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## Serta Hawthorne Queen Sofa

# Serta Hawthorne Queen Sofa Instruction Manual

Model: Hawthorne Queen Sofa

## INTRODUCTION

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This manual provides instructions for the assembly, operation, maintenance, and care of your Serta Hawthorne Queen Sofa. This convertible sofa is designed to function as both a comfortable seating solution and a convenient sleeping area for guests. Please read all instructions carefully before assembly and use.

## IMPORTANT SAFETY INFORMATION

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**WARNING:** All foam and upholstered surfaces do not meet flammability standards. Keep the sofa away from open flames or high heat sources. Supervise children and pets to avoid entrapment risks during conversion or use.

- Ensure all components are securely fastened before use.
- Do not allow children to play on or around the sofa unsupervised, especially during conversion.
- Avoid placing hot items directly on the fabric.

## SETUP AND ASSEMBLY

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The Serta Hawthorne Queen Sofa requires toolless assembly. While assembly is straightforward, the product is very heavy. It is highly recommended to have at least two adults for unpacking and positioning the sofa to prevent injury and damage.

### Unpacking

1. Carefully remove all packaging materials. Ensure no components are discarded with the packaging.
2. Inspect all parts for any damage. If any parts are damaged or missing, do not proceed with assembly. Contact customer support immediately.

### Assembly Steps

Specific assembly instructions are typically included in the product packaging. Follow these detailed instructions for proper setup. Generally, assembly involves attaching the back cushions and ensuring the pull-out mechanism is free of obstructions.



The sofa is designed for easy, toolless assembly.

## OPERATING INSTRUCTIONS: SOFA TO SLEEPER CONVERSION

The Serta Hawthorne Queen Sofa features a convenient pull-out mechanism to convert it from a sofa to a sleeper bed. Ensure the area in front of the sofa is clear before conversion.

1. **Prepare the Sofa:** Remove any pillows or items from the seat cushions.
2. **Locate Pull Handles:** Identify the pull handles or straps located on the front edge of the seat cushions.
3. **Pull Out Sleeper:** Gently pull the handles upwards and outwards. The sleeper mechanism will slide forward and unfold. Continue pulling until the bed is fully extended and locked into place.
4. **To Convert Back:** Reverse the process. Lift the front edge of the sleeper, push it inwards, and guide the mechanism back into the sofa frame until it is fully retracted.

