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Tineco Switch S7 Stretch

Tineco Floor One Switch S7 Stretch 5-in-1 Cordless Stick Vacuum Cleaner User Manual

Model: FW351900DE

Introduction Safety Information Package Contents Product Overview Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

Thank you for choosing the Tineco Floor One Switch S7 Stretch 5-in-1 Cordless Stick Vacuum Cleaner. This versatile appliance is designed to simplify your cleaning routine, offering both wet and dry cleaning capabilities for various surfaces. Its innovative features ensure efficient and thorough cleaning throughout your home.

Key features include a 180° flat design for reaching under furniture, dual-edge cleaning, DualBlock anti-tangle design, and an 85°C FlashDry self-cleaning system. Please read this manual carefully before use to ensure proper operation and maintenance.

2. Important Safety Information

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Read all instructions before using the appliance.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.
- Recharge only with the charger specified by the manufacturer.

3. Package Contents

Verify that all components are present and in good condition upon unpacking.



Image: Overview of all included components for the Tineco Floor One Switch S7 Stretch.

- SwitchPro motor (main unit)
- ZeroTangle brush
- Mini power brush
- 2-in-1 dusting and crevice tool
- Replacement brush roll
- Cleaning tool
- Dry filter
- Cleaning solution
- Drying and charging dock
- Vacuum storage base

4. Product Overview

The Tineco Floor One Switch S7 Stretch is a versatile cleaning system. It can be used as a floor washer for wet and dry messes, and easily converts into a powerful stick vacuum for dry debris and handheld cleaning with various attachments.

4.1. 5-in-1 Multifunctionality



Image: The Tineco Floor One Switch S7 Stretch used for floor washing, handheld vacuuming, and reaching under furniture.

This appliance handles both wet and dry messes on various surfaces, from hard floors to carpets, and can clean furniture and tight spaces with its adaptable design.

4.2. SwitchPro Motor for Versatility



Image: The SwitchPro motor enables seamless transition between floor washing and stick vacuuming functions.

The innovative SwitchPro motor allows for quick and easy conversion between the floor washer and stick vacuum configurations, providing a comprehensive cleaning solution.

4.3. DualBlock Anti-Tangle Design

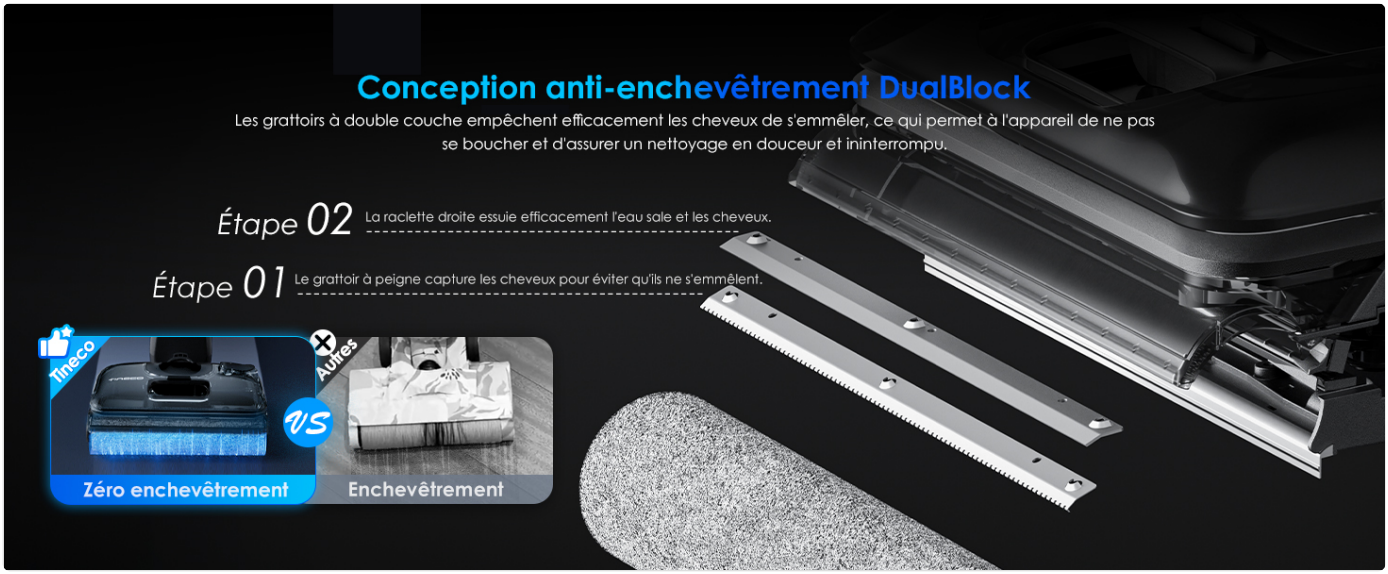


Image: The DualBlock system features a comb scraper to prevent hair tangles and a straight scraper to remove dirty water and hair.

