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TCL 65C69K

TCL 65C69K QD-MiniLED 4K Smart TV User Manual

Model: 65C69K

Brand: TCL

1. INITIAL SETUP

This section guides you through the initial steps to set up your TCL 65C69K Smart TV, from unpacking to the first power-on.

1.1 Unpacking the TV

Carefully remove the TV and all accessories from the packaging. Retain the packaging materials for future transport or service needs. Ensure all components listed in the packing list are present.

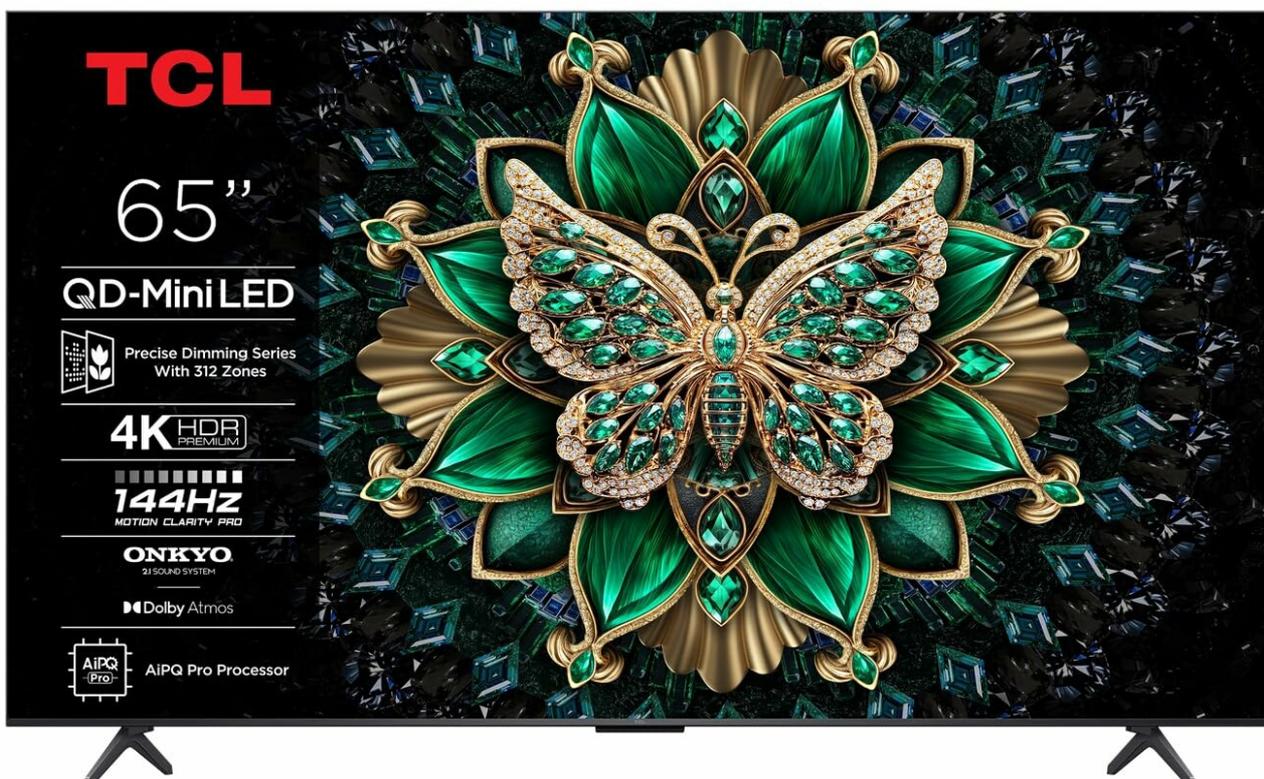


Image: Front view of the TCL 65C69K QD-MiniLED 4K Smart TV. The TV features a slim bezel and a central stand, showcasing its display and design.

1.2 Stand Installation or Wall Mounting

For Stand Installation: Place the TV screen-down on a soft, flat surface. Align the stand with the designated slots on the bottom of the TV and secure it using the provided screws. Ensure the stand is firmly attached before placing the TV upright.

For Wall Mounting: Refer to the wall mount kit instructions (sold separately) for proper installation. Ensure the wall mount is compatible with VESA standards for your TV model. Always seek professional assistance for wall mounting to prevent damage or injury.

1.3 Connecting Peripherals

- **Power Cable:** Connect the power cable to the TV's power input and then to a wall outlet.
- **HDMI Devices:** Connect external devices such as Blu-ray players, game consoles, or set-top boxes to the HDMI ports. This TV supports 4K resolution via HDMI.
- **Antenna/Cable:** Connect an antenna or cable TV coaxial cable to the "ANT/CABLE IN" port for broadcast television.
- **Network Connection:** For internet access, connect an Ethernet cable to the LAN port or use the built-in Wi-Fi connectivity.
- **Audio Devices:** For external audio systems, use the optical digital audio output or HDMI ARC/eARC port. The TV features Onkyo 2.1 audio.