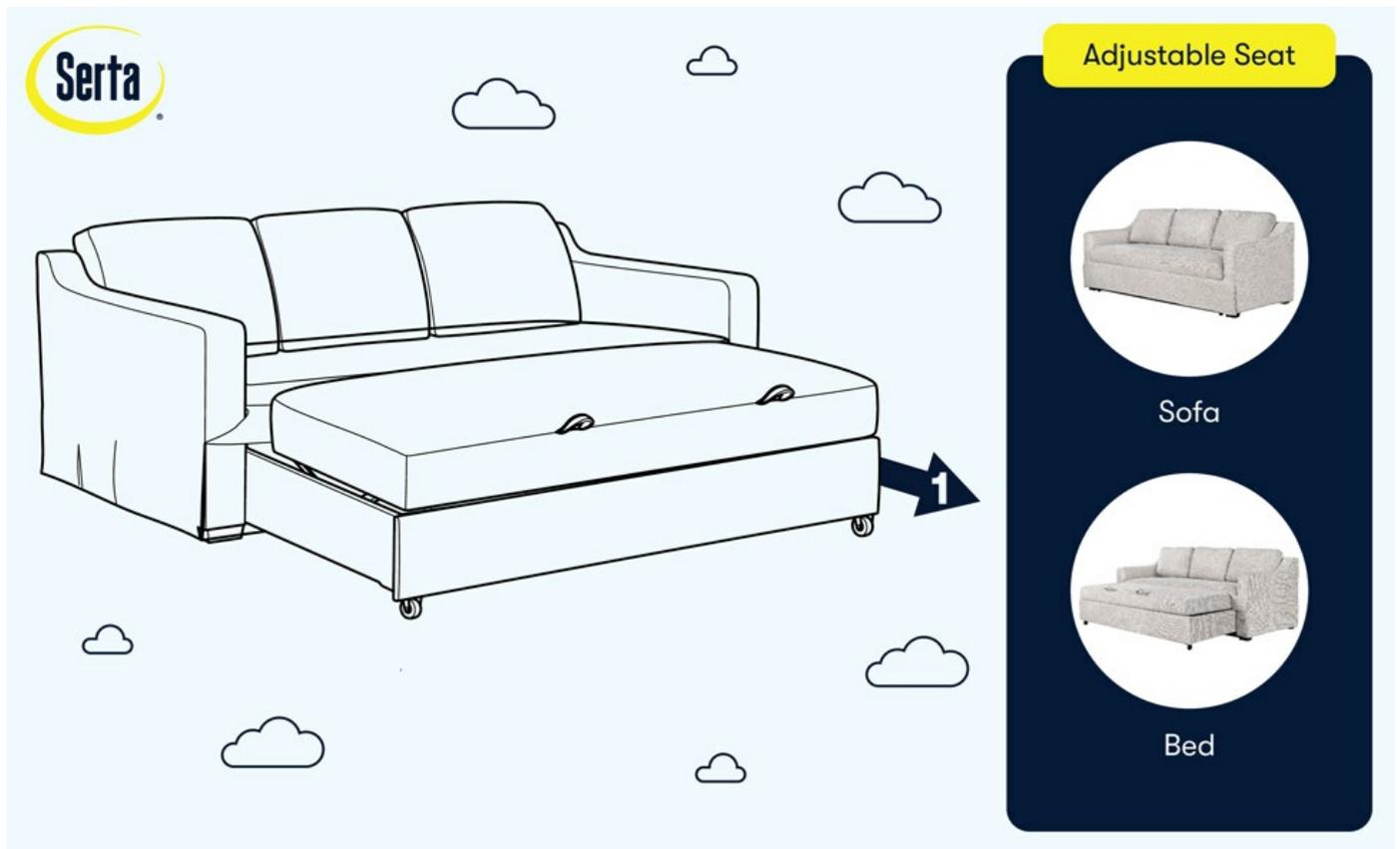
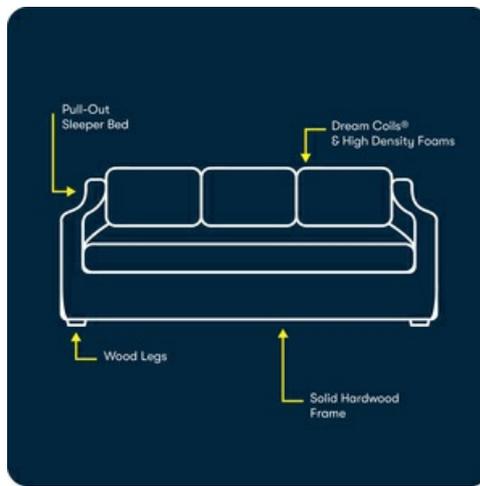


Illustration of the sofa to bed conversion process.



Key features of the sofa, including the pull-out sleeper bed mechanism.

## CARE AND MAINTENANCE

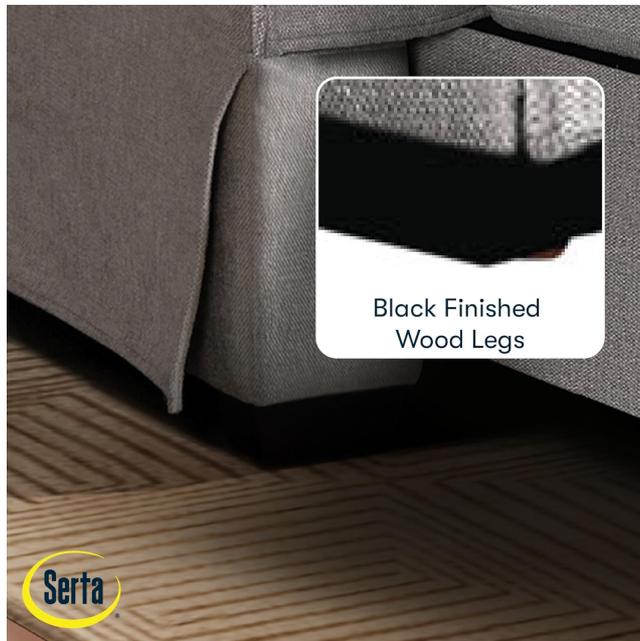
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Proper care will extend the life and appearance of your Serta Hawthorne Queen Sofa.

