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SUPVAN E11

SUPVAN Label Maker E11 User Manual

Model: E11

1. Introduction

Thank you for choosing the SUPVAN Label Maker E11. This manual provides detailed instructions on how to set up, operate, and maintain your new label maker. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize its lifespan.

An overview of the SUPVAN E11 label maker, showcasing its compact design, QWERTY keyboard, and the included yellow and white continuous label rolls.

2. Package Contents

Upon opening your SUPVAN Label Maker E11 package, please verify that all the following items are included:

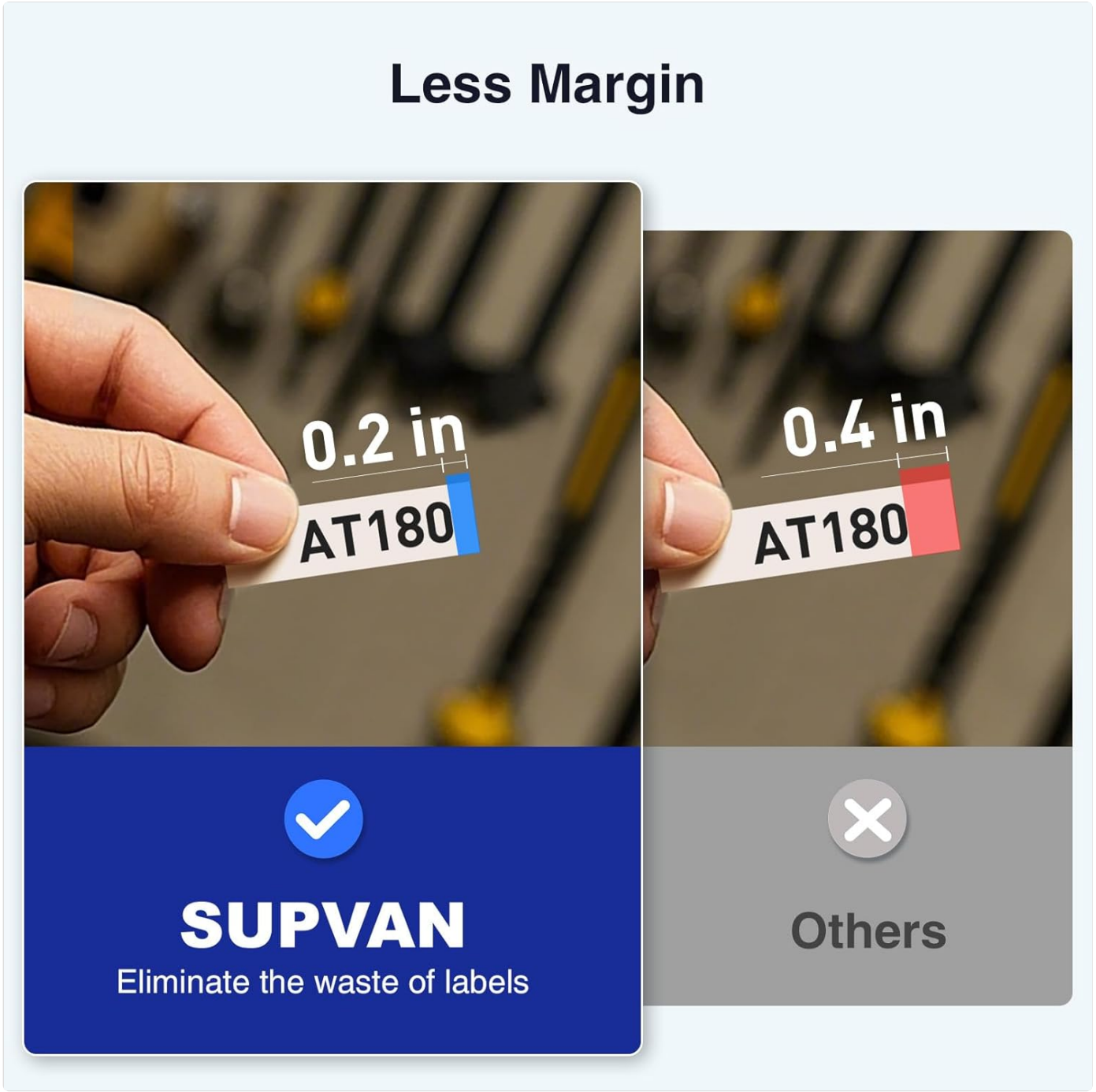
- SUPVAN E11 Label Maker Unit
- 1 Roll Yellow Continuous Label
- 1 Roll White Continuous Label
- USB Charging Cable
- User Manual (this document)

