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## Tomore TM6120

# Tomore TM6120 Rechargeable Digital Hearing Aids User Manual

Model: TM6120

## 1. INTRODUCTION

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This manual provides detailed instructions for the safe and effective use of your Tomore TM6120 Rechargeable Digital Hearing Aids. These devices are designed to enhance speech clarity and reduce background noise, offering a natural listening experience. Please read this manual thoroughly before using your hearing aids.

## 2. SAFETY INFORMATION

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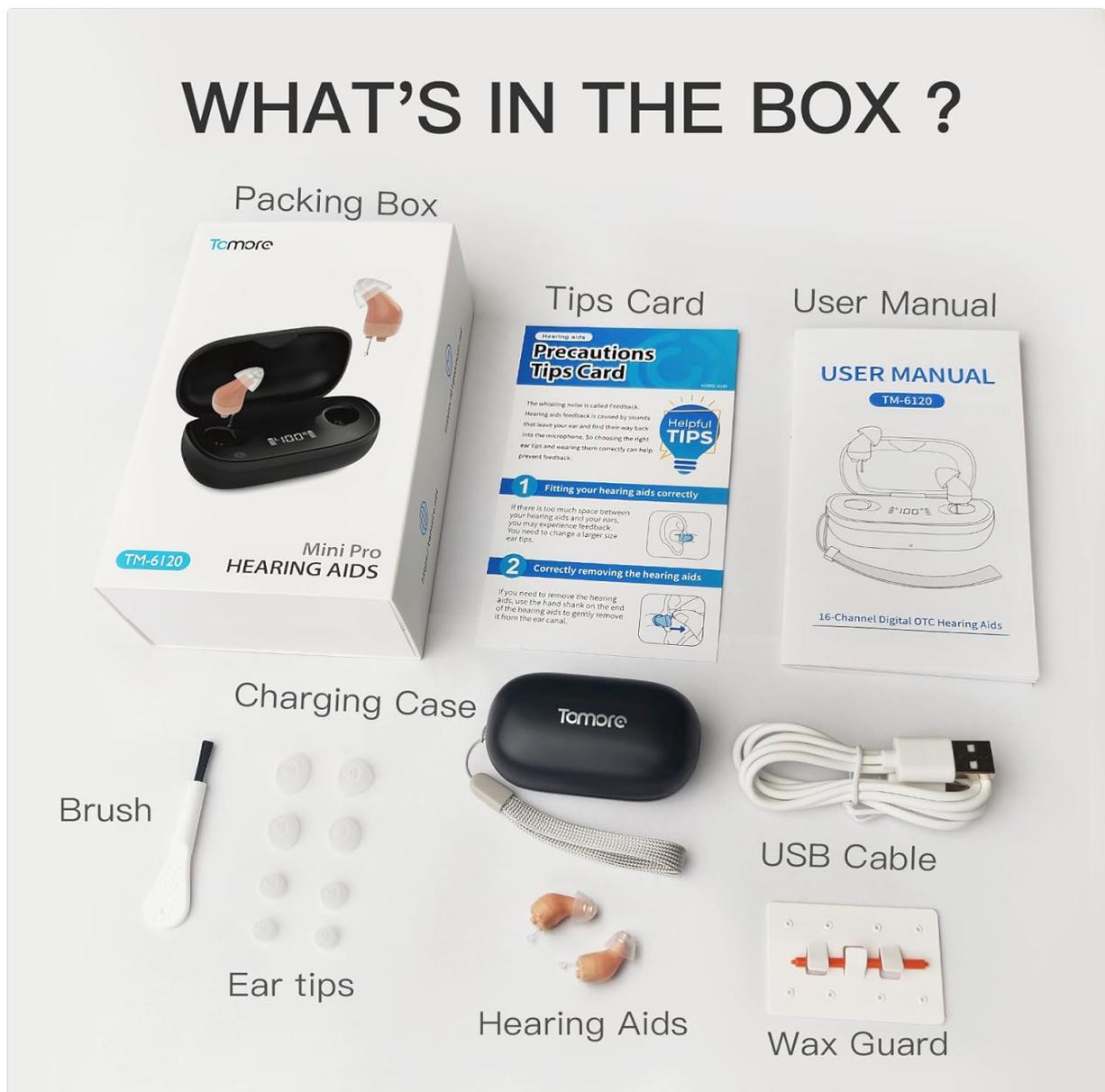
- Consult a healthcare professional if you experience sudden hearing loss, dizziness, or ear pain.
- Do not expose the hearing aids or charging case to extreme temperatures, moisture, or direct sunlight.
- Keep out of reach of children and pets. Small parts may pose a choking hazard.
- Do not attempt to modify or repair the device yourself. Contact customer service for assistance.
- Remove hearing aids before showering, swimming, or using hairspray/perfume.

