PETULTRA DY-WY-5G-DP

PETULTRA Automatic Cat Feeder User Manual

Model: DY-WY-5G-DP

1. Product Overview

The PETULTRA Automatic Cat Feeder is designed to provide convenient and reliable feeding for your pets. Featuring 2.4GHz and 5GHz WiFi connectivity, it allows for remote control via a smartphone application, enabling you to schedule meals, monitor feeding records, and ensure your pet is fed on time, even when you're away. Its dual power supply system ensures continuous operation, and the anti-jam design with a secure lid keeps food fresh and prevents blockages.

Image: The PETULTRA Automatic Cat Feeder shown with its accompanying mobile application interface, demonstrating remote control capabilities.

Image: The PETULTRA Automatic Pet Feeder positioned in a home environment, highlighting its remote control functionality via

Fits for
2.4GHz & 5GHz WiFi

More stable and faster connection
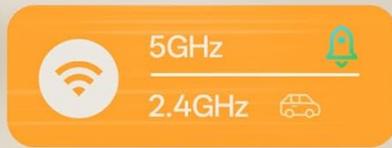
5GHz
2.4GHz

Image: The feeder illustrating its compatibility with both 2.4GHz and 5GHz WiFi networks for a more stable and faster connection.

Double Anti-Clog Design

Fit for dry food size of 0.07-0.4 inch

0.1×0.1 inch ✔	0.3×0.3 inch ✔	0.6×0.6 inch ✘

Image: A detailed view of the feeder's double anti-clog design, suitable for dry food sizes between 0.07-0.4 inches, ensuring smooth dispensing.

Image: The feeder demonstrating its stable and safe design, remaining in place even when a pet paws at it, with a scratch-resistant body.

2. PACKAGE CONTENTS

Please check the package contents upon unboxing:

- Smart Pet Feeder Unit
- Power Cord
- Power Adapter
- Desiccant Bag
- User Manual

Note: 3 D-cell batteries are NOT INCLUDED and must be purchased separately for backup power.

3. Setup

3.1 Power Supply

The feeder supports dual power supply for continuous operation:

- **Primary Power:** Use the included 5V DC adapter and power cord.
- **Backup Power:** Install 3 D-cell batteries (not included) in the battery compartment at the bottom of the feeder. This ensures your pet is fed even during power outages.

Image: The feeder highlighting its multiple power supply options: 5V DC Adapter and 3 D Size Batteries (not included), ensuring operation even when power is out.

Multiple Tight Seals
Keep Every Meal Fresh

Desiccant bag

Safe lock lid

Precise food dispensing

Image: A detailed view of the feeder's base, showing the battery compartment for 3XD Size batteries (not included) and the 5V DC power adapter input, along with anti-slip feet and a nylon braided cable.

3.2 App Installation and Device Pairing

To fully utilize the smart features of your PETULTRA feeder, download and connect it to the "PetTech" app.

1. **Download the App:** Scan the QR code provided in the manual or on the product packaging, or search for "PetTech" in the App Store (iOS) or Google Play Store (Android).

Sharing with family, freiend or lover

Share Fluffy's world.
Keep everyone looped in.
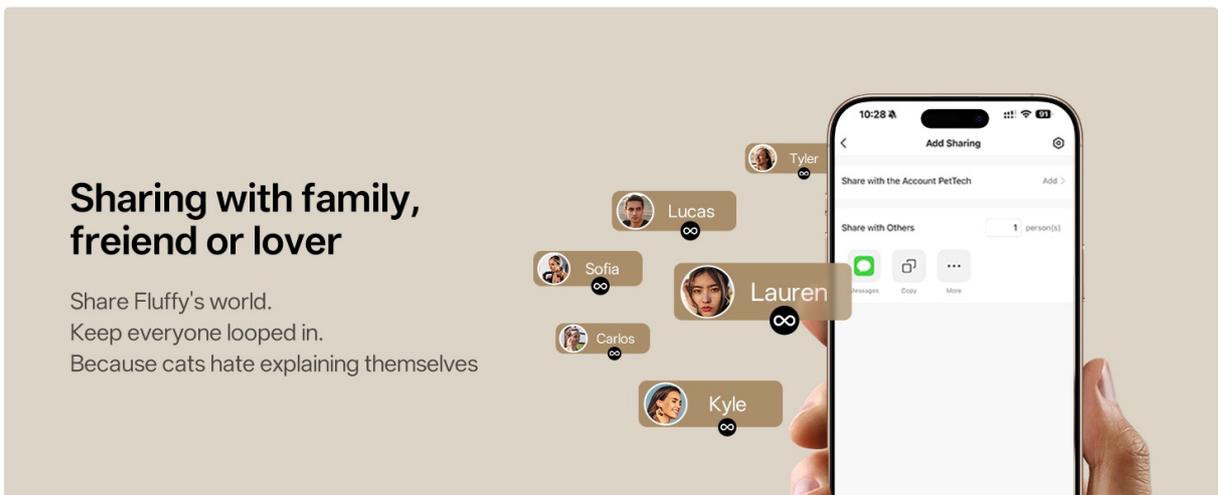Because cats hate explaining themselves

Image: Step-by-step guide for app installation: Scan the QR code to download "PetTech" app, turn on Bluetooth, Wi-Fi, and location on your phone, then plug in the device.

