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TCL 55T69C

TCL 55T69C 55-inch QLED 4K HDR Smart Google TV User Manual

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your TCL 55T69C 55-inch QLED 4K HDR Smart Google TV. Please read these instructions carefully before using your television to ensure proper functionality and to maximize your viewing experience. Keep this manual for future reference.



A front view of the TCL 55T69C 55-inch QLED television, showcasing its slim bezel and the vibrant display. The screen displays a dynamic blue and gold abstract image. On the left side of the screen, key features are highlighted: TCL logo, 55" screen size, QLED technology, AiPQ Processor, Dolby Atmos, Dolby Vision, HDR10+, and Google TV.

2. PACKAGE CONTENTS

Verify that all components listed below are included in your television package:

- TCL 55T69C 55-inch QLED TV
- Remote Control

- Power Cable
- Stand Components
- User Manual

If any items are missing or damaged, please contact your retailer or TCL customer support.

3. SETUP

3.1 Stand Assembly

1. Carefully place the TV face-down on a soft, flat surface to prevent screen damage.
2. Attach the stand components to the designated slots on the bottom of the TV using the provided screws. Ensure the stand is securely fastened.

3.2 Power Connection

- Connect the power cable to the TV's power input port.
- Plug the other end of the power cable into a suitable electrical outlet.

3.3 Initial Power-On and Google TV Setup

1. Press the power button on the remote control or on the TV itself.
2. Follow the on-screen instructions to complete the initial setup, including language selection, network connection (Wi-Fi or Ethernet), and Google account sign-in for Google TV features.

3.4 Connecting External Devices

Your TCL 55T69C TV offers various connectivity options:

- **HDMI:** Connect Blu-ray players, gaming consoles, or set-top boxes.
- **USB:** Connect USB storage devices for media playback.
- **Ethernet:** For a stable wired internet connection.
- **Wi-Fi:** For wireless internet access.
- **Bluetooth:** Connect wireless headphones or other compatible devices.

4. OPERATING INSTRUCTIONS

4.1 Remote Control Functions

Familiarize yourself with the remote control buttons for navigation, volume control, channel selection, input switching, and accessing smart features.

4.2 Navigating Google TV

The Google TV interface provides personalized content recommendations, access to streaming apps, and live TV. Use the directional pad and OK button on your remote to navigate menus and select options.

4.3 Picture and Sound Settings

Access the TV settings menu to adjust picture modes (e.g., Standard, Vivid, Movie, Game), brightness, contrast, color, and sound modes (e.g., Standard, Music, Movie, Voice). Advanced settings allow for fine-

tuning of display and audio output.

4.4 Smart Features

- **Google Assistant:** Use voice commands via the remote control to search for content, control smart home devices, and get information.
- **Alexa Compatibility:** Integrate your TV with Alexa-enabled devices for voice control.
- **Streaming Apps:** Access a wide range of pre-installed and downloadable streaming applications.

5. FEATURES

- **QLED Technology:** Delivers over a billion colors and shades for realistic image quality with vibrant colors and impressive contrast.
- **HVA Panel:** Offers high contrast, reduced energy consumption, and an enhanced viewing angle.
- **AiPQ Processor:** TCL's algorithm processes content for stable 4K quality, clear and fluid motion, high contrast, and fine details.
- **Multiple HDR Formats:** Supports HDR10, HLG, HDR10+, and Dolby Vision for stunning high dynamic range content from various sources.
- **Game Master:** Equipped with HDMI 2.1 and ALLM (Auto Low Latency Mode) for minimal latency and optimized gaming picture settings. Features VRR (Variable Refresh Rate) and a dedicated Game Bar for an enhanced gaming experience.

6. SPECIFICATIONS

Specification	Detail
Brand	TCL
Model Number	55T69C
Screen Size	55 Inches
Display Technology	QLED
Resolution	4K (Ultra HD)
Refresh Rate	60 Hz
Special Features	QLED, Game Master
Connectivity Technology	Bluetooth, Ethernet, HDMI, USB, Wi-Fi
Total USB Ports	1
Aspect Ratio	16:9
Product Dimensions (D x W x H)	25.5 x 122.6 x 75 cm

7. MAINTENANCE

7.1 Cleaning the Screen

- Always unplug the TV before cleaning.
- Use a soft, lint-free cloth to gently wipe the screen. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner.
- Avoid using harsh chemicals, abrasive cleaners, or alcohol-based solutions, as these can damage the screen.

7.2 Cleaning the TV Body

- Wipe the TV frame and stand with a soft, dry cloth.
- Do not allow water or cleaning solutions to enter the TV's vents or ports.

7.3 Ventilation

- Ensure adequate ventilation around the TV to prevent overheating. Do not block the ventilation openings.
- Avoid placing the TV in direct sunlight or near heat sources.

8. TROUBLESHOOTING

Before contacting customer support, try the following solutions for common issues:

- **No Power:** Check if the power cable is securely connected to both the TV and the power outlet. Ensure the outlet is functional.
- **No Picture/Sound:** Verify that the correct input source is selected. Check all cable connections (HDMI, antenna). Restart the TV.
- **Remote Control Not Working:** Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
- **Network Connection Issues:** Restart your router and modem. Check Wi-Fi password. For wired connections, ensure the Ethernet cable is properly connected.
- **Poor Picture Quality:** Adjust picture settings. Ensure the content source is high quality.

For issues not resolved by these steps, please refer to the support section.

9. WARRANTY AND SUPPORT

For information regarding your product's warranty, please refer to the warranty card included in your package or visit the official TCL website for your region. Specific details on spare parts availability and guaranteed software updates are not provided in the product specifications.

For technical assistance or further inquiries, please contact TCL customer support through their official website or the contact information provided in your warranty documentation.

