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truke E31

truke Buds Infinity Open Ear Wireless Earbuds User Manual

Model: E31

Introduction | What's in the Box | Setup | Operating Instructions | Maintenance | Troubleshooting | Specifications | Warranty & Support

1. Introduction

Thank you for choosing the truke Buds Infinity Open Ear Wireless Earbuds. These earbuds are designed to provide a comfortable listening experience while keeping you aware of your surroundings. Featuring 16mm Titanium Speakers, Quad Mic PureVoice™ ENC for clear calls, and dual device pairing, they offer advanced audio technology for daily use.



Image: truke Buds Infinity Open Ear Wireless Earbuds in their open charging case, showcasing the design of the earbuds and the case interior.

2. What's in the Box

Please verify that all items are present in the package:

- Wireless Charging Case
- USB Charging Cable
- User Manual

3. Setup

3.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided USB charging cable to the

charging case and a compatible power source. The charging case and earbuds are designed to provide up to 70 hours of combined playtime on a full charge.



Image: A visual representation of the 70-hour total music playback, highlighting that 10 minutes of charging can provide 10 hours of playback.

3.2 Pairing with a Device

1. Ensure the earbuds are in the charging case and the case has sufficient battery.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth.
4. Search for available Bluetooth devices and select "truke Buds Infinity" from the list.
5. Once connected, a confirmation sound will play, and the earbuds will be ready for use.



Image: A smartphone screen displaying Bluetooth settings with "truke Infinity" listed as a paired device, alongside the earbuds and charging case, illustrating Bluetooth 5.4 connectivity.

4. Operating Instructions

4.1 Basic Controls

The earbuds feature touch controls for various functions. Specific touch commands may vary; refer to the quick start guide for detailed gestures. Common functions include:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud.
- **Activate Voice Assistant (Google Assistant/Siri):** Triple tap on either earbud.

4.2 Dual Device Pairing

The truke Buds Infinity support dual device pairing, allowing seamless switching between two connected devices. To activate dual pairing, tap 4 times on either earbud after initial pairing with the first device, then connect to the second device.



Image: The earbuds are shown connected to both a smartphone and a laptop, illustrating the dual device pairing capability. A note indicates to tap 4 times to activate this feature.

4.3 Call Management with PureVoice™ ENC

Equipped with Quad Mic PureVoice™ Environmental Noise Cancellation (ENC), these earbuds ensure clear call quality by reducing background noise. Each earbud contains two microphones for enhanced voice pickup.



Image: A detailed view of an earbud, emphasizing the location of the Quad MEMS Microphones and the PureVoice ENC technology for clear communication.

5. Maintenance

5.1 Cleaning

Regularly clean your earbuds and charging case to maintain optimal performance and hygiene. Use a soft, dry, lint-free cloth. Avoid using abrasive materials, solvents, or aerosol sprays. Do not allow liquids to enter any openings.

5.2 Water Resistance

The earbuds are rated IPX5 water-resistant, meaning they can withstand sweat and light splashes of water. They are not designed for submersion in water or exposure to heavy rain. Ensure the earbuds are dry before placing them back in the charging case to prevent damage.

5.3 Open-Ear Design Benefits

The open-ear design promotes enhanced air circulation and reduces earwax buildup compared to in-ear designs, contributing to better ear hygiene and comfort during extended use.



Image: A graphic detailing the advantages of the open-ear design, including improved air circulation, comfortable earhooks, and reduced earwax accumulation.

6. Troubleshooting

Problem	Possible Cause	Solution
Earbuds not pairing	Bluetooth off on device; earbuds not in pairing mode; low battery.	Ensure Bluetooth is on. Place earbuds in case, close, then open to re-enter pairing mode. Charge earbuds and case.
No sound or low volume	Volume too low; earbuds not properly connected; media paused.	Increase device volume. Reconnect earbuds. Check media playback.

Problem	Possible Cause	Solution
Intermittent connection	Distance from device; interference; low earbud battery.	Keep device within range (up to 10 meters). Avoid strong electromagnetic interference. Charge earbuds.
Charging case not charging	Faulty cable/adapter; dirty charging port.	Try a different USB cable and power adapter. Clean the charging port gently.

7. Specifications



Image: A summary graphic displaying key features of the truke Buds Infinity, including battery life, speaker size, call quality, voice assistant compatibility, water resistance, and Bluetooth version.

- **Model:** E31
- **Connectivity Technology:** Wireless (Bluetooth)

- **Bluetooth Version:** 5.4
- **Speaker Size:** 16mm Titanium Drivers
- **Microphones:** Quad Mic PureVoice™ ENC (2 mics per earbud)
- **Total Playtime:** Up to 70 hours (with charging case)
- **Water Resistance:** IPX5 (Sweat and splash resistant)
- **Dual Pairing:** Yes
- **Voice Assistant Support:** Google Assistant, Siri
- **Compatible Devices:** Cellphones, Desktops, Laptops, Tablets
- **Item Weight:** 67 grams
- **Product Dimensions:** 6.8 x 6.8 x 3.2 cm
- **Battery Type:** Lithium Polymer
- **Manufacturer:** SHENZHEN LONGFUXIANG TECHNOLOGY CO.,LIMITED

8. Warranty & Support

The truke Buds Infinity Open Ear Wireless Earbuds come with a**1-Year Service Warranty**. For any product-related queries, technical support, or warranty claims, please contact truke customer service. Details can typically be found on the official truke website or through your purchase platform.



Image: A promotional banner indicating that truke Buds Infinity OWS Earbuds come with a 1-Year Service Warranty, emphasizing reliable and comprehensive service support.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

One of my truke Buds Infinity (right earbud) has stopped charging altogether; what should I do?

If your right truke Buds Infinity earbud is not charging, please follow these troubleshooting steps based on the manual's maintenance and charging guidelines:Clean the Charging Contacts: Use a soft, dry, lint-free cloth to gently...

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