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› Hisense 65 Inch Mini LED QLED 4K Smart TV 65U6Q Pro User Manual

## Hisense 65U6Q Pro

# Hisense 65 Inch Mini LED QLED 4K Smart TV 65U6Q Pro User Manual

Model: 65U6Q Pro

## 1. INTRODUCTION

Thank you for purchasing the Hisense 65 Inch Mini LED QLED 4K Smart TV 65U6Q Pro. This manual provides essential information for the safe and efficient use of your television. Please read it thoroughly before operating the device and retain it for future reference.

The Hisense U6Q Pro series offers a well-rounded television experience. Equipped with Mini LED technology, it delivers a more realistic picture than conventional LED TVs, ensuring excellent visuals in any lighting condition. QLED Color and the Hi-View AI Engine work together to enhance your viewing experience in real-time, providing consistently vibrant colors and superior clarity across all content.



\*Product appearance may vary by sizes.

Image: The Hisense 65U6Q Pro TV seamlessly integrated into a modern living room environment, showcasing its sleek design and display quality.

## 2. SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Keep the TV away from heat sources and direct sunlight.
- Use only the power cord supplied with the TV.
- Clean the TV with a soft, dry cloth.

## 3. PACKAGE CONTENTS

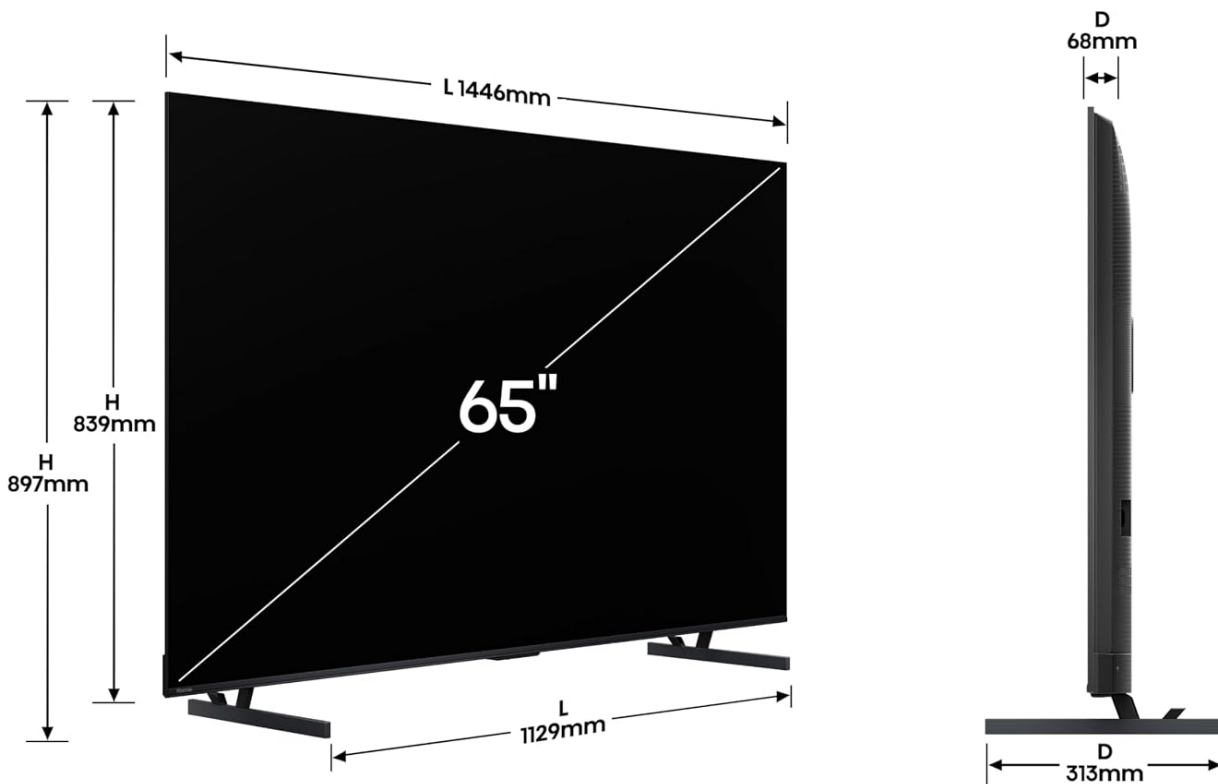
Verify that all items are present in the package:

- Hisense 65 Inch Mini LED QLED 4K Smart TV 65U6Q Pro
- Remote Control
- Warranty Card
- User Manual (this document)
- Power Cable
- TV Stand Components (if applicable)

## 4. SETUP

### 4.1 Physical Setup (Stand or Wall Mount)

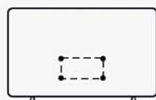
Before proceeding, ensure the TV is placed on a stable surface or securely mounted to a wall. Refer to the separate wall mount instructions if using a wall mount (VESA Wall Mount Size: 400x400 mm).



\*Product appearance may vary by sizes.

#### VESA Wall Mount Size:

400x400 mm



#### Product Weight

With stand: 20.6 kg

Without stand: 20 kg



Image: This diagram illustrates the physical dimensions of the 65-inch Hisense TV, including its length (1446mm), height with stand (897mm), height without stand (839mm), and depth (68mm at top, 313mm at bottom with stand). It also specifies the VESA wall mount size as 400x400 mm and product weights (with stand: 20.6 kg, without stand: 20 kg).

## 4.2 Connections

Connect your external devices to the TV using the appropriate ports:

- **HDMI:** For high-definition audio and video devices (e.g., Blu-ray players, gaming consoles). The TV has 3 HDMI ports.
- **USB:** For connecting USB storage devices to play media files.
- **Ethernet:** For a wired internet connection.
- **Wi-Fi:** For wireless internet connection.
- **Bluetooth:** For connecting wireless accessories.

## 4.3 Initial Power On

1. Connect the power cable to the TV and a power outlet.
2. Press the power button on the remote control or the TV.
3. Follow the on-screen instructions to complete the initial setup, including language selection, network connection, and channel scanning.

# 5. OPERATING THE TV

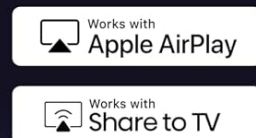
## 5.1 Remote Control

Use the provided remote control to navigate the TV's features. Familiarize yourself with the buttons for power, volume, channel, input selection, smart TV access, and navigation.

## 5.2 Smart TV Features (VIDAA U OS)

Your Hisense TV runs on the VIDAA U operating system, offering a user-friendly interface for accessing apps, streaming services, and smart features.

# Easy. Fast. Secure.



\*The availability of content and applications varies by territory.

Image: The VIDAA Smart TV interface displays a selection of popular streaming applications and content recommendations, highlighting its ease of use and quick access to entertainment.

- **VIDAA Voice:** Use voice commands for easier navigation and control.
- **ConnectLife:** Integrate with smart home devices.
- **Apple AirPlay & Share to TV:** Stream content from your Apple devices or other compatible devices.