2. **Prepare for Pairing:** Ensure your phone's Bluetooth, Wi-Fi (2.4GHz or 5GHz), and location services are turned on. Plug in the feeder.

Log in to the PetTech APP and click"Add Device"

Automatic Connect
Directly Choose "Add" to add device

Add Manually
Choose "Pet Feeder （2.4GHz&5GHz）" to add device. Connect your phone to the hotspot: "SmartLife"
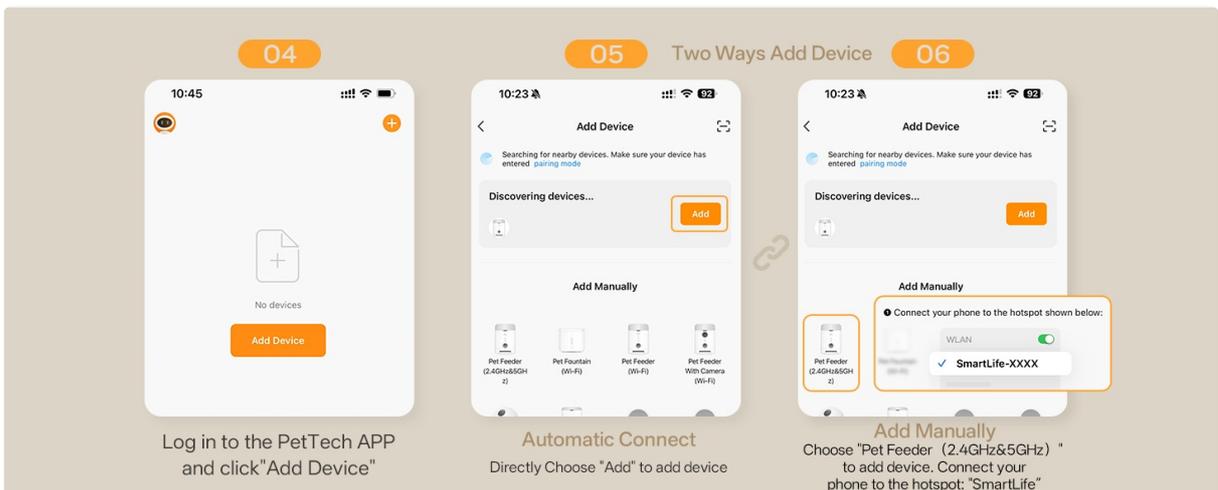
Image: Visual instructions for initial setup: Scan the QR code to download the "PetTech" app, enable Bluetooth, Wi-Fi, and location on your phone, then plug in the feeder.

3. **Add Device in App:** Log in to the PetTech app and tap "Add Device". You can choose between automatic connection or manual addition.
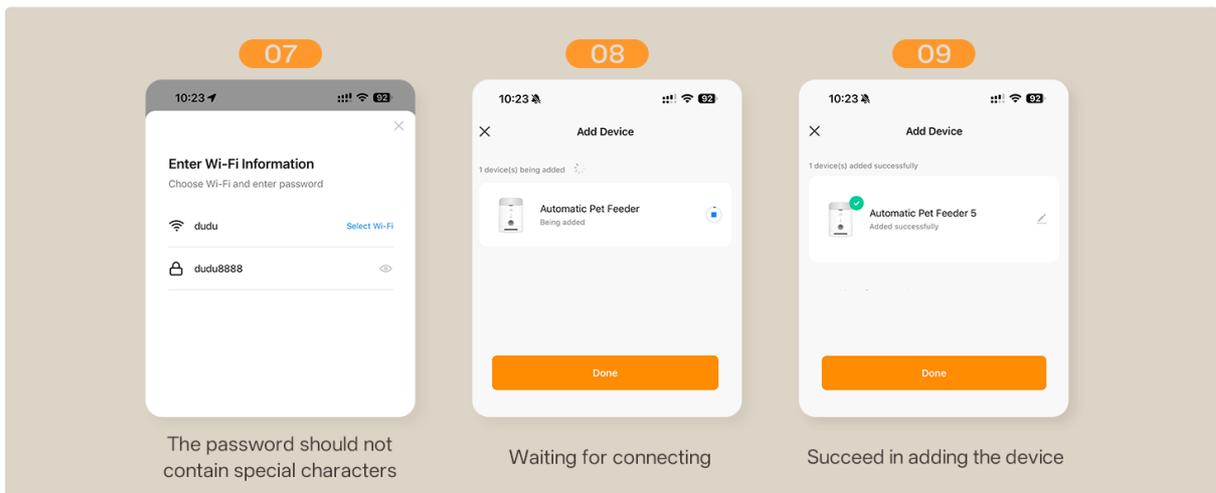

