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JrTrack JrTrack 5

JrTrack 5 Kids Smart Watch User Manual

By JrTrack

PRODUCT OVERVIEW

The JrTrack 5 Kids Smart Watch is designed to provide a secure and connected experience for children aged 6 and above. It features real-time GPS tracking, two-way calling and texting with parent-approved contacts, activity tracking, and parental controls for managing apps and settings. This manual provides essential information for setting up, operating, and maintaining your JrTrack 5 Smart Watch.



Image: The JrTrack 5 Smart Watch, black, showing an incoming call from "Mom" on its screen. This illustrates the calling feature.

WHAT'S IN THE BOX

- JrTrack 5 Smartwatch
- Wrist Band (pre-attached)
- Charging Base
- Screen Covers
- Quick Start Guide



Water Resistant

Durable IP68 certified water resistance.



In the Box

- ✓ Watch
- ✓ Bands
- ✓ Screen covers
- ✓ Charger & power block



Mix & Match

Easily swap color bands & styles!



Track Activity

Get moving more with step tracking & goals!

Image: A visual representation of the items included in the JrTrack 5 Smart Watch package, such as the watch, bands, screen covers, and charger.

SETUP

Setting up your JrTrack 5 Smart Watch is a straightforward process. Begin by unboxing all components. The watch comes with a pre-attached wrist band. You will find a magnetic charging cable and a quick start guide. Ensure the watch is fully charged before initial use. Activation of the watch's eSIM and selection of a cellular service plan are required for full functionality, which can be managed through the Cosmo Parent app.

Initial Charging

Connect the magnetic charging cable to the charging base and then to a power source. Align the watch with the charging base until it magnetically snaps into place. A full charge is recommended before proceeding with setup.

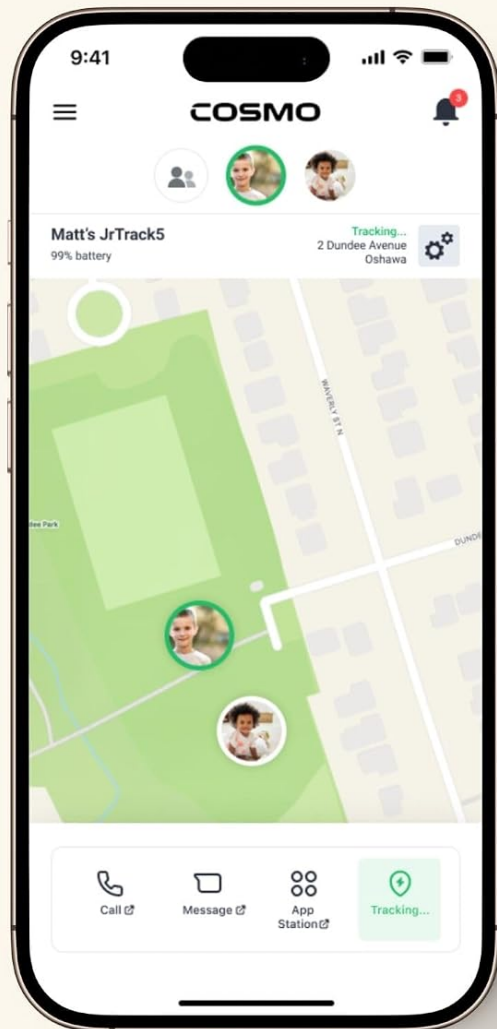
App Installation and Activation

Download the Cosmo Parent app on your smartphone. Follow the in-app instructions to pair your JrTrack 5 Smart Watch

and activate its eSIM. This app allows you to manage contacts, GPS settings, message monitoring, and app access.

Simple, Confident Connection

Manage everything in one simple parent app



Manage
Contacts



GPS &
SafeZones



Message
Monitoring



Apps &
Controls



Focus Lock
Modes



Safety
Alerts

Image: A smartphone displaying the Cosmo Parent app, illustrating the various parental control features available for the JrTrack 5 Smart Watch.

OPERATING INSTRUCTIONS

Calling and Messaging

The JrTrack 5 supports two-way calling and texting with parent-approved contacts. Parents control who can call or text the watch, ensuring a safe communication environment. The watch supports text, picture, audio, and short video messages.

GPS Tracking

Utilize the HaloGPS technology for real-time location tracking. Parents can view their child's location through the Cosmo Parent app, set SafeZones, and receive notifications when their child enters or leaves designated areas.

