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Sweetcrispy HN9011BK

Sweetcrispy HN9011BK Ergonomic Office Chair User Manual

Model: HN9011BK

Introduction

Thank you for choosing the Sweetcrispy Ergonomic Office Chair. This manual provides detailed instructions for the assembly, operation, and maintenance of your new chair. Please read this manual thoroughly before assembly and use to ensure proper function and safety. This chair is designed for users requiring robust support and adjustability, featuring a mesh back, wide seat, and 4D armrests.

Important Safety Information

- **Maximum Weight Capacity:** Do not exceed the maximum weight capacity of 500 pounds (226 kg). Exceeding this limit may cause damage to the chair and potential injury.
- Ensure all screws and bolts are securely tightened before use. Periodically check and re-tighten as necessary.
- Keep hands and fingers clear of moving parts during adjustment.
- Use the chair on a level surface to prevent tipping.
- Do not stand on the chair.

Parts List

Please verify that all components are present before beginning assembly. If any parts are missing or damaged, contact Sweetcrispy customer support.

1. Backrest Assembly
2. Seat Cushion Assembly (with control mechanism attached)
3. Armrests (2)
4. Gas Lift Cylinder
5. Star Base
6. Casters (5)
7. Hardware Pack (screws, washers, Allen wrench)



Image Description: An exploded diagram of the Sweetcrispy office chair, illustrating all individual components such as the backrest, seat, armrests, gas lift, and star base, along with key dimensions in inches. This image helps identify all parts required for assembly.

Setup and Assembly Instructions

Assembly typically requires one person and takes approximately 20-30 minutes. An Allen wrench is included in the hardware pack.

1. **Attach Casters to Base:** Insert each of the five casters into the holes at the end of each leg of the star base. Push firmly until they click into place.
2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the assembled star base. Ensure it is seated firmly.
3. **Attach Armrests to Seat:** Align the armrests with the pre-drilled holes on the underside of the seat cushion. Secure them using the provided screws and washers. Do not fully tighten yet.
4. **Attach Backrest to Seat:** Align the backrest with the mounting plate on the rear underside of the seat cushion. Secure with screws and washers.
5. **Tighten All Screws:** Once all components are loosely assembled, go back and fully tighten all screws for the

armrests and backrest.

6. **Connect Seat to Base:** Carefully place the assembled seat and backrest onto the gas lift cylinder, ensuring the center hole of the control mechanism aligns with the top of the gas lift. Press down firmly to secure.



Image Description: A front-facing view of the fully assembled Sweetcrispy ergonomic office chair, showcasing its mesh back, wide seat, and adjustable armrests. This image represents the final assembled product.

Operating Instructions

Your Sweetcrispy office chair offers multiple adjustment features to customize your seating experience.

- **Seat Height Adjustment:** To raise the seat, lift the lever located on the right side of the seat while taking your weight off the chair. To lower the seat, lift the lever while seated. Release the lever at the desired height.
- **Lumbar Support Adjustment:** The chair features a three-axis linkage lumbar support. Adjust the lumbar support up or down by pushing or pulling the mechanism on the backrest. It also adapts to your back's curvature.
- **4D Armrest Adjustment:** The armrests can be adjusted in four dimensions:

- **Height:** Press the button on the side of the armrest and move it up or down.
- **Forward/Backward:** Slide the armrest pad forward or backward.
- **Left/Right (Pivot):** Pivot the armrest pad left or right.
- **Rotation:** Rotate the armrest pad up to 15 degrees.

- **Tilt/Rocking Function:** Pull the lever on the left side of the seat outwards to enable the rocking function. Push it inwards to lock the backrest in an upright position.
- **Tilt Tension Adjustment:** The round knob located beneath the seat allows you to control the tension of the backrest's tilt. Turn clockwise to increase tension (making it harder to recline) and counter-clockwise to decrease tension (making it easier to recline).



Image Description: An illustration demonstrating the chair's height adjustment lever and the tilt tension knob, along with an arc indicating the 90-107 degree recline range. This image clarifies how to operate the chair's primary adjustments.



Image Description: A visual guide detailing the four directions of armrest adjustment: up/down, forward/backward, left/right pivot, and 15-degree rotation. This image helps users understand the full range of armrest customization.

Maintenance

Proper care will extend the life and appearance of your Sweetcrispy office chair.

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners, which can damage the

mesh fabric or other surfaces.

- **Inspection:** Periodically check all bolts and screws to ensure they are tight. Re-tighten as needed to maintain stability and safety.
- **Caster Care:** Keep casters free of hair and debris to ensure smooth rolling.

Troubleshooting

Problem	Possible Cause	Solution
Chair does not adjust height	Gas lift cylinder malfunction or lever not engaged.	Ensure the height adjustment lever is fully engaged. If the issue persists, the gas lift may need replacement.
Chair is wobbly or unstable	Loose screws or improper assembly.	Check and tighten all assembly screws, especially those connecting the seat, backrest, and armrests. Ensure the gas lift is fully seated in the base.
Casters do not roll smoothly	Debris caught in casters or casters not fully inserted.	Remove any hair or debris from the caster wheels. Ensure each caster is fully inserted into the star base.
Backrest does not tilt or lock	Tilt mechanism locked or tilt tension too high.	Pull the tilt lever outwards to enable rocking. Adjust the tilt tension knob counter-clockwise to reduce tension.

Specifications

Feature	Detail
Brand	Sweetcrispy
Model Name	Ergonomic Office Chair for Big & Tall 500lbs Heavy Duty Adults
Item Model Number	HN9011BK
Color	Black
Product Dimensions	22"D x 27"W x 42"H
Maximum Weight Recommendation	500 Pounds
Seat Height	22.5 Inches
Seat Depth	22 inches
Arm Height	9.8 Inches
Chair Backrest Width	18 Inches

Feature	Detail
Special Features	Adjustable Height, Adjustable Lumbar, 4D Arm Rest, Ergonomic, Rolling, Tilting
Material	Mesh, Sponge, Metal
Assembly Required	Yes

Warranty and Support

For warranty information or technical support, please contact Sweetcrispy customer service. Details can typically be found on the product packaging or the official Sweetcrispy website. Please have your model number (HN9011BK) and purchase date available when contacting support.

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