Image: Steps for adding the device: Log in to the PetTech App and click "Add Device". Options for Automatic Connect and Add Manually are shown, including connecting to the hotspot for manual setup.

4. **Enter Wi-Fi Information:** Follow the on-screen prompts to enter your Wi-Fi network name and password. Ensure the password does not contain special characters.

Reference for Portion Setting

4L=16 cups 1 cups =16 portion, 1 portion =1 tbsp						
Daily Intake	**1/8 Cup** 30ml/2tbsp	**1/4 Cup** 60ml/4tbsp	**1/2 Cup** 60ml/4tbsp	**3/4 Cup** 180ml/12tbsp	**1 Cup** 250ml/16tbsp	**2 Cup** 500ml/32tbsp
Recommended Portion	**2 Portion**	**4 Portion**	**8 Portion**	**12 Portion**	**16 Portion**	**32 Portion**

Image: Screenshots illustrating the process of entering Wi-Fi information, connecting, and successfully adding the device to the app.

5. **Complete Pairing:** Wait for the app to connect to the device. Once successful, the device will be added to your app.

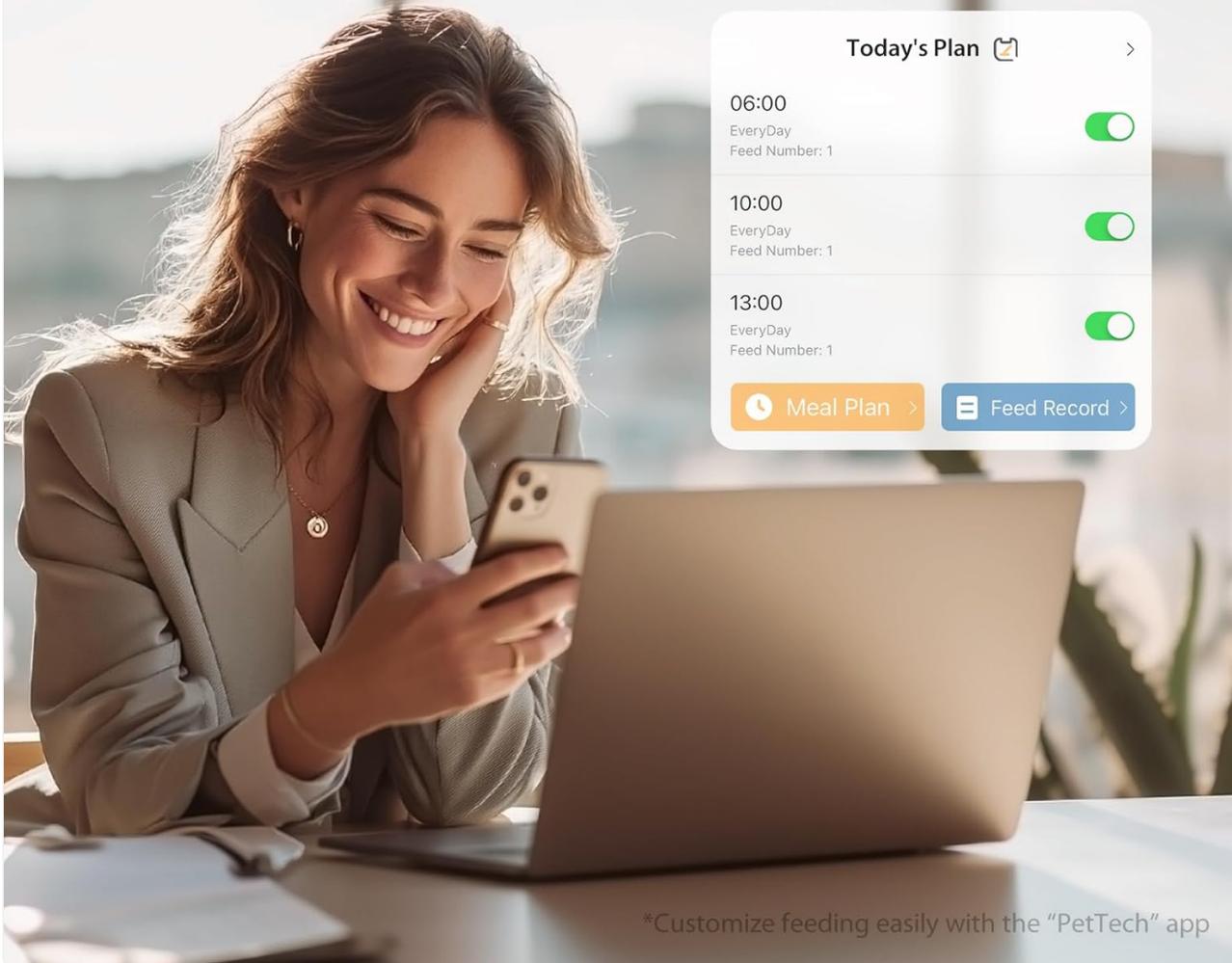## 4. OPERATING INSTRUCTIONS

4.1 App Remote Control

The PetTech app allows you to manage your feeder from anywhere:

- **Schedule Meals:** Create a custom feeding schedule with up to 10 meals per day, and 1-20 portions per meal (up to 200 portions daily).
- **Manual Feeding:** Dispense food instantly with a tap.
- **Feeding Records:** View a history of dispensed meals to track your pet's intake.

- **Family Sharing:** Share control of the feeder with family members' smartphones.

5G WiFi Smart APP Control

Feed your pet from anywhere

Today's Plan

06:00
EveryDay
Feed Number: 1

10:00
EveryDay
Feed Number: 1

13:00
EveryDay
Feed Number: 1

🕐 Meal Plan ❯   ☰ Feed Record ❯

*Customize feeding easily with the "PetTech" app

Image: A user interacting with the PetTech app on their smartphone, demonstrating the ability to feed their pet from anywhere using 5G WiFi Smart APP Control.

Custom feeding schedule

MEAL 1	MEAL 1	MEAL 1	MEAL 1
05:30	**10:00**	**12:30**	**14:30**
2 portions	1 portions	2 portions	2 portions

MEAL 1	MEAL 1		
18:00	**20:30**	●●●●○○	**4L**
1 portions	2 portions		Capacity

1 ――――――――― + ――――――― 120

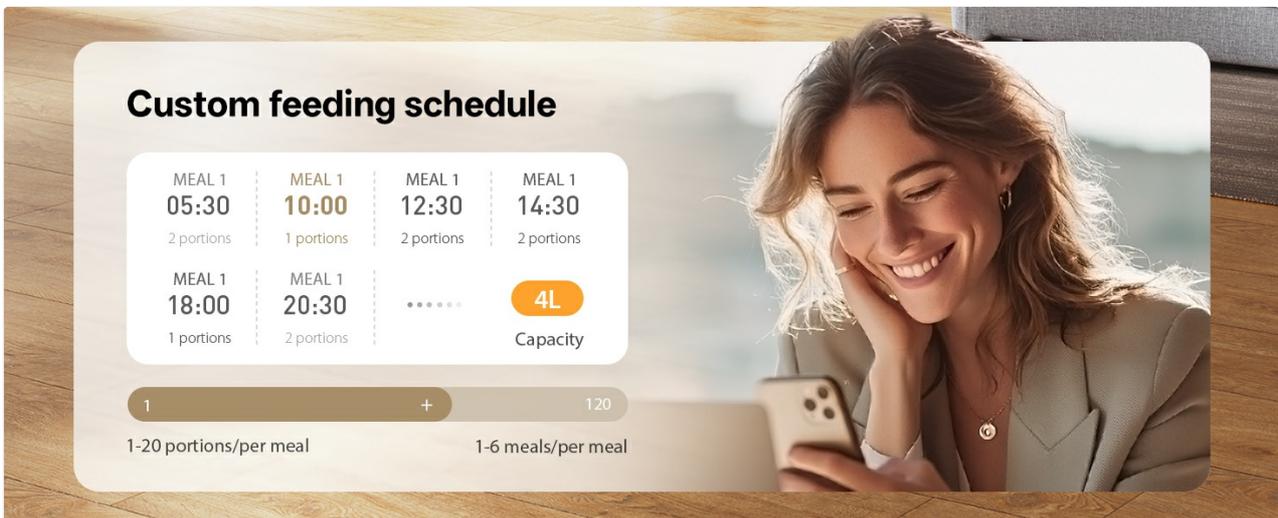1-20 portions/per meal   1-6 meals/per meal

