

M20

Generic M20 Wireless Bluetooth 5.3 Earbuds User Manual

Model: M20

1. INTRODUCTION

Thank you for choosing the Generic M20 Wireless Bluetooth 5.3 Earbuds. This manual provides essential information for the safe and efficient use of your device. Please read it thoroughly before use and retain it for future reference.

The M20 earbuds feature Bluetooth 5.3 technology for a fast and stable connection, an 8mm dynamic driver unit for clear audio, and Environmental Noise Cancellation (ENC) for improved call quality. They also include a digital display on the charging case to show battery status and offer support for voice assistants like Siri.

2. PRODUCT OVERVIEW

The Generic M20 Wireless Earbuds consist of two earbuds and a charging case.

2.1 Package Contents

- M20 Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual

2.2 Earbud Components

Each earbud is equipped with a touch-sensitive area for control and an 8mm dynamic driver for audio output. The earbuds are designed for in-ear placement.



Image: A woman wearing the M20 earbuds, highlighting the HD call feature and noise reduction technology for clear communication.

3. SETUP

3.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the USB charging cable to the charging port on the case and to a 5V 1A power source. The digital display on the charging case will show the battery level during charging. A full charge takes approximately 2 hours.

Sensitive metal contacts Just put and charge

5.2 Low power consumption is the core technology of headphones, The mini-energy-concentrating cabin design is used, which can be charged immediately



Image: The M20 charging case with earbuds, illustrating the sensitive metal contacts for charging and the digital display showing battery percentage.

3.2 Bluetooth Pairing

1. Ensure earbuds are charged and placed in the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for "M20" in the list of available Bluetooth devices.
5. Select "M20" to connect. Once connected, a voice prompt will confirm successful pairing.
6. The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

4. OPERATING INSTRUCTIONS

The M20 earbuds feature touch controls for various functions.

4.1 Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.
- **Volume Up:** Triple tap the right earbud.
- **Volume Down:** Triple tap the left earbud.

HD call still and face to face

Adopt CVC8.0 and DSP dual noise
reduction technology,
Effective in filtering ambient noise
Accurate sound pickup,
high-definition tactical
communication is smooth and free