This design incorporates a comb scraper to capture hair and prevent tangling, along with a straight scraper to efficiently wipe away dirty water and hair, ensuring uninterrupted cleaning performance.

4.4. ZeroTangle Brush



Image: The ZeroTangle brush is specifically designed to prevent hair and pet fur from wrapping around the brush roll, making it easier to clean.

The specially designed ZeroTangle brush effectively targets tangled hair and pet fur without wrapping, simplifying brush maintenance.

4.5. FlashDry Self-Cleaning System



Image: The FlashDry system uses 85°C heated water for self-cleaning and 5 minutes of 85°C hot air drying for thorough maintenance.

The enhanced FlashDry self-cleaning system uses 85°C heated water to dissolve stains from the hose to the brush roll, followed by 5 minutes of 85°C hot air drying to ensure all parts are thoroughly dry and clean.

5. Setup

5.1. Assembly

Follow these steps to assemble your Tineco Floor One Switch S7 Stretch:

1. Unpack all components from the box.
2. Insert the handle into the main body until it clicks into place.
3. Attach the clean water tank and dirty water tank to their respective positions.
4. Place the assembled unit onto the charging dock.

5.2. Charging the Battery

SGS le sol sans fil CL2426 Rapport/*Report*: SHES250400623771

EVALUATION POUR L'INDICE DE REPARABILITE

Produit/ *Product*:	Nettoyeur de sol sans fil / Smart Cordless Floor Washer	Marque/ *Mark*:	Tineco
Référence/ *Reference*:	FW351800DE	Date/ *Date*:	2025/4/28

Critère	Sous-critère	Note du sous-critère	Coefficient du sous-critère	Note du critère	Total des notes des critères
1.Documentation	1.1 Durée de disponibilité de la documentation technique et relative aux conseils d' utilisation et d'entretien	4.6 /10	2	9.2 /20	85.8 / 100
2.Démontabilité et accès, outils, fixations	2.1. Facilité de démontage des pièces de la liste 2 (*)	10.0 /10	1	19.6 /20	
	2.2. Outils nécessaires de la liste 2 (*)	10.0 /10	0.5		
	2.3. Caractéristiques des fixations entre les pièces de la liste 1 (**) et de la liste 2	9.3 /10	0.5		
3.Disponibilité des pièces détachées	3.1. Durée de disponibilité des pièces de la liste 2	10.0 /10	1	16.9 /20	
	3.2 Durée de disponibilité des pièces de la liste 1	7.8 /10	0.5		
	3.3. Délai de livraison des pièces de liste 2	6.7 /10	0.3		
	3.4. Délai de livraison des pièces de la liste 1	5.2 /10	0.2		
4.Prix des pièces détachées	4.1. Rapport prix des pièces de la liste 2 sur prix de l'équipement neuf	10.0 /10	2	20.0 /20	
5.Critère spécifique	5.1. Assistance à distance sans frais	10.0 /10	2	20.0 /20	
				Note de l'indice	8,6/10

(*) Liste 2 : liste des 3 à 5 pièces détachées au maximum (selon la catégorie d'équipements concernée) dont la casse ou les pannes sont les plus fréquentes.

(**) liste de 10 autres pièces détachées au maximum (selon la catégorie d'équipements concernés) dont le bon état est nécessaire au fonctionnement de l'équipement.

Note : Le calcul de l'indice de réparabilité a été fait selon les informations déclaratives données par le fabricant lors de l'examen du produit

Image: The device supports continuous operation with a spare battery, ensuring zero downtime.

Before first use, fully charge the appliance. Place the main unit on the charging dock. The indicator lights on the battery will show the charging status. A full charge typically takes approximately 4-5 hours. For continuous operation, consider using a spare battery.

5.3. Filling the Clean Water Tank

To prepare for wet cleaning:

1. Remove the clean water tank from the appliance.
2. Open the tank cap and fill with clean tap water. You may add a small amount of Tineco cleaning solution (included) as directed. Do not use other cleaning solutions.
3. Close the cap securely and reattach the tank to the appliance.

6. Operating Instructions

6.1. Powering On/Off and Mode Selection

Press the power button to turn the appliance on. The device will typically start in Auto mode for floor washing. Use the mode selection button to switch between different cleaning modes (e.g., Auto, Max, Suction, Custom) or to switch between floor washer and stick vacuum functions.