Image: A screenshot of the PetTech app showing a custom feeding schedule with multiple meal times and portions, along with options to view meal plans and feed records.
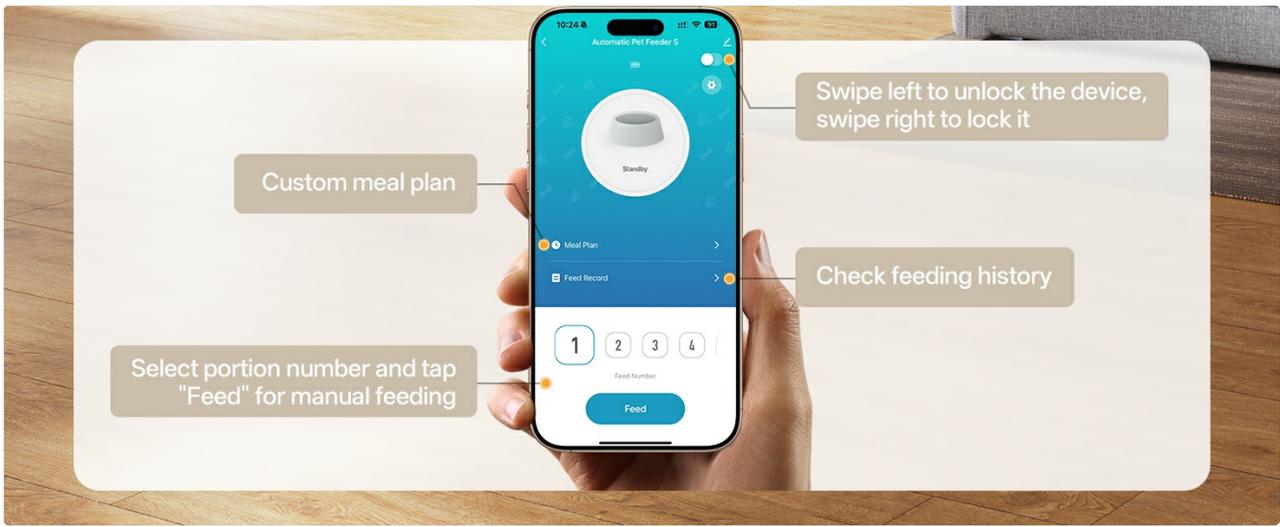
Image: The PetTech app interface for manual feeding, showing options to swipe to unlock/lock the device, select portion numbers, and check feeding history.
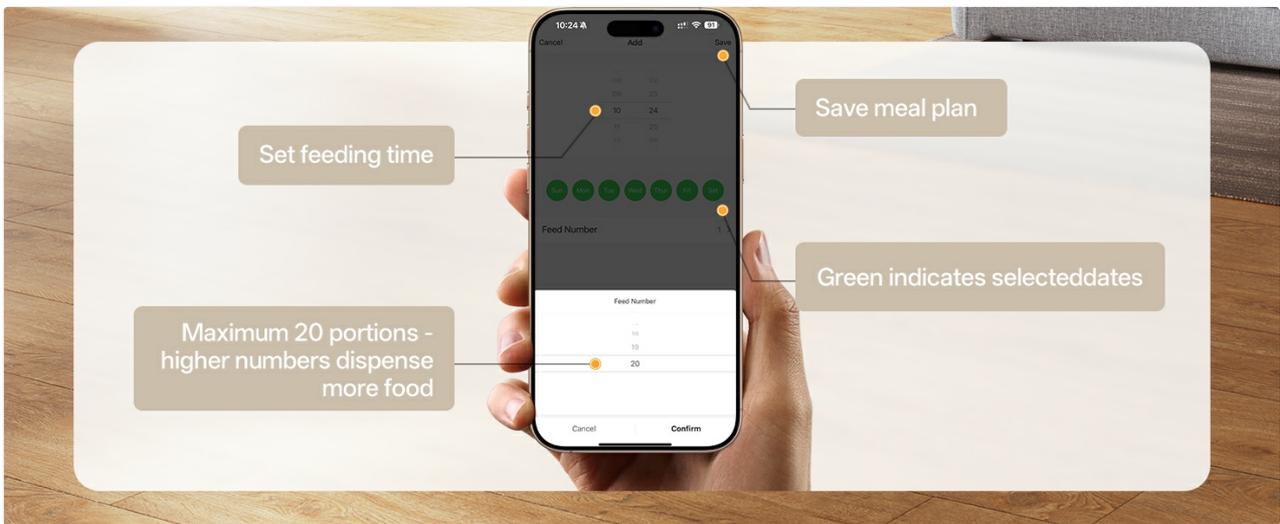

