

5998699728891

# DVB T2 HEVC 265 Digital TV Tuner User Manual

Model: 5998699728891

## PRODUCT OVERVIEW

The DVB T2 HEVC 265 Digital TV Tuner is a compact and efficient device designed to receive terrestrial digital television broadcasts. It supports DVB-T2 and H.265 (HEVC) standards, delivering high-definition 1080P video output. Equipped with a USB port, it allows for multimedia playback and potential software updates. This set-top box is ideal for converting digital signals for display on compatible televisions.



Figure 1: Front view of the DVB T2 HEVC 265 Digital TV Tuner. The front panel displays "H. 265", a USB port, and small icons indicating Wi-Fi and YouTube compatibility. The device is a black rectangular box with ventilation holes on top.

## PACKAGE CONTENTS

Please verify that all items are present in the package:

- DVB T2 HEVC 265 Digital TV Tuner Unit
- Remote Control
- Power Adapter (EU Plug)
- User Manual (this document)
- HDMI Cable (may vary by package)

## SETUP GUIDE

- 1. Connect Antenna:** Connect your terrestrial TV antenna cable to the "RF IN" port on the back of the DVB T2 Tuner.
- 2. Connect to TV:** Use an HDMI cable to connect the "HDMI OUT" port on the tuner to an available HDMI input on your television. Note the HDMI input number (e.g., HDMI 1, HDMI 2) for later selection.
- 3. Connect Power:** Plug the provided power adapter into the "DC IN" port on the tuner, then plug the adapter into a standard EU electrical outlet.

- 4. **Power On:** Turn on your television and select the correct HDMI input source using your TV's remote control. The tuner should power on automatically or can be powered on using its remote control.
- 5. **Initial Scan:** Upon first power-on, the tuner will likely prompt you to perform an automatic channel scan. Follow the on-screen instructions to scan for available digital TV channels in your region. This process may take several minutes.

## OPERATING INSTRUCTIONS

### Basic Functions

- **Channel Navigation:** Use the "CH+" and "CH-" buttons on the remote control to change channels. You can also enter channel numbers directly using the numeric keypad.
- **Volume Control:** Use the "VOL+" and "VOL-" buttons to adjust the audio volume.
- **Mute:** Press the "MUTE" button to temporarily silence the audio. Press again to restore.
- **Menu Access:** Press the "MENU" button to access the main system menu for settings, channel management, and other features.
- **Electronic Program Guide (EPG):** Press the "EPG" button to view the program schedule for available channels.

### Multimedia Playback (USB)

The USB port on the front of the tuner allows for playback of compatible media files (e.g., video, audio, images) from a USB flash drive or external hard drive.

- 1. Insert your USB storage device into the USB port.
- 2. Navigate to the "Multimedia" or "USB" section in the main menu.
- 3. Browse your files and select the desired media to play.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the tuner. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the ventilation holes on the top and sides of the unit are not blocked to prevent overheating.
- **Firmware Updates:** Periodically check the manufacturer's website (if available) for firmware updates. Updates can often be installed via the USB port. Refer to the specific update instructions provided by the manufacturer.
- **Storage:** If storing the device for an extended period, disconnect it from power and store it in a cool, dry place.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No picture/No signal	Incorrect TV input selected; Loose cable connections; No antenna signal.	Ensure TV is on correct HDMI input. Check all cable connections (HDMI, antenna, power). Perform a channel scan. Adjust antenna position.
No audio	Volume too low or muted; Audio settings incorrect.	Increase volume. Check if mute is active. Verify audio settings in the tuner's menu.
Remote control not working	Dead batteries; Obstruction between remote and tuner; Remote not pointed correctly.	Replace batteries. Remove any obstructions. Point remote directly at the tuner's front panel.

Problem	Possible Cause	Solution
Cannot find channels	Weak antenna signal; Incorrect region settings; Antenna not connected.	Ensure antenna is properly connected and positioned. Perform a new channel scan. Check region/country settings in the tuner's menu.

## SPECIFICATIONS

**Model:** 5998699728891

**Brand:** Generic

**Tuner Type:** DVB-T2

**Video Decoding:** HEVC (H.265), H.264, MPEG-4, MPEG-2

**Resolution:** Up to 1080P HD

**Connectivity:** HDMI Out, RF In, USB Port, DC In

**Power:** EU Plug

**Features:** USB Multimedia Playback, EPG, Channel Scan

## WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions. For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact the retailer or manufacturer directly. Contact information may be found on the product packaging or the retailer's website.

*Note: As per the provided product information, specific warranty details and direct support contacts are not available in this document. Please consult your purchase documentation.*