1.4 First Power On and Initial Configuration

After connecting all necessary cables, press the power button on the TV or remote control. The TV will guide you through the initial setup process, which includes:

1. **Language Selection:** Choose your preferred language.
2. **Network Setup:** Connect to your Wi-Fi network or confirm the Ethernet connection.
3. **Google TV Account:** Sign in with your Google account to access smart features, apps, and personalized recommendations.
4. **Channel Scan:** Scan for available broadcast channels if an antenna or cable is connected.
5. **Privacy Settings:** Review and adjust privacy settings as desired.

2. OPERATING THE TV

This section details the basic operation of your TCL 65C69K Smart TV, including remote control functions and smart features.

2.1 Remote Control Overview

The remote control allows you to navigate the TV's interface, adjust settings, and access smart features. Familiarize yourself with buttons for power, volume, channel, input selection, home, back, and dedicated app buttons (if present).

2.2 Basic Functions

- **Power On/Off:** Press the **Power** button on the remote or TV.
- **Volume Adjustment:** Use the **Volume Up/Down** buttons.
- **Channel Selection:** Use the **Channel Up/Down** buttons or the number pad.
- **Input Selection:** Press the **Input** button to switch between connected devices (HDMI 1, HDMI 2, TV, etc.).

2.3 Smart TV Features (Google TV)

Your TCL 65C69K runs on Google TV, providing access to a vast library of apps and streaming services. Press the **Home** button to access the Google TV interface. From here, you can:

- Browse and launch pre-installed apps like Netflix, Amazon Prime Video, and Hulu.
- Download new apps from the Google Play Store.
- Access personalized content recommendations.
- Use Google Assistant for voice commands (if supported by your remote).

2.4 Picture and Sound Settings

Access the TV's settings menu to customize your viewing and listening experience. Navigate to **Settings > Display & Sound**.

- **Picture Modes:** Select from various picture modes (e.g., Standard, Movie, Game, Vivid) or customize settings like brightness, contrast, color, and sharpness. The QD-MiniLED panel and 4K resolution deliver exceptional clarity.
- **Advanced Picture Settings:** Adjust settings related to Dolby Vision IQ for optimized picture quality based on ambient light. The TV supports a 120Hz refresh rate for smooth motion.
- **Sound Modes:** Choose sound modes (e.g., Standard, Music, Movie) or adjust equalizer settings. The integrated Onkyo 2.1 audio system with Dolby Atmos provides immersive sound.

3. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your TCL 65C69K Smart TV.

3.1 Cleaning the Screen and Frame

- Always unplug the TV before cleaning.
- Use a soft, lint-free cloth (e.g., microfiber) to gently wipe the screen. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Never spray cleaner directly onto the screen.
- Wipe the TV frame and stand with a dry, soft cloth. Avoid abrasive cleaners or solvents.

3.2 Software Updates

Regular software updates provide new features, performance improvements, and security enhancements. To check for updates, navigate to **Settings > System > About > System update**. Follow the on-screen prompts to download and install any available updates. Ensure your TV is connected to the internet during this process.

4. TROUBLESHOOTING

This section addresses common issues you might encounter with your TCL 65C69K Smart TV and provides solutions.

- **No Power:**
 - Ensure the power cable is securely connected to both the TV and a working wall outlet.
 - Check if the wall outlet is functioning by plugging in another device.
 - Try pressing the power button on the TV itself, not just the remote.
- **No Picture, But Sound is Present:**
 - Verify the correct input source is selected (e.g., HDMI 1, TV).
 - Check the HDMI cable connection to both the TV and the external device. Try a different HDMI port or cable.

- Restart the connected external device.

- **No Sound, But Picture is Present:**

- Increase the volume on the TV and ensure it is not muted.
- Check audio output settings in the TV menu (e.g., internal speakers, external audio system).
- If using external speakers, ensure they are powered on and correctly connected.

- **Network Connection Issues:**

- Restart your Wi-Fi router and modem.
- Go to **Settings > Network & Internet** and re-establish the connection.
- If using Wi-Fi, try moving the TV closer to the router or using an Ethernet cable for a more stable connection.

- **Remote Control Not Responding:**

- Replace the batteries in the remote control.
- Ensure there are no obstructions between the remote and the TV's IR sensor.
- If it's a Bluetooth remote, try re-pairing it with the TV (refer to the TV's on-screen help for pairing instructions).

If problems persist after trying these solutions, please contact TCL customer support for further assistance.

5. TECHNICAL SPECIFICATIONS

Below are the key technical specifications for the TCL 65C69K Smart TV.

Model Name	65C69K
Brand	TCL
Screen Size	65 Inches
Display Technology	Mini LED
Resolution	4K UHD (3840 x 2160)
Refresh Rate	120Hz (Native)
Special Features	Mini LED, 4K UHD, Premium Design, Smart Functions, Dolby Vision IQ
Connectivity Technology	Wi-Fi, HDMI, USB, Ethernet
Aspect Ratio	16:9
Supported Internet Services	Netflix, Amazon Prime Video, Hulu, Google TV ecosystem
Audio System	Onkyo 2.1, Dolby Atmos