## 5.3 Display Technologies

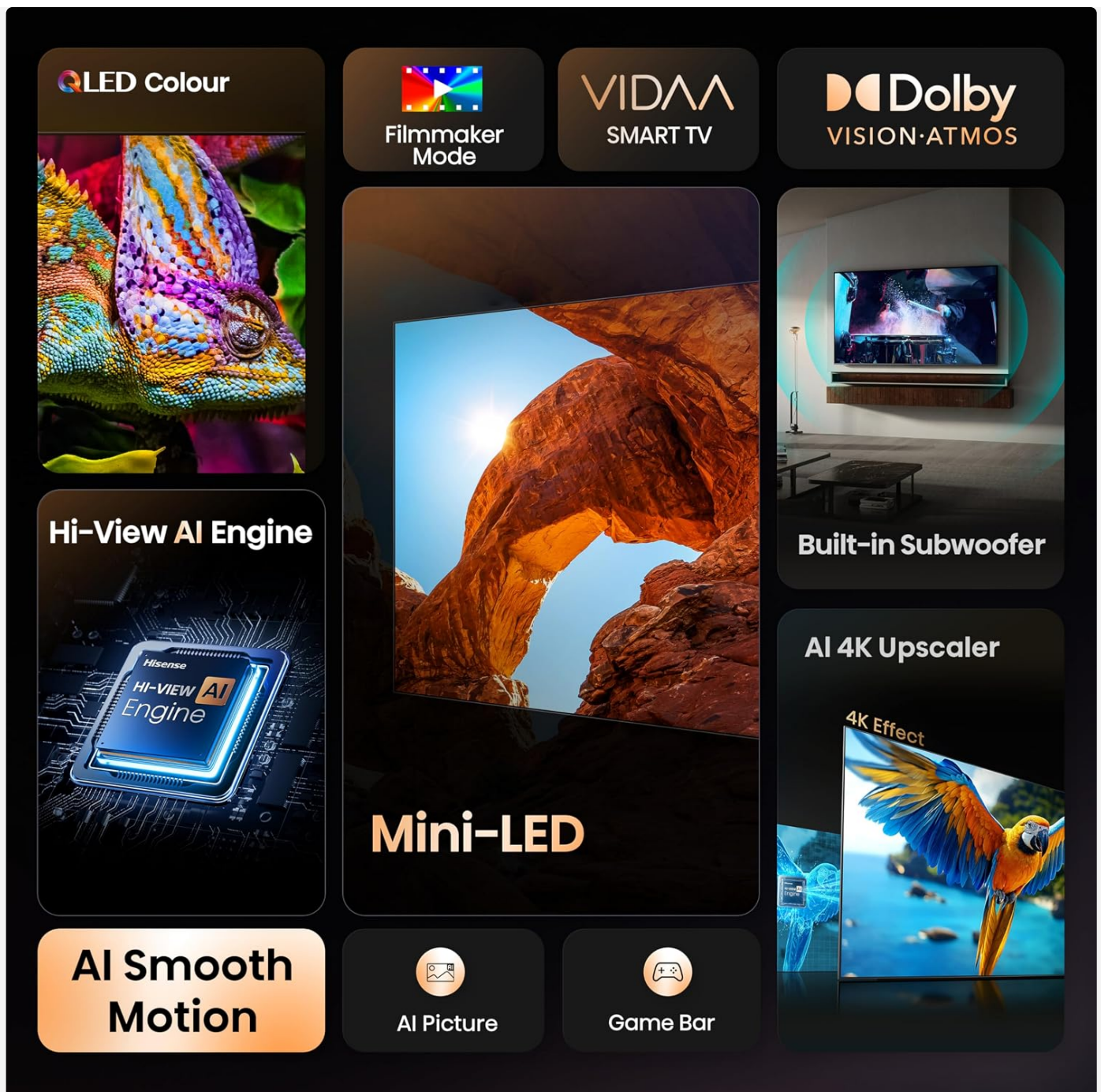


Image: This graphic provides a comprehensive overview of the Hisense 65U6Q Pro TV's key features, including advanced display technologies like QLED Colour and Mini-LED, smart functionalities such as VIDAA Smart TV and Hi-View AI Engine, and enhanced audio-visual experiences with Dolby Vision-Atmos and Filmmaker Mode.

- **Mini LED:** Provides superb contrast and striking clarity by utilizing smaller, more numerous LEDs for precise backlight control.

# Mini-LED

Superb contrast for striking clarity



Image: A visual comparison demonstrating the superior contrast and local dimming capabilities of Mini-LED technology compared to conventional LED TVs, resulting in deeper blacks and brighter highlights.

- **QLED Colour:** Delivers over a billion shades of vivid color, covering a wider color gamut for accurate, pure, and lifelike color performance.

# QLED Colour

Billion+ shades of vivid colour



QLED Colour



Image: This image highlights the vibrant and extensive color reproduction capabilities of QLED Colour technology, illustrated by the rich hues of a chameleon.

- **Hi-View AI Engine:** An AI expert that constantly upgrades content to a better level, offering powerful functions like 4K Upscaler to reshape your favorite content into near-4K quality.

