

Tukio TX02

Tukio Air Tracker Tags User Manual

Model: TX02 | Brand: Tukio

1. INTRODUCTION

Thank you for choosing the Tukio Air Tracker Tags. These Apple MFi Certified Bluetooth trackers are designed to help you locate your valuable items quickly and efficiently using the Apple Find My network. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your new tracker tags. Please read this manual carefully before use.

Important Note: These tracker tags are only compatible with iOS devices (iPhone, iPad, Mac) and do not support Android devices.

2. WHAT'S IN THE BOX

Please verify that all items listed below are included in your package:

- 4 x Tukio Air Tracker Tags
- 4 x Protective Silicone Cases
- 4 x Key Rings
- 4 x Lanyards
- 4 x CR2032 Batteries (pre-installed in the product)
- 1 x User Manual



Figure 2.1: Package Contents

3. SETUP GUIDE

3.1 Initial Activation and Pairing

The Tukio Air Tracker Tags are designed for quick and seamless integration with your Apple devices via the Find My app. Ensure your iOS device is updated to iOS 17/iPadOS 17/macOS 14 or above for full functionality, especially for sharing features.

1. **Prepare your iOS Device:** Open the 'Find My' application on your iPhone, iPad, or Mac. Ensure Bluetooth and network functions are enabled.
2. **Activate the Tracker Tag:** Locate the function button on the side of the tracker tag. Press and hold this button for 2 seconds until you hear a single beep, indicating it's ready for connection.
3. **Add New Item:** In the 'Find My' app, navigate to the 'Items' tab. Tap on 'Add New Item', then select 'Other Supported Item'. *Do not select 'Add AirTag'.*
4. **Connect:** Place the tracker tag close to your iOS device. The 'Find My' app will search for and detect 'Lucid tag'. Tap 'Connect' and follow the on-screen prompts, tapping 'Continue' until the setup is complete.
5. **Customize:** Once connected, you can assign a name to your tracker tag and choose an emoji to easily identify it within the 'Find My' app.

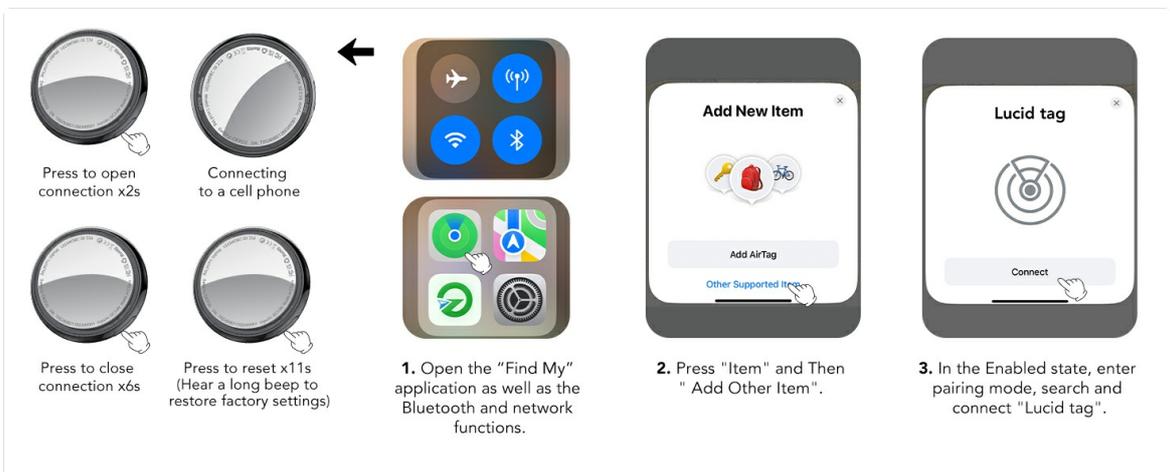


Figure 3.1: Pairing with Apple Find My App

3.2 Resetting the Tracker Tag

If you need to reset your tracker tag to factory settings, press and hold the function button for 11 seconds until you hear a long beep. This will clear all previous pairing information.

4. OPERATING INSTRUCTIONS

4.1 Locating Nearby Items

When your item is within Bluetooth range (up to 200 feet or 60 meters in open areas), you can use the 'Find My' app to locate it:

- **Play Sound:** In the 'Find My' app, select your tracker tag and tap 'Play Sound'. The tracker will emit an 80-100dB beep to help you pinpoint its location.
- **Ask Siri:** You can also ask Siri for assistance. For example, say "Hey Siri, where are my keys?" if your tracker is attached to your keys.