## 3. PACKAGE CONTENTS

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Verify that all items are present in your package:

# WHAT'S IN THE BOX ?



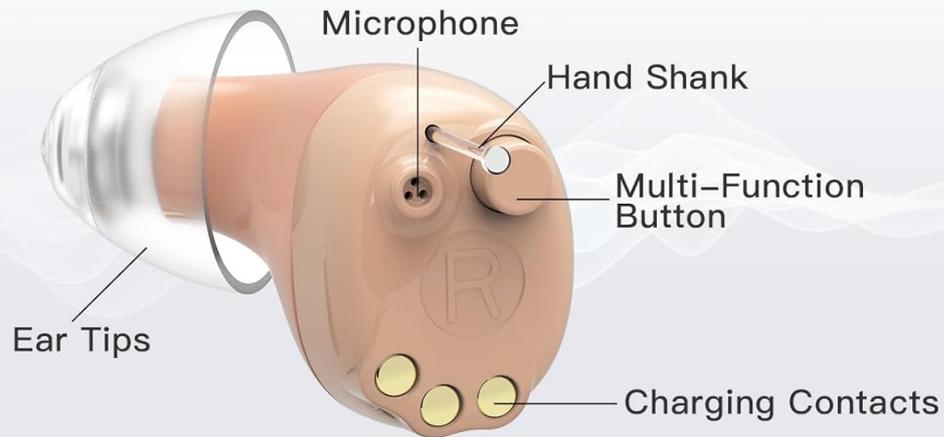
**Image Description:** An overhead view of the Tomore TM6120 package contents. It shows a white packing box, a tips card, a user manual, a black charging case, two beige hearing aids, a white brush, various sizes of ear tips, a USB cable, and a wax guard.

- Tomore TM6120 Hearing Aids (2 units)
- Portable Charging Case
- USB Charging Cable
- Assorted Ear Tips (XS, S, M, L)
- Cleaning Brush
- Wax Guard
- User Manual
- Tips Card

## 4. PRODUCT OVERVIEW

The Tomore TM6120 hearing aids are designed for discreet and comfortable wear, featuring advanced digital sound processing.

# Professional Mode & Multi-occasion Use



"Du"



General Mode

"Du,Du"



Noise Reduction Mode

"Du,Du,Du"

