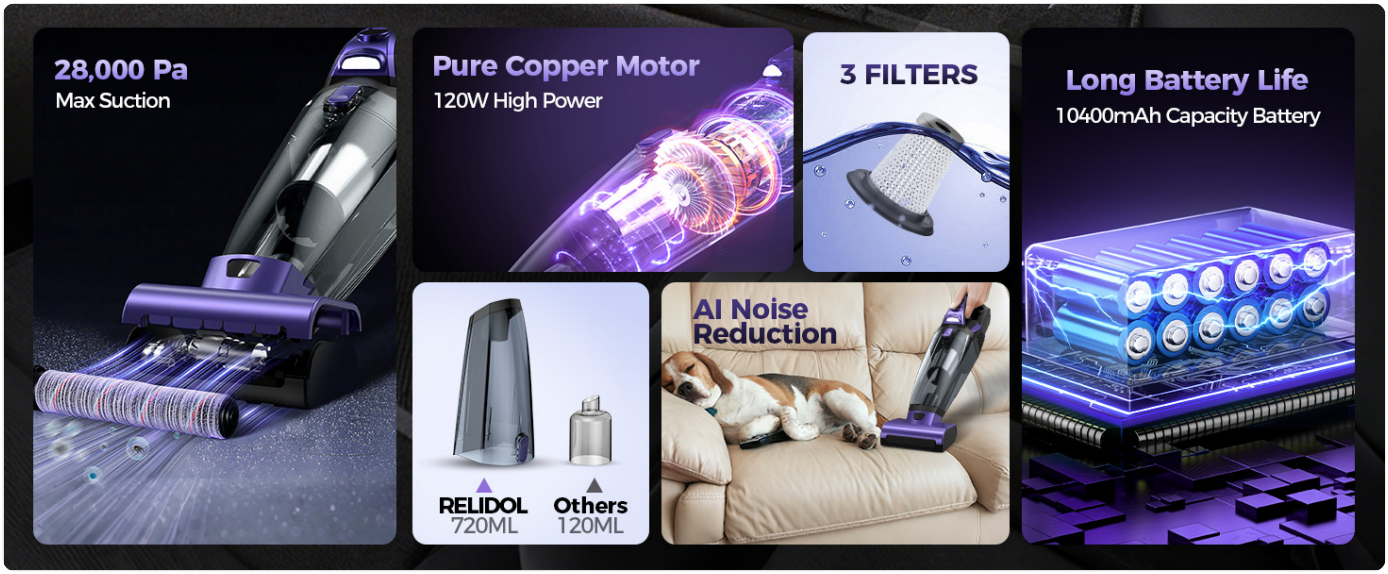


Image: An internal view diagram highlighting the 28,000 Pa max suction, pure copper motor, 3 filters, 10400mAh battery, and AI noise reduction features of the vacuum.

Setup

1. Initial Charging

Before first use, fully charge the vacuum cleaner. Connect the Type-C charging cable to the vacuum's charging port and plug the other end into a 5V/2A adapter (not included). The LED indicators will show charging status (red for charging, green for fully charged). A full charge takes approximately 2.5 hours.



Image: The vacuum connected to a Type-C charging cable, with a visual representation of its Eco and Max modes and battery life indicators.

2. Attaching Accessories

Select the appropriate attachment for your cleaning task and firmly connect it to the vacuum's suction inlet. The automatic rolling brush, 2-in-1 brush, long suction nozzle, and flexible hose can be easily attached and detached.



Image: A display of the various professional accessories included with the vacuum, such as the automatic roller brush, 2-in-1 brush, and long suction nozzle.

Operating Instructions

1. Power On/Off and Mode Selection

Press the power button to turn the vacuum on. The vacuum has two suction modes: Eco Mode and Max Mode. Press the mode selection button to switch between these modes. Eco Mode provides up to 32 minutes of runtime for daily cleaning, while Max Mode offers 18 minutes for deep cleaning with higher suction power.



Image: A detailed view of the vacuum's control panel, indicating Eco Mode (32 min), High Speed Mode (18 min), and the battery display for checking status.

