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Wekily Q38

Wekily Q38 Sport Bluetooth Headphones User Manual

Model: Q38

INTRODUCTION

Thank you for choosing the Wekily Q38 Sport Bluetooth Headphones. These advanced wireless earbuds are designed to provide a superior audio experience for sports, travel, and daily use. Featuring Bluetooth 5.4 technology, Hi-Fi stereo sound, ENC noise cancellation, and IP7 waterproofing, the Q38 offers stable connectivity, clear calls, and comfortable wear for extended periods.

Please read this manual carefully before using the product to ensure proper operation and to maximize its lifespan.

WHAT'S IN THE BOX

Verify that all items listed below are included in your package:

- Wekily Q38 Wireless Headphones (2 units)
- 2600 mAh Charging Case (1 unit)
- Type-C Charging Cable (1 unit)
- Silicone Eartips (6 units - S/M/L sizes)
- User Manual (1 unit)



Image: The Wekily Q38 Sport Bluetooth Headphones shown inside their charging case, illustrating the compact design and the digital battery display on the case.

SETUP

1. Initial Charging

Before first use, fully charge the headphones and the charging case.

1. Connect the provided Type-C charging cable to the charging port on the case.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The LED display on the charging case will show the battery percentage. The earbuds' individual battery indicators will also light up.
4. Charging typically takes approximately 2 hours for a full charge.

68 Hours Of Long Playback And LED Power Display

Longer playtimes and immerse yourself in the world of music

- 8 hrs Earbuds Playtime
- 60 hrs Charging Case
- 1.5 hrs Fast Charging
- Type-c Fast charging

Image: An illustration highlighting the 68 hours of total playback time, 8 hours of earbud playtime, 1.5 hours fast charging, and Type-C charging, along with the LED power display on the charging case.

2. Pairing with Your Device (One-step Automatic Matching)

The Wekily Q38 headphones feature one-step automatic matching for quick and easy connection.

1. Ensure Bluetooth is enabled on your smartphone, tablet, or other Bluetooth-enabled device.
2. Open the charging case and remove both earbuds. They will automatically power on and enter pairing mode.
3. On your device, search for Bluetooth devices and select "Q38" from the list.

4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.
5. For subsequent uses, the earbuds will automatically connect to the last paired device when removed from the case.

One-step Automatic Matching

0.1S Ultra-Fast Connection

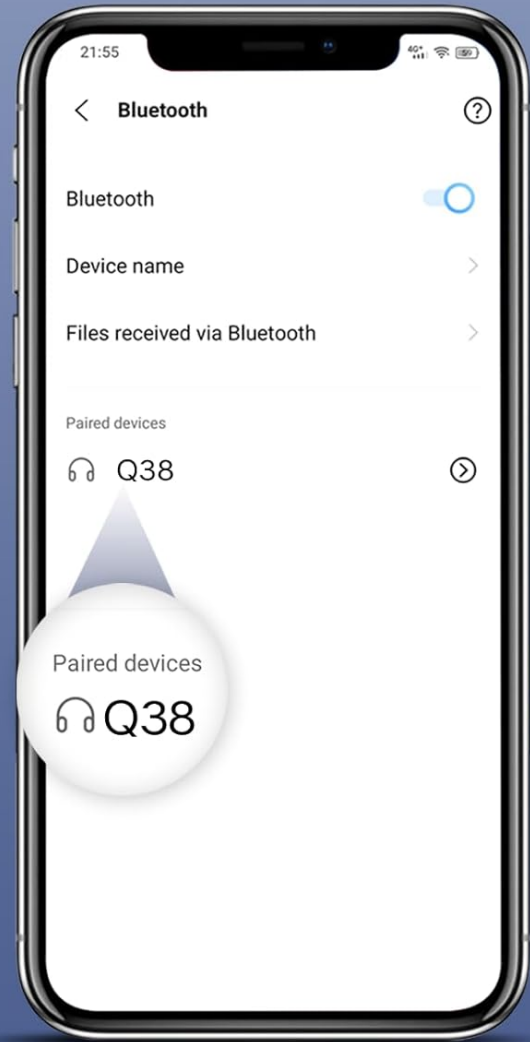


Image: A visual representation of the one-step automatic matching process, showing the earbuds in their case and a smartphone screen displaying "Q38" as a paired Bluetooth device, compatible with iOS, Android, and Windows.

Advanced Bluetooth 5.4 Technology

The connection is more stable, and the calls and music are clearer



Image: A close-up of the Wekily Q38 earbuds with a background illustrating the Bluetooth 5.4 chip, emphasizing lower power consumption, more stable connection, faster transmission speed, and longer transmission range.

3. Wearing the Earbuds

For optimal sound quality and comfort, choose the correct size eartips and ensure a secure fit.

- The package includes three sizes of silicone eartips (S, M, L). Try each size to find the one that provides the best seal and comfort for your ears.
- Gently insert the earbud into your ear canal and rotate it slightly to ensure the ear hook sits securely over your ear.



Secure & Comfortable Fit

Secure & Comfortable Fit



3 Sizes Eartips



Ergonomic design



Leichtes Design

Image: A diagram showing the three eartip sizes (S, M, L), an ergonomic design illustration of an earbud in an ear, and a lightweight design icon, all contributing to a secure and comfortable fit.

