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> artfone 4G Senior Phone A400 User Manual

artfone A400

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Model: A400

INTRODUCTION

This manual provides essential information for the safe and efficient use of your artfone 4G Senior Phone A400. Please read it carefully before using the device and keep it for future reference.

PACKAGE CONTENTS

Verify that all items are present in the package:

- artfone 4G Senior Phone A400
- Charging Dock
- USB Cable
- Battery (pre-installed or separate)
- User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the key components of your artfone A400 phone.





Figure 1: Front View - Shows the large keypad, 2.4-inch display, and navigation buttons.







Figure 2: Rear View - Highlights the 2MP camera, SOS emergency button, and loudspeaker.





Figure 3: Phone in Charging Dock - Illustrates the phone placed in its dedicated charging dock.

Key Components:

- **Display:** 2.4-inch color screen.
- **Keypad:** Large, easy-to-press buttons.
- **Navigation Keys:** For menu navigation.
- **Call/End Buttons:** Green for call, Red for end/power off.
- **SOS Button:** Located on the back for emergency calls.
- **Camera:** 2MP rear camera.
- **Flashlight:** Integrated for convenience.
- **Charging Port:** USB Type-C.
- **Headphone Jack:** 3.5mm.
- **Volume Keys:** On the side of the device.
- **Lock Switch:** On the side to prevent accidental key presses.

SETUP

1. Installing the SIM Card and Battery

1. **Remove the Back Cover:** Gently pry open the back cover of the phone.
2. **Insert SIM Card(s):** The phone supports two Nano SIM cards. Locate the SIM card slots and insert your Nano SIM card(s) with the gold contacts facing down, ensuring they are correctly seated.
3. **Insert Battery:** Place the 1800mAh battery into its compartment, aligning the contacts.
4. **Replace Back Cover:** Securely close the back cover until it clicks into place.

2. Initial Charging

Before first use, fully charge the phone's battery.

- **Using the Charging Dock:** Place the phone into the charging dock. Connect the USB cable to the charging dock and then to a power adapter (not always included) or a computer's USB port.
- **Direct USB-C Charging:** Alternatively, connect the USB-C cable directly to the phone's charging port and a power source.

The charging indicator on the screen will show the charging status. A full charge typically takes a few hours.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Power On:** Press and hold the **Red (End Call/Power)** button until the screen lights up.
- **Power Off:** Press and hold the **Red (End Call/Power)** button, then confirm power off on the screen.

2. Making and Receiving Calls

- **Dialing:** Enter the phone number using the keypad and press the **Green (Call)** button.
- **Answering:** When a call comes in, press the **Green (Call)** button.
- **Ending:** Press the **Red (End Call/Power)** button to end a call.

3. Sending SMS Messages

Navigate to the "Messages" menu. Select "Write Message," enter your text, and then select the recipient from your contacts or enter a number manually.

4. SOS Emergency Function

The SOS button is located on the back of the phone. It can be programmed with up to 5 emergency contact numbers.

1. **Setting SOS Numbers:** Go to **Menu > SOS Settings** to add or edit emergency contacts.
2. **Activating SOS:** In an emergency, press and hold the **SOS button** for a few seconds. The phone will automatically call the programmed numbers in sequence until one answers. It will also send an emergency SMS to these contacts.

5. Camera Usage

To take photos, navigate to the "Camera" application from the main menu. Use the navigation keys to frame your shot and the center key to capture the image.

6. Flashlight

The flashlight can usually be activated by a dedicated side button or a long press of a specific key (refer to your phone's on-screen prompts if a dedicated button is not present).

7. Keypad Lock

To prevent accidental key presses, use the physical lock switch located on the side of the phone. Slide it to lock or unlock the keypad.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone and screen. Avoid liquid cleaners.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. Do not leave the phone fully discharged for extended periods.
- **Storage:** Store the phone in a cool, dry place when not in use for long periods.
- **Water Resistance:** This phone is **not water resistant**. Avoid exposure to liquids.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Phone does not power on.	Battery is discharged or not properly inserted.	Charge the battery. Ensure the battery is correctly installed.
Cannot make or receive calls.	No SIM card, SIM card not properly inserted, or no network signal.	Check SIM card installation. Move to an area with better network coverage. Contact your service provider.
SOS function not working.	SOS numbers not programmed or incorrect.	Verify and program the emergency contact numbers in the SOS settings.
Keypad is unresponsive.	Keypad lock is activated.	Slide the physical lock switch on the side of the phone to unlock the keypad.
Poor call quality.	Weak network signal or interference.	Move to an area with better signal. Avoid obstructions.

SPECIFICATIONS

Feature	Detail
Model Name	A400
Model Number	C10
Display Size	2.4 Inches
Display Resolution	320 x 240 pixels
Display Type	LCD
Rear Camera Resolution	2 MP
Battery Capacity	1800 mAh
Average Battery Life	65 Hours
Talk Time	68 Hours
RAM Size	48 MB
SIM Card Slots	Dual SIM
SIM Card Type	Nano SIM
Mobile Technology	4G, 3G, 2G
Connectivity Technology	LTE
Operating System	artfone OS
Audio Connector	3.5 mm Jack
Charging Port	USB Type-C
Dimensions	15.3 x 11.9 x 5.8 cm
Weight	280 g

Feature	Detail
Water Resistance Level	Not water resistant
Year Model	2025
Specific Uses	Elderly people

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official artfone website. Keep your proof of purchase for warranty claims.

Manufacturer: artfone

ASIN: B0F8Q8VLZC