- **Cleaning:** Spot clean with a damp cloth. Use a mild detergent if necessary, testing on an inconspicuous area first. Blot spills immediately.
- **Slipcover:** The slipcover design is integrated and is not removable for washing.
- **General Care:** Vacuum regularly using an upholstery attachment to remove dust and debris. Avoid direct sunlight to prevent fading.
- **Moving:** When moving the sofa, lift it rather than dragging to prevent damage to the legs and frame.



The sofa features durable woven fabric upholstery.



The sofa is supported by black finished wood legs.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Sleeper mechanism is difficult to pull out or push in.	Obstruction in the mechanism, uneven floor, or mechanism not properly aligned.	Check for any objects (e.g., toys, debris) obstructing the moving parts. Ensure the sofa is on a level surface. Apply gentle, even pressure when operating the mechanism. Do not force it.
Missing components after unpacking (e.g., back pillows).	Packaging error or item overlooked during unpacking.	Carefully re-check all packaging materials. If still missing, contact Serta customer support with your purchase details.
Sofa feels too firm.	New upholstery and foam may require a break-in period.	Regular use will soften the cushions over time. Consider adding a mattress topper for the sleeper function if desired.

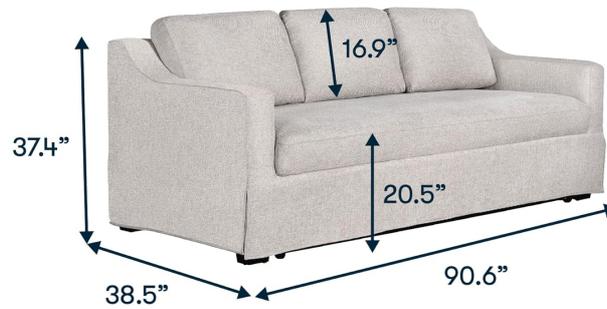
## PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Serta
Model	Hawthorne Queen Sofa
Type	Convertible Sofa
Color	Linen
Upholstery Fabric Type	Woven Polyester Blend Fabric (Linen)

Feature	Detail
Frame Material	Wood, Metal (Solid Hardwood Frame)
Seat Fill Material	Foam, High Density Foam (Dreamcoil® Comfort)
Seating Capacity	3
Product Dimensions (Sofa)	90.6" W x 38.5" D x 37.4" H
Sleeper Dimensions	78.7" L x 51.0" W x 20.5" H (from floor to top of sleeper mattress)
Item Weight	269.3 Pounds
Assembly Required	Yes (Toolless)
Product Care Instructions	Spot Clean with Damp Cloth

## Sofa Dimensions

90.6" x 38.5" x 37.4"



Detailed dimensions of the sofa in its upright position.

## Sleeper Dimensions

78.7" x 51.0" x 20.5"



Detailed dimensions of the sleeper bed when fully extended.

## WARRANTY INFORMATION

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The Serta Hawthorne Queen Sofa comes with a **Limited Warranty**. For specific details regarding coverage, duration, and terms, please refer to the warranty card included with your product or contact Serta customer support.

## CUSTOMER SUPPORT

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If you have any questions, require assistance with assembly, or need to report missing/damaged parts, please contact Serta customer support. Have your purchase details and model number (Hawthorne Queen Sofa) ready when you call. For more information, you may visit the official Serta website or the Serta store on Amazon [Serta Dream Convertibles Store](#)



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