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Marsail NS1

Marsail NS1 Adjustable Base and 14-inch Cooling Gel Memory Foam Mattress User Manual

Model: NS1 | Brand: Marsail

Introduction Safety Contents Setup Operation Mattress Care Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

This manual provides detailed instructions for the assembly, operation, and maintenance of your Marsail NS1 Adjustable Base and 14-inch Cooling Gel Memory Foam Mattress Set. Please read this manual thoroughly before use to ensure proper setup and safe operation.

Key Features:

- **Dual-Motor Adjustable Base:** Independently adjust head (0-60°) and leg (0-45°) positions for personalized comfort.
- **3-Speed Vibration Massage:** Choose from gentle, medium, or intense full-body massage settings.
- **14-inch Cooling Gel Memory Foam Mattress:** Features a 3-layer design with graphene-infused cover and open-cell foam for temperature regulation and spinal alignment. CertiPUR-US certified and fiberglass-free.
- **Wireless Remote Control:** Easy adjustment of positions and massage functions.
- **Under-Bed Nightlight:** Soft illumination for safe movement in the dark.
- **USB Charging Ports:** Convenient USB-A and USB-C ports on each side of the base.



Image 1: The Marsail NS1 Adjustable Base and Mattress Set, showcasing its adjustable positions and integrated massage feature.

2. Safety Information

Please observe the following safety precautions to prevent injury or damage to the product:

- **Weight Limit:** Do not exceed the maximum weight capacity of the adjustable base. Refer to the specifications section for details.
- **Assembly:** Ensure the bed frame is properly and securely assembled according to the instructions to prevent tipping or instability.
- **Children and Pets:** Keep children and pets away from the adjustable base's moving parts during operation.
- **Power Cord:** Ensure the power cord is not pinched or damaged. Do not operate the base if the cord is compromised.
- **Sitting on Edges:** Avoid sitting on the extreme head or foot edges of the mattress when the base is in an elevated position, as this may cause instability.

3. Package Contents

Verify that all components are present before beginning assembly:

- Adjustable Bed Base Frame
- 14-inch Cooling Gel Memory Foam Mattress (compressed in a box)
- Wireless Remote Control
- Power Adapter and Cables
- Legs (with height adjustment options)
- Mattress Retainer Bar
- Installation Manual (this document)

4. Setup Guide

The Marsail NS1 adjustable base is designed for quick and tool-free assembly. The mattress will expand to its full size within 72 hours after unboxing.

4.1 Unpacking and Initial Placement

1. Carefully remove all components from the packaging. It is recommended to have two people for handling the base due to its weight.
2. Place the folded adjustable base frame in the desired location, ensuring sufficient space around it for assembly and operation.

4.2 Assembling the Adjustable Base

1. Unfold the base frame. Ensure all locking mechanisms click into place.
2. Attach the legs to the base. You can choose from three different height settings by adjusting the rod sections of each leg. Decide on your preferred height before fully securing them.
3. Connect the power cables to the motors and control box as indicated in the included quick setup guide.
4. Insert the mattress retainer bar into the designated slots at the foot of the base.

Image 2: The adjustable base demonstrating its flexible positioning for different activities.

4.3 Mattress Unboxing

1. Carefully remove the compressed mattress from its box and plastic wrapping.
2. Place the mattress on top of the assembled adjustable base.
3. Allow up to 72 hours for the mattress to fully expand and off-gas. Ventilation in the room is recommended during this period.

5. Operating Instructions

Your Marsail NS1 adjustable base is controlled by a wireless remote. Ensure the remote has fresh batteries and is paired with the base (refer to the quick start guide for pairing instructions if needed).

5.1 Adjusting Positions

- Use the **HEAD UP/DOWN** buttons to raise or lower the head section of the bed.

- Use the **LEG UP/DOWN** buttons to raise or lower the leg section of the bed.
- The **FLAT** button will return the bed to a completely flat position.
- The **ZERO-G** button activates the pre-programmed zero-gravity position, which elevates the head and legs to promote circulation and reduce pressure.

