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Marsail ZH-N-MSABB01B-SK-MSMA03G-SK14

Marsail NS0 Adjustable Base with Mattress Set User Manual

Model: ZH-N-MSABB01B-SK-MSMA03G-SK14

Brand: Marsail

Introduction	Safety Information	Package Contents	Setup & Assembly	Operating Instructions
	Care & Maintenance	Troubleshooting	Specifications	Warranty & Support

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Marsail NS0 Adjustable Base with 14-inch Cooling Gel Memory Foam Mattress. This product is designed to enhance your comfort and sleep quality with its advanced features.

Key features include a dual-motor adjustable base for independent head and leg elevation, a 14-inch cooling gel memory foam mattress for optimal support and temperature regulation, built-in USB-A and USB-C charging ports, and convenient under-bed LED lighting, all controlled by a wireless remote.



Figure 1.1: Marsail NS0 Adjustable Base with Mattress Set

2. SAFETY INFORMATION

Please read and understand all safety warnings and instructions before operating this product. Failure to do so may result in injury or damage to the product.

- **Weight Limit:** Do not exceed the maximum weight limit of **750 pounds (340 kg)**, including the mattress and occupants. Exceeding this limit may cause injury and void the warranty.
- **Proper Assembly:** Ensure all components are properly assembled and secured according to the instructions to prevent instability or injury.
- **Children and Pets:** Keep children and pets away from the adjustable base during operation. Moving parts can cause injury.
- **Electrical Safety:** Do not expose the control box or remote to water or other liquids. Unplug the base from the

power outlet before cleaning or performing any maintenance.

- **Clearance:** Ensure there is adequate clearance around the base when adjusting positions to prevent pinching or crushing.
- **Medical Devices:** Consult your physician before using this product if you have a pacemaker or other medical device, as the magnetic fields from the motors may interfere with their operation.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before beginning assembly. If any parts are missing or damaged, please contact Marsail customer support.

- Marsail NS0 Adjustable Base Frame (Split King)
- 14-inch Cooling Gel Memory Foam Mattress (Split King)
- Wireless Remote Control
- Power Cord(s)
- Adjustable Legs/Feet (set of 6 or 9 depending on size)
- Retainer Bar(s)
- Installation Manual (this document)

4. SETUP AND ASSEMBLY

The Marsail NS0 Adjustable Base is designed for quick and tool-free assembly. The mattress will expand to its full size within 72 hours after unboxing.

4.1. Adjustable Base Assembly

1. **Unpack the Base:** Carefully remove the adjustable base from its packaging. Place the folded base on a flat, clear surface.
2. **Unfold the Frame:** Gently unfold the base frame. Ensure all hinges lock securely into place.
3. **Attach the Legs:** Screw the adjustable legs into the threaded holes on the underside of the base. Hand-tighten until snug.
4. **Connect Power:** Locate the control box and connect the power cord. Plug the power cord into a grounded electrical outlet.
5. **Install Retainer Bar:** Insert the mattress retainer bar(s) into the designated holes at the foot of the base.



INDEPENDENT BACK & FOOT ADJUSTMENT



Figure 4.1: Assembled Adjustable Base

4.2. Mattress Setup

1. **Unpack the Mattress:** Carefully remove the compressed mattress from its box and plastic wrapping.
2. **Place on Base:** Position the rolled mattress on top of the assembled adjustable base.
3. **Allow to Expand:** Unroll the mattress and allow it to expand. The mattress will typically expand within a few hours, but full expansion may take up to 72 hours.

5. OPERATING INSTRUCTIONS

Your Marsail NS0 Adjustable Base is operated using the included wireless remote control. Ensure the remote has fresh batteries and is paired with the base (refer to pairing instructions in troubleshooting if needed).

5.1. Wireless Remote Control Functions

- **Head Up/Down:** Adjusts the head section of the bed from 0 to 60 degrees.
- **Foot Up/Down:** Adjusts the foot section of the bed from 0 to 45 degrees.
- **FLAT:** Returns the bed to a completely flat position.
- **ZERO G:** Activates the Zero Gravity preset position, which elevates the head and feet to a position that may relieve pressure on the back.
- **Memory Presets (if applicable):** Some remotes may have programmable memory buttons to save your favorite positions. Consult your remote's specific guide for programming.