# Hi-View AI Engine

## AI expert behind every picture

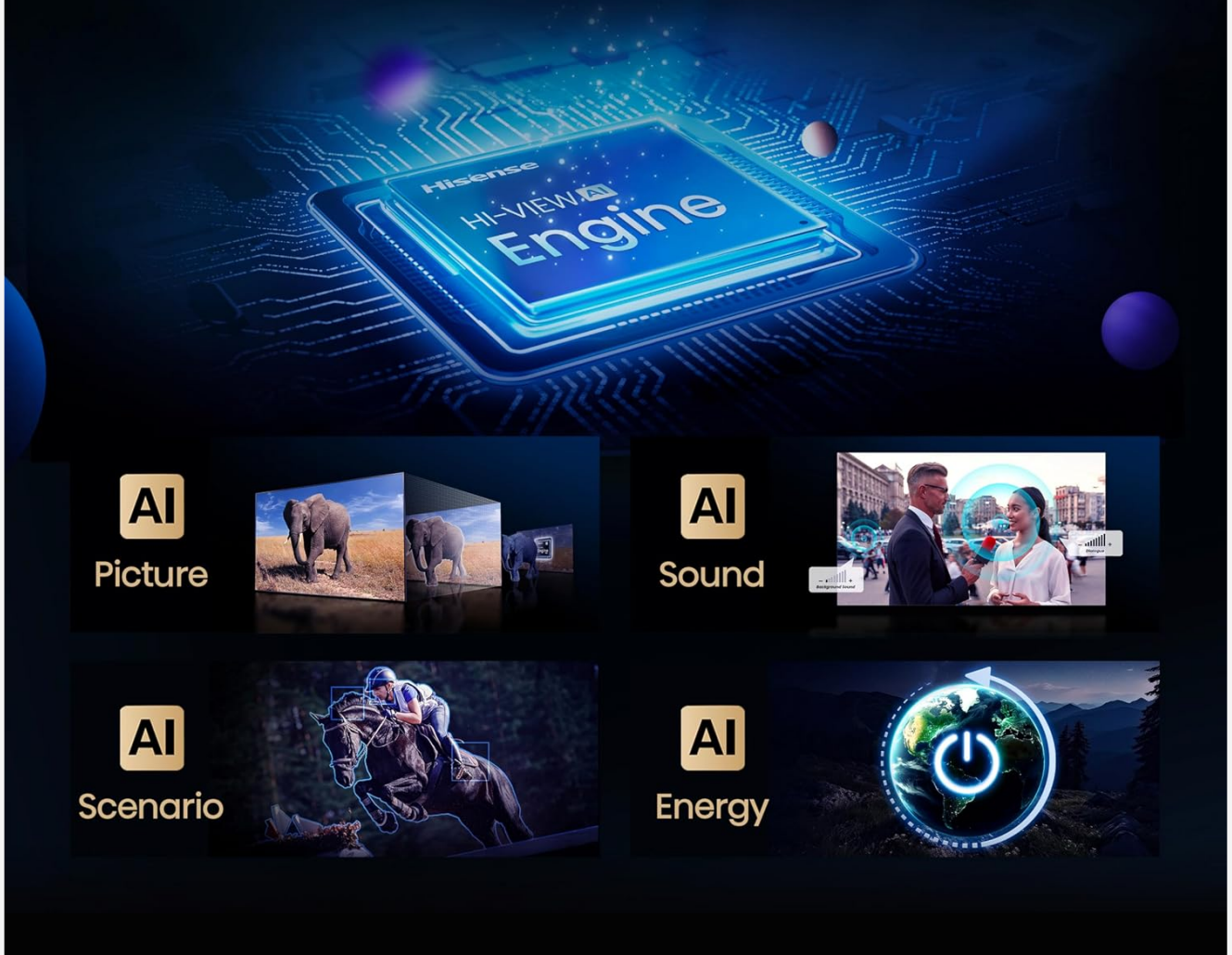


Image: The Hi-View AI Engine is depicted as the 'AI expert behind every picture,' illustrating its capabilities in optimizing picture, sound, scenario, and energy settings for an enhanced viewing experience.