5.2 Massage Function

- Press the **MASSAGE** button to cycle through the three vibration intensity levels (low, medium, high).
- Press the **MASSAGE OFF** button to stop the massage function.

5.3 Under-Bed Nightlight

- Press the **LIGHT** button on the remote to turn the soft under-bed nightlight on or off.



Image 3: The under-bed nightlight provides gentle illumination for nighttime convenience.

5.4 USB Charging Ports

- Locate the USB-A and USB-C charging ports on each side of the adjustable base.
- Connect your devices to these ports for convenient charging.



Image 4: Integrated USB-A and USB-C ports offer convenient charging for electronic devices.

6. Mattress Care

The 14-inch Marsail Cooling Gel Memory Foam Mattress is designed for comfort and durability. Proper care will extend its lifespan.

6.1 Mattress Construction and Benefits

- **Graphene-Infused Cover:** Designed to enhance cooling and breathability.
- **Fiberglass-Free Inner Cover:** Ensures safety and comfort.
- **Gel-Infused Memory Foam with Bamboo Charcoal:** Provides cooling properties and conforms to your body for pressure relief.
- **Wave-Cut Foam & High-Density Support Foam:** Offers balanced support and durability.
- **CertiPUR-US Certified:** Guarantees the foam meets rigorous standards for content, emissions, and durability.



Image 5: Detailed layers of the Marsail 14-inch Cooling Gel Memory Foam Mattress.



Image 6: The mattress provides balanced support across different body zones.

6.2 General Care Tips

- **Protective Cover:** Use a mattress protector to guard against spills and stains.
- **Cleaning:** Spot clean any stains with a mild detergent and water. Avoid saturating the mattress. Do not machine wash

or dry clean the mattress.

- **Rotation:** Rotate the mattress head-to-foot every 3-6 months to promote even wear.
- **Ventilation:** Allow the mattress to air out periodically to maintain freshness.

7. Maintenance

Regular maintenance ensures the longevity and optimal performance of your adjustable base.

- **Cleaning the Base:** Wipe down the base frame with a damp cloth. Avoid harsh chemicals.
- **Check Connections:** Periodically inspect all power cords and motor connections to ensure they are secure and undamaged.
- **Moving the Base:** If moving the bed, ensure the base is in the flat position and unplugged. It is recommended to have assistance due to its weight.

8. Troubleshooting

If you encounter issues with your Marsail NS1 Adjustable Base, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Base does not operate	No power, loose connection, remote not paired.	Check power cord connection to outlet and base. Ensure all motor cables are securely plugged in. Re-pair the remote control (refer to quick start guide).
Remote control not responding	Dead batteries, remote not paired.	Replace remote batteries. Re-pair the remote control.
Massage function is noisy	Normal operation sound, loose components.	A slight hum is normal for vibration motors. Ensure no loose items are under the bed that could amplify sound. If noise is excessive or unusual, contact customer support.
Base moves slowly or unevenly	Overload, obstruction, low power.	Ensure weight limit is not exceeded. Check for any obstructions under the bed. Verify power connection is stable.

If the problem persists after attempting these solutions, please contact Marsail customer support.

9. Specifications

Feature	Detail
Model	NS1 (ZH-N-MSABB01B-Q1-MSMA03G-Q14)
Size	Queen
Product Dimensions	80"L x 60"W x 53"H
Item Weight	124.1 pounds
Special Features	Cooling Gel, Massage, No Box Spring Needed, Remote Control, Under-Bed Nightlight

Feature	Detail
Color	Grey
Assembly Required	Yes
Mattress Certification	CertiPUR-US Certified
UPC	840478814958

Image 7: Mattress Size Guide for reference.

10. Warranty and Support

10.1 Product Warranty

The Marsail NS1 Adjustable Base and Mattress Set is backed by a**1-year worry-free warranty**. This warranty covers manufacturing defects and ensures the product meets quality standards. Please retain your proof of purchase for warranty claims.

10.2 Customer Support

For technical assistance, warranty claims, or any questions regarding your Marsail product, please contact Marsail customer support through the retailer where the product was purchased or visit the official Marsail website.

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