The Best GPS Tracking

HaloGPS with Active Tracking, exclusively with Cosmo



Image: The JrTrack 5 Smart Watch positioned beside a smartphone displaying a map with real-time GPS tracking, highlighting the HaloGPS feature.

Camera and Multimedia

The watch includes a built-in camera for photos and quick videos. Children can capture moments and share them with approved contacts. Voice notes are also supported.

Activity Tracking

A step tracker is integrated to monitor daily activity. Parents can set activity goals for their children.

School Mode

Activate School Mode to silence the watch during class hours, minimizing distractions and ensuring focus on learning.

Customization

Kids can personalize their watch by changing wallpapers and clock faces. Parents can manage access to a growing library of kid-safe apps, including Spotify and Spotify Kids (separate subscription required).

Parental Controls & Apps

Kid-safe apps & music meet powerful parental controls



Add and
manage
**parent-
approved**
contacts.



ALL NEW



Distraction-
free with
Focus Mode
& app
time limits.

Manage access
to kid-safe
apps like
**Spotify &
Spotify Kids.**



Image: A woman interacting with a smartphone, demonstrating how parents can manage apps, set time limits, and control access to features like Spotify on the JrTrack 5 Smart Watch.

SAFETY FEATURES

- **Parent-Approved Contacts:** Only contacts pre-approved by parents can communicate with the watch, preventing unwanted calls or texts.
- **Real-Time GPS Tracking:** Pinpoint accuracy with HaloGPS technology allows parents to know their child's location at all times.
- **SafeZone Notifications:** Receive alerts when your child enters or leaves predefined safe areas.
- **SOS Alerts:** In an emergency, the child can activate an SOS alert, notifying pre-selected contacts with their location.
- **Emergency Calling Option:** An option to enable emergency calling for critical situations.
- **No Internet/Social Media Access:** Designed to be kid-safe, the watch blocks access to the internet and social media platforms.

- **Message Monitoring:** Parents can view and monitor text messages sent and received for added safety.

SPECIFICATIONS

Brand	JrTrack
Model	JrTrack 5
Screen Size	1.4 Inches
Visible Screen Diagonal	2" / 4 cm
Memory Storage Capacity	8 GB
RAM Memory Installed Size	1 GB
Operating System	Cosmo OS
Special Features	Activity Tracker, Calling, Camera, GPS, Text Messaging
Battery Capacity	680 Milliamp Hours
Connectivity Technology	Bluetooth, Cellular, Wi-Fi
Water Resistance	Durable IP68 certified water resistance
Item Weight	11.3 ounces
Batteries	1 Nonstandard Battery batteries required. (included)

MAINTENANCE

Cleaning

To clean your JrTrack 5 Smart Watch, gently wipe the screen and body with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the device. Ensure the charging contacts are clean and dry before charging.

Water Resistance

The JrTrack 5 is IP68 certified for water resistance. This means it can withstand submersion in up to 1.5 meters of fresh water for up to 30 minutes. It is suitable for everyday use like hand washing or playing in the rain. However, it is not recommended for swimming, showering, or prolonged submersion in water, especially saltwater or chlorinated water, as this may compromise the seal over time.

Battery Care

For optimal battery life, avoid fully discharging the watch frequently. Charge the device regularly, preferably before the battery level drops below 20%. Store the watch in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Watch not turning on	Low battery; device frozen.	Charge the watch for at least 30 minutes. If still unresponsive, perform a soft reset by holding the power button for 10-15 seconds.
Cannot make/receive calls or texts	No active cellular plan; poor signal; contacts not approved.	Ensure you have an active Cosmo Mobile Family-Safe service plan. Check cellular signal strength. Verify contacts are added and approved in the Cosmo Parent app.
GPS tracking is inaccurate	Weak GPS signal; watch indoors or in dense areas.	Move to an open outdoor area for better signal reception. Ensure the watch has a clear view of the sky.
Watch screen unresponsive	Software glitch; screen protector issue.	Restart the watch. If a screen protector is applied, ensure it is correctly installed and not interfering with touch sensitivity.

WARRANTY AND SUPPORT

The JrTrack 5 Smart Watch comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official JrTrack website. Additional protection plans are available for purchase.

For technical support, troubleshooting assistance, or general inquiries, please contact COSMO Technologies customer support. You can find support resources and contact information on the official Cosmo website or through the Cosmo Parent app.

- Online Support: cosmotogether.com/support
- Email Support: support@cosmotogether.com
- User Guide (PDF): [Download User Guide](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question