



[Manuals.plus](#) /

› [Heybly](#) /

› Heybly HCT037M Multi-Level Cat Tree Instruction Manual

Heybly HCT037M

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[Contents](#) [Setup](#) [Operation](#) [Overview](#) [Safety](#) [Package](#)
[Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty & Support](#)

1. PRODUCT OVERVIEW

The Heybly HCT037M Multi-Level Cat Tree is designed to provide a stable and engaging environment for your feline companions. This robust cat tree features multiple platforms, a spacious cat cave, and two comfortable hammocks, making it suitable for various cat breeds, including larger ones like Maine Coons. Its thoughtful design encourages natural climbing, scratching, and resting behaviors.



Image: The Heybly HCT037M cat tree showcasing its multi-level design and various features, with paw prints indicating easy movement for cats.

2. SAFETY INFORMATION

- Always ensure all components are securely fastened before allowing cats to use the tree. Loose parts can cause instability and injury.
- Place the cat tree on a flat, stable surface to prevent tipping. Avoid uneven floors or carpets that may shift.
- Regularly check for loose screws, damaged posts, or worn plush covers. Replace or repair any damaged parts immediately.
- Keep small children away from the assembly area to prevent accidents during setup.
- Utilize the included anti-tip kit to secure the cat tree to a wall, especially if you have active or large cats.

Anti-Tip Design

A safety guardian for playful kittens

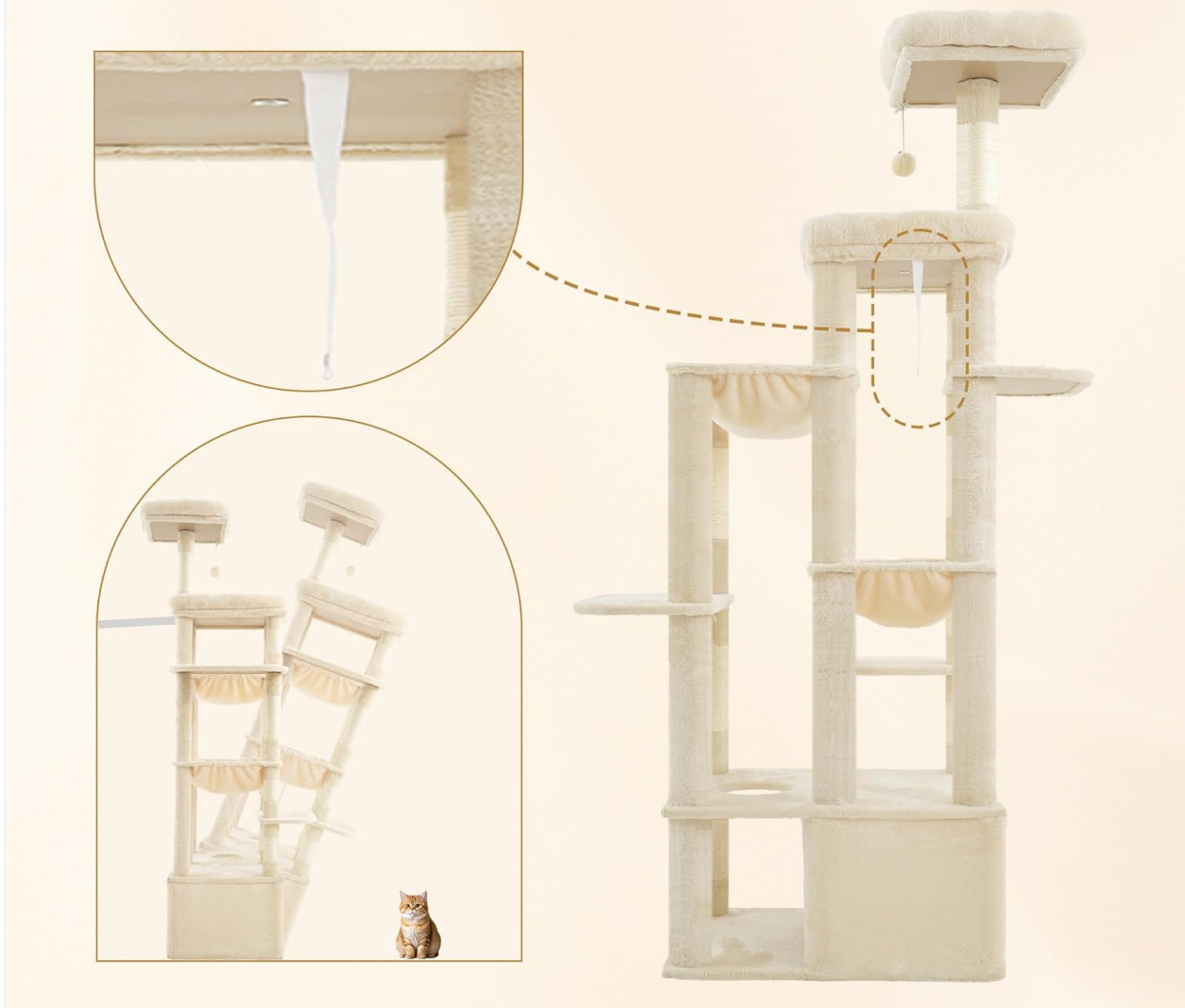


Image: Illustration of the anti-tip design, demonstrating how to secure the cat tree to a wall for enhanced safety and stability.