2. Using the LED Light

The vacuum is equipped with an LED light to illuminate dark areas, such as under furniture or in car interiors. The light automatically activates when the vacuum is turned on, providing enhanced visibility for thorough cleaning.



Image: The vacuum in use, demonstrating its large LED lights that provide enhanced brightness and a wider field of view for cleaning in dark spaces.

3. Utilizing Attachments

- **Automatic Roller Brush:** Ideal for removing pet hair and debris from carpets, rugs, and upholstery. Its independent motor and quick-release design make it efficient and easy to clean.



Image: The automatic roller brush attachment, designed specifically for effective pet hair suction from various surfaces.

- **2-in-1 Brush:** Suitable for cleaning sofas, beds, tables, and other delicate surfaces.



Image: The 2-in-1 brush attachment, recommended for cleaning sofas, beds, and tables.

- **Long Suction Nozzle:** Perfect for reaching tight spaces, corners, and crevices in your car or home.

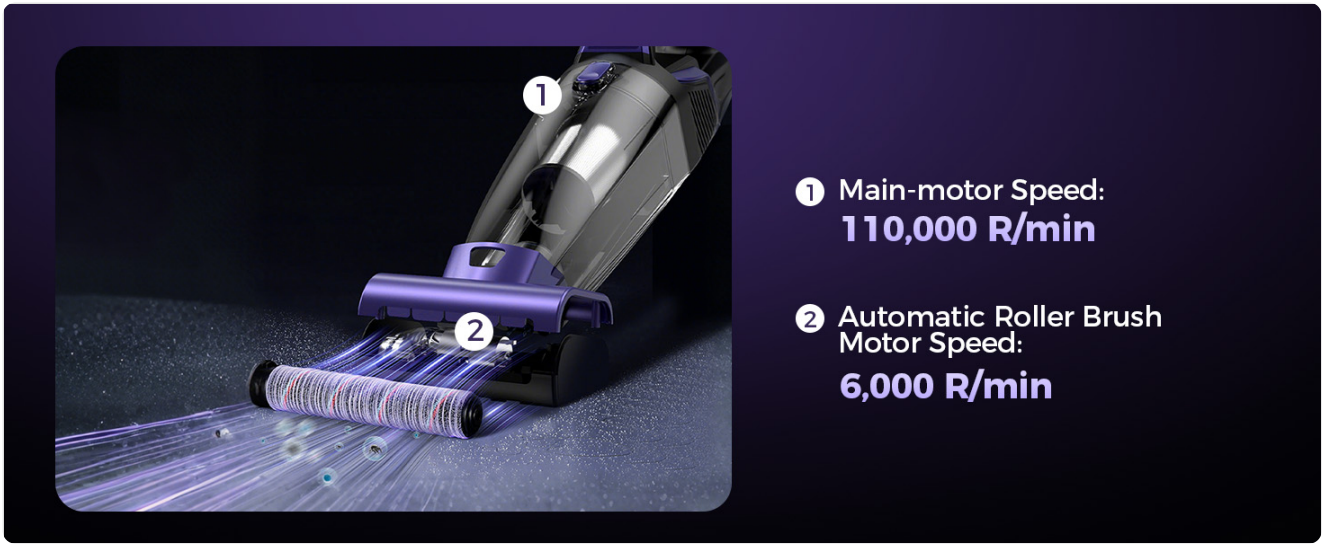


Image: The long suction nozzle attachment, ideal for reaching tight spaces and OA equipment.

- **Flexible Hose:** Provides extended reach and flexibility, especially useful for cleaning hard-to-reach areas in vehicles or around furniture.