Image: The PetTech app interface for setting feeding portions, indicating a maximum of 20 portions and how higher numbers dispense more food, along with options to set feeding times and save meal plans.
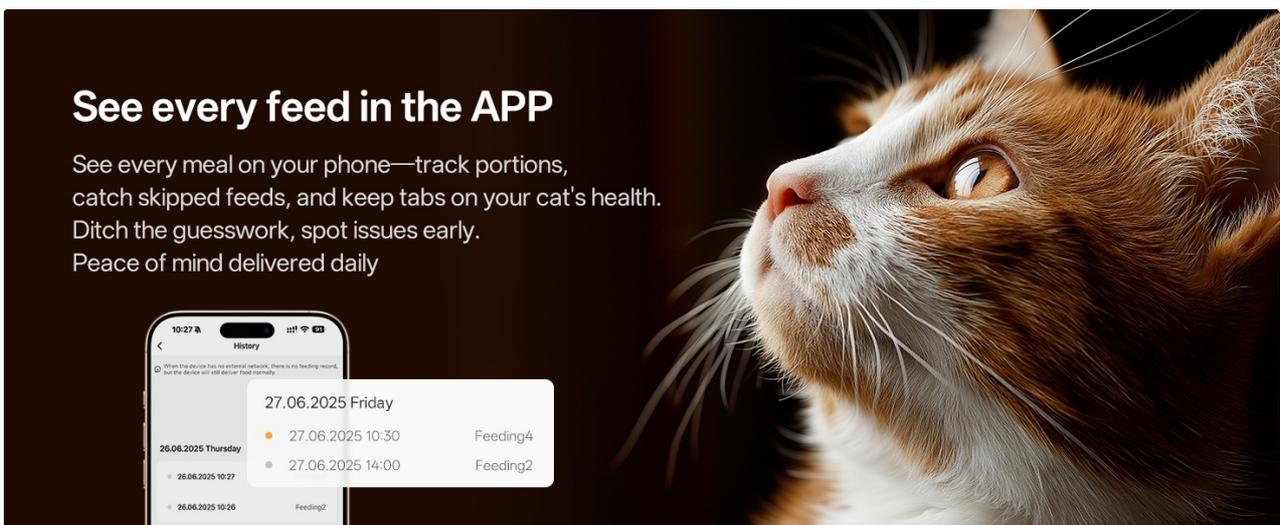

Image: A cat looking up, with an overlay of the PetTech app showing feeding history, allowing users to track portions and skipped feeds for their pet's health.

Detachable and Easy Clean
Ensure your pet's dietary health.

Note: Do not wash the feeder base

Image: The PetTech app's family sharing feature, allowing multiple users to control the feeder and stay updated on their pet's feeding schedule.

4.2 Manual Controls on Feeder

The feeder also has physical buttons for basic operations:

- **Unlock/Lock:** Press and hold the lock button for 3 seconds. The device auto-locks after 30 seconds of inactivity.
- **Manual Feed:** Press the "FEED" button once when unlocked to dispense one portion.
- **Reset:** Press and hold the "SET" button for 6 seconds until you hear a "ding-ding" sound to reset the device.

Press and hold for **3 seconds** to unlock/ lock the device

Auto-lock after **30 seconds** of inactivity

FEED Press once to dispense one portion when unlocked

SET Press and hold for **6 seconds** until you hear a "ding-ding" sound to reset the device

Image: A close-up of the feeder's control panel, detailing the functions of the lock, feed, and set buttons for manual operation and device reset.

4.3 Portion Setting Reference

The feeder dispenses food in portions. Use the following reference for daily intake:

Daily Intake	1/8 Cup (30ml/2tbsp)	1/4 Cup (60ml/4tbsp)	1/2 Cup (120ml/8tbsp)	3/4 Cup (180ml/12tbsp)	1 Cup (250ml/16tbsp)	2 Cup (500ml/32tbsp)	
Recommended Portion	2 Portion	4 Portion	8 Portion	12 Portion	16 Portion	32 Portion	

Note: 4L = 16 cups, 1 cup = 16 portions, 1 portion = 1 tbsp.

Works with Most Regular Dry Cat Chows

Up to 0.4 inch

Dry - 0.1 inch

Freeze - 0.3 inch

Food > 0.4 inch

Note: Do not use wet pet food or kibble with a diameter over 0.4 inch

Mixed - 0.2 inch

Snacks - 0.4 inch

Image: A table providing a reference for portion settings, correlating daily intake in cups to recommended portions, along with conversion rates for liters, cups, and tablespoons.

4.4 Compatible Food Types

The feeder is designed for dry food up to 0.4 inches in diameter. It works with most regular dry cat chows, including dry kibble, freeze-dried, mixed, and snack types.