3. PACKAGE CONTENTS

Before beginning assembly, please verify that all the following components are present in your package. If any parts are missing or damaged, please contact customer support.

- Various Platforms (XL platforms, smaller perches)
- Sisal-covered Scratching Posts
- Cat Cave Components
- Two Hammocks
- Plush Cushioned Pads (removable)
- Assembly Hardware (screws, bolts, washers, Allen key)
- Anti-Tip Kit (wall anchor, strap)
- Hanging Toys

4. SETUP AND ASSEMBLY

Follow these steps carefully to assemble your Heybly HCT037M Cat Tree. It is recommended to have a second person assist with larger components.

1. **Unpack and Identify:** Carefully remove all components from the packaging. Lay them out and compare them with the parts list to ensure everything is present.
2. **Assemble the Base:** Begin by attaching the lowest scratching posts to the extra-wide base. Ensure all screws are tightened firmly.
3. **Construct the Cat Cave:** Assemble the cat cave structure on the base, securing its walls and roof according to the diagram.
4. **Add Lower Platforms and Posts:** Continue building upwards, attaching the various platforms and scratching posts. Ensure each connection is stable before proceeding.
5. **Install Hammocks:** Secure the two hammocks to their designated positions using the provided hardware.
6. **Attach Upper Platforms:** Place the remaining platforms, including the spacious perch, at the top of the structure.
7. **Secure Anti-Tip Kit:** Attach the anti-tip strap to the top of the cat tree and then to a wall stud using the wall anchor. This is crucial for stability.
8. **Final Checks:** Double-check all screws and connections for tightness. Ensure the tree is stable and does not wobble.



Image: The extra-wide base of the cat tree, measuring 27.6 inches by 19.7 inches, designed for enhanced stability.



Image: An assembly diagram illustrating the various parts and their connections for proper setup.

5. OPERATING INSTRUCTIONS

The Heybly HCT037M Cat Tree offers multiple features for your cat's enjoyment and well-being:

- **Encourage Exploration:** Place treats, catnip, or your cat's favorite toys on different levels, inside the cave, or in the hammocks to encourage them to explore and use the tree.
- **Scratching Posts:** The sisal-covered posts are designed to satisfy your cat's natural scratching instincts, helping to protect your furniture.
- **Resting Areas:** The spacious perch platform, cozy cat cave, and comfortable hammocks provide various options for resting, napping, and observing surroundings.
- **Playtime:** The hanging toys stimulate play and provide entertainment.



Plush Cushioned Pad

Removable & washable for
easy
home cleaning maintenance



Spacious Perch Platform

The perfect lookout spot for
cats to rest and observe

Image: A cat enjoying the spacious perch platform, which includes a removable and washable plush cushioned pad for easy maintenance.

Dual Cat Baskets Design

Metal frame construction takes stability and comfort to the next level



Image: The dual cat baskets, each measuring 18.9 inches by 14.9 inches, providing comfortable resting spots for multiple cats.



Dual-Entry Cat Cave

A private retreat for your feline's leisure time

Image: The dual-entry cat cave, measuring 19.7 inches by 15.7 inches and 13.8 inches high, offering a private retreat.

6. MAINTENANCE

Proper maintenance will extend the life of your cat tree and ensure a hygienic environment for your pets.

- **Cleaning Plush Covers:** The plush covers are removable and washable. Please follow the washing instructions provided on the label to maintain their softness and hygiene.
- **General Cleaning:** Regularly vacuum the plush surfaces to remove accumulated cat hair and dust. Spot clean any soiled areas with a mild pet-safe cleaner and a damp cloth.
- **Sisal Posts:** Inspect the sisal scratching surfaces for significant wear and tear. While sisal is durable, heavily damaged posts may need replacement to maintain their effectiveness and safety.
- **Structural Check:** Periodically check all screws, bolts, and connections to ensure they remain tight. Retighten as necessary to maintain the tree's stability.

7. TROUBLESHOOTING

If you encounter any issues with your Heybly HCT037M Cat Tree, refer to the following common problems and solutions:

- **Issue: The cat tree feels unstable or wobbly.**

Solution: Ensure the tree is placed on a completely flat and level surface. Check all assembly screws and bolts, tightening any that are loose. Verify that the anti-tip kit is correctly installed and securely anchored to a wall stud.

- **Issue: My cat is not using the cat tree.**

Solution: Cats can be particular. Try placing catnip, favorite treats, or familiar toys on different levels of the tree. Position the tree in a location your cat frequently visits, such as near a window or their favorite resting spot. Gently encourage them to explore the various features.

- **Issue: Parts are damaged or missing.**

Solution: If you received damaged parts or find components missing during assembly, please contact Heybly customer support immediately for assistance and replacement parts.

- **Issue: Plush covers are difficult to clean.**

Solution: The plush covers are designed to be removable and washable. Refer to the care instructions on the label for specific washing guidelines. For minor spots, use a damp cloth with a mild, pet-safe detergent.