OPERATING INSTRUCTIONS

Smart Touch Control

The Wekily Q38 headphones feature intuitive touch controls on each earbud. The touch panel is located on the outer surface of the earbud.

Function	Action
Play/Pause Music	Single tap on either L/R earbud.
Volume +	Long press (2 seconds) on the Right earbud.
Volume -	Long press (2 seconds) on the Left earbud.

Function	Action
Answer Calls	Single tap on either L/R earbud during an incoming call.
Hang Up Calls	Single tap on either L/R earbud during a call.
Activate Digital Assistant (Siri, Google Assistant)	Triple tap on either L/R earbud.
Track Forward	Double tap on the Right earbud.
Track Reverse	Double tap on the Left earbud.



Image: A visual guide to the smart touch controls, showing icons for Play/Pause, Answer Calls, Volume +, Volume -, Hang Up Calls, Digital Assistant, Track Forward, and Track Reverse, indicating their respective tap actions.

Sound Quality and Noise Cancellation

The Q38 headphones are equipped with 14.2mm graphene diaphragm drivers for powerful bass and clear audio. The

integrated ENC (Environmental Noise Cancellation) microphone effectively reduces up to 75% of ambient noise, ensuring crystal-clear calls even in noisy environments.

HI-FI Stereo Sound Quality

Provide authentic sound and powerful bass sound



Image: An exploded view of the earbud's internal components, highlighting the 14.2mm drivers and the Bluetooth 5.4 chip, emphasizing HI-FI Stereo Sound Quality and Crystal Clear Call capabilities.

ENC Noise Reduction

Listen to the sound in the midst of external noise



Image: A person wearing the earbuds while looking at a smartphone, with sound waves illustrating the ENC Noise Reduction technology, indicating its ability to filter external noise for a better listening experience.

MAINTENANCE

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Eartips:** Remove and clean the silicone eartips periodically with mild soap and water. Ensure they are completely dry before reattaching them to the earbuds.
- **Charging Contacts:** If charging issues occur, gently clean the charging contacts on both the earbuds and inside the charging case with a cotton swab.
- **Storage:** When not in use, store the headphones in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Water Resistance:** The headphones are IP7 waterproof, protecting them from sweat and rain. However, they are not designed for swimming or submersion in water. Avoid exposing them to saltwater or other corrosive liquids.

IP7 Waterproof, Sweatproof, And Rainproof

Listen to music and exercise anytime, anywhere



Rainproof



Sweat-proof



Splash-proof



Image: The Wekily Q38 earbuds shown with water droplets, illustrating their IP7 waterproof, sweatproof, and rainproof capabilities, suitable for use during exercise and in various weather conditions.

TROUBLESHOOTING

Problem	Possible Solution
Earbuds not pairing/connecting.	<ul style="list-style-type: none">◦ Ensure earbuds are charged.◦ Turn off and on Bluetooth on your device.◦ Forget "Q38" in your device's Bluetooth settings and re-pair.◦ Place earbuds back in the case, close it, wait a few seconds, then open and try again.

Problem	Possible Solution
Only one earbud working.	<ul style="list-style-type: none"> ◦ Ensure both earbuds are charged. ◦ Place both earbuds back in the charging case, close the lid, and then take them out together. ◦ If the issue persists, try resetting the earbuds (refer to manufacturer's website for specific reset instructions if not in manual).
Low volume or poor sound quality.	<ul style="list-style-type: none"> ◦ Adjust volume on both your device and the earbuds. ◦ Ensure eartips provide a good seal in your ear canal. Try different sizes. ◦ Clean any debris from the earbud nozzles. ◦ Ensure there are no obstructions between the earbuds and your device.
Charging case not charging.	<ul style="list-style-type: none"> ◦ Check the Type-C cable and power adapter. Try a different cable or adapter. ◦ Ensure the charging port on the case is clean and free of debris.

SPECIFICATIONS

Feature	Detail
Brand	Wekily
Model	Q38
Connectivity Technology	Wireless (Bluetooth 5.4)
Ear Placement	In-ear with Ear Hooks
Driver Size	14.2mm
Noise Control	ENC (Environmental Noise Cancellation)
Water Resistance Level	IP7 Waterproof
Battery Life (Earbuds)	Up to 8 hours per charge
Total Playtime (with Charging Case)	Up to 68 hours
Charging Time	Approx. 2 hours
Charging Port	USB Type-C
Control Type	Touch Control
Compatible Devices	Smartphones, Tablets, Laptops, Smartwatches, TVs, Gaming Consoles, and various Bluetooth devices.

Feature	Detail
Product Dimensions	2 x 1 x 1 cm; 0.05 grams (earbuds)

WARRANTY AND SUPPORT

Wekily products come with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your package or visit the official Wekily website.

If you encounter any issues or have questions regarding your Wekily Q38 Sport Bluetooth Headphones, please contact our customer support team. You can find contact information on the Wekily brand store page on Amazon or through the contact details provided in your product packaging.

For further assistance, you may visit the [Wekily Store on Amazon](#).