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## Heybly HCT200SMU

# Heybly HCT200SMU Cat Tree 125 cm Instruction Manual

Model: HCT200SMU

## 1. INTRODUCTION

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Thank you for choosing the Heybly HCT200SMU Cat Tree. This multi-level cat tree, standing at 125 cm, is designed to provide a stimulating and comfortable environment for your cat, featuring various platforms, a cozy basket, a cat condo, and sisal scratching posts. This manual provides detailed instructions for the assembly, operation, maintenance, and troubleshooting of your cat tree to ensure its longevity and your cat's enjoyment.



*Image 1: The Heybly HCT200SMU Cat Tree, showcasing its multi-level design and various features, with cats resting on platforms and inside the condo.*

## **2. SAFETY INSTRUCTIONS**

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- Always assemble the cat tree on a flat, stable surface.
- Ensure all screws and fasteners are tightened securely before allowing your cat to use the tree.
- Regularly check the stability of the cat tree and tighten any loose connections.
- Utilize the included anti-tipping strap to secure the cat tree to a wall, especially if you have active or multiple cats.
- Keep small children away from the cat tree during assembly to prevent choking hazards from small parts.
- Do not allow children to climb on the cat tree. It is designed for feline use only.

- Inspect the cat tree periodically for any damaged parts. Replace worn-out components immediately to prevent injury.



Image 2: Illustration demonstrating the proper installation of the anti-tipping protection strap to secure the cat tree to a wall, enhancing stability and safety.

### 3. SETUP AND ASSEMBLY

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#### 3.1 Included Components

Your Heybly HCT200SMU Cat Tree package includes:

- Product assembly kit (various platforms, posts, base, cat condo, basket)
- Set of mounting accessories (screws, bolts, Allen key, anti-tipping strap)
- User manual



Image 3: A detailed diagram illustrating the dimensions of each component of the cat tree, including platforms, condo, and overall height.

### 3.2 Step-by-Step Assembly

Follow these steps to assemble your cat tree. Refer to the included assembly diagram for visual guidance.

1. **Unpack Components:** Carefully remove all parts from the packaging and verify against the parts list in the assembly diagram.
2. **Attach Base Posts:** Secure the initial scratching posts and metal support tubes to the base plate using the provided screws. Ensure they are firmly attached.
3. **Install Lower Platforms:** Mount the first set of platforms and the cat condo onto the posts. Tighten all connections.
4. **Assemble Middle Section:** Continue by attaching the next set of posts and platforms, including the cat basket.
5. **Attach Top Platform:** Secure the uppermost platform and any remaining posts.
6. **Add Accessories:** Attach any hanging toys or plush balls as desired.
7. **Final Tightening:** Once fully assembled, go back and ensure all screws and bolts are securely tightened.
8. **Secure with Anti-Tipping Strap:** Attach the anti-tipping strap to the designated point on the cat tree and secure it to a sturdy wall stud using appropriate hardware (not always included for wall attachment).



Image 4: A close-up view highlighting the sisal scratching post and the stable metal tubes that reinforce the cat tree's structure.

#### 4. OPERATING YOUR CAT TREE

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The Heybly HCT200SMU Cat Tree offers multiple features for your cat's activity and relaxation:

- **Scratching Posts:** The natural sisal-wrapped posts allow your cat to sharpen their claws, helping to protect your furniture.
- **Multi-Level Platforms:** Cats can climb, jump, and explore the various platforms, promoting physical activity.
- **Cat Condo:** The enclosed hollow provides a secure and private space for your cat to rest and hide.
- **Cat Basket:** A cozy, elevated basket offers a comfortable spot for napping and observing surroundings.
- **Top Perch:** The highest platform serves as a lookout point, satisfying your cat's natural instinct to survey its territory.



*Image 5: A cat comfortably positioned on the highest platform, illustrating its use as a lookout point.*

