

Gigaset P855BW

Gigaset pro P855BW IP Phone User Manual

Model: S30853-H4109-R101

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Gigaset pro P855BW IP desktop phone. Please read this manual carefully to ensure proper use and to maximize the functionality of your device. Keep this manual for future reference.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent injury or damage to your device:

- Use only the power supply and accessories provided or approved by Gigaset.
- Do not expose the phone to water or excessive moisture.
- Avoid placing the phone near heat sources or in direct sunlight.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep the phone away from medical devices, as it may cause interference.

3. PACKAGE CONTENTS

Before proceeding with the setup, verify that your package contains the following items:

- Gigaset pro P855BW IP Phone Unit
- Handset
- Handset Coiled Cord
- Ethernet Cable (for network and PoE connection)
- Quick Start Guide (not included in this digital manual)

4. SETUP

4.1 Physical Connection

1. **Connect the Handset:** Plug one end of the coiled cord into the handset and the other end into the designated handset port on the phone unit.
2. **Connect to Network and Power (PoE):** Connect an Ethernet cable from your network switch (with Power over Ethernet capability) to the LAN port on the back of the phone. The phone will power on automatically. If PoE is not available, use an approved power adapter (sold separately) and connect it to the power port.
3. **Optional: Connect to PC:** If desired, connect a second Ethernet cable from the PC port on the phone to your computer.

4.2 Initial Configuration

Upon first boot-up, the phone will display a startup sequence. Follow the on-screen prompts to configure basic settings:

- **Network Settings:** The phone typically obtains an IP address via DHCP. If static IP is required, navigate to the network settings menu to configure it manually.
- **SIP Account Registration:** Enter your SIP account details (username, password, server address) provided by your VoIP service provider. Refer to your provider's documentation for specific parameters.

5. OPERATING INSTRUCTIONS

5.1 Phone Overview



Figure 1: Gigaset pro P855BW IP Phone. This image displays the complete Gigaset pro P855BW IP desktop phone. On the left, the black handset rests in its cradle, connected by a coiled cord. The main unit features a large, angled 5-inch color TFT display at the top, with soft keys below it and five programmable keys on each side. Below the display is the main keypad, including numeric keys, function keys, and a circular navigation cluster on the right.

- **Display:** The 5-inch color TFT display (480 x 272 pixels) shows call information, menus, and status indicators.
- **Soft Keys:** Context-sensitive buttons located directly below the display, their functions change based on the current screen.
- **Programmable Keys:** Five keys on each side of the display can be configured for speed dials, line appearances, or other functions.
- **Numeric Keypad:** Standard 0-9 keys for dialing numbers and entering text.
- **Navigation Cluster:** A circular pad with directional arrows and a central 'OK' button for menu navigation.

- **Function Keys:** Dedicated buttons for features like speakerphone, mute, headset, voicemail, and volume control.

5.2 Basic Call Functions

- **Making a Call:**
 - a. Pick up the handset or press the **Speakerphone** button.
 - b. Dial the desired number using the numeric keypad.
 - c. Press the **Dial** soft key or wait for automatic dialing.
- **Answering a Call:** When the phone rings, pick up the handset or press the **Speakerphone** button or the **Answer** soft key.
- **Ending a Call:** Place the handset back in the cradle or press the **End Call** soft key or the **Speakerphone** button.
- **Mute:** During a call, press the **Mute** button to mute your microphone. Press again to unmute.
- **Volume Control:** Use the dedicated volume buttons to adjust the handset, speakerphone, or ringer volume.

5.3 Advanced Call Functions

- **Call Hold:** During an active call, press the **Hold** soft key. To resume, press the **Resume** soft key.
- **Call Transfer:**
 - a. During an active call, press the **Transfer** soft key. The current call is put on hold.
 - b. Dial the number of the party you wish to transfer the call to.
 - c. Once the second party answers (consulted transfer) or immediately (blind transfer), press **Transfer** again.
- **Call Conference:**
 - a. During an active call, press the **Conf** (Conference) soft key. The current call is put on hold.
 - b. Dial the number of the second party and wait for them to answer.
 - c. Press the **Conf** soft key again to join all parties into a conference call.
- **Voicemail Access:** Press the dedicated **Voicemail** button or dial the voicemail access number provided by your service provider.

