

## Shark LC350JWH

# Shark EVOPOWER SYSTEM NEO+ Cordless Stick Cleaner LC350JWH User Manual

Model: LC350JWH

## 1. INTRODUCTION

Thank you for choosing the Shark EVOPOWER SYSTEM NEO+ Cordless Stick Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and care of your new vacuum cleaner. Please read it thoroughly before first use and keep it for future reference.

The LC350JWH model combines powerful cleaning performance with a lightweight design, featuring an automatic dust collection dock, Smart iQ Technology for adaptive suction, a Hybrid Power Clean head for effective debris pickup, and a Flex function for reaching under furniture.

## 2. PRODUCT OVERVIEW AND COMPONENTS

Your Shark EVOPOWER SYSTEM NEO+ LC350JWH includes the following main components:

- Main Vacuum Unit
- Automatic Dust Collection Dock with Charging Function
- Lithium-ion Battery (pre-installed in main unit)
- Hybrid Power Clean Head

Below is an illustration of the main unit and the automatic dust collection dock.



Figure 2.1: Main unit docked in the automatic dust collection station.

This image shows the complete Shark EVOPOWER SYSTEM NEO+ Cordless Stick Cleaner LC350JWH, including the main vacuum unit and its automatic dust collection dock. The vacuum is positioned vertically within the dock, ready for charging and automatic dust transfer.

## 3. SETUP

### 3.1 Assembly

1. Unpack all components from the packaging.
2. Connect the main vacuum unit to the extension wand, ensuring it clicks securely into place.
3. Attach the Hybrid Power Clean head to the bottom of the extension wand, ensuring a secure connection.
4. Place the automatic dust collection dock on a flat, stable surface near a power outlet.

### 3.2 Initial Charging

Before first use, fully charge the vacuum cleaner. Place the assembled vacuum cleaner onto the automatic dust collection dock. The dock will automatically begin charging the unit. A full charge takes approximately 3.5 hours.

## 4. OPERATING INSTRUCTIONS

### 4.1 Powering On/Off and Cleaning Modes

To power on the vacuum, press the power button located on the handle. You can switch between cleaning modes (Boost, iQ, Eco) using the mode selection buttons. The iQ ring on the handheld unit indicates the dirt level detected.



Figure 4.1: Smart iQ sensor display on the handheld unit.

This image displays the Smart iQ sensor on the handheld unit, which changes color (green, yellow, red) to indicate the amount of dirt detected, allowing for visual confirmation of cleaning progress.

## 4.2 Smart iQ Technology

The vacuum is equipped with Shark's unique Smart iQ Technology, combining an iQ sensor and a floor sensor. This technology automatically adjusts suction power based on the amount of dirt detected and optimizes brush roll speed according to the floor type (e.g., carpet, tile, flooring, tatami).



Figure 4.2: Hybrid Power Clean head in action.

This image shows the Hybrid Power Clean head with its integrated LED lights, effectively illuminating the cleaning path and demonstrating its close contact with the floor surface for optimal dirt pickup.

## 4.3 Hybrid Power Clean Head

The unique Hybrid Power Clean head maintains constant contact with all floor types. Its design efficiently removes large debris to fine dust, and its specialized power fins prevent hair and pet fur from tangling around the brush roll.

## 4.4 Flex Function

The vacuum features Shark's proprietary Flex function, allowing the wand to bend. This enables easy cleaning under low furniture without needing to bend down, providing a more comfortable cleaning experience.



Figure 4.3: Demonstrating the Flex function for under-furniture cleaning.

This image illustrates the Flex function, showing the vacuum's wand bending to reach under a bed, allowing the user to clean without stooping.

#### 4.5 Handheld Mode

The main unit can be detached with a single touch of the release button, transforming it into a powerful handheld vacuum. This is ideal for cleaning furniture, tight spaces, or quick spot cleaning.



Figure 4.4: Converting to handheld mode.

This image shows the main vacuum unit detached from the wand, ready for use as a handheld cleaner, demonstrating its versatility.

## 5. MAINTENANCE

### 5.1 Automatic Dust Collection Dock

When the vacuum is returned to the dock, it automatically transfers collected debris from the vacuum's dust cup into the dock's larger dust bin. This allows for approximately 30 days of cleaning without needing to empty the vacuum's dust cup, reducing direct contact with dirt and preventing dust from scattering.



Figure 5.1: Hygienic one-touch dust disposal.

This image shows the one-touch dust disposal mechanism, where the handheld unit is positioned over a trash can, and a button is pressed to release collected debris hygienically.

## 5.2 Washable Parts

The brush roll, dust cup, and filters are removable and washable. Regularly clean these parts with water to maintain optimal performance and hygiene. Ensure all parts are completely dry before reassembling and using the vacuum.



Figure 5.2: Cleaning the washable filter and dust cup.

This image demonstrates the process of washing the removable filter and dust cup under running water, highlighting the ease of maintenance for these components.

## 6. TROUBLESHOOTING

If you encounter issues with your vacuum cleaner, please refer to the following common solutions:

- **No Power:** Ensure the battery is fully charged. Check that the vacuum is correctly seated in the charging dock.
- **Reduced Suction:** Check the dust cup and dock's dust bin for fullness. Clean the filters and brush roll. Inspect the wand and nozzle for any blockages.
- **iQ Ring Indicator:** The iQ ring on the handheld unit changes color (green, yellow, red) to indicate the amount of dirt. If it consistently shows red or yellow in a clean area, it might indicate a blockage or a need for filter cleaning.
- **Automatic Dust Collection Issues:** Ensure the dock's dust bin is not full. Check for any obstructions in the transfer path between the vacuum and the dock.
- **Unusual Noise:** This could indicate a blockage in the brush roll or air pathways. Turn off the unit and inspect for foreign objects. Note that the automatic dust collection process can be loud, which

is normal operation.

For persistent issues not resolved by these steps, please contact customer support.

## 7. SPECIFICATIONS

Feature	Detail
Brand	Shark
Model Number	LC350JWH
Color	Mystic White
Product Dimensions (Stick Cleaner Use)	104.0 cm (H) x 22.8 cm (W) x 16.0 cm (D)
Weight (Stick Cleaner Use)	Approx. 1.7 kg
Power Source	Battery Powered (Lithium-ion)
Cordless	Yes
Charging Time	Approx. 3.5 hours
Operating Time (Stick Cleaner)	Boost Mode: Approx. 7 min 30 sec iQ Mode: Approx. 7 min 30 sec - 25 min Eco Mode: Approx. 25 min
Operating Time (Handheld)	Boost Mode: Approx. 7 min 30 sec iQ Mode: Approx. 7 min 30 sec - 35 min Eco Mode: Approx. 35 min
Recommended Surfaces	Carpet, Tile, Flooring, Tatami
Special Features	FLEX Function, Smart iQ Technology, Floor Sensor, Washable Filter, Automatic Dust Collection Dock, Lightweight
Included Accessories	Main unit, Charging function with automatic dust collection dock, 1 Lithium-ion battery (installed in main unit)

## 8. WARRANTY AND SUPPORT

This product comes with a manufacturer's warranty of **2 years** from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, warranty service, or to purchase replacement parts, please contact Shark customer service. Contact information can typically be found on the official Shark website or on the product packaging.

Please note that the warranty may not cover damage caused by improper use, neglect, or unauthorized repairs. Always refer to the official warranty terms and conditions provided with your product.