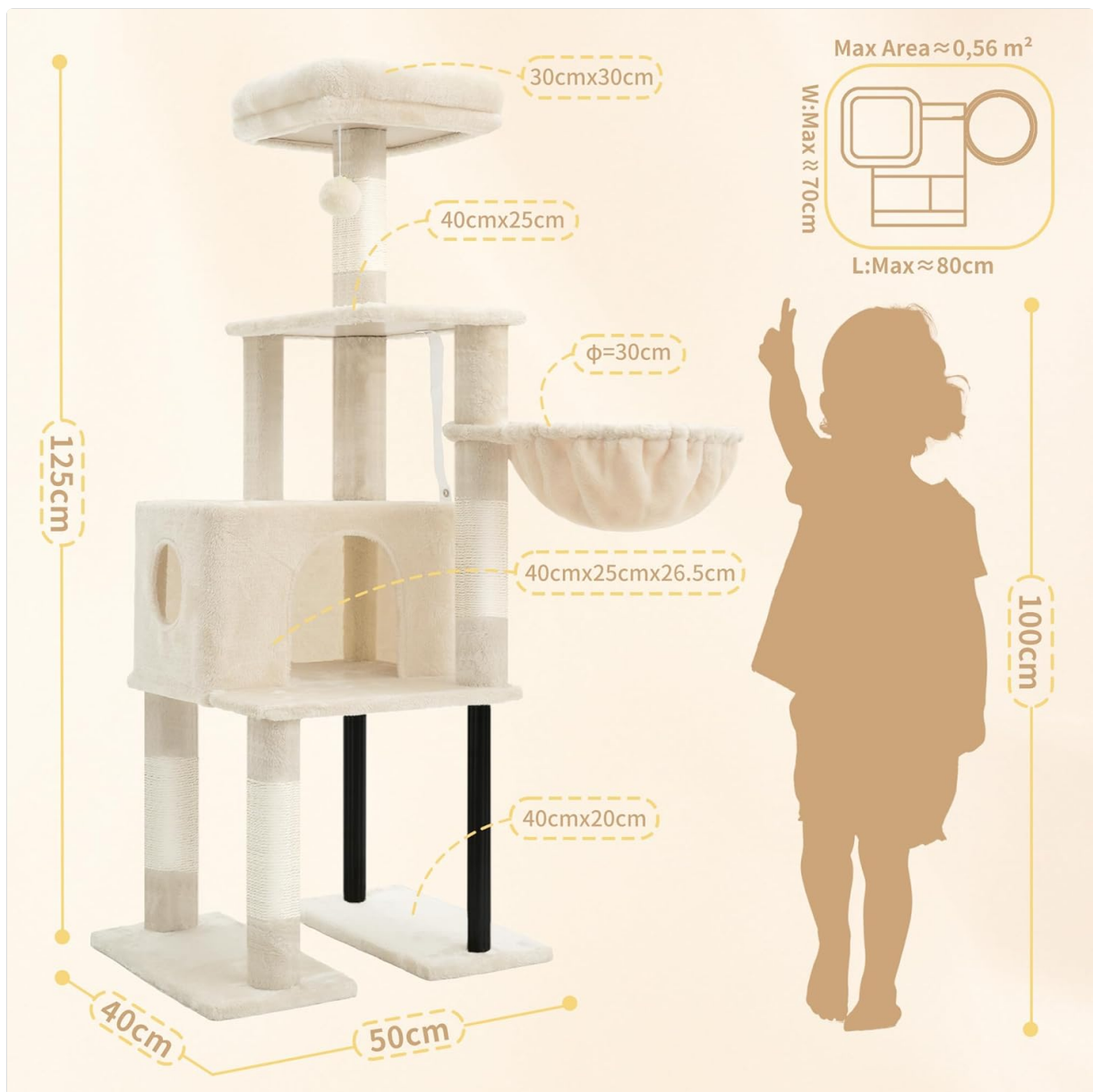


Image 6: Two cats utilizing the cozy cat basket and the enclosed cat condo, demonstrating the comfortable retreats available.

## 5. CARE AND MAINTENANCE

Proper care ensures the longevity and hygiene of your cat tree:

- **Regular Cleaning:** Use a vacuum cleaner to remove loose fur and dust from all surfaces, including the plush covering and sisal posts.
- **Spot Cleaning:** For small stains, use a damp cloth with a mild pet-safe cleaner. Blot the area gently and allow it to air dry completely.
- **Washable Cover:** The velvety cover on certain parts (e.g., top perch cushion, basket lining) may be removable and washable. Refer to the product tags for specific washing instructions. Typically, machine wash on a gentle cycle with cold water and air dry.
- **Sisal Post Care:** The sisal scratching posts are durable but will fray over time. Trim loose threads as needed. If heavily damaged, consider replacing the post if possible.
- **Check Stability:** Periodically check all screws and connections for tightness. Re-tighten as necessary to maintain structural integrity.
- **Odor Control:** To neutralize odors, sprinkle baking soda on the plush surfaces, let it sit for 15-30 minutes, then vacuum thoroughly.

## 6. TROUBLESHOOTING

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Here are solutions to common issues you might encounter:

Issue	Possible Cause	Solution
Cat tree wobbles	Loose connections; uneven floor; anti-tipping strap not installed.	Tighten all screws. Place on a level surface. Install or re-secure the anti-tipping strap to a wall.
Cat not using scratching posts	Prefers other scratching surfaces; unfamiliar with sisal.	Encourage use with catnip spray or by gently guiding paws to the sisal. Place near preferred scratching areas.
Cat not using condo/basket	Too small; uncomfortable; prefers open spaces.	Ensure it's appropriately sized for your cat. Place a favorite blanket or toy inside. Give your cat time to adjust.
Parts missing or damaged	Manufacturing defect; shipping damage.	Contact Heybly customer support with your purchase details for replacement parts.

## 7. PRODUCT SPECIFICATIONS

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Feature	Detail
Model Name	HCT200SMU
Brand	Heybly
Product Dimensions (L x W x H)	40 x 50 x 125 cm
Item Weight	8 kg
Material	Plush, Sisal, Metal Tubes
Color	Brown-Beige
Number of Levels	3
Special Feature	Anti-Scratch (Sisal Posts), Anti-Tipping Protection
Recommended Uses	Indoor, Active Play, Resting
Product Care Instructions	Easy cleaning and maintenance. Removable, washable velvety cover.

## 8. WARRANTY AND CUSTOMER SUPPORT

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For specific warranty information regarding your Heybly HCT200SMU Cat Tree, please refer to the documentation provided at the time of purchase or contact your retailer. If you have any questions, require replacement parts, or need further assistance, please contact Heybly customer support through their official website or the contact information provided with your product.