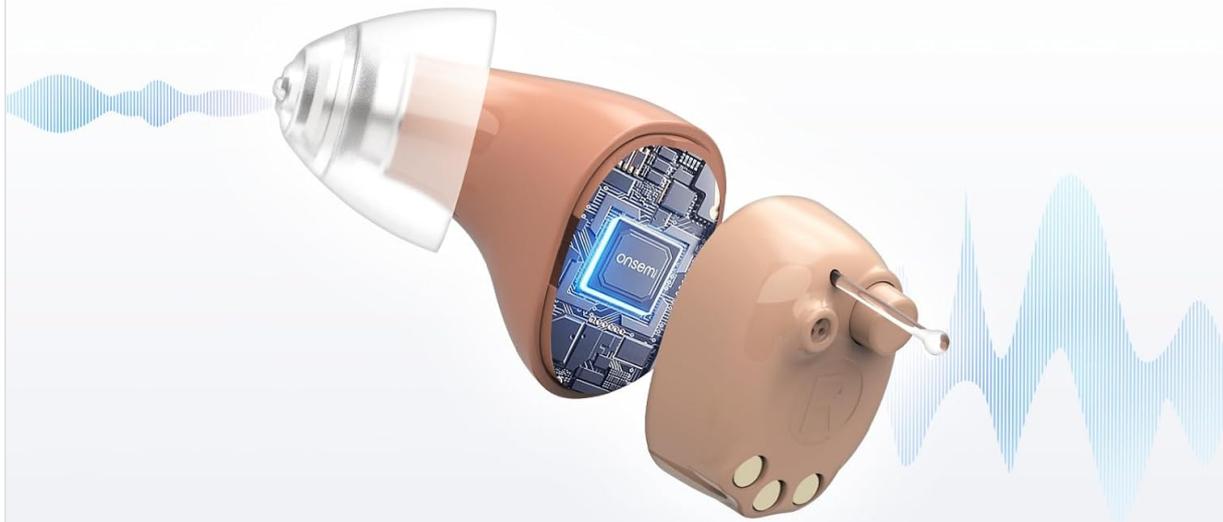


Transparency Mode

**Image Description:** A detailed diagram of a single Tomore TM6120 hearing aid, highlighting its key components: the Microphone, Hand Shank (for removal), Multi-Function Button, Ear Tips, and Charging Contacts.

- **Microphone:** Captures sound from the environment.
- **Multi-Function Button:** Used for power control, mode switching, and volume adjustment.
- **Ear Tips:** Soft silicone tips that fit into the ear canal. Available in multiple sizes for optimal fit.
- **Charging Contacts:** Connects to the charging case for power.
- **Hand Shank:** A small protrusion to assist with insertion and removal.

# AI ALGORITHM REDUCES BACKGROUND NOISE



Invisible to wear  
fit without whistling



Visual power



Individual buttons  
for easy operation



Ultra-long  
standby time

**Image Description:** An illustrative diagram showing the internal components of the hearing aid, specifically highlighting an AI algorithm chip responsible for reducing background noise. Text indicates features like invisible wear, visual power display, individual buttons, and ultra-long standby time.

The hearing aids feature a 16-channel digital sound processing chip for enhanced clarity and noise suppression. They are designed to be lightweight (approximately 2g each) and discreet.

# Mini Pro Hearing Aid

Lightweight Mini  
Small But Strong Energy



Only 2g



**Image Description:** A close-up image of a hand holding one Tomore Mini Pro Hearing Aid, illustrating its small size and lightweight design, with text indicating it weighs "Only 2g".

## 5. SETUP

### 5.1 Charging the Hearing Aids and Case

Before first use, fully charge both the hearing aids and the charging case.

1. Place the hearing aids into their respective slots in the charging case. Ensure the charging contacts align.
2. Close the charging case.
3. Connect the USB charging cable to the charging case and a power source (e.g., USB wall adapter, computer USB port).
4. The digital display on the charging case will show the charging status. A full charge for the hearing aids takes approximately 2 hours, providing up to 16 hours of use. The case itself provides up to 105 hours of backup power, allowing for approximately 5 full charges of the hearing aids.

# 16 Hour hearing aid time

The charging case extends the hearing aid time up to **105** hours.



**2 hrs**   
Fast Charging

**105 hrs**   
With Charging Case

**16 hrs**   
On a single Charge

**5 times**   
Recycle charging

**Image Description:** The Tomore hearing aids are shown inside their open charging case, with a digital display indicating battery percentage. An infographic details charging times: 2 hours for fast charging, 105 hours total usage with the charging case, 16 hours on a single charge, and the ability to recharge 5 times from the case.

