

WERHY H0

WERHY Electric Scooter User Manual

Model: H0 (12Miles-Kidscooter)

1. IMPORTANT SAFETY INFORMATION

Before operating your WERHY Electric Scooter, please read this manual thoroughly and retain it for future reference. Failure to follow the instructions and safety warnings could result in serious injury or property damage.

- **Age and Weight Limits:** This scooter is designed for users aged 10 years and older. The maximum weight limit is 220 pounds (100 kg). Do not exceed this limit.
- **Protective Gear:** Always wear a helmet, knee pads, and elbow pads when riding. Ensure your helmet fits properly and is securely fastened.
- **Riding Environment:** Ride only on dry, flat, paved surfaces free of obstacles, debris, and slippery conditions. Avoid riding in traffic, on uneven terrain, or near water.
- **Braking:** Familiarize yourself with the dual braking system (EABS front brake and rear drum brake). Practice braking in a safe, open area before riding at higher speeds.
- **Visibility:** The scooter is equipped with bright headlights and a rear light for improved visibility. However, avoid riding at night or in low-light conditions if possible. If riding in low light, ensure you are highly visible to others.
- **Local Regulations:** Always comply with local laws and regulations regarding electric scooter use.
- **Supervision:** Children should always be supervised by an adult when operating the scooter.

SAFETY SYSTEM



E-ABS BRAKE & BELL



REAR DRUM BRAKE



Image: The WERHY electric scooter features a dual braking system for enhanced safety, including an E-ABS front brake and a rear drum brake. Always wear appropriate safety gear, such as a helmet, when riding.

2. PACKAGE CONTENTS

Please check the contents of your package upon arrival to ensure all items are present and undamaged. If any items are missing or damaged, contact customer support immediately.

- WERHY Electric Scooter (Main Unit)
- Power Adapter/Charger
- User Manual
- Assembly Tools (if required)



Image: The WERHY Electric Scooter, shown with its integrated headlight. The scooter is lightweight and foldable for easy transport.

3. SETUP AND ASSEMBLY

Your WERHY Electric Scooter comes mostly pre-assembled. Follow these steps to prepare it for first use:

1. Unfolding the Scooter:

Carefully lift the handlebar stem until it locks into the upright position. Ensure the folding mechanism is securely latched. You may hear a click indicating it's locked.

2. Attaching Handlebars (if separate):

If the handlebars are separate, align them with the stem and gently push them into place. Secure them using the provided screws and tools, ensuring they are tightened firmly but do not overtighten.

3. Initial Charge:

Before first use, fully charge the scooter's battery. Connect the power adapter to the charging port on the scooter and then plug it into a standard wall outlet. The charging indicator light will change (e.g., from red to green) when charging is complete. A full charge typically takes approximately 4 hours.

4. Pre-Ride Check:

Before each ride, check that all screws and fasteners are tight, the brakes are functioning correctly, and the tires are free from damage. Ensure the folding mechanism is securely locked.



Image: The WERHY electric scooter is designed to be lightweight and foldable, making it easy to carry and store. It weighs approximately 22 lbs.

4. OPERATING INSTRUCTIONS

Learn how to operate your WERHY Electric Scooter safely and efficiently.

4.1 Power On/Off

- **To Power On:** Press and hold the power button on the digital display until the screen illuminates.

- **To Power Off:** Press and hold the power button until the display turns off.

4.2 Speed Modes

The scooter features 3 adjustable speed modes:

- **E Mode (Eco):** Approximately 7.5 mph (12 km/h) - Ideal for beginners or maximizing range.
- **D Mode (Drive):** Approximately 11 mph (18 km/h) - Balanced speed for general riding.
- **S Mode (Sport):** Up to 19 mph (30 km/h) - For experienced riders seeking maximum speed.

To switch between modes, short press the power button while the scooter is on.

4.3 Riding the Scooter

1. Place one foot firmly on the deck and use the other foot to push off the ground to gain initial momentum.
2. Once you have some speed, place your second foot on the deck.
3. Gently press the accelerator lever to engage the motor. Increase pressure for more speed.
4. To slow down or stop, release the accelerator and gently apply the brake lever.