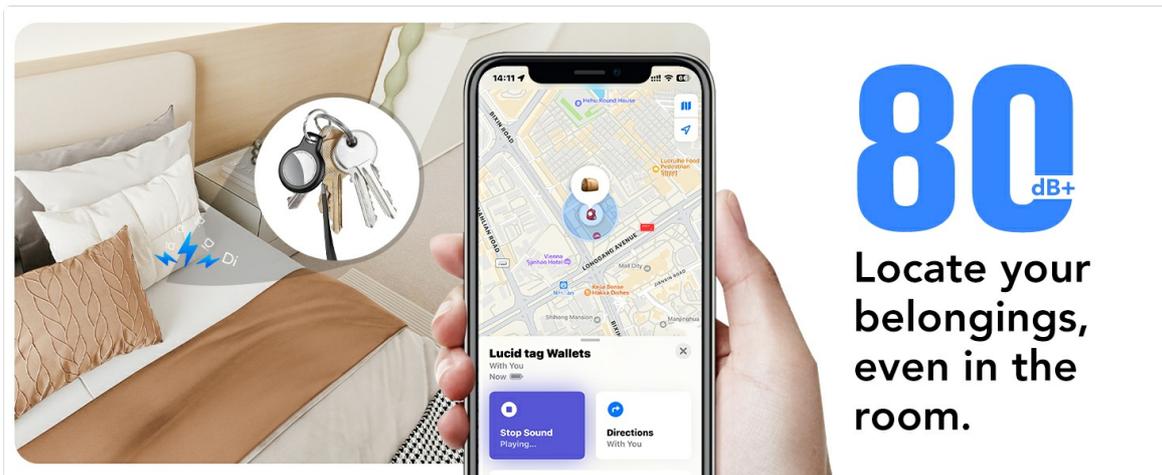


Figure 4.1: Locating Items by Sound

4.2 Locating Far-Away Items (Find My Network)

If your item is out of Bluetooth range, the Apple Find My network can help you locate it. Hundreds of millions of Apple devices worldwide anonymously and securely relay the location of your tracker tag to the 'Find My' app, allowing you to see its last known location on a map.

Find Far Away

Display the last location on the map to find your "Item Finder" when you are out of Bluetooth range.



Figure 4.2: Finding Items Far Away

4.3 Left-Behind Reminders

Receive instant notifications on your iOS device if you leave your tracker tag behind and it goes out of Bluetooth range. The notification will include the last known location of the item, which you can view on the 'Find My' app.

Left-Behind Remind

You will be notified if you have left your backpack behind or if it is out of range.



Figure 4.3: Left-Behind Reminder Notification

4.4 Lost Mode

If an item with a tracker tag is lost, you can activate 'Lost Mode' in the 'Find My' app. This allows anyone who finds your tag to securely access your contact information (if you provide it) by tapping their NFC-enabled smartphone to the tag. They will then be able to contact you to return the item.

How to Activate the Lost Mode?

Anyone who finds the lost tag can safely access your contact information through the "Find My" App.

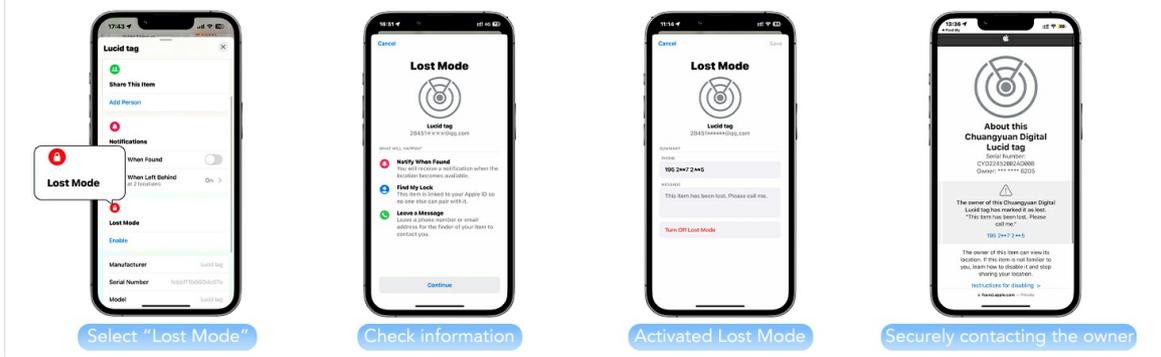


Figure 4.4: Activating Lost Mode

4.5 Sharing Items (iOS 17+)

With iOS 17 or later, you can share the location of your tracker tags with up to 5 other individuals in the 'Find My' app. This is ideal for items used by multiple family members or friends, allowing everyone to track the item's location. Both parties must be using iOS 17/iPadOS 17/macOS 14 or later versions.