# VISIBLE POWER TECHNOLOGY

Intelligent power management technology  
with a low-power chip and HD display



**Image Description:** A close-up view of the Tomore charging case's digital display, showing "100%" battery charge, illustrating the "Visible Power Technology" with a low-power chip and HD display.

## 5.2 Selecting and Fitting Ear Tips

Proper ear tip selection is crucial for comfort and optimal sound quality, and to prevent feedback (whistling).

1. The package includes ear tips in various sizes (XS, S, M, L).
2. Choose an ear tip that fits snugly but comfortably in your ear canal. It should create a good seal without causing discomfort.
3. Gently attach the selected ear tip to the hearing aid.
4. Insert the hearing aid into your ear canal. Use the small hand shank to assist with positioning. The device should sit discreetly and securely.

# PREFECT FIT FOR COMFORT

Ergonomic design fits snugly into the ear canal to ensure a perfectly comfortable fit for all-day wear.



**Image Description:** An elderly man is shown smiling, indicating comfort. An inset image provides a close-up of a Tomore hearing aid discreetly and snugly fitted into his ear canal, illustrating the ergonomic design for comfortable, all-day wear.

## 6. OPERATING INSTRUCTIONS

### 6.1 Power On/Off

- **To Turn On:** Press and hold the Multi-Function Button for 5 seconds. You will hear an audible indicator. The device also has an automatic on/off function when removed from/placed into the charging case.
- **To Turn Off:** Press and hold the Multi-Function Button for 5 seconds. You will hear an audible indicator.

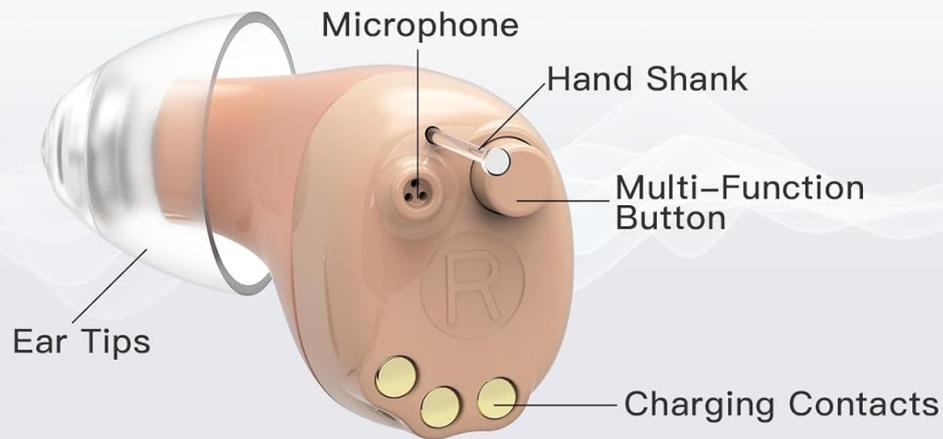
### 6.2 Switching Modes

The Tomore TM6120 offers three optimized listening modes:

- **General Mode:** Suitable for quiet environments and one-on-one conversations.
- **Noise Reduction Mode:** Ideal for moderately noisy environments like restaurants or family gatherings.
- **Tinnitus Masking Mode:** Provides a gentle sound to help alleviate tinnitus symptoms.

**To Switch Modes:** Briefly press the Multi-Function Button for 3 seconds. Each press will cycle through the modes, accompanied by an audible indicator (e.g., "Du" for General, "Du, Du" for Noise Reduction, "Du, Du, Du" for Tinnitus Masking).

## Professional Mode & Multi-occasion Use



"Du"



General Mode

"Du,Du"



Noise Reduction Mode

"Du,Du,Du"



Transparency Mode

**Image Description:** A diagram illustrating the Multi-Function Button on the hearing aid and its corresponding sound cues ("Du", "Du,Du", "Du,Du,Du") for switching between General Mode (for conversations), Noise Reduction Mode (for family gatherings), and Transparency Mode (Tinnitus Masking Mode, for outdoor environments).