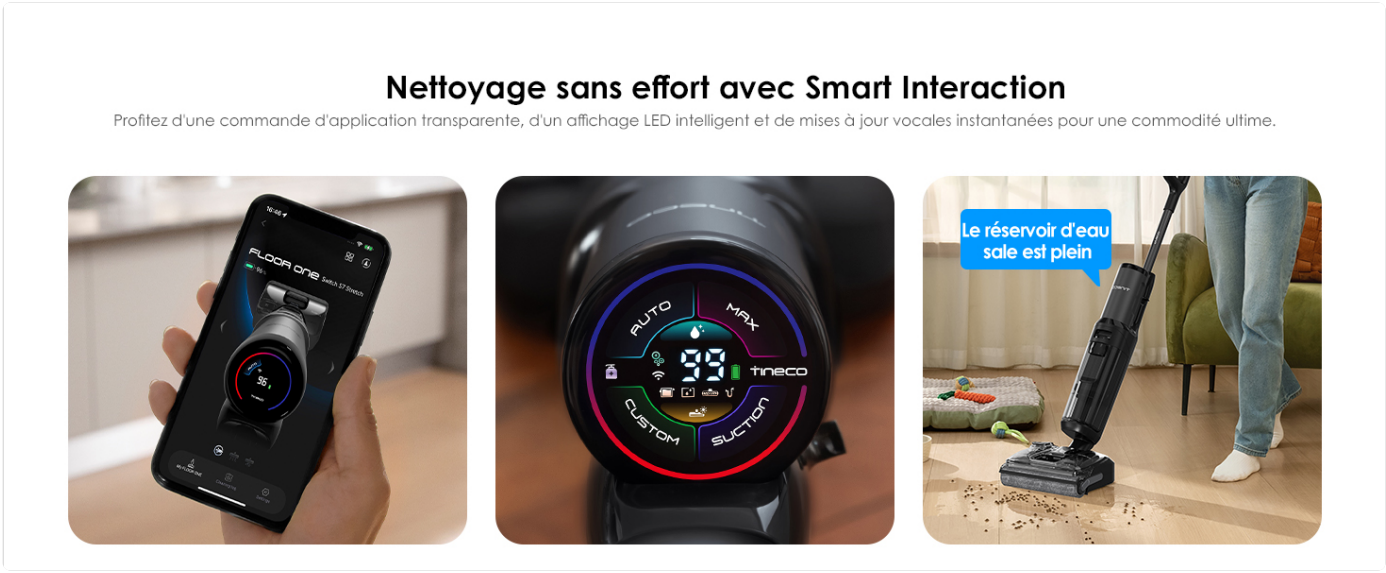


Image: The LED display provides real-time information on cleaning modes and status, enhancing user interaction.