Note: Do not use wet pet food or kibble with a diameter over 0.4 inches.

Transparent Food Tank

Easily check the remaining food in the container

COMES WITH A DESICCANT PACK TO KEEP FOOD FRESH

12lbs 25 days

22lbs 15 days

PetUltra

Image: Visual guide showing various dry cat food types (dry, freeze, mixed, snacks) and their compatible sizes, with a warning against food larger than 0.4 inches.

5. MAINTENANCE

5.1 Cleaning

Regular cleaning ensures hygiene and proper functioning. The feeder's lid, food tank, food bowl, and stainless steel bowl are detachable for easy cleaning.

- Detach the food tank, lid, and bowls.
- Wash these components with water and mild detergent.
- Rinse thoroughly and dry completely before reassembling.
- **Important: Do not wash the base unit.** Wipe it clean with a damp cloth if necessary.

Easy to Clean

Create a healthier environment for your pet

⚠ Note: The feeder base is not washable

Image: The feeder's detachable components (lid, food tank, food bowl, stainless steel bowl) laid out next to a sink, illustrating how easy they are to clean. A note reminds users not to wash the base.
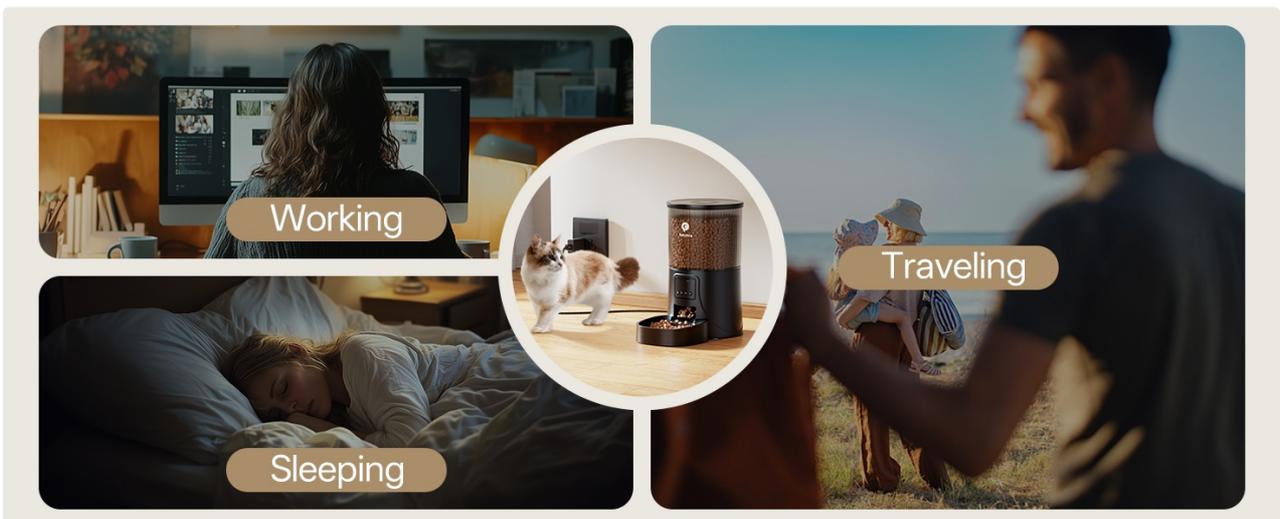

Working

Traveling

Sleeping

Image: A visual representation of the feeder's detachable parts for easy cleaning, emphasizing the importance of not washing the base unit to ensure pet dietary health.

5.2 Food Freshness

The feeder is designed to keep food fresh and prevent pests:

- **Desiccant Bag:** A desiccant bag is included to absorb moisture and keep the food dry and fresh. Replace it periodically.
- **Secure Lock Lid:** The lid features a secure locking mechanism to prevent pets from accessing food prematurely and to maintain freshness.
- **Transparent Food Tank:** Easily monitor the remaining food level.

Image: The feeder's food tank, showing the desiccant pack integrated into the lid to keep kibbles fresh, with indicators for how long 12lbs and 22lbs of food can last.

