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SUPVAN E11

SUPVAN E11 Label Maker User Manual

Model: E11

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your SUPVAN E11 Label Maker. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize its lifespan.



Figure 1.1: The SUPVAN E11 Label Maker, shown with included transparent and white continuous label rolls. The device features a QWERTY keyboard and a display for easy operation.

PACKAGE CONTENTS

Upon opening the package, verify that all the following items are included:

- SUPVAN E11 Label Maker Unit
- 2 Rolls of Transparent Continuous Label Tape
- 1 Roll of White Continuous Label Tape
- USB Charging Cable (for built-in rechargeable battery)
- User Manual (this document)

SETUP

1. Charging the Device

The SUPVAN E11 Label Maker is equipped with a built-in rechargeable battery. Before initial use, it is recommended to fully charge the device.

1. Locate the USB charging port on the device.
2. Connect the provided USB charging cable to the label maker and a compatible USB power adapter (not included) or a computer USB port.
3. The charging indicator light will illuminate during charging and turn off or change color when fully charged.

Built-in Rechargeable Battery



The image shows the SUPVAN E11 Label Maker, a black handheld device with a small LCD screen at the top displaying 'E11'. Below the screen is a control panel with buttons including 'Esc', 'AAA', 'Set', 'Backspace', and a directional pad. A full QWERTY keyboard is located below the control panel. At the bottom, there are buttons for 'Fn', 'Backspace', 'Aa', and 'AA-'. A white USB cable is plugged into the bottom of the device.

Powered by AAA Battery



The image shows the back of the SUPVAN E11 Label Maker with the battery cover removed. It reveals four AAA batteries inserted into the battery compartment. A small label is visible on the inside of the cover.



1200 mAh
Capacity



1 Month's
Standby Time

Cost-Effective
Environmentally Friendly

Drain Quickly

Cost-Ineffective
Not Environmentally Friendly

Figure 2.1: The SUPVAN E11 Label Maker being charged via its USB port. The device features a 1200 mAh capacity battery, offering cost-effective and environmentally friendly power.

The built-in 1200 mAh battery provides extended usage and standby time, making it a cost-effective and environmentally friendly power solution compared to disposable batteries.

2. Loading Label Tape

The SUPVAN E11 uses thermal label paper, eliminating the need for ink or toner.

1. Open the label compartment cover on the side of the device.
2. Insert a roll of SUPVAN label tape into the compartment, ensuring the tape feeds out correctly.
3. Close the compartment cover securely. The device features smart RFID auto-detection to recognize the label size automatically.



Figure 2.2: Loading thermal paper into the SUPVAN E11 Label Maker. This device operates without ink or toner, requiring only thermal label rolls.

OPERATING INSTRUCTIONS

1. Powering On/Off

- To power on, press and hold the power button () until the screen illuminates.
- To power off, press and hold the power button again until the screen turns off.

2. Printing Modes

The SUPVAN E11 Label Maker offers two primary methods for creating and printing labels:

Print via Keyboard or Bluetooth App



Keyboard for Fast Printing



App for Creativity

Figure 3.1: The SUPVAN E11 supports both direct keyboard input for quick printing and a Bluetooth-connected app for advanced design.

a. Keyboard for Fast Printing

The integrated QWERTY keyboard allows for quick and direct text input.

- Type your desired text using the keyboard.
- Use the navigation keys to move the cursor and the "Set" button for options.
- Press "Enter" to confirm text or settings.
- Press the print button () to print the label.

b. App for Creativity (Bluetooth Connection)

For more advanced label design, connect the label maker to your smartphone via Bluetooth and use the dedicated SUPVAN app.

- Download the official SUPVAN app from your device's app store.
- Enable Bluetooth on your smartphone and the label maker.
- Open the app and follow the on-screen instructions to pair with your E11 device.

- Within the app, you can access over 40 fonts, 450 icons, and 50 frames to customize your labels.
- Design your label and send the print command from the app.