3. Product Features

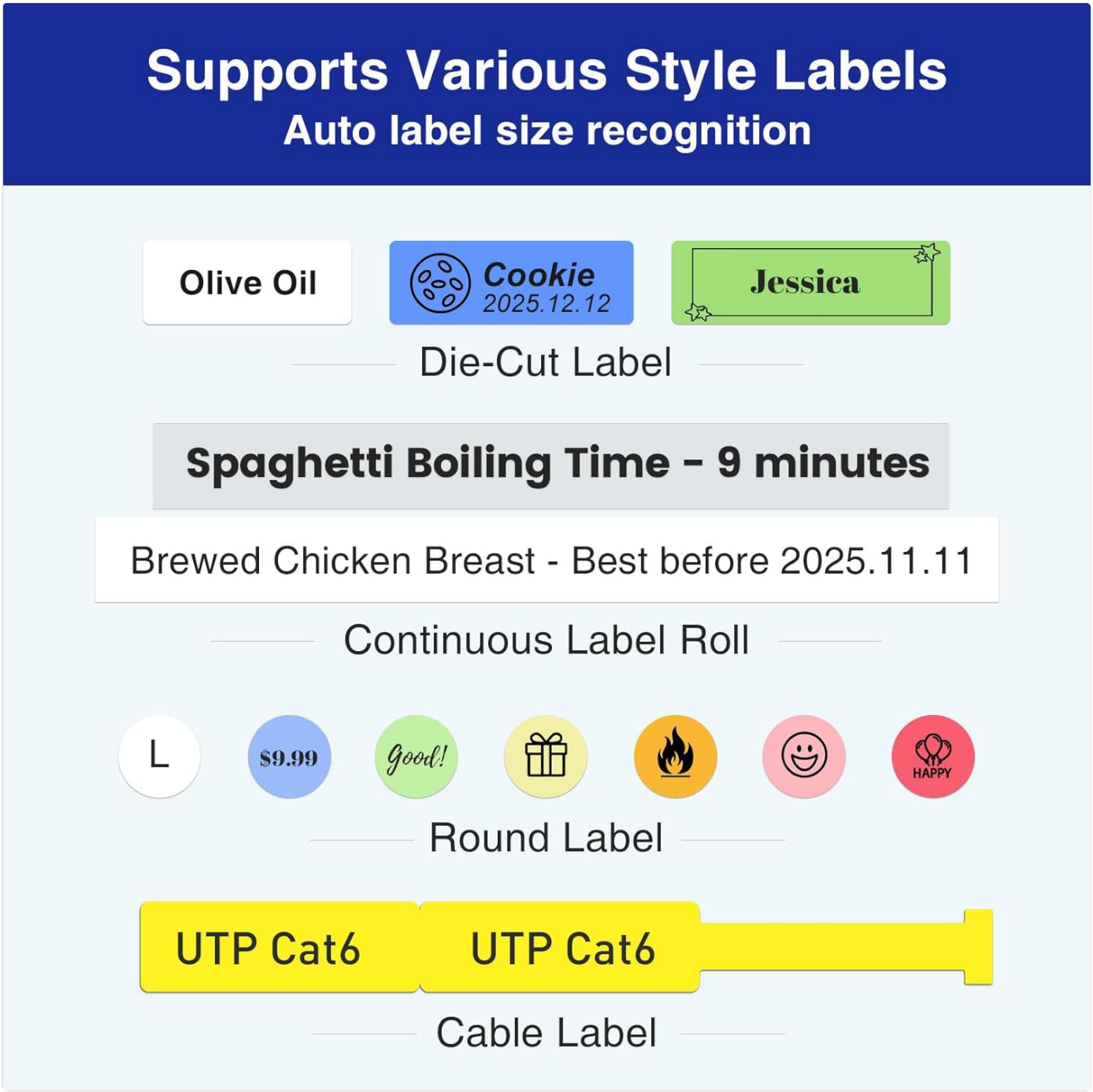
The SUPVAN E11 Label Maker is designed for efficiency and versatility, offering a range of features to meet your labeling needs:

- **Cost-Effective & Long-Lasting:** Designed for extended use with a moderate number of labels, ensuring higher cost-efficiency.
- **Vibrant Label Color Options:** Includes both yellow and white continuous labels, suitable for various applications from warning labels to general organization.
- **BPA-free & High Safety:** Labels comply with BPA-free standards, making them safe for use with food, cosmetics, and other consumables.
- **Smart RFID Auto-Detection:** The E11 automatically recognizes and detects label size, minimizing misalignment errors and reducing waste through precise paper feeding.
- **Dual Printing Modes:** Print directly using the integrated keyboard or connect via Bluetooth to a smartphone app for advanced editing.

This image illustrates the dual functionality of the SUPVAN E11 label maker, allowing users to print directly using the integrated keyboard for quick tasks or through a smartphone application for more creative designs.



This image demonstrates the SUPVAN E11's ability to print with minimal margins (0.2 inches), reducing label waste compared to other label makers that may have larger margins (0.4 inches).



This image illustrates the versatility of the SUPVAN E11, capable of printing on various label types such as die-cut labels for specific items, continuous rolls for custom lengths, round labels, and specialized cable labels.

4. Setup

4.1. Charging the Device

The SUPVAN E11 features a built-in 1200 mAh rechargeable battery. Before first use, fully charge the device using the provided USB cable. Connect the USB cable to the charging port on the label maker and to a standard USB power adapter (not included) or a computer USB port.

A visual comparison highlighting the SUPVAN E11's built-in 1200 mAh rechargeable battery, emphasizing its cost-effectiveness and environmental friendliness, contrasted with the less efficient AAA battery option.

4.2. Loading Label Rolls

1. Open the label compartment cover on the side of the device.
2. Insert the label roll with the printing surface facing upwards, ensuring the leading edge of the label feeds into the printer slot.
3. Close the cover firmly. The device's RFID auto-detection will recognize the label size.

An image demonstrating the thermal printing technology of the SUPVAN E11, which only requires thermal paper, eliminating the need for ink or toner cartridges.

4.3. Connecting to the App (Optional)

For advanced features and design options, download the official SUPVAN app from your device's app store. Enable Bluetooth on your smartphone and open the app. The app will guide you through the pairing process with your E11 label maker.

5. Operating

5.1. Basic Printing via Keyboard

1. Power on the device by pressing the power button.
2. Use the QWERTY keyboard to type your desired text.
3. Utilize the navigation keys to move the cursor and the "Set" button for options.
4. Press "Enter" to print the label.

5.2. Advanced Printing via App

Once connected to the app, you can access a wide range of customization options:

- **Text Editing:** Adjust font styles (40+ fonts), sizes, and alignment.
- **Icons & Frames:** Choose from over 450 icons and 50 frames to enhance your labels.
- **Templates:** Utilize pre-designed templates for common labeling tasks.
- **Barcode/QR Code Generation:** Create and print barcodes or QR codes directly from the app.
- **Image Insertion:** Embed simple images onto your labels.

A detailed view of the SUPVAN mobile application, showcasing its extensive editing capabilities including over 40 fonts, 450 icons, and 50 frames, all available without additional purchase or subscription.

5.3. Wide Applications

The SUPVAN E11 is suitable for various labeling needs, including but not limited to:

- Home organization (kitchen, pantry, storage)

- Office filing and asset management
- Retail product labeling
- Cable and wire identification
- School supplies and personal items

This image showcases the wide range of applications for the SUPVAN E11 label maker, including organizing kitchen items, office documents, and children's toys, highlighting its utility in different environments.

6. Maintenance

Proper maintenance ensures the longevity and optimal performance of your SUPVAN E11 Label Maker:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. For the print head, gently wipe with a cotton swab dampened with isopropyl alcohol. Ensure the device is powered off before cleaning.
- **Label Storage:** Store label rolls in a cool, dry place away from direct sunlight and extreme temperatures to prevent degradation.