Medium Firm for Balanced Support



Figure 5.1: Flexible Adjustment for Any Moment

5.2. Smart Convenience Features

- **USB Charging Ports:** The base is equipped with built-in USB-A and USB-C charging ports on both sides for convenient device charging.
- **Under-Bed LED Lighting:** Activate the soft under-bed LED light for illumination, making it easier to navigate in the dark.

UNDER-BED NIGHT LIGHT



Turn on the soft under-bed night light to illuminate your way, making it easier to move around in the dark.



Figure 5.2: Convenient USB Charging Ports

Comfort That Lasts All Night



Figure 5.3: Under-Bed Night Light

6. CARE AND MAINTENANCE

6.1. Mattress Care

- **Rotation:** Rotate your mattress every 3-6 months to ensure even wear and prolong its lifespan.
- **Cleaning:** Spot clean spills immediately with a mild detergent and damp cloth. Do not saturate the mattress. Allow to air dry completely. Avoid harsh chemicals.
- **Ventilation:** Ensure good air circulation around the mattress.
- **Fiberglass-Free Design:** The mattress features a fiberglass-free inner cover for safety and durability.

FITS MULTIPLE MATTRESSES



Figure 6.1: Mattress Layered for Comfort

6.2. Adjustable Base Care

- **Cleaning:** Dust the base frame regularly with a soft, dry cloth. Avoid using liquid cleaners directly on electrical components.
- **Connections:** Periodically check all power cords and connections to ensure they are secure.
- **Obstructions:** Ensure no objects are obstructing the moving parts of the base.

7. TROUBLESHOOTING

If you encounter issues with your Marsail NS0 Adjustable Base, please refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
Base does not operate (no movement)	No power to the base; Remote control batteries are dead or incorrectly inserted; Remote not paired.	Check if the power cord is securely plugged into a working outlet. Ensure the remote batteries are correctly installed and have charge. Refer to remote pairing instructions in your specific remote manual.
Base makes unusual noise during operation	Loose connections; Obstruction under the base; Legs not tightened properly.	Check all bolts and connections for tightness. Ensure there are no objects under the base interfering with movement. Verify that all legs are securely tightened.
Remote control not responding	Remote batteries are dead; Remote is out of range; Interference; Remote needs re-pairing.	Replace remote batteries. Move closer to the base. Remove any potential sources of interference (e.g., other wireless devices). Follow the remote pairing procedure outlined in your remote's manual.
USB ports not charging	Base not powered; Device cable issue.	Ensure the base is plugged in and receiving power. Try a different USB cable or device to rule out cable/device issues.

If the problem persists after attempting these solutions, please contact Marsail customer support for further assistance.

8. PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	ZH-N-MSABB01B-SK-MSMA03G-SK14
Size	Split King
Product Dimensions (L x W x H)	80" x 76" x 53"
Item Weight	103.6 pounds

Feature	Detail
Max Weight Capacity	750 pounds (including mattress and occupants)
Head Elevation Range	0 - 60 degrees
Foot Elevation Range	0 - 45 degrees
Mattress Type	14-inch Cooling Gel Memory Foam
Certifications	CertiPUR-US Certified Mattress
Special Features	Cooling Gel, No Box Spring Needed, Wireless Remote Control, USB A&C Ports, Under-Bed Nightlight
Color	Grey
Finish Type	Painted
Assembly Required	Yes
Manufacturer	Marsail
UPC	840478814842

9. WARRANTY AND SUPPORT

9.1. Product Warranty

The Marsail NS0 Adjustable Base is backed by a **1-year worry-free warranty**. This warranty covers manufacturing defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

Quality You Can Trust



Figure 9.1: CertiPUR-US Certified Mattress

9.2. Customer Support

For any questions, concerns, or assistance with your Marsail product, please contact our customer support team. Refer to the contact information provided with your purchase or visit the official Marsail website for support details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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