All-Free App Editing Function

No purchase or subscription needed at all



40+
Fonts

Kata *Kata* KATA *Kata* *Kata* Kata *Kata*
Kata KATA *Kata* *Kata* Kata *Kata*
Kata **Kata** *Kata* Kata Kata **Kata**
KATA *Kata* *Kata* *Kata* KATA Kata
KATA *Kata* Kata **Kata** KATA Kata

450+
Icons



50+
Frames

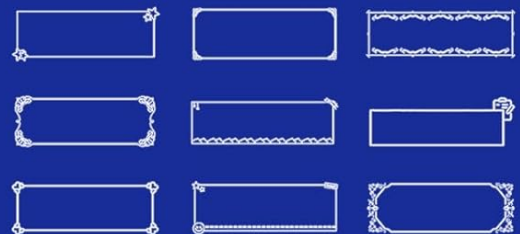


Figure 3.2: The SUPVAN app provides extensive editing functions, including a variety of fonts, icons, and frames, all available without additional purchase or subscription.

3. Label Types and Features

The E11 supports various label styles and features smart recognition for efficient printing.

- **Continuous Label Rolls:** Ideal for custom lengths, including the transparent and white rolls provided.
- **Die-Cut Labels:** Pre-cut labels for specific applications.
- **Round Labels:** Circular labels for unique needs.
- **Cable Labels:** Specialized labels for cable organization.
- **Smart RFID Auto-Detection:** The E11 automatically detects the size and type of the loaded label, minimizing waste and ensuring precise feeding.
- **Reduced Margins:** The SUPVAN E11 is designed to print with minimal margins (0.2 inches), reducing label waste.

- **Durable Labels:** Labels produced are waterproof and oilproof, suitable for various environments including kitchens and bathrooms. They are also BPA-free, ensuring safety for food, cosmetics, and other consumables.

Supports Various Style Labels

Auto label size recognition



Die-Cut Label

Spaghetti Boiling Time - 9 minutes

Brewed Chicken Breast - Best before 2025.11.11

Continuous Label Roll



Round Label



Cable Label

Figure 3.3: The SUPVAN E11 supports a variety of label styles, including die-cut, continuous, round, and cable labels, with automatic size recognition.

PROVIDES STRONG WATERPROOF & OILPROOF



Figure 3.4: SUPVAN labels are designed to be highly durable, offering strong waterproof and oilproof resistance, making them suitable for various applications and environments.

MAINTENANCE

1. Cleaning the Print Head

To ensure optimal print quality, periodically clean the thermal print head.

- Turn off the label maker and disconnect it from any power source.
- Open the label compartment.
- Gently wipe the print head with a soft, lint-free cloth dampened with isopropyl alcohol.
- Allow the print head to dry completely before closing the compartment and powering on the device.

2. Storing Label Tape

Store unused label tape rolls in a cool, dry place away from direct sunlight to preserve their quality and adhesive properties.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Low battery or no charge.	Connect the device to a power source using the USB cable and charge it fully.
Poor print quality (faded, missing lines).	Dirty print head or incorrect label tape.	Clean the print head as described in the Maintenance section. Ensure you are using genuine SUPVAN thermal label tape.
Label tape not feeding correctly.	Tape improperly loaded or compartment not closed.	Re-open the label compartment and ensure the tape roll is seated correctly and the tape feeds smoothly. Close the cover firmly.
Cannot connect to app via Bluetooth.	Bluetooth is off or device is not discoverable.	Ensure Bluetooth is enabled on both the label maker and your smartphone. Restart both devices and try pairing again. Make sure the app has Bluetooth permissions.
Excessive margin on labels.	Incorrect settings or non-SUPVAN tape.	The E11 is designed for minimal margins (0.2 inches). Ensure you are using SUPVAN label tape for optimal results. Check app settings for any margin adjustments if applicable.