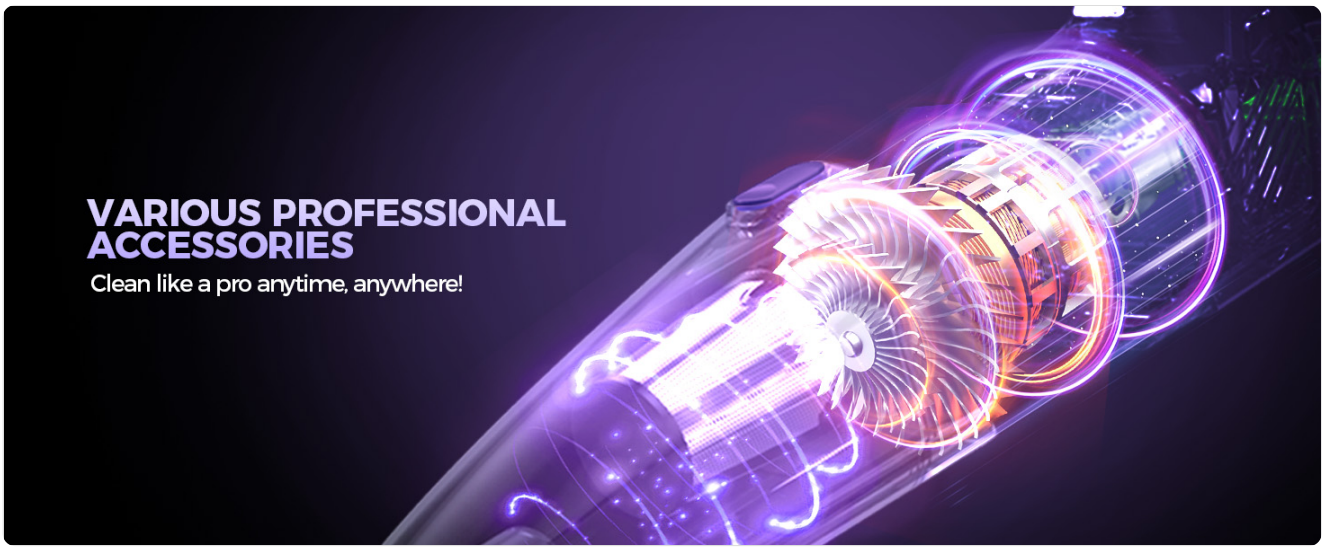


Image: The flexible hose attachment, used for brush conversion to reach hard-to-reach places.



Image: The vacuum demonstrating its versatility in cleaning different surfaces: carpet, dog beds, human beds, and sofas.

Maintenance

1. Emptying the Dustbin

The VC038S features a 720ml dustbin. To empty, press the button locking mechanism to release the dustbin from the main unit. Dispose of the collected debris into a trash receptacle. The rotatable dust cup allows for mess-free disposal.