- **Battery Care:** To preserve battery life, avoid fully discharging the battery frequently. If storing the device for an extended period, charge it to about 50% and recharge every few months.
- **No Ink/Toner Needed:** The E11 uses thermal printing technology, eliminating the need for ink or toner cartridges. This simplifies maintenance and reduces running costs.

7. Troubleshooting

If you encounter issues with your SUPVAN E11 Label Maker, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not power on.	Low battery or no charge.	Connect the device to a power source using the USB cable and charge it fully.
Labels are blank or faded.	Label roll inserted incorrectly (upside down) or print head is dirty.	Re-insert the label roll with the printing surface facing up. Clean the print head as described in the Maintenance section.
Labels are jammed.	Improper label loading or foreign object in the compartment.	Open the label compartment, carefully remove any jammed labels, and ensure the path is clear before re-loading.
Cannot connect to Bluetooth app.	Bluetooth is off on phone, app not updated, or device not in pairing mode.	Ensure Bluetooth is enabled on your phone. Restart the app and the label maker. Follow app instructions for pairing.

8. Specifications

- **Model:** E11
- **Brand:** SUPVAN
- **Printing Technology:** Thermal Printing (No Ink/Toner Required)
- **Connectivity:** Bluetooth
- **Battery:** Built-in 1200 mAh Rechargeable Battery
- **Label Compatibility:** Continuous Thermal Labels (Yellow, White, various styles)
- **App Support:** iOS & Android (Free App Editing Function)
- **ASIN:** B0F9FFB38M
- **First Available:** March 4, 2025

9. Warranty and Support

SUPVAN products are manufactured to high-quality standards. For information regarding warranty coverage, please refer to the warranty card included with your product or visit the official SUPVAN website.
For technical support, troubleshooting assistance, or any inquiries not covered in this manual, please contact SUPVAN customer service through their official channels. You can often find contact information on the SUPVAN website or through the retailer where you purchased the product.

Online Resources:

- Visit the official SUPVAN Store on Amazon:SUPVAN Store

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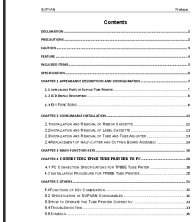
Related Documents - E11

	SUPVAN Katasymbol T50M Pro Label Printer User Manual Comprehensive user manual for the SUPVAN Katasymbol T50M Pro Bluetooth label printer, covering setup, operation, features, maintenance, troubleshooting, and safety information.
	SUPVAN E10 Label Maker: User Guide and Specifications A comprehensive guide to the SUPVAN E10 Bluetooth label maker, covering setup, usage, app integration, troubleshooting, and safety information.
	SUPVAN E10 Label Maker: User Guide and Specifications Comprehensive guide to the SUPVAN E10 label maker, covering setup, app usage, printing, troubleshooting, safety, specifications, and available label types.
	SUPVAN KATASYMBOL E16 Bluetooth Label Maker User Manual & Specifications Comprehensive guide to the SUPVAN KATASYMBOL E16 Bluetooth label maker, covering setup, app connection, printing, troubleshooting, safety information, and product specifications.
	SUPVAN G15M Mini Label Printer User Manual and Guide Comprehensive user manual for the SUPVAN G15M Mini Label Printer, covering features, installation, operation, troubleshooting, safety, and specifications. Includes both English and German content.

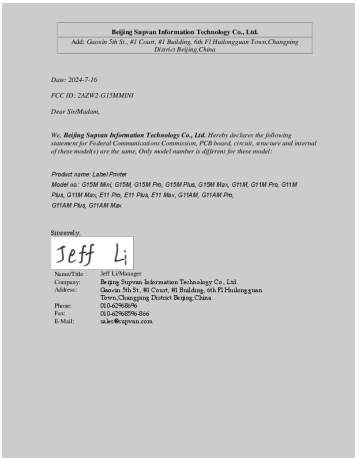


Contents

[Supvan TP86E Tube Printer: User Manual and Specifications]

Comprehensive user manual for the Supvan TP86E Tube Printer, covering installation, operation, features, specifications, troubleshooting, and consumables. Learn about its multilingual support, fast printing, and PC connectivity.