8. SPECIFICATIONS

Model Number	HCT037M
Overall Dimensions (L x W x H)	70 cm x 50 cm x 180 cm (27.6 in x 19.7 in x 70.9 in)
Base Dimensions (L x W)	70 cm x 50 cm (27.6 in x 19.7 in)
Weight	20.3 kg (44.75 lbs)
Material	Sisal, Plush Fabric
Number of Levels	3 main levels with multiple platforms
Special Features	Anti-scratch sisal posts, Extra-stable base, Large platforms, Spacious cat cave, Two hammocks, Removable and washable plush covers, Anti-tip design.
Recommended Pet Age	All life stages
Target Species	Cat

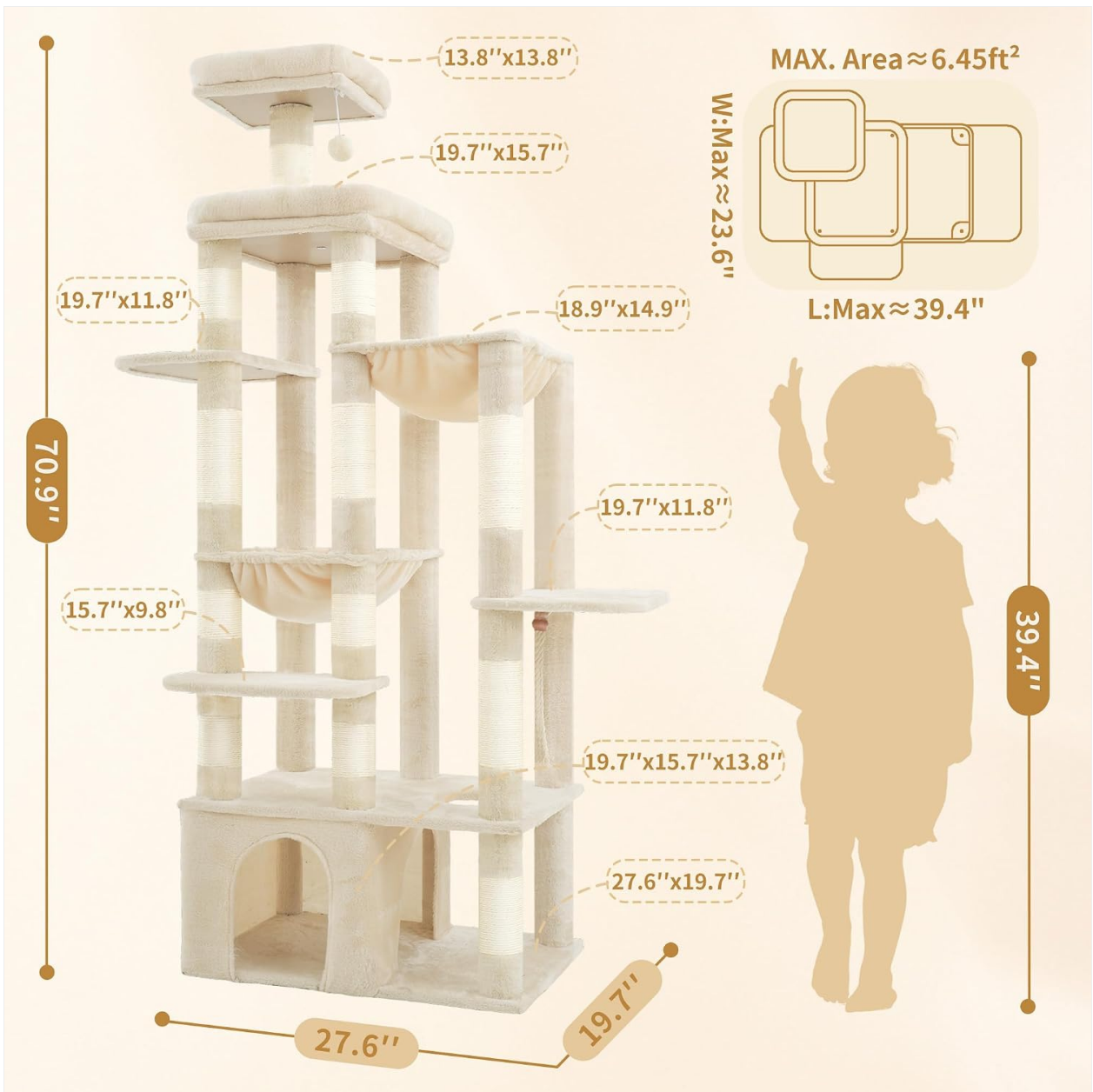


Image: A comprehensive diagram illustrating all key dimensions of the Heybly HCT037M cat tree.

9. WARRANTY AND SUPPORT

Heybly is committed to providing high-quality products. For specific warranty information regarding your HCT037M Cat Tree, please refer to the documentation included with your purchase or visit the official Heybly website. If you require technical assistance, have questions about assembly, or need to report missing/damaged parts, please contact Heybly customer support through the contact information provided with your product or on their official website.