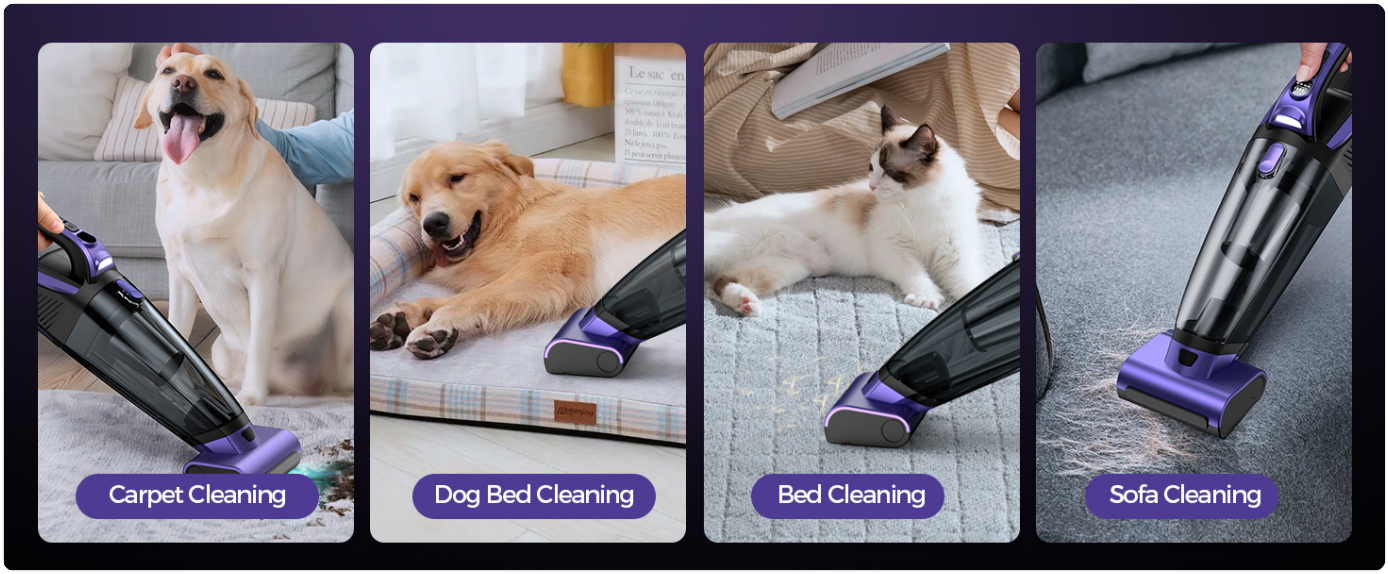


Image: A visual guide showing the button locking mechanism for dustbin removal and the larger capacity of the RELIDOL 720ml dustbin compared to others.

2. Cleaning the Filters

The vacuum utilizes a dual filtration system with washable HEPA filters and an upgraded steel filter. Regular cleaning of the filters is crucial for maintaining suction power and extending the lifespan of the vacuum. The HEPA filters are usable for 3-4 months, and the steel filter can last over 1 year with proper cleaning.

1. Press the one-key dust removal button.
2. Rotate to detach the dust bin from the main unit.
3. Rotate to detach the metal filter from the dust bin.
4. Wash both the HEPA and steel filters under running water. Ensure they are completely dry before reassembling them into the vacuum.



Image: A four-step visual guide demonstrating how to clean the vacuum: one-key dust removal, detaching the dust bin, detaching the metal filter, and washing/drying the filter.

3. Cleaning the Automatic Roller Brush

The automatic roller brush can accumulate hair and debris. Its quick-release design allows for easy disassembly and cleaning. Remove any tangled hair or debris from the brush and its housing.

Troubleshooting

Problem	Possible Cause	Solution
Vacuum does not turn on.	Low battery; Power button not pressed correctly.	Charge the vacuum fully; Ensure the power button is pressed firmly.
Reduced suction power.	Full dustbin; Clogged filters; Blocked nozzle/hose.	Empty the dustbin; Clean or replace filters; Check and clear any blockages in attachments.
Motorized brush not rotating.	Hair/debris tangled in brush; Attachment not properly connected.	Clean the roller brush and remove any obstructions; Reattach the brush head securely.
Short battery runtime.	Battery not fully charged; Using Max Mode excessively.	Ensure full charge before use; Use Eco Mode for general cleaning to conserve battery.

Specifications

Feature	Detail
Model Name	VC038S
Brand	RELIDOL
Suction Power	20,000 PA (Max Mode)
Battery Capacity	10400mAh Lithium Ion
Runtime	18-32 minutes (depending on mode)
Charging Time	Approx. 2.5 hours (with 5V/2A adapter)
Dustbin Capacity	720ml
Filter Type	Washable HEPA Filter, Steel Filter
Weight	4.13 pounds
Color	Purple

Warranty and Support

Warranty Information

RELIDOL offers a **3-Year Replacement Promise** for the VC038S Pet Hair Handheld Vacuum. This includes free parts replacement for product defects and other issues, ensuring a hassle-free experience at no additional cost. Parts such as brushes and filters are covered under this service.



Image: RELIDOL's commitment to a 3-Year Replacement Promise, offering free parts replacement without hassle or cost.

Customer Support

For any questions about the product, technical assistance, or to claim warranty service, please contact RELIDOL customer support. We aim to answer all inquiries within 12 hours and provide refund and exchange services for quality problems.

Email: support@relidol.com



Image: RELIDOL customer care details, including replacement services and 24/7 online service via email at support@relidol.com.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

I just bought the RELIDOL VC038S vacuum and it does not work; the light indicates it is fully charged but it will not turn on. What should I do?

If your RELIDOL VC038S vacuum shows a green light (indicating a full charge) but fails to turn on, please try the following troubleshooting steps: Check the Power Button: Ensure you are pressing the power...

Read full answer

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