Documents - SUPVAN – E11



Beijing Supvan Information Technology Co., Ltd.
Add: Gaoxin 5th St., #1 Court, #1 Building, 6th Fl Huilongguan Town,Changping District Beijing,China

Date: 2024-7-16

FCC ID: 2AZW2-G15MMINI

Dear Sir/Madam,

We, **Beijing Supvan Information Technology Co., Ltd.** Hereby declares the following statement for Federal Communications Commission, PCB board, circuit, structure and internal of these model(s) are the same, Only model number is different for these model:

Product name: Label Printer
Model no.: G15M Mini, G15M, G15M Pro, G15M Plus, G15M Max, G11M, G11M Pro, G11M Plus, G11M Max, E11 Pro, E11 Plus, E11 Max, G11AM, G11AM Pro, G11AM Plus, G11AM Max

Sincerely,

Jeff Li

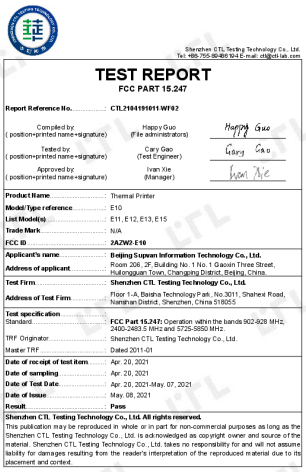
Name/Title: Jeff Li/Manager
Company: Beijing Supvan Information Technology Co., Ltd.
Address: Gaoxin 5th St., #1 Court, #1 Building, 6th Fl Huilongguan Town,Changping District Beijing,China
Phone: 010-62760876
Fax: 010-62760876-866
E-Mail: sales@supvan.com

[pdf] Decleration of Conformity Label

Declaration Letter of Model Difference Beijing Supvan Information Technology Co Ltd G15MMINI Label Printer 2AZW2 2AZW2G15MMINI g15mmini

Beijing Supvan Information Technology Co., Ltd. Add: Gaoxin 5th St., #1 Court, #1 Building, 6th Fl H ... ter Model no.: G15M Mini, G15M, G15M Pro, G15M Plus, G15M Max, G11M, G11M Pro, G11M Plus, G11M Max, **E11** Pro, **E11** Plus, **E11** Max, G11AM, G11AM Pro, G11AM Plus, G11AM Max Sincerely, Name/Title Company: ...

lang:tl score:24 filesize: 74.11 K page_count: 1 document date: 2024-07-16



Shenzhen CTL Testing Technology Co., Ltd.
Tel: +86-755-89486194 E-mail: ctl@ctl-lab.com

TEST REPORT
FCC PART 15.247

Report Reference No. CTL2104191011WF02

Compiled by: (position+printed name+signature)	Happy Guo (File administrators)	Happy Guo
Tested by: (position+printed name+signature)	Gary Gao (Test Engineer)	Gary Gao
Approved by: (position+printed name+signature)	Ivan Xie (Manager)	Ivan Xie

Product Name	Thermal Printer
Model/Type reference	E10
List Model(s)	E11, E12, E13, E15
Trade Mark	N/A
FCC ID	2AZW2-E10
Applicant's name	Beijing Supvan Information Technology Co., Ltd.
Address of applicant	Room 206, 2F, Building No. 1 No.1 Gaoxin Three Street, Huilongguan Town, Changping District, Beijing, China.
Test Firm	Shenzhen CTL Testing Technology Co., Ltd.
Address of Test Firm	Floor 1-A, Baisha Technology Park, No.3011, Shahexi Road, Nanshan District, Shenzhen, China 518055
Test specification	
Standard	FCC Part 15.247: Operation within the bands 902-928 MHz; 2400-2483.5 MHz and 5725-5850 MHz
TRF Originator	Shenzhen CTL Testing Technology Co., Ltd.
Master TRF	Dated 2011-01
Date of receipt of test item	Apr. 20, 2021
Date of sampling	Apr. 20, 2021
Date of Test Date	Apr. 20, 2021-May. 07, 2021
Date of Issue	May. 08, 2021
Result	Pass

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[pdf] Test Report

Measurement Report Kent Test reports Beijing Supvan Information Technology Co Ltd E10 Thermal Printer 2AZW2 2AZW2E10 e10

Shenzhen CTL Testing Technology Co., Ltd. Tel: 86-755-89486194 E-mail: ctl ctl-lab.com TEST REPORT ... Model/Type reference.....: E10 List Model s .....: **E11**, E12, E13, E15 Trade Mark..... : N/A FCC ID.....