### 6.3 Volume Control

The volume is adjusted automatically based on the selected mode. The device also features a memory function that retains your preferred settings after 10 minutes of continuous use, reducing the need for frequent adjustments.

## 7. MAINTENANCE

### 7.1 Cleaning

- Regularly clean your hearing aids to ensure optimal performance and hygiene.
- Use the provided cleaning brush to gently remove earwax or debris from the ear tips and microphone ports.
- Wipe the hearing aid body with a soft, dry cloth. Do not use water or cleaning solutions directly on the device.
- Replace ear tips and wax guards as needed.

## 7.2 Storage

- When not in use, store the hearing aids in their charging case to protect them and keep them charged.
- Store the charging case in a cool, dry place, away from direct sunlight and extreme temperatures.

## 8. TROUBLESHOOTING

If you experience issues with your hearing aids, refer to the following common solutions:

Problem	Possible Cause	Solution
No sound or weak sound	Low battery; blocked ear tip/microphone; incorrect mode.	Charge the hearing aids; clean ear tip/microphone; switch to an appropriate mode.
Whistling or feedback	Improper fit; ear tip too small; earwax buildup.	Ensure a snug fit; try a larger ear tip; clean ear canal or consult a professional.
Discomfort during initial use	Brain adjusting to amplified sound.	This is normal. Most users adapt within a few weeks. Gradually increase wearing time.
Hearing aids not charging	Poor contact with charging pins; charging case low on battery; faulty cable.	Ensure hearing aids are correctly seated; charge the case; try a different USB cable.

If the problem persists, please contact customer service.

## 9. SPECIFICATIONS

- **Model Name:** TM6120
- **Brand:** Tomore
- **Power Source:** Battery Powered (Rechargeable)
- **Style:** Both Ear (In-Ear)
- **Digital Channels:** 16-Channel Digital Sound Processing
- **Maximum Output:** <117dB
- **Average Output:** 106±4dB
- **Frequency Range:** ≤250Hz~≥5000Hz
- **Peak Gain:** 31±5dB
- **Average Gain:** 26±5dB
- **Harmonic Distortion:** ≤2%
- **Equivalent Input Noise:** ≤15dB
- **Battery Life (Single Charge):** Up to 16 hours
- **Charging Case Backup Power:** Up to 105 hours (approx. 5 full charges)
- **Charging Time:** Approx. 2 hours for hearing aids
- **Weight (per hearing aid):** Approx. 2g

# 16-Channels Sound Processing Smart Background Noise Reduction Enhanced DSP Technology Chip

Maximum Output:  $\leq 117\text{dB}$

Average Output:  $106\pm 4\text{dB}$

Frequency Range:  $\leq 250\text{Hz} \sim \geq 5000\text{Hz}$

Peak Gain:  $31\pm 5\text{dB}$

Average Gain:  $26\pm 5\text{dB}$

Harmonic Distortion:  $\leq 2\%$

Equivalent input Noise:  $\leq 15\text{dB}$



**Image Description:** An image displaying the technical specifications of the Tomore hearing aids, including Maximum Output ( $\leq 117\text{dB}$ ), Average Output ( $106\pm 4\text{dB}$ ), Frequency Range ( $\leq 250\text{Hz} \sim \geq 5000\text{Hz}$ ), Peak Gain ( $31\pm 5\text{dB}$ ), Average Gain ( $26\pm 5\text{dB}$ ), Harmonic Distortion ( $\leq 2\%$ ), and Equivalent Input Noise ( $\leq 15\text{dB}$ ). The image also shows the hearing aids in their charging case.

## 10. WARRANTY AND SUPPORT

Tomore provides customer support for any questions or issues you may encounter with your hearing aids.

- If you have any questions or require assistance, please contact our customer service team via phone or email. Contact details are typically found on the product packaging or the official Tomore website.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is an Over-The-Counter (OTC) hearing aid.