- **Dolby Vision.Atmos & HDR10+:** Supports advanced HDR formats for incredible brightness, contrast, and color, combined with immersive audio.

# Dolby Vision.Atmos

See. Hear. Spectacular.



Image: This visual represents the immersive audio-visual experience provided by Dolby Vision.Atmos, with sound waves emanating from a waterfall scene on the TV, emphasizing the 'See. Hear. Spectacular.' tagline.

- **Built-in Subwoofer:** Delivers immersive deep bass for a richer audio experience.

# Built-in Subwoofer

## Immersive deep bass



Built-in Subwoofer

Dolby Atmos

Image: The image illustrates the effect of the built-in subwoofer, showing sound waves expanding from the TV during a drum performance, highlighting the immersive deep bass feature.

- **Filmmaker Mode:** Preserves the director's original vision by disabling post-processing effects.
- **Game Mode Plus:** Optimizes settings for gaming, reducing input lag and improving responsiveness.

## 6. MAINTENANCE

### 6.1 Cleaning

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner (do not spray directly onto the screen).
- Avoid using abrasive cleaners, waxes, or solvents.

### 6.2 Software Updates

Your TV may receive software updates periodically to improve performance and add new features. Ensure your TV is connected to the internet to receive these updates. You can usually check for updates in the TV's settings menu.

## 7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions:

| Problem                          | Possible Solution                                                               |
|----------------------------------|---------------------------------------------------------------------------------|
| No power                         | Check if the power cord is securely connected and the power outlet is working.  |
| No picture, but sound is present | Ensure the correct input source is selected. Check external device connections. |
| No sound, but picture is present | Check volume levels and mute settings. Verify audio cable connections.          |
| Remote control not working       | Replace batteries. Ensure no obstructions between remote and TV.                |
| Smart features not working       | Check internet connection (Wi-Fi or Ethernet). Restart the TV.                  |

If the problem persists, please contact Hisense customer support.

## 8. SPECIFICATIONS

| Feature                       | Detail                                                                      |
|-------------------------------|-----------------------------------------------------------------------------|
| Screen Size                   | 65 Inch                                                                     |
| Brand                         | Hisense                                                                     |
| Display Technology            | LED, QLED, Mini LED                                                         |
| Resolution                    | 4K                                                                          |
| Refresh Rate                  | 60 Hz (HSR120Hz)                                                            |
| Special Features              | Mini LED, QLED Color, Hi-View AI Engine, Game Mode Plus, Built-in Subwoofer |
| Included Components           | Warranty Card, Remote Control, User Manual                                  |
| Connectivity Technology       | HDMI, USB, Ethernet, Bluetooth, Wi-Fi                                       |
| Aspect Ratio                  | 16:9                                                                        |
| Product Dimensions (DxWxH)    | 6.8 x 144.6 x 83.9 cm                                                       |
| Max Screen Brightness         | 400 nits                                                                    |
| HDR Format Support            | Dolby Vision, HDR10+                                                        |
| Motion Enhancement Technology | AI 4K Upscaler                                                              |
| Image Enhancement Technology  | AI 4K Upscaler, QLED Color                                                  |
| Backlight Technology          | Mini LED                                                                    |
| Total HDMI Ports              | 3                                                                           |

| Feature                        | Detail      |
|--------------------------------|-------------|
| Color                          | Black       |
| Model Name                     | 65U6Q Pro   |
| Model Year                     | 2025        |
| Model Number                   | 65U6Q Pro   |
| Speaker Description            | Dolby Atmos |
| Speaker Output Power           | 10 Watts    |
| Built-in Surround Sound Format | Dolby Atmos |
| Operating System               | VIDAA U     |
| Control Method                 | Voice, App  |
| Manufacturer                   | Hisense     |
| Country of Origin              | China       |

## 9. WARRANTY AND SUPPORT

### 9.1 Warranty Information

This product comes with a manufacturer's warranty of two years. Please refer to the included warranty card for detailed terms and conditions.

### 9.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Hisense customer support. Contact details can typically be found on the Hisense official website or on your warranty card. You can also visit the [Hisense Store on Amazon](#) for more product information.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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