SPECIFICATIONS

Feature	Detail
Model	SUPVAN E11
Printing Technology	Direct Thermal (No Ink/Toner Required)
Connectivity	Bluetooth (for App), Integrated Keyboard
Battery	Built-in Rechargeable (1200 mAh capacity)
Label Types Supported	Continuous, Die-Cut, Round, Cable Labels
Label Material Properties	Waterproof, Oilproof, BPA-free
Margin Reduction	0.2 inch minimal margin
App Features	40+ Fonts, 450+ Icons, 50+ Frames (Free)

APPLICATIONS

The SUPVAN E11 Label Maker is versatile and suitable for a wide range of labeling needs in various environments, including:

- Home organization (kitchen, pantry, storage)
- Office filing and asset management
- School supplies and personal items
- Retail and small business product labeling
- Cable and wire identification

Wide Applications








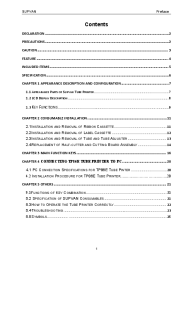
Figure 4.1: Examples of the wide applications for the SUPVAN E11 Label Maker, including labeling for kitchen items, office files, and personal storage.

CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please contact SUPVAN customer service through the official website or the contact information provided with your purchase.

Online Resources: Visit the official SUPVAN website for FAQs, updated drivers, and additional product information.




	<p>SUPVAN E10 Label Maker: User Guide and Specifications</p> <p>Comprehensive guide to the SUPVAN E10 label maker, covering setup, app usage, printing, troubleshooting, safety, specifications, and available label types.</p>
	<p>SUPVAN Katasymbol T50M Pro Label Printer User Manual</p> <p>Comprehensive user manual for the SUPVAN Katasymbol T50M Pro Bluetooth label printer, covering setup, operation, features, maintenance, troubleshooting, and safety information.</p>
	<p>SUPVAN E10 Label Maker: User Guide and Specifications</p> <p>A comprehensive guide to the SUPVAN E10 Bluetooth label maker, covering setup, usage, app integration, troubleshooting, and safety information.</p>
	<p>SUPVAN G15M Mini Label Printer User Manual and Guide</p> <p>Comprehensive user manual for the SUPVAN G15M Mini Label Printer, covering features, installation, operation, troubleshooting, safety, and specifications. Includes both English and German content.</p>
	<p>SUPVAN KATASYMBOL E16 Bluetooth Label Maker User Manual & Specifications</p> <p>Comprehensive guide to the SUPVAN KATASYMBOL E16 Bluetooth label maker, covering setup, app connection, printing, troubleshooting, safety information, and product specifications.</p>
	<p>Supvan TP86E Tube Printer: User Manual and Specifications</p> <p>Comprehensive user manual for the Supvan TP86E Tube Printer, covering installation, operation, features, specifications, troubleshooting, and consumables. Learn about its multilingual support, fast printing, and PC connectivity.</p>

Beijing Supvan Information Technology Co., Ltd.
Add: Gaoxin 5th St., #1 Court, #1 Building, 6th Fl Hologuassan Town, Changping District, Beijing, China

Date: 2024-7-16
FCC ID: 2AZW2-G15MMINI
Dear Sir/Madam,

We, Beijing Supvan Information Technology Co., Ltd. Herby declares the following information for Federal Communication Commission, FCC board, circuit, structure and internal of these model(s) are the same, Only model number is different for these model:

Product name: Label Printer
Model no.: G15M Mini, G15M, G15M Plus, G15M Pro, G15M Max, G15M, G15M Pro, G15M Plus, G15M Max, E11 Pro, E11 Plus, E11 Max, G15AM, G15AM Pro, G15AM Plus, G15AM Max

Sincerely,

Name/Title: Jeff Li/Manager
Company: Beijing Supvan Information Technology Co., Ltd.
Address: Gaoxin 5th St., #1 Court, #1 Building, 6th Fl Hologuassan Town, Changping District, Beijing, China
Phone: 010-62968876
Fax: 010-62968876
E-Mail: sals@supvan.com

[pdf] Declaration of Conformity Label

Declaration Letter of Model Difference Beijing Supvan Information Technology Co Ltd G15MMINI Label

Printer 2AZW2 2AZW2G15MMINI g15mmni

Beijing Supvan Information Technology Co., Ltd. Add: Gaoxin 5th St., #1 Court, #1 Building, 6th Fl H ... ter Model no.: G15M Mini, G15M, G15M Pro, G15M Plus, G15M Max, G11M, G11M Pro, G11M Plus, G11M Max, **E11 Pro**, **E11 Plus**, **E11 Max**, G11AM, G11AM Pro, G11AM Plus, G11AM Max Sincerely, Name/Title Company: ...
lang:tl score:24 filesize: 74.11 K page_count: 1 document date: 2024-07-16