01	02	03

App Store Google Play

Scan the QR code and download "PetTech" APP

Control Panel

HomeNetwork

Bluetooth

Flashlight Sound Location Screen shot

Airplane mode Mobile data Auto-rotate Huawei Share

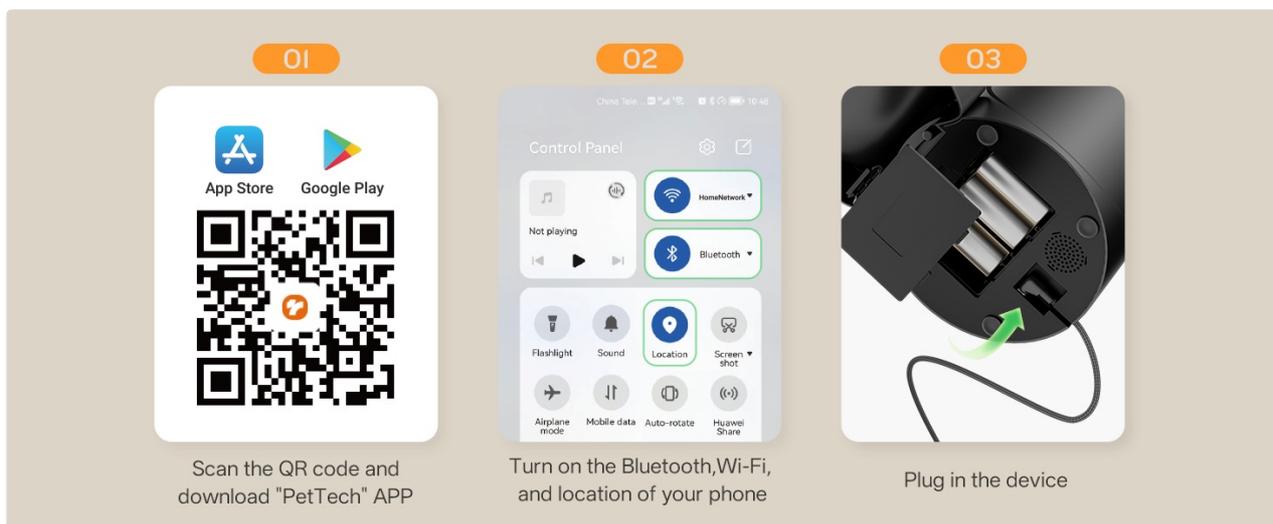Turn on the Bluetooth,Wi-Fi, and location of your phone

Plug in the device

Image: A close-up of the transparent food tank, showing the desiccant pack and highlighting the ease of checking remaining food, along with estimates for food duration based on pet weight.

Dual Power Supply System

Suggest: Plug in for daily use + add batteries for backup.
Battery-only drains fast and quits.
Backup power = meals served even when the power's out.

3XD Size Battery
(Not included)

NYLON BRAIDED

Anti-Slip Feet

5V DC Power Adapter

Image: A visual representation of the feeder's features that ensure food freshness, including multiple tight seals, a desiccant bag, a safe lock lid, and precise food dispensing.

6. TROUBLESHOOTING

- **Feeder not dispensing food:**

  - Check if the food tank is empty.
  - Ensure the feeder is powered on and connected to the app.
  - Verify that the food size is within the recommended range (0.07-0.4 inches) to prevent jams.
  - Clean the food passage and dispenser mechanism for any blockages.

- **App connection issues:**

  - Ensure your phone's Wi-Fi, Bluetooth, and location services are enabled.
  - Check if your Wi-Fi network is 2.4GHz or 5GHz and stable.
  - Restart the feeder and your phone.
  - Try re-pairing the device through the app's "Add Device" process.

- **Food not staying fresh:**

- Ensure the desiccant bag is present and not saturated. Replace if necessary.
- Verify that the lid is securely locked and sealed.

- **Feeder not responding to buttons:**

  - Ensure the feeder is not in a locked state. Press and hold the lock button for 3 seconds to unlock.
  - Check power supply.
  - Try resetting the device by pressing and holding the "SET" button for 6 seconds.

7. SPECIFICATIONS

Feature	Detail
Model Name	DY-WY-5G-DP
Brand	PETULTRA
Dimensions (LxWxH)	7.8 x 7.7 x 13.4 inches
Item Weight	3.5 Pounds
Material	Acrylonitrile Butadiene Styrene
Color	Black
Power Supply	5V DC Adapter + 3 D-cell Batteries (not included)
Connectivity	2.4GHz & 5GHz WiFi
Feeding Capacity	1-10 meals/day, 1-20 portions/meal (max 200 portions/day)
Compatible Food Size	0.07-0.4 inches (dry food)
Included Components	Feeder, Power Cord, Power Adapter, Desiccant Bag, Manual

8. WARRANTY AND SUPPORT

PETULTRA provides a **1-year warranty** for the Automatic Cat Feeder. If you encounter any questions or issues, please do not hesitate to contact our customer service team. We offer 24/7 friendly support.
For assistance, please email us or visit the PETULTRA store on Amazon:

- **PETULTRA Store:** [Visit PETULTRA Store on Amazon](#)