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› EAST OAK HM899 Cordless Electric Heated Lunch Box User Manual

## EAST OAK HM899

# EAST OAK HM899 Cordless Electric Heated Lunch Box User Manual

Brand: EAST OAK | Model: HM899

## 1. INTRODUCTION

Thank you for choosing the EAST OAK HM899 Cordless Electric Heated Lunch Box. This portable device is designed to provide warm meals on the go, featuring a built-in battery for automatic heating. Please read this manual thoroughly before use to ensure safe and efficient operation.

## 2. PRODUCT OVERVIEW

The EAST OAK HM899 includes a 5.5-cup stainless steel meal container, a double-layer insulated lunch bag, a fork and spoon set, a power cord, a removable tray divider, and this user manual. The lunch box is equipped with a 10,000mAh battery for cordless heating and smart timer functions.



Image: All included components of the EAST OAK HM899 Cordless Electric Heated Lunch Box, including the main unit, insulated bag, power cord, and utensils.

### 3. SETUP

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1. **Initial Charge:** For first-time use, fully charge the device using only the original charger and power cord. Ensure the battery level is at least 90% before each use.
2. **Container Placement:** The lid will only close properly when the stainless steel meal container is correctly placed inside the heating unit. Always ensure the container is in place before closing the lid.
3. **Utensil Storage:** The top of the lunch box lid has a dedicated space for your fork and spoon, with a groove and a snap-on transparent cover. If the cover becomes loose, simply snap it back into place.

### 4. OPERATING INSTRUCTIONS

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#### 4.1 General Usage Tips

- The inner container is made of food-grade 304 stainless steel.
- The device heats from the bottom. Ensure food or water is in contact with the container bottom for effective heat transfer.
- For irregularly shaped foods (e.g., chicken legs), adding a bit of sauce or a few drops of water can help generate steam and heat the food more thoroughly.
- The display shows the temperature of the heating element, not the food itself. Actual food temperature will be lower to prevent overheating and burns.

#### 4.2 Scheduled Heating Function

This feature allows you to set a meal time, and the lunch box will automatically heat your food in advance.

1. **Set Current Time:** First, set the current time on the device to match the actual time.
2. **Set Meal Time:** Then, set your desired meal time. The memory function will remember your last settings.
3. **Activate Heating:** The lunch box must be powered on at least two hours before the scheduled meal

time for automatic heating to activate.



Image: Visual representation of setting the current time and meal time for scheduled heating.

### 4.3 Heating Best Practices

- Foods with higher moisture content heat more effectively.
- If food moisture is low, add a small amount of water or increase the set heating temperature (referring to the heating element, not food).
- For faster or more thorough heating, increase the temperature setting or program the meal time 20-30 minutes earlier, or both.
- Use only the original stainless steel container for optimal compatibility and heating.
- Using an insulated bag (original or otherwise) can help retain heat and improve food warmth.

Your browser does not support the video tag.

Video: An official seller video demonstrating the features and use of the EAST OAK battery-powered lunch box, highlighting its portability and heating capabilities.

## 5. MAINTENANCE & CLEANING

The EAST OAK HM899 is designed for easy cleaning.

- The removable meal container and lid are dishwasher safe.
- The fork, spoon, and divider are also dishwasher safe.
- Do not wash the main heating unit with water. Use a damp cloth to clean the exterior.

## 6. TROUBLESHOOTING

- **Food Not Warming Enough:** Increase the temperature setting, program the meal time 20-30 minutes earlier, or do both. Ensure food is in direct contact with the container bottom.
- **Lid Not Closing:** Ensure the stainless steel meal container is correctly inserted into the heating unit. The lid will not close if the container is missing or improperly placed.
- **Battery Issues:** Only use the original charger and battery. Using incompatible chargers or battery packs may permanently damage the product.
- **Steam Release:** When heating is finished, use a fork or spoon to open the valve on the lid to release steam before opening the lid to avoid burns.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	HM899
Brand	EAST OAK
Capacity	5.5 Cups (1.3 L or 44 oz)
Material	Stainless Steel (Food-grade 304)
Power Source	Battery Powered (10,000mAh Lithium Ion battery included)
Special Features	Automatic Heating, Smart Timer, Memory Settings, Leak Resistant, Dishwasher Safe Components, Removable Divider
Item Weight	4.82 pounds (2.19 Kilograms)
Included Components	1x 5.5-Cup Stainless Steel Meal Container, 1x Double Layer Insulated Lunch Bag, 1x Fork and Spoon Set, 1x Packaging Box, 1x Portable Lunch Box Warmer, 1x Power Cord, 1x Removable Tray Divider, 1x User Manual

## 8. WARRANTY AND SUPPORT

For warranty information or customer support, please refer to the contact details provided with your purchase or visit the official EAST OAK website. Always use original accessories for optimal performance and to maintain warranty validity.