4.4 Smart App Connectivity

Connect your scooter to the dedicated mobile application via Bluetooth for enhanced control and monitoring:

- Download the official WERHY scooter app from your device's app store.
 - Ensure Bluetooth is enabled on your smartphone.
 - Open the app and follow the on-screen instructions to pair with your scooter.
 - Through the app, you can control riding modes, light settings, speed levels, cruise control, start mode, and view real-time scooter status.
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SMART APP & LCD DISPLAY



**SPEED
SETTING**



**LOCK/
UNLOCK**



**LIGHT
ON/OFF**



**CRUISE
CONTROL**



**RIDING
MODES**



Image: The scooter features a digital display showing speed and mode, and can be connected to a smartphone app for advanced controls like speed setting, lock/unlock, light control, cruise control, and riding modes.

5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your scooter.

- **Cleaning:** Wipe the scooter with a damp cloth after use. Do not use high-pressure water jets or immerse the scooter in water. Avoid harsh cleaning agents.
- **Battery Care:**
 - Charge the battery fully before long-term storage.
 - If storing for extended periods, charge the battery every 30-60 days to maintain its health.
 - Do not overcharge or completely drain the battery.
 - Store the scooter in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Tires:** The scooter is equipped with 8.5-inch solid tires, which do not require inflation. Regularly inspect them for wear or damage.

- **Brakes:** Periodically check the brake levers and cables for proper tension and function. Ensure the brakes respond smoothly and effectively.
- **Fasteners:** Regularly check all screws, bolts, and connections to ensure they are tight and secure.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your WERHY Electric Scooter.

Problem	Possible Cause	Solution
Scooter does not turn on.	Low battery or power button not pressed correctly.	Charge the battery fully. Press and hold the power button for a few seconds.
Scooter not accelerating.	Low battery, accelerator malfunction, or safety kick-start not initiated.	Ensure battery is charged. Push off to gain initial speed before pressing accelerator. Contact support if issue persists.
Brakes are not effective.	Brake cable loose or worn brake components.	Check brake lever tension. Inspect brake pads/drum for wear. Seek professional service if unsure.
App connection issues.	Bluetooth off, app not updated, or scooter not in pairing mode.	Ensure Bluetooth is on. Restart app and scooter. Try re-pairing.

If you encounter issues not listed here or if the suggested solutions do not resolve the problem, please contact WERHY customer support.

7. SPECIFICATIONS

Key technical specifications for the WERHY H0 Electric Scooter (12Miles-Kidscooter model).

- **Model Name:** H0 (12Miles-Kidscooter)
- **Motor Power:** 350W
- **Battery Capacity:** 36V 162WH
- **Max Speed:** Up to 19 MPH (30 km/h)
- **Max Range:** Up to 12 miles (under specific conditions)
- **Tire Type:** 8.5" Solid Tire
- **Braking System:** EABS Front Brake, Rear Drum Brake (Dual Braking System)
- **Weight Limit:** 220 Pounds (100 kg)
- **Net Weight:** Approximately 22 lbs (10 kg)
- **Charging Time:** Approximately 4 Hours
- **Special Features:** Cruise Control, Digital Display, Foldable, Smart App Connectivity
- **Recommended Age:** Youth (10+ years)
- **Material:** Aluminum



Battery
162WH



Max Speed
19MPH



Range
8-12 MILES



ECO/D/S
3 GEARS



Image: The WERHY electric scooter features a 162WH battery, a max speed of 19 MPH, a range of 8-12 miles, and 3 speed gears (ECO/D/S).

8. WARRANTY AND SUPPORT

WERHY is committed to providing quality products and customer satisfaction.

- **Warranty:** The scooter comes with a limited warranty. Specific warranty periods apply to different parts (e.g., 12-month or 180-day for various components). Please refer to your purchase documentation for detailed warranty terms.
- **UL 2272 Certification:** This scooter has passed stringent UL 2272 testing, ensuring its electrical system safety.
- **Customer Support:** For any questions, concerns, or warranty claims, please contact WERHY customer support. Contact information can typically be found on the product packaging or the official WERHY website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

What is the warranty for the WERHY H0 Electric Scooter, and what does a red wrench symbol mean?

The WERHY H0 Electric Scooter comes with a limited warranty, though the specific duration depends on the component. According to the manual:Warranty Periods: Different parts are covered for different lengths of time, typically either...

[Read full answer](#)

The screws that held the handlebars on my WERHY H0 Electric Scooter fell out while my daughter was riding. What size replacement screws do I need?

The manual for the WERHY H0 (12Miles-Kidscooter) does not explicitly list the exact dimensions (length and thread pitch) of the handlebar screws. However, most electric scooters of this size typically use M5 or M6...

[Read full answer](#)