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luckeu C25 Ultra

luckeu C25 Ultra 5G Unlocked Cell Phone User Manual

Model: C25 Ultra

1. Introduction

Welcome to the user manual for your new luckeu C25 Ultra 5G Unlocked Cell Phone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read it carefully to ensure optimal performance and longevity of your smartphone.



Image: Overview of the luckeu C25 Ultra 5G smartphone highlighting its main features.

2. What's in the Box

Upon unboxing your luckeu C25 Ultra, please verify that all the following items are included:

- luckeu C25 Ultra Smartphone
- Phone Case
- USB-C Cable
- Power Adapter
- Screen Protector
- User Manual
- Earphone
- SIM Tray Ejector



Image: Contents of the luckeu C25 Ultra retail package.

3. Initial Setup

3.1. Inserting SIM Cards and Micro SD Card

Your C25 Ultra supports dual SIM cards and a dedicated micro SD card for expandable storage. Follow these steps to insert them:

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots (SIM1, SIM2) and your micro SD card into its dedicated slot, ensuring the gold contacts face downwards.
4. Carefully push the tray back into the phone until it clicks into place.



Image: Illustration of the dual SIM and micro SD card slot for the C25 Ultra.

3.2. Charging the Battery

Before first use, it is recommended to fully charge your phone's 6800mAh battery. Use the provided USB-C cable and power adapter.

1. Connect the USB-C cable to the charging port at the bottom of your phone.
2. Connect the other end of the USB-C cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. The phone supports 18W fast charging. A full charge may take several hours.



Image: Visual representation of the 6800mAh battery and charging process.

3.3. Powering On/Off

- **To Power On:** Press and hold the Power button (usually on the right side) until the luckeu logo appears.
- **To Power Off:** Press and hold the Power button until the power options appear on the screen, then tap 'Power off'.
- **To Restart:** Press and hold the Power button until the power options appear, then tap 'Restart'.

4. Operating Your Device

4.1. Android 14 Interface

Your C25 Ultra runs on Android 14, offering a user-friendly interface with features like dark mode, chat bubbles, and parental controls. Navigate using gestures or on-screen buttons. Swipe down from the top for notifications and quick settings.



Image: The phone's display showcasing multiple applications, indicating its multi-tasking capabilities.

4.2. Display Features

The phone features a 6.3-inch FHD+ display with a resolution of 2340 x 1080 and a 90Hz refresh rate for smooth visuals.



Image: The phone's large display, highlighting its FHD+ resolution and size.

4.3. Camera Usage

Your C25 Ultra is equipped with a 64MP main camera and a 12MP front camera. Open the Camera app to capture photos and videos.

- **Rear Camera:** The 64MP main camera uses advanced image processing for clear and detailed photos.
- **Front Camera:** The 12MP front camera is ideal for selfies and video calls, enhancing facial features with accurate colors.