6.2. iLoop Smart Sensor Technology

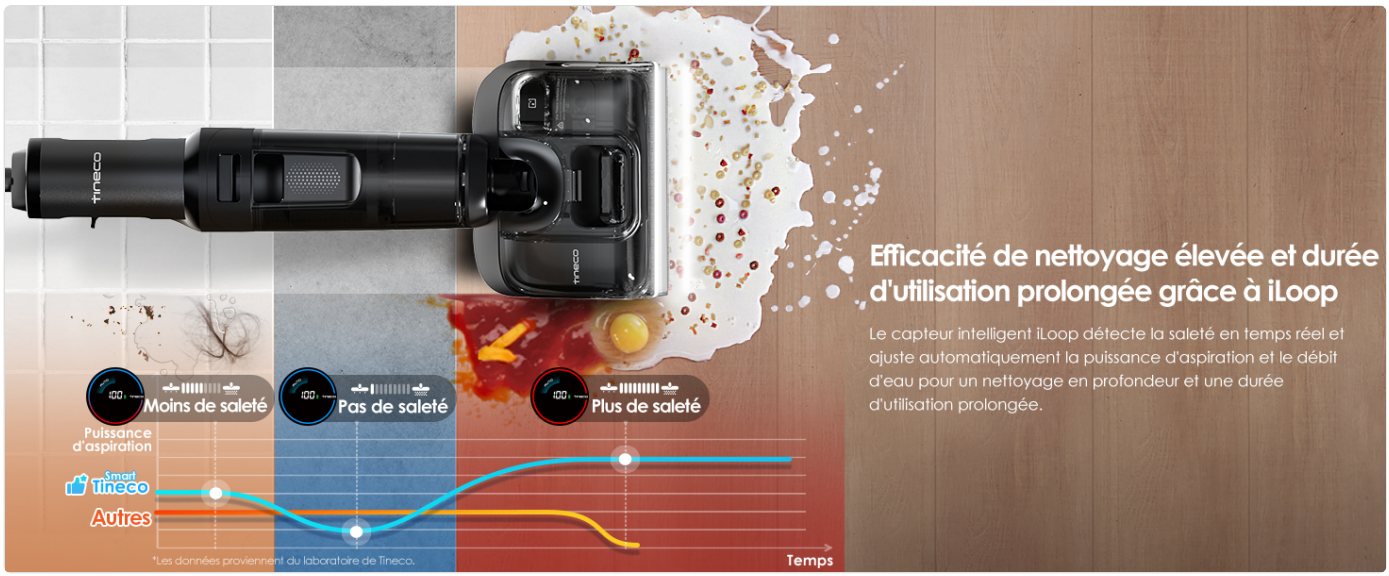


Image: The iLoop Smart Sensor detects dirt in real-time, automatically adjusting suction power and water flow for optimal cleaning and extended runtime.

The iLoop Smart Sensor detects dirt levels on your floor and automatically adjusts suction power and water flow for efficient cleaning. The LED display will change color (e.g., red for heavy dirt, blue for clean) to indicate the dirt level.

6.3. Cleaning Different Surfaces



Image: The device effectively cleans wet spills, greasy stains, and tough dirt on hard floors, and vacuums large debris, dust, and hair in stick vacuum mode.

- **Hard Floors (Floor Washer Mode):** Use for sealed hard floors like wood, tile, and marble. The device will automatically dispense water and clean.
- **Carpets/Rugs (Stick Vacuum Mode):** Convert to stick vacuum mode and use the appropriate attachment for dry vacuuming carpets and rugs.
- **Under Furniture (180° Flat Design):** The flexible design allows the unit to lay flat, reaching under low-clearance furniture.



Image: The 180° flat design allows for effective cleaning under low furniture with strong suction.

- **Edge Cleaning:** The dual-side edge cleaning feature allows for thorough cleaning along baseboards and corners.



Image: The device cleans within 0.5cm of edges, ensuring no uncleaned spots along walls and corners.

6.4. Using Attachments (Stick Vacuum Mode)



Image: Versatile accessories like the 2-in-1 dusting/crevice tool and mini power brush are ready for various cleaning tasks.

When converted to stick vacuum mode, attach the desired accessory:

- **2-in-1 Dusting and Crevice Tool:** Ideal for cleaning tight spaces, corners, and delicate surfaces.
- **Mini Power Brush:** Suitable for upholstery, pet hair, and smaller carpeted areas.

7. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your appliance.

7.1. Emptying the Dirty Water Tank

Empty the dirty water tank after each use or when the "Dirty Water Tank Full" indicator illuminates. Remove the tank, open the lid, and dispose of the contents. Rinse the tank thoroughly with clean water and allow it to air dry before reattaching.

