

## Jocca 2797

# JOCCA Multi-Function Granizado, Ice Cream, and Shake Maker

Model: 2797

## 1. INTRODUCTION

Thank you for choosing the JOCCA Multi-Function Granizado, Ice Cream, and Shake Maker. This versatile appliance is designed to help you create a wide variety of delicious frozen treats, including granizados, frappés, smoothies, and soft ice cream, all without the need for additional ice. With its intelligent temperature control and user-friendly interface, you can achieve perfect consistency every time. Please read this manual carefully before first use to ensure safe and optimal operation.



Figure 1.1: The JOCCA Multi-Function Granizado, Ice Cream, and Shake Maker.

## 2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury.

- Read all instructions before using the appliance.
- Do not immerse the main unit, cord, or plug in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use, before assembling or disassembling parts, and before cleaning.
- Avoid contact with moving parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner.

- The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock, or injury.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- **Important: For correct and safe operation, it is essential to follow the instructions in this manual and not to use the machine with water only. Using only water can cause the cylinder to freeze and damage the motor.**
- Always ensure the transparent tank is securely locked in place before operation.

### 3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your JOCCA Granizado Maker:

- **Main Unit:** Houses the motor, cooling system, and control panel.
- **Transparent Tank (1.6L capacity):** Made of durable ABS, where ingredients are processed.
- **Stainless Steel Cylinder:** The inner core responsible for cooling.
- **Mixing Blades:** Made of POM, designed to continuously stir the mixture for optimal consistency.
- **Dispensing Tap:** For easy serving of your creations.
- **Touch LED Control Panel:** Intuitive interface for selecting programs, time, and temperature.



Figure 3.1: Side view of the appliance, highlighting the transparent tank.



Figure 3.2: Front view, detailing the control panel and dispensing mechanism.

## 4. SETUP

### 4.1 Unpacking

Carefully remove the appliance from its packaging. Retain the packaging for future storage or transport. Inspect the machine for any signs of damage. If any damage is found, do not use the appliance and contact customer support.



Figure 4.1: The product packaging.

## 4.2 Initial Cleaning

Before first use, clean all parts that will come into contact with food. The transparent tank and mixing blades are removable and dishwasher safe. Wipe the main unit with a damp cloth.

## 4.3 Assembly and Placement

1. Place the main unit on a stable, flat, and dry surface. Ensure there is adequate ventilation around the machine.
2. Insert the stainless steel cylinder into its designated slot within the main unit.
3. Attach the mixing blades to the motor shaft inside the transparent tank.
4. Carefully place the transparent tank onto the main unit, ensuring it clicks securely into place.
5. Ensure the dispensing tap is properly installed and closed.
6. Plug the power cord into a grounded electrical outlet.

## 5. OPERATING INSTRUCTIONS

The JOCCA Granizado Maker features a touch LED screen and automatic programs for ease of use.

### 5.1 Control Panel Overview



Figure 5.1: The touch LED control panel.

The control panel allows you to select different modes, adjust temperature, and set timers. Available modes include:

- **ICE CREAM:** For creamy soft ice cream.
- **SLUSH:** For classic granizados.
- **FRAPPE:** For blended coffee or similar drinks.
- **MILKSHAKE:** For thick, blended milkshakes.
- **FROZEN JUICE:** For fruit-based frozen beverages.
- **CLEAN:** For automatic cleaning cycle.

### 5.2 Preparation Steps

1. **Prepare Ingredients:** Ensure your ingredients are liquid or finely chopped. The machine can process quantities from 0.5 liters up to its maximum capacity of 1.6 liters.
2. **Pour Ingredients:** Open the lid of the transparent tank and carefully pour your prepared mixture into the tank. Do not overfill past the MAX line.
3. **Select Program:** Turn on the machine. Use the touch LED panel to select your desired program (e.g., SLUSH, ICE CREAM).

4. **Adjust Settings (Optional):** The machine offers intelligent temperature control from -9°C to 10°C. You can fine-tune the temperature and set a timer using the '+' and '-' buttons to achieve your preferred texture.
5. **Start Operation:** Press the START button. The machine will begin processing. Most preparations are ready in less than 40 minutes.
6. **Serve:** Once the program is complete, use the dispensing tap to serve your frozen treat directly into a glass or bowl.



Figure 5.2: Dispensing a granizado from the machine.



Figure 5.3: The machine in operation.

### 5.3 Recipe Inspiration

The JOCCA Granizado Maker is perfect for a variety of recipes. Explore different fruit juices for granizados, coffee and milk for frappés, or fruit and yogurt for smoothies. A digital recipe book may be included or available from the manufacturer to inspire your creations.



Figure 5.4: Example of a strawberry granizado.



Figure 5.5: Refreshing lemon granizado.



Figure 5.6: A delicious chocolate frappe.

## 6. MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and hygienic operation of your appliance.

### 6.1 Automatic Cleaning Function

The machine features an automatic cleaning function. Simply add clean water to the tank, select the 'CLEAN' program on the touch panel, and press start. This will help rinse the internal components.

### 6.2 Manual Cleaning

1. **Unplug the Appliance:** Always ensure the machine is unplugged from the power outlet before cleaning.
2. **Disassemble Parts:** Remove the transparent tank and mixing blades.
3. **Wash Removable Parts:** The transparent tank and mixing blades are dishwasher safe. Alternatively, wash them by hand with warm, soapy water and rinse thoroughly. Allow them to air dry completely before reassembly or storage.
4. **Clean Main Unit:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use abrasive cleaners or scourers. Never immerse the main unit in water.
5. **Clean Dispensing Tap:** Ensure the dispensing tap is free of any residue. You may need to disassemble it for thorough cleaning if necessary.

### 6.3 Storage

When not in use, store the appliance in a clean, dry place, away from direct sunlight and extreme temperatures. Ensure all parts are clean and dry before storage.

## 7. TROUBLESHOOTING

If you encounter issues with your JOCCA Granizado Maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outage; faulty outlet.	Check power connection; test outlet with another appliance; check circuit breaker.
Mixture is not freezing or is too liquid.	Incorrect temperature setting; insufficient processing time; mixture too warm; using only water.	Adjust temperature to a lower setting; extend processing time; ensure ingredients are chilled; <b>do not use with water only.</b>
Mixture is too thick or solid.	Temperature setting too low; excessive processing time.	Increase temperature setting; reduce processing time.
Unusual noise during operation.	Parts not assembled correctly; foreign object in tank; motor strain.	Ensure tank and blades are correctly installed; check for obstructions; ensure mixture is not too thick for the motor.
Dispensing tap is blocked.	Residue buildup; mixture too thick.	Clean the tap thoroughly; ensure mixture consistency is appropriate for dispensing.

If the problem persists after attempting these solutions, please contact JOCCA customer support.

## 8. SPECIFICATIONS

Feature	Specification
Model Number	2797
Dimensions (L x W x H)	39 x 17 x 39 cm
Weight	11 kg
Capacity	1.6 Liters
Power	200 Watts
Temperature Control Range	-9°C to 10°C
Materials	Transparent ABS tank, Stainless steel cylinder, POM mixing blades
Origin	China

## 9. WARRANTY AND SUPPORT

JOCCA products are manufactured to high-quality standards. For information regarding your product's warranty, please refer to the warranty card included with your purchase or visit the official JOCCA website. Keep your

proof of purchase for any warranty claims.

For technical support, spare parts, or any inquiries not covered in this manual, please contact JOCCA customer service. Contact details can typically be found on the product packaging or the brand's official website.