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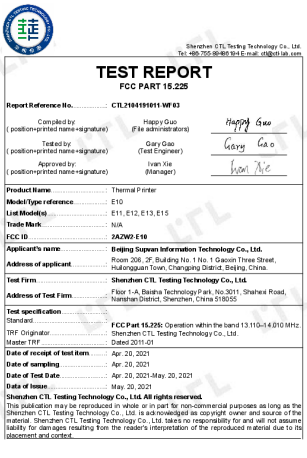

Shenzhen CTL Testing Technology Co., Ltd.
Tel: +86-755-89486194 E-mail: ctl@ctl-lab.com

TEST REPORT
FCC PART 15.225

Report Reference No. CTL2104191011WF03

Compiled by: (position+printed name+signature)	Happy Guo (File administrators)	Happy Guo
Tested by: (position+printed name+signature)	Gary Gao (Test Engineer)	Gary Gao
Approved by: (position+printed name+signature)	Ivan Xie (Manager)	Ivan Xie

Product Name	Thermal Printer
Model/Type reference	E10
List Model(s)	E11, E12, E13, E15
Trade Mark	N/A
FCC ID	2AZW2-E10
Applicant's name	Beijing Supvan Information Technology Co., Ltd.
Address of applicant	Room 206, 2F, Building No. 1 No. 1 Gaoxin Three Street, Huilongguan Town, Changping District, Beijing, China.
Test Firm	Shenzhen CTL Testing Technology Co., Ltd.
Address of Test Firm	Floor 1-A, Baisha Technology Park, No.3011, Shahexi Road, Nanshan District, Shenzhen, China 518055
Test specification	
Standard	FCC Part 15.225: Operation within the band 13.110-14.010 MHz
TRF Originator	Shenzhen CTL Testing Technology Co., Ltd.
Master TRF	Dated 2011-01
Date of receipt of test item	Apr. 20, 2021
Date of sampling	Apr. 20, 2021
Date of Test Date	Apr. 20, 2021-May. 20, 2021
Date of Issue	May. 20, 2021

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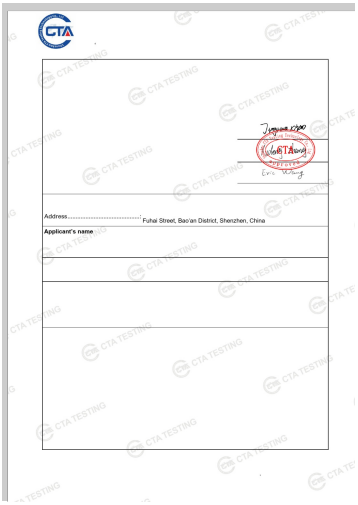
[Shenzhen CTL Testing Technology Co., Ltd. Test Report for Supvan Thermal Printer FCC ID: 2AZW2-E10]

This test report from Shenzhen CTL Testing Technology Co., Ltd. details the compliance of the Supvan Thermal Printer (Model E10, E11, E12, E13, E15) with FCC Part 15.225 regulations. It covers conducted emissions, radiated emissions, 20dB bandwidth, frequency stability, and antenna requirements.

lang:en score:21 filesize: 2.57 M page_count: 24 document date: 2021-05-25



Address..... Fuhai Street, Bao'an District, Shenzhen, China

Applicant's name.....

[pdf] Specifications Test Report Label

Test Report BLE Beijing Supvan Information Technology Co Ltd G15MMINI Label Printer 2AZW2 2AZW2G15MMINI g15mmini

Shenzhen CTA Testing Technology Co., Ltd. Room 106, Building 1, Yibaolai Industrial Park, Qiaotou Co ... s, G15M Max, G11M, G11M Pro, G11M Listed Models .....: Plus, G11M Max, **E11** Pro, **E11** Plus, **E11** Max, G11AM, G11AM Pro, G11AM Plus, G11AM Max Modulation .....