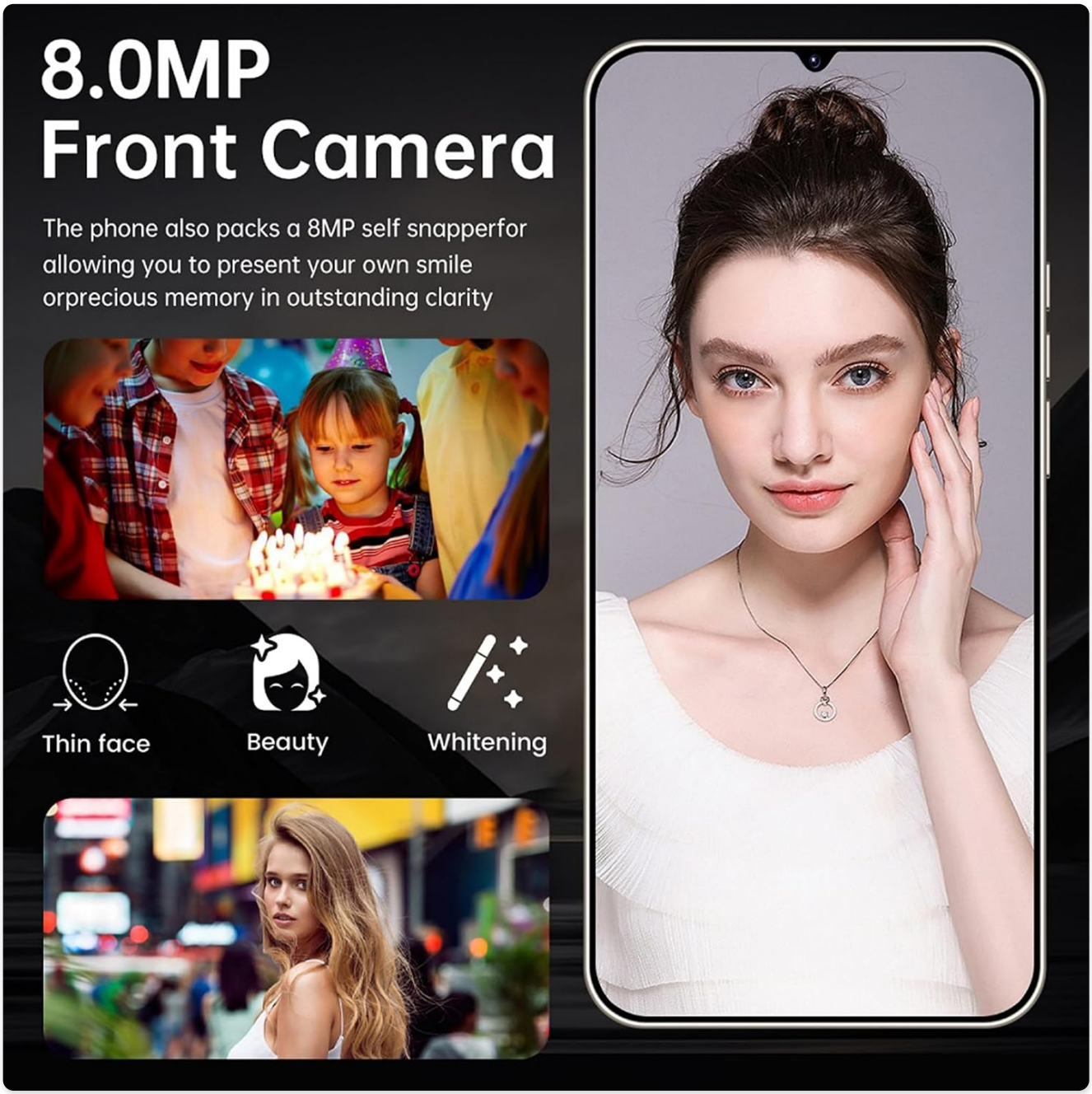


Image: The phone's front camera capabilities for selfies.



Image: The phone's rear camera system capturing a landscape.

4.4. Face Unlock

For convenient and secure unlocking, your phone features AI Face Unlock. To set it up:

1. Go to **Settings** > **Security & privacy** > **Face unlock**.
2. Follow the on-screen instructions to register your face.
3. Once set up, simply look at your phone to unlock it.

4.5. GPS Navigation

The C25 Ultra includes built-in GPS for accurate positioning and navigation. Use pre-installed map applications or download your preferred navigation app from the Google Play Store.



Image: The phone displaying GPS navigation, indicating its location services.

5. Maintenance and Care

To ensure your luckeu C25 Ultra remains in excellent condition, follow these maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- **Protection:** Use the provided phone case and screen protector to guard against scratches and minor impacts.
- **Battery Care:** Avoid extreme temperatures. Do not let the battery fully drain frequently. For optimal battery health, keep the charge between 20% and 80%.
- **Software Updates:** Regularly check for and install system updates to ensure your phone has the latest security patches and features.
- **Storage Management:** Periodically clear unnecessary files and apps to maintain optimal performance.

6. Troubleshooting

If you encounter issues with your luckeu C25 Ultra, try the following solutions:

Problem	Solution
Phone does not power on	Ensure the battery is charged. Connect to the charger for at least 30 minutes, then try powering on. If unresponsive, perform a force restart by holding the Power button for 10-15 seconds.
Apps are crashing or freezing	Close the problematic app and reopen it. Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). If the issue persists, restart the phone.
Poor network signal or no service	Check if SIM cards are inserted correctly. Restart the phone. Toggle Airplane Mode on and off. Contact your mobile carrier to verify service in your area.
Battery drains quickly	Reduce screen brightness, disable unused features like Bluetooth/GPS, close background apps, and check battery usage in Settings to identify power-hungry apps.
Touchscreen unresponsive	Restart the phone. If the issue persists, ensure the screen is clean and dry. Remove any screen protector that might be interfering.

7. Specifications

Detailed technical specifications for the luckeu C25 Ultra 5G Unlocked Cell Phone:

- **Model Name:** C25 Ultra
- **Operating System:** Android 14
- **Display:** 6.3 Inches FHD+, 2340 x 1080 Resolution, 90 Hz Refresh Rate
- **Processor:** Octa-Core
- **RAM:** 6 GB
- **Internal Storage:** 128 GB
- **Main Camera:** 64 MP
- **Front Camera:** 12 MP
- **Battery:** 6800 mAh Lithium Polymer (included), 18W Fast Charging
- **Connectivity:** 5G, Bluetooth, GPS
- **SIM Support:** Dual SIM
- **Audio Jack:** 3.5 mm
- **Special Features:** Built-In GPS, Dual SIM, Fast Charging Support, Face ID
- **Dimensions:** 6.79 x 4 x 3 inches
- **Item Weight:** 12 ounces
- **What's in the box:** Earphone, Phone Case, Power Adapter, Screen Protector, USB Cable, User Manual, SIM Tray Ejector

8. Warranty and Support

8.1. Product Warranty

For information regarding the warranty period and terms for your luckeu C25 Ultra, please refer to the warranty card included in your product packaging or visit the official luckeu website. Warranty coverage typically includes manufacturing defects but may not cover damage caused by misuse or accidents.

8.2. Customer Support

If you require further assistance or have questions not covered in this manual, please contact luckeu customer support through their official website or the contact information provided in your product documentation. Please have your product model and purchase details ready when contacting support.

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