UGREEN WS219

UGREEN ClipBuds WS219 Wireless Earbuds User Manual

Model: WS219

1. Introduction

Thank you for choosing the UGREEN ClipBuds WS219 Wireless Earbuds. This manual provides detailed instructions for the safe and efficient use of your device. Please read it thoroughly before use and retain it for future reference.

1.1 Package Contents

- UGREEN ClipBuds WS219 Wireless Earbuds (Left and Right)
- Wireless Charging Case
- USB-C Charging Cable (typically included)
- User Manual (this document)

2. Safety Information

To ensure safe operation and prevent damage, please observe the following precautions:

- Do not disassemble, repair, or modify the device.
- Keep the device away from extreme temperatures, direct sunlight, and humid environments.
- Avoid dropping or subjecting the device to strong impacts.
- Clean the earbuds and charging case with a soft, dry cloth only.
- Do not expose the device to water or other liquids.
- Use only the provided or certified charging cables and adapters.
- Prolonged exposure to high volume levels may cause hearing damage.

3. Setup and First Use

3.1 Charging the Case and Earbuds

Before first use, fully charge the charging case and earbuds.

1. Connect the USB-C charging cable to the charging port on the case and to a power source.
2. The indicator light on the case will show charging status. Once fully charged, the indicator will change (refer to LED indicator section for details).
3. Place the earbuds into the charging case. They will begin charging automatically.



Image 1: UGREEN ClipBuds WS219 Wireless Earbuds inside their charging case. The earbuds are visible, nestled in their respective slots, indicating they are ready for charging or storage.

3.2 Pairing with a Device

1. Open the charging case. The earbuds will automatically enter pairing mode (indicator lights will flash).
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "UGREEN ClipBuds WS219" in the list of available Bluetooth devices.
4. Select it to connect. Once connected, a voice prompt will confirm, and the indicator lights will turn off or show a steady light.

If pairing fails, ensure the earbuds are charged and within range, then repeat the steps.

4. Operating the Earbuds

4.1 Wearing the Earbuds

Gently place the ClipBuds onto your ears, ensuring a comfortable and secure fit. Adjust the clip for optimal stability.

4.2 Basic Functions

The UGREEN ClipBuds WS219 typically feature touch-sensitive controls for various functions. While specific controls may vary, common functions include:

- **Play/Pause Music:** Single tap on either earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Control:** Triple tap on left/right earbud (or long press).
- **Activate Voice Assistant:** Long press on either earbud.

Please refer to the official UGREEN product page or companion app for the exact touch control scheme for your WS219 model.

4.3 Status Indicators

The LED indicators on the earbuds and charging case communicate their status:

- **Earbuds Flashing:** Indicates pairing mode or low battery.
- **Earbuds Solid:** Indicates successful connection or charging.
- **Case LED:** Indicates charging status (e.g., solid for full, flashing for charging).

Consult the product packaging or official UGREEN resources for precise LED indicator patterns.

5. Maintenance and Care

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place.
- **Battery Care:** To prolong battery life, avoid fully discharging the earbuds and charging case frequently. Charge them regularly, even if not used for extended periods.

6. Troubleshooting

If you encounter issues with your UGREEN ClipBuds WS219, try the following solutions:

- **Earbuds not pairing:**
  - Ensure both earbuds are charged.
  - Turn off and on Bluetooth on your device.
  - Place earbuds back in the case, close, then reopen to re-enter pairing mode.
  - Forget "UGREEN ClipBuds WS219" from your device's Bluetooth list and try pairing again.
- **No sound from one earbud:**
  - Ensure both earbuds are charged.
  - Try placing both earbuds back in the case, closing it, and then taking them out again.
  - Perform a factory reset (refer to official UGREEN instructions if available).
- **Charging issues:**
  - Check the charging cable and adapter for damage.
  - Ensure the charging port on the case is clean and free of debris.
  - Try a different charging cable or power source.
- **Poor sound quality:**
  - Ensure the earbuds are clean and free of earwax buildup.
  - Move closer to your connected device to reduce interference.
  - Try playing audio from a different source.

7. Specifications

Feature	Detail
Model Name	WS219

Feature	Detail
Brand	UGREEN
Connectivity Technology	Wireless
Headphone Form Factor	Ear-Clip
Included Components	Wireless Charging Case
Manufacturer Model Number	75624
Package Dimensions	15.2 x 10 x 3.9 cm
Item Weight	140 g

Note: Specifications are subject to change without prior notice.

8. Warranty and Support

UGREEN products come with a standard warranty. For detailed warranty information, product registration, or technical support, please visit the official UGREEN website or contact their customer service.
UGREEN Official Website: www.ugreen.com
Please have your model number (WS219) and purchase details ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How can I fix my UGREEN ClipBuds WS219 if the left earbud has no sound and will not pair to my phone?

If your UGREEN ClipBuds WS219 left earbud is not producing sound or pairing, and a basic reset has not worked, please follow these specific troubleshooting steps:Check for Obstructions: Ensure there is no protective film...

Read full answer

When making a call with the UGREEN ClipBuds WS219, the caller hears a lot of outside noise. How can I fix this?

If the person you are calling hears excessive background noise while you are using your UGREEN ClipBuds WS219, it is likely due to the open-ear design or environmental interference. Because these are "ClipBuds" (ear-clip...

Read full answer