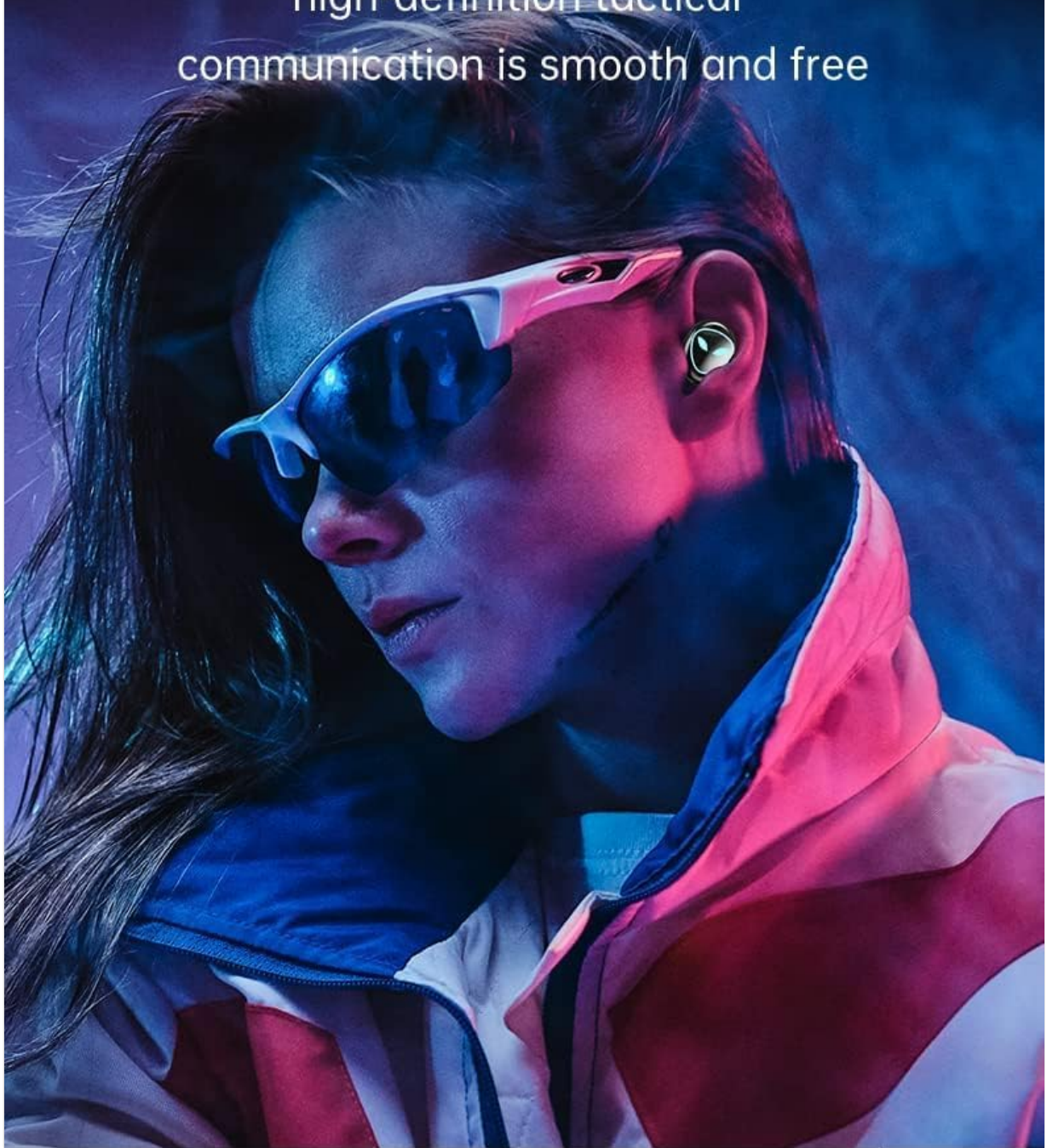


Image: The M20 earbuds and charging case positioned near a smartphone, illustrating their capability for synchronized audio and video, ideal for gaming and media consumption.

4.2 Phone Calls

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

4.3 Voice Assistant

- **Activate Voice Assistant (Siri, Google Assistant):** Press and hold either earbud for 3 seconds.

5. MAINTENANCE

5.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and dry.

5.2 Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Avoid extreme temperatures and high humidity.

6. TROUBLESHOOTING

Problem	Solution
Earbuds not pairing	<ul style="list-style-type: none">• Ensure earbuds are charged.• Turn off and on Bluetooth on your device.• Forget "M20" from your device's Bluetooth list and re-pair.• Place earbuds back in the case, close, then open again to reset pairing mode.
No sound from one earbud	<ul style="list-style-type: none">• Ensure both earbuds are charged.• Try re-pairing the earbuds.• Clean the charging contacts.
Charging issue	<ul style="list-style-type: none">• Check the charging cable and power adapter.• Ensure earbuds are correctly seated in the charging case.• Clean the charging contacts on both earbuds and case.
Poor call quality	<ul style="list-style-type: none">• Ensure earbuds are clean and properly seated in your ears.• Move closer to your connected device to improve Bluetooth signal.• Avoid noisy environments if possible.

7. SPECIFICATIONS

Model Name	M20
Bluetooth Version	5.3
Supported Profiles	A2DP / HFP / HSP / AVRCP
Bluetooth Range	Up to 10 meters
Music Playtime	Approx. 5 hours
Charging Time	Approx. 2 hours
Charging Port Input	5V 1A
Audio Driver Type	Dynamic Driver (8mm)
Noise Control	Environmental Noise Cancellation (ENC) / Sound Isolation
Water Resistance	Waterproof
Compatible Devices	Smartphones, Tablets, Laptops, Desktop Computers, Smart Speakers
Item Weight	100 grams

8. WARRANTY INFORMATION

No specific warranty information is provided for this product. Please refer to your point of purchase for details regarding return policies or any implied warranties.

9. CUSTOMER SUPPORT

For further assistance or inquiries, please contact the seller or retailer from whom you purchased the Generic M20 Wireless Bluetooth 5.3 Earbuds.