Shenzhen CTL Testing Technology Co., Ltd.
Tel: 86-755-89486194 E-mail: ctl@ctl-lab.com

TEST REPORT
FCC PART 15.247

Report Reference No.: CTL210419101 WF02

Completed by: Happy Guo (position-printed name+signature)
Tested by: Gary Guo (position-printed name+signature)
Approved by: Ivan Xie (position-printed name+signature)

Product Name: Thermal Printer
Model/Type reference: E10
List Model(s): E11, E12, E13, E15
Trade Mark: N/A
FCC ID: 2AZW2-E10

Applicant's name: Beijing Supvan Information Technology Co., Ltd.
Address of applicant: Room 208, 2F Building No. 1 No. 1 Gaoxin Third Street, Hologuassan Town, Changping District, Beijing, China
Test Firm: Shenzhen CTL Testing Technology Co., Ltd.
Address of Test Firm: Floor 1-A, Daqin Technology Park, No. 3011, Shuhua Road, Nanhu District, Shenzhen, China 518055

Test specification: Standard: FCC Part 15.247: Operation within the bands 902-928 MHz, 2400-2483.5 MHz and 5725-5850 MHz
TRF Originator: Shenzhen CTL Testing Technology Co., Ltd.
Dated 2021-01-01

Date of receipt of test item: Apr. 20, 2021
Date of sampling: Apr. 20, 2021
Date of Test Date: Apr. 20, 2021-May 07, 2021
Date of issue: May 08, 2021
Result: Pass


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[pdf] Test Report

Measurement Report Kent Test reports Beijing Supvan Information Technology Co Ltd E10 Thermal Printer 2AZW2 2AZW2E10 e10

Shenzhen CTL Testing Technology Co., Ltd. Tel: 86-755-89486194 E-mail: ctl@ctl-lab.com TEST REPORT ... Model/Type reference.....: E10 List Model s: **E11**, E12, E13, E15 Trade Mark..... : N/A
FCC ID.....

lang:en score:21 filesize: 4.63 M page_count: 28 document date: 2021-05-24


Shenzhen CTL Testing Technology Co., Ltd.
Tel: 86-755-89486194 E-mail: ctl@ctl-lab.com

TEST REPORT
FCC PART 15.225

Report Reference No.: CTL210419101 WF 03

Completed by: Happy Guo (position-printed name+signature)
Tested by: Gary Guo (position-printed name+signature)
Approved by: Ivan Xie (position-printed name+signature)

Product Name: Thermal Printer
Model/Type reference: E10
List Model(s): E11, E12, E13, E15
Trade Mark: N/A
FCC ID: 2AZW2-E10

Applicant's name: Beijing Supvan Information Technology Co., Ltd.
Address of applicant: Room 208, 2F Building No. 1 No. 1 Gaoxin Third Street, Hologuassan Town, Changping District, Beijing, China
Test Firm: Shenzhen CTL Testing Technology Co., Ltd.
Address of Test Firm: Floor 1-A, Daqin Technology Park, No. 3011, Shuhua Road, Nanhu District, Shenzhen, China 518055

Test specification: Standard: FCC Part 15.225: Operation within the band 13.110-14.010 MHz
TRF Originator: Shenzhen CTL Testing Technology Co., Ltd.
Dated 2021-01-01

Date of receipt of test item: Apr. 20, 2021
Date of sampling: Apr. 20, 2021
Date of Test Date: Apr. 20, 2021-May 20, 2021
Date of issue: May 20, 2021

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[Shenzhen CTL Testing Technology Co., Ltd. Test Report for Supvan Thermal Printer FCC ID: 2AZW2-E10](#)

This test report from Shenzhen CTL Testing Technology Co., Ltd. details the compliance of the Supvan Thermal Printer (Model E10, E11, E12, E13, E15) with FCC Part 15.225 regulations. It covers conducted emissions, radiated emissions, 20dB bandwidth, frequency stability, and antenna requirements.

lang:en score:21 filesize: 2.57 M page_count: 24 document date: 2021-05-25

CTA TESTING

Signature: [Signature]
[Red Stamp]