7.2. Cleaning the Brush Roll

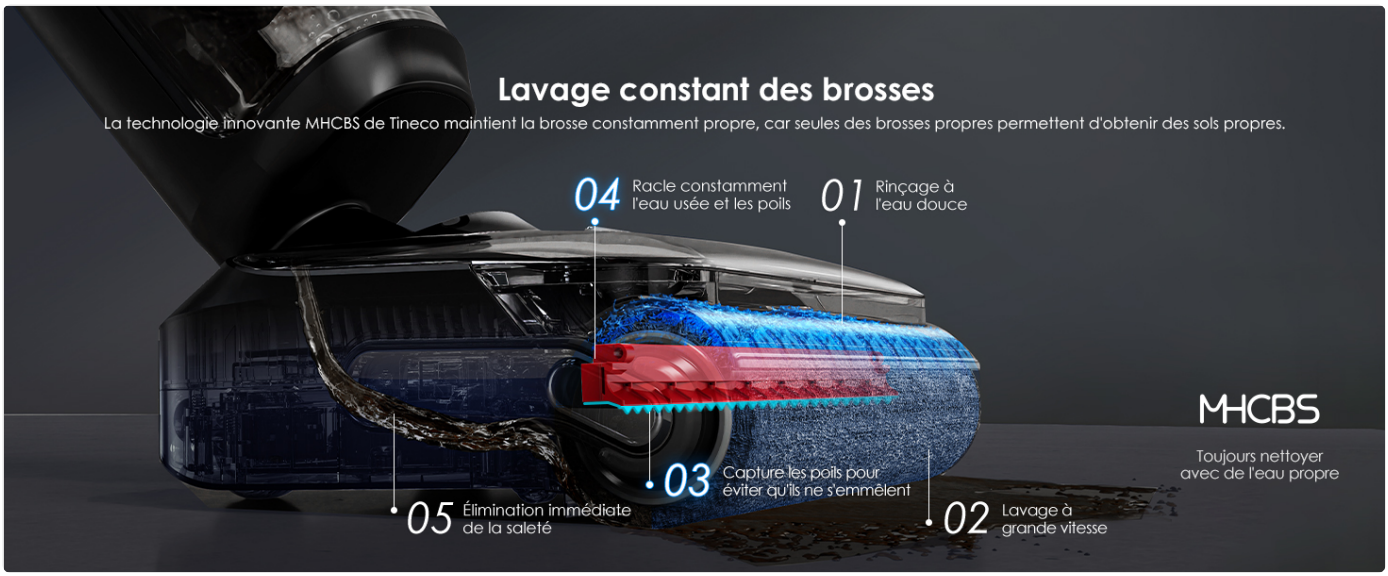


Image: Tineco's MHCBS technology ensures the brush is constantly cleaned with fresh water during operation.

The ZeroTangle brush is designed to minimize tangles, but occasional manual cleaning may be required. Remove the brush roll cover and then the brush roll. Use the provided cleaning tool to remove any remaining hair or debris. Rinse the brush roll under running water and allow it to dry completely before reinstallation.

7.3. FlashDry Self-Cleaning Cycle

After each wet cleaning session, place the appliance on the charging dock and initiate the FlashDry self-cleaning cycle. This process automatically cleans the brush roll and internal pathways with heated water and then dries them with 85°C hot air, preventing odors and ensuring hygiene.



Image: The full path self-cleaning system cleans and dries the entire internal trajectory for effortless post-use maintenance.

7.4. Cleaning Filters



Image: The 5-stage filtration system captures up to 99.97% of dust and debris for cleaner air.

The appliance features a 5-level filtration system including a HEPA filter, pre-filter, PureCyclone, and mesh filter. Regularly check and clean these filters. Rinse them with water and ensure they are completely dry before reinstallation to maintain optimal suction and air quality.

8. Troubleshooting

If you encounter any issues, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Battery is not charged or not properly installed.	Ensure the battery is fully charged and correctly inserted.
Low suction power.	Dirty filter, clogged brush roll, or full dirty water tank.	Clean or replace filters. Clear any blockages from the brush roll. Empty and clean the dirty water tank.

Problem	Possible Cause	Solution
Water not dispensing in floor washer mode.	Clean water tank is empty or improperly installed.	Fill the clean water tank. Ensure it is securely attached.
Dirty water not being collected.	Dirty water tank is full, clogged suction path, or brush roll issue.	Empty the dirty water tank. Check for blockages in the suction path. Ensure the brush roll is clean and spinning correctly.
Unpleasant odor from the appliance.	Dirty water tank or brush roll not cleaned properly.	Perform a FlashDry self-cleaning cycle. Thoroughly clean the dirty water tank and brush roll.

If the problem persists, please contact Tineco customer support.

9. Specifications

Feature	Detail
Brand	Tineco
Model Name	Floor One Switch S7 Stretch
Model Number	FW351900DE
Special Features	DualBlock Anti-Tangle, FlashDry Self-Cleaning, ZeroTangle Brush, 5-level Filtration with PureCyclone, 180° Flat Design
Filter Type	HEPA Filter
Recommended Surface	Hardwood floors, marble, tile, sofas
Power Source	Battery Powered
Voltage	25.2 V
Cordless	Yes
Item Weight	4.7 Kilograms
Clean Water Tank Capacity	1 Litre
Max Suction	22000 Millimeters (Pa)
Color	Black
Portable	Yes
Number of Power Levels	1
Usage	Indoor
Control Type	Manual Control

Feature	Detail
Connectivity Technology	Wi-Fi
Wattage	250 Watts
Battery Life / Runtime	50 minutes
Form Factor	Stick
Dimensions (L x W x H)	22L x 26.7W x 112H centimeters

10. Warranty and Support

Tineco offers a **2-year warranty** on this product. For any warranty claims, technical support, or service inquiries, please contact Tineco customer service.



Image: Tineco Premium Service details, including 24-hour response, 2-year warranty, and global repair services.

You can find more information and contact details on the official Tineco website or through your retailer. Please have your model number (FW351900DE) and purchase information ready when contacting support.

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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