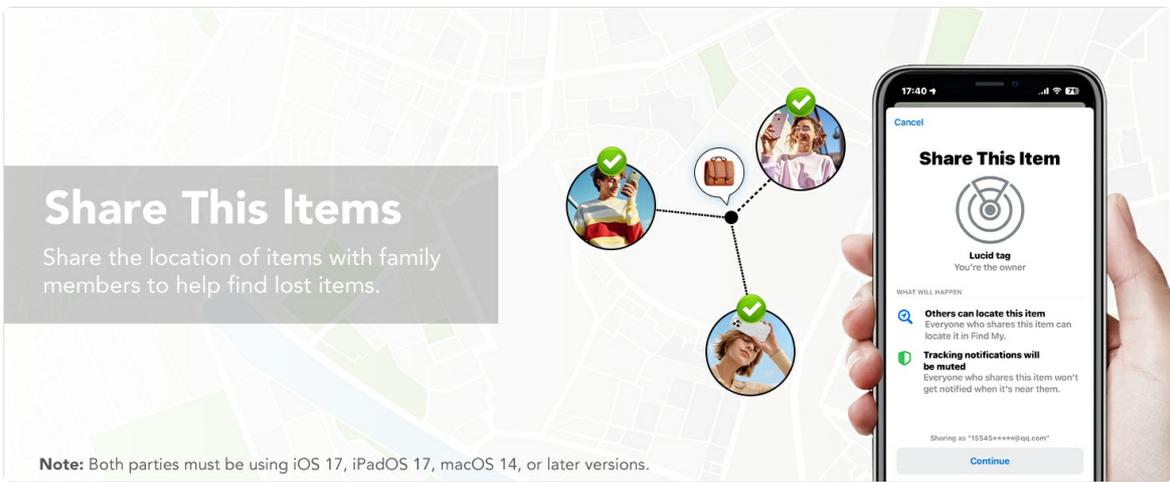


Figure 4.5: Sharing Item Location

5. MAINTENANCE

5.1 Battery Replacement

Each Tukio Air Tracker Tag uses one CR2032 coin cell battery, providing up to 1 year of uninterrupted use. The 'Find My' app will notify you when the battery is low, prompting you to replace it.

To replace the battery:

1. Turn the stainless steel battery cover counter-clockwise to remove it.
2. Remove the old CR2032 battery.
3. Insert a new CR2032 battery with the positive (+) side facing up.
4. Align the battery cover and press it gently.
5. Rotate the battery cover clockwise to tighten it securely.

Caution: The unique cover design helps prevent children from opening the device. Ensure the cover is securely fastened after battery replacement.