Address: Fuhai Street, Bao'an District, Shenzhen, China

Applicant's name:

[pdf] Specifications Test Report Label

Test Report BLE Beijing Supvan Information Technology Co Ltd G15MMINI Label Printer 2AZW2

2AZW2G15MMINI g15mmmini

Shenzhen CTA Testing Technology Co., Ltd. Room 106, Building 1, Yibaolai Industrial Park, Qiaotou Co ... s, G15M Max, G11M, G11M Pro, G11M Listed Models

.....: Plus, G11M Max, **E11** Pro, **E11** Plus, **E11** Max, G11AM, G11AM Pro, G11AM Plus, G11AM Max Modulation

lang:en score:21 filesize: 4.85 M page_count: 40 document date: 2024-07-14

Shenzhen CTL Testing Technology Co., Ltd.
Tel: 86-755-89486194 E-mail: ctl@ctl-lab.com

TEST REPORT
FCC PART 15.247

Report Reference No.: CTL210409011-W01

Compiled by: [Signature] Happy Guo (The test engineers)
Tested by: [Signature] Gary Guo (Test Engineer)
Approved by: [Signature] Ivan Xie (Manager)

Product Name: Thermal Printer
Model/Type reference: E10
List Model(s): E11, E12, E13, E15
Trade Mark: N/A
FCC ID: 2AZW2 E10

Applicant's name: Beijing Supvan Information Technology Co., Ltd.
Address of applicant: Room 206, 2F, Building No. 1 No. 1 Gaoxin Three Street, Nanshan District, Shenzhen, China 518055
Test Firm: Shenzhen CTL Testing Technology Co., Ltd.
Address of Test Firm: Floor 1-A, Baidun Technology Park, No. 3011, Shahu Road, Nanshan District, Shenzhen, China 518055

Test specification: FCC Part 15.247: Operation within the bands 902-920 MHz, 2400-2483.5 MHz and 5725-5850 MHz
Standard: Shenzhen CTL Testing Technology Co., Ltd.
TYP Originator: Dated 2021-01-01
Date of receipt of test item: Apr. 20, 2021
Date of sampling: Apr. 20, 2021
Date of Test Date: Apr. 20, 2021-May 07, 2021
Date of issue: May 09, 2021
Result: Pass

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[pdf] Specifications Test Report

Measurement Report Kent Test reports Beijing Supvan Information Technology Co Ltd E10 Thermal Printer 2AZW2 2AZW2E10 e10

Shenzhen CTL Testing Technology Co., Ltd. Tel: 86-755-89486194 E-mail: ctl@ctl-lab.com TEST REPORT ... Model/Type reference.....: E10 List Model s

.....: **E11**, E12, E13, E15 Trade Mark..... : N/A

FCC ID.....

lang:en score:20 filesize: 5.32 M page_count: 39 document date: 2021-05-24

E-FILLIATE INCORPORATED
11321 White Rock Rd Rancho Cordova, CA 95742, USA
Tel: 916 858 1000 Fax: 916 858 1000

Series Models Description

FCC ID: 2AZW2 E10 Date: May. 14, 2021
Federal Communications Commission
Authorization and Evaluation Division
1535 Lulland Mills Road
Columbia, MD 21046

To whom it may concern:
The device (Product Name: Wireless Earphones) Models Name: E10, E11, E12, E13, E15 have same electrical, PCB and BOM, only the colour and model's names are different for marketing requirements.

Sincerely:
[Signature]
2/4/1/ CEO

[pdf] Declaration of Conformity Agent Authorization

AGENCY AUTHORIZATION LETTER Tracy Qi Family declaration Beijing Supvan Information

Technology Co Ltd E10 Thermal Printer 2AZW2 2AZW2E10 e10

E-FILLIATE INCORPORATED 11321 White Rock Rd.Rancho Cordova, CA. 95742,

USA Tel: 916 858 1000 Fax: 91 ... y. 14, 2021 To whom it may concern: The device

Product Name: Wireless Earphones Models Name:E10, **E11**, E12, E13, E15 have same electrical, PCB and BOM, only the colour and model s names are differen...

lang:de score:11 filesize: 99.05 K page_count: 1 document date: 2021-05-14