5.4 Directory and Settings

- **Contacts/Directory:** Access the phone's directory via the **Directory** soft key or menu option. You can add, edit, and search for contacts.
- **Settings Menu:** Navigate to the **Settings** menu to customize various phone parameters, including display brightness, ringtones, network configurations, and security options.

6. MAINTENANCE

- **Cleaning:** Use a soft, damp cloth to clean the phone's surface. Avoid abrasive cleaners or solvents. Do not spray liquids directly onto the phone.
- **Software Updates:** Periodically check the Gigaset support website for available firmware updates to ensure optimal performance and security. Follow the instructions provided with the update package.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone.	Phone not connected to network/power, or SIP account not registered.	Check Ethernet cable connection. Verify PoE or power adapter. Ensure SIP account is correctly configured and registered.
Cannot make or receive calls.	Network issue, incorrect SIP registration, or firewall blocking.	Check network connectivity. Re-register SIP account. Consult network administrator for firewall settings.
Display is blank or unresponsive.	No power, or device malfunction.	Ensure power connection. Try restarting the phone by unplugging and re-plugging the power/Ethernet cable. If issue persists, contact support.
Poor audio quality.	Network congestion, faulty cable, or microphone/speaker issue.	Check network bandwidth. Replace Ethernet cable. Test with another handset or speakerphone.

8. SPECIFICATIONS


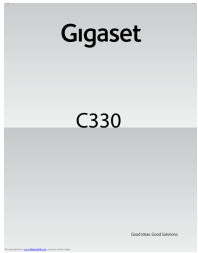



- **Model:** Gigaset pro P855BW IP
- **Model Number:** S30853-H4109-R101
- **Display:** 5-inch (12.7 cm) Color TFT, 480 x 272 pixels resolution
- **Connectivity:** 3 x USB, Bluetooth, Wi-Fi (for P800 KEY PRO EX Module), PoE (Power over Ethernet)
- **Mounting Type:** Desk/Bench
- **Color:** Black
- **Features:** Key lock, Downloadable ringtones, Call Line Identification Presentation (CLIP), Short dialing
- **Call Management:** Call, Call Line Identification Presentation (CLIP), Short dialing

9. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Gigaset website. Information regarding spare parts availability and guaranteed software updates is not available in this document.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact your reseller or visit the official Gigaset support portal. You can often find additional resources, FAQs, and contact information on the manufacturer's website: www.gigaset.com

Related Documents - P855BW

	<p>Gigaset P850BW IP PRO and P855BW IP PRO Quick Start Guide</p> <p>A quick start guide for the Gigaset P850BW IP PRO and P855BW IP PRO IP phones, covering delivery content, footstand attachment, and basic connections.</p>
	<p>Gigaset C330 Cordless Phone User Manual: Setup, Features, and Operation</p> <p>Comprehensive user manual for the Gigaset C330 cordless telephone, covering setup, base and handset features, safety, making calls, managing contacts, and settings. Learn how to get the most out of your Gigaset phone.</p>
	<p>Gigaset E560A Cordless Phone User Manual and Guide</p> <p>Explore the Gigaset E560A cordless phone with this comprehensive user manual. Learn about setup, operation, answer machine features, emergency functions, ECO DECT, and troubleshooting. Access the latest guide at www.gigaset.com/manuals.</p>
	<p>Gigaset C575 / C575 A Cordless Phone User Manual</p> <p>Comprehensive user guide for the Gigaset C575 and C575 A cordless telephone systems, covering setup, calling, contact management, answering machine, safety, and troubleshooting.</p>
	<p>Gigaset S700H PRO User Manual: Setup, Features, and Operation Guide</p> <p>Comprehensive user manual for the Gigaset S700H PRO cordless phone handset. Covers setup, call management, advanced features like Bluetooth and PC interface, safety precautions, and technical specifications.</p>



E630 - E630A



[Gigaset E630 - E630A User Manual](#)

Comprehensive user manual for the Gigaset E630 and E630A cordless telephone system. Covers setup, operation, features, troubleshooting, and technical specifications.