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BalimoPet BP02

BalimoPet Stainless Steel Cat Water Fountain (Model BP02) User Manual

Comprehensive instructions for setting up, operating, and maintaining your BalimoPet 2.2L Stainless Steel Cat Water Fountain with quadruple filtration and LED.

1. PRODUCT OVERVIEW

The BalimoPet Stainless Steel Cat Water Fountain, Model BP02, is designed to provide fresh, filtered water for your pets. Featuring a 2.2L capacity and a quiet pump, it encourages hydration with a continuous flow of water. The durable stainless steel construction ensures longevity and hygiene.



Image: BalimoPet Stainless Steel Cat Water Fountain with flower spout and included filter sponges.

2. WHAT'S IN THE BOX

Please verify that all components are present upon unboxing:

- Stainless Steel Water Tank (2.2L capacity)
- Stainless Steel Water Tray
- Pump Set (with USB cable)
- Flower Spout
- Filter Sponges
- Carbon Filters (quantity as per package, e.g., 6 filters)
- Cleaning Brush
- User Manual

What's in Box



Filter Sponge



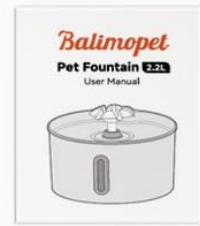
Pump Set



Flower Spout



Filter



User Manual



Stainless Steel Water Tray



Stainless Steel Water Tank



Image: All components included in the BalimoPet Cat Water Fountain package.

3. SPECIFICATIONS

Model Number	BP02
Material	304 Stainless Steel

Capacity	2.2 Liters (74 oz)
Dimensions (L x W x H)	11 x 18.5 x 18.5 cm (approx. 4.3 x 7.3 x 7.3 inches)
Pump Noise Level	≤ 25dB
Power Consumption	1.5 W
Power Source	USB Cable (5 Volts)
Special Features	Flower spout design, LED water level indicator, Quadruple filtration system, Ultra-quiet pump, 130ml emergency water storage.

4. SETUP INSTRUCTIONS

- 1. Pre-soak Filter:** Before first use, soak the carbon filter in clean water for 5 minutes. Rinse thoroughly under running water. This removes any loose carbon dust.
- 2. Assemble Pump:** Ensure the filter sponge is attached to the pump. If disassembled for cleaning, reassemble the pump components (impeller, impeller cover, pump housing) and attach the filter sponge.
- 3. Place Pump:** Position the assembled pump securely in the designated area within the stainless steel water tray.
- 4. Fill Water Tank:** Fill the stainless steel water tank with clean water. Observe the minimum and maximum fill lines indicated inside the tank. Do not overfill or underfill.
- 5. Place Water Tray:** Carefully place the water tray with the pump onto the water tank. Ensure the USB cable is routed through the designated groove to allow the tray to sit flush.
- 6. Attach Spout:** Insert the flower spout onto the pump's water outlet. You can choose to use the flower spout for multiple streams, or remove it for a gentle bubbling surface.
- 7. Connect Power:** Plug the USB cable into a compatible 5V USB power adapter (not included) and then into a power outlet. The LED indicator will illuminate, and water will begin to flow.

Your browser does not support the video tag.

Video: Visual guide for the assembly and initial setup of the BalimoPet Cat Water Fountain.

5. OPERATING INSTRUCTIONS

- **Continuous Operation:** The fountain operates continuously when plugged in. There is no on/off switch on the unit itself.
- **Water Level Monitoring:** The integrated LED light and visible water level window allow for easy monitoring of the water volume. Refill the tank when the water level approaches the minimum line.
- **Dual Water Flow Modes:** The fountain offers two water flow modes. Use the flower spout for multiple streams, or remove it for a gentle bubbling surface. Experiment to see which your pet prefers.
- **Emergency Water Storage:** The design includes a 130ml emergency water storage area, ensuring your pet has access to water even if the power is interrupted or the main tank runs dry.

Dual Water Flow Mode

Flowing water can attract cats to drink more water



Image: The fountain offers dual water flow modes to encourage pets to drink more.

74oz/2.2L Large Capacity

Support a 5kg adult cats drinking water for 7 day



Image: The 2.2L capacity ensures a sufficient water supply for your pet.

Supremely Silent

Good night, sweet dreams



60dB
Walking sound

40dB
Whisper

25dB
Balimopet

Image: The fountain operates at a low noise level ($\leq 25\text{dB}$) for a peaceful environment.

6. MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

6.1. Filter Replacement

- **Carbon Filter:** Replace the carbon filter every 2 to 4 weeks, or more frequently if you have multiple pets or notice reduced

water flow/quality.

- **Filter Sponge:** Replace the filter sponge as needed, typically when it appears dirty or clogged.
- Always pre-soak new carbon filters for 5 minutes and rinse thoroughly before installation.

6.2. Fountain Cleaning

- Clean the entire fountain, including the stainless steel tank, water tray, and flower spout, at least once a week.
- Use mild soap and water. Rinse all components thoroughly to remove any soap residue.

6.3. Pump Cleaning

Clean the pump at least once a week to prevent mineral buildup and ensure optimal performance.

1. Unplug the fountain and remove the pump from the water tray.
2. Disassemble the pump: remove the pump cover, then the impeller cover, and finally the impeller itself.
3. Use the provided cleaning brush to scrub all pump components, including the impeller, impeller housing, and the inside of the pump.
4. Rinse all parts thoroughly with clean water.
5. Reassemble the pump, ensuring the impeller is correctly seated.

Your browser does not support the video tag.

Video: Detailed instructions on how to disassemble and clean the water pump for optimal performance.

Easy to clean



Image: The fountain's components are designed for easy disassembly and cleaning.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Fountain not working / No water flow	<ul style="list-style-type: none"> ◦ Power not connected ◦ Insufficient water level ◦ Pump clogged or dirty ◦ Impeller stuck 	<ul style="list-style-type: none"> ◦ Check USB connection and power adapter. ◦ Refill water to between MIN and MAX lines. ◦ Clean the pump thoroughly as per maintenance instructions. ◦ Disassemble and check if the impeller is free to rotate.
Excessive noise from pump	<ul style="list-style-type: none"> ◦ Low water level ◦ Pump dirty or clogged ◦ Impeller not properly seated 	<ul style="list-style-type: none"> ◦ Add water to the appropriate level. ◦ Clean the pump and all its components. ◦ Ensure the impeller is correctly reassembled and seated.
Water quality issues (e.g., cloudy, odor)	<ul style="list-style-type: none"> ◦ Filter needs replacement ◦ Fountain needs cleaning 	<ul style="list-style-type: none"> ◦ Replace the carbon filter and filter sponge. ◦ Perform a thorough cleaning of all fountain components.

8. WARRANTY AND SUPPORT

BalimoPet offers a **2-year warranty** on the pump of this cat water fountain. If the pump fails within this period, please contact BalimoPet customer service for a free replacement.

For further assistance, questions, or to report any issues, please contact BalimoPet customer support through your purchase platform or the official BalimoPet website.