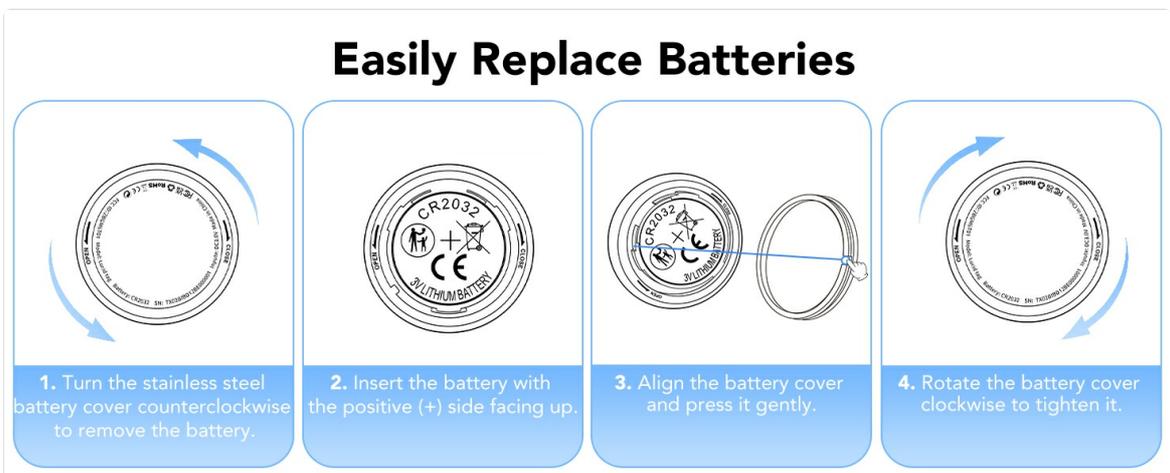


Figure 5.1: Battery Replacement Steps

5.2 Water and Dust Resistance

The Tukio Air Tracker Tags have an IP67 rating, meaning they are resistant to dust and can withstand

immersion in water up to 3 feet (1 meter) for 30 minutes. This makes them suitable for outdoor activities and provides protection against splashes and brief submersion. However, they are not intended for prolonged underwater use.

6. TROUBLESHOOTING

- **Tracker not connecting/pairing:**

- Ensure Bluetooth is enabled on your iOS device.
- Make sure the tracker tag is activated (single beep after 2-second button press).
- Confirm you are selecting 'Other Supported Item' in the 'Find My' app, not 'Add AirTag'.
- Try resetting the tracker tag to factory settings (press and hold button for 11 seconds until long beep).
- Ensure your iOS device is running a compatible version of iOS/iPadOS/macOS.

- **No sound from tracker:**

- Check the battery level in the 'Find My' app. Replace the battery if it's low.
- Ensure the tracker is within Bluetooth range of your iOS device.

- **Location not updating:**

- Ensure your iOS device has an active internet connection.
- The location updates rely on the Apple Find My network. Updates may be less frequent in areas with fewer Apple devices.

- **Privacy Concerns:**

- The chip in this Bluetooth tracker is Apple MFi certified. All communication with the 'Find My' network is anonymous and encrypted for privacy. Location data and history are never stored on the tracker tag itself, ensuring your location data is encrypted to anyone else (even the manufacturer).

For further assistance, please refer to the contact information in the Support section.

7. SPECIFICATIONS

Feature	Specification
Model Number	TX02
Dimensions	1.22 x 1.22 x 0.35 inches (30.9 x 30.9 x 8.3 mm)
Item Weight	0.988 ounces (28 grams)
Battery Type	CR2032 Coin Cell (included)
Battery Life	Up to 1 year

Feature	Specification
Connectivity	Bluetooth 5.3
Compatibility	iOS devices only (iPhone, iPad, Mac)
Water/Dust Resistance	IP67 (withstands immersion in water up to 3 feet for 30 minutes)
Sound Level	80-100dB
Material	Plastic

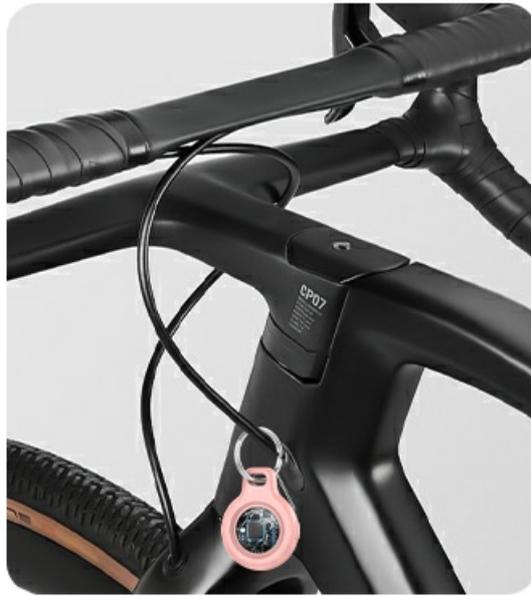


Figure 7.1: Product Dimensions and Features

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Tukio Air Tracker Tags come with a **2-year warranty** from the date of purchase, covering manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.



For Bicycle

Figure 8.1: Warranty and Environmental Commitment

8.2 Customer Support

Our dedicated after-sales team is always available to assist you with any questions or issues you may encounter. For prompt support, please contact us through your order page on Amazon by finding the order number and selecting 'Contact Seller'.

We strive to provide a 24-hour customer service response.

For more information about Tukio products, visit the official Tukio Store on Amazon: [Tukio Store](#)