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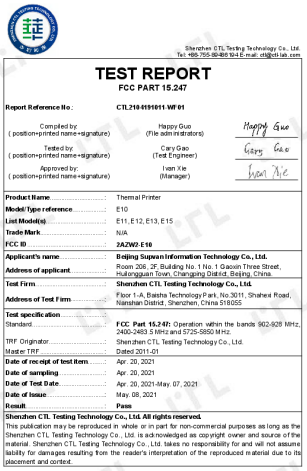

Shenzhen CTL Testing Technology Co., Ltd.
Tel: +86-755-89486194 E-mail: ctl@ctl-lab.com

TEST REPORT
FCC PART 15.247

Report Reference No.: CTL2104191011-WF01

Compiled by: (position+printed name+signature)	Happy Guo (File administrators)	Happy Guo
Tested by: (position+printed name+signature)	Cary Gao (Test Engineer)	Cary Gao
Approved by: (position+printed name+signature)	Ivan Xie (Manager)	Ivan Xie

Product Name:	Thermal Printer
Model/Type reference:	E10
List Model(s):	E11, E12, E13, E15
Trade Mark:	N/A
FCC ID:	2AZW2-E10
Applicant's name:	**Beijing Supvan Information Technology Co., Ltd.**
Address of applicant:	Room 206, 2F, Building No. 1 No. 1 Gaoxin Three Street, Huilongguan Town, Changping District, Beijing, China.
Test Firm:	**Shenzhen CTL Testing Technology Co., Ltd.**
Address of Test Firm:	Floor 1-A, Baisha Technology Park, No.3011, Shahexi Road, Nanshan District, Shenzhen, China 518055
Test specification:	
Standard:	**FCC Part 15.247:** Operation within the bands 902-928 MHz, 2400-2483.5 MHz and 5725-5850 MHz.
TRF Originator:	Shenzhen CTL Testing Technology Co., Ltd.
Master TRF:	Dated 2011-01
Date of receipt of test item:	Apr. 20, 2021
Date of sampling:	Apr. 20, 2021
Date of Test Date:	Apr. 20, 2021-May. 07, 2021
Date of Issue:	May. 08, 2021
Result:	**Pass**

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[pdf] Specifications Test Report

Measurement Report Kent Test reports Beijing Supvan Information Technology Co Ltd E10 Thermal Printer 2AZW2 2AZW2E10 e10

Shenzhen CTL Testing Technology Co., Ltd. Tel: 86-755-89486194 E-mail: ctl ctl-lab.com TEST REPORT ... Model/Type reference.....: E10 List Model s .....: **E11**, E12, E13, E15 Trade Mark..... : N/A FCC ID.....

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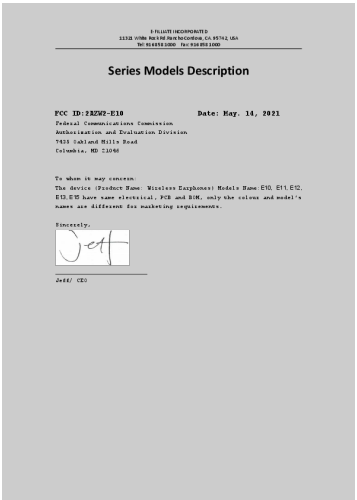

E-FILLIATE INCORPORATED
11321 White Rock Rd.Rancho Cordova, CA. 95742, USA
Tel: 916 858 1000 Fax: 916 858 1000

Series Models Description

FCC ID: 2AZW2-E10 **Date: May. 14, 2021**

Federal Communications Commission
Authorization and Evaluation Division
7435 Oakland Mills Road
Columbia, MD 21046

To whom it may concern.
The device (Product Name: Wireless Earphones) Models Name: E10, E11, E12, E13, E15 have same electrical, PCB and BOM, only the colour and model's names are different for marketing requirements.

Sincerely,

Jeff/ CEO

[pdf] Decleration of Conformity Agent Authorization

AGENCY AUTHORIZATION LETTER Tracy Qi Family declaration Beijing Supvan Information Technology Co Ltd E10 Thermal Printer 2AZW2 2AZW2E10 e10

E-FILLIATE INCORPORATED 11321 White Rock Rd.Rancho Cordova, CA. 95742, USA Tel: 916 858 1000 Fax: 91 ... y. 14, 2021 To whom it may concern: The device Product Name: Wireless Earphones Models Name:E10, **E11**, E12, E13, E15 have same electrical, PCB and BOM, only the colour and model s names are differen...

lang:de score:11 filesize: 99.05 K page_count: 1 document date: 2021-05-14