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Genérico S2 Pro

S2 PRO Media Box User Manual

Model: S2 Pro | Brand: Genérico

INTRODUCTION

Welcome to the user manual for your new S2 PRO Media Box. This guide provides detailed instructions on how to set up, operate, maintain, and troubleshoot your device. The S2 PRO Media Box is designed to enhance your entertainment experience with its powerful features, including 2GB DDR RAM, 32GB eMMC storage, Wi-Fi 6, and a 100Mbps Ethernet Port.

PACKAGE CONTENTS

Before you begin, please ensure all items are present in the package:

- S2 PRO Media Box
- Remote Control
- HDMI Cable
- Power Cable
- User Manual (this document)



Figure 1: The S2 PRO Media Box and its accompanying remote control. The box is compact and black, with the 'S2 PRO' logo on the front. The remote control is also black, featuring various buttons for navigation, volume, power, and a numeric keypad.

SETUP GUIDE

1. **Connect the HDMI Cable:** Insert one end of the HDMI cable into the HDMI port on the S2 PRO Media Box and the other end into an available HDMI input on your television or display.
2. **Connect the Power Cable:** Plug the power cable into the DC IN port on the S2 PRO Media Box, then plug the other end into a power outlet.
3. **(Optional) Connect to Ethernet:** For a stable wired internet connection, connect an Ethernet cable from your router to the Ethernet port on the S2 PRO Media Box.
4. **Power On:** Turn on your television and select the correct HDMI input source. The S2 PRO Media Box will automatically power on and boot up.
5. **Initial Setup:** Follow the on-screen instructions to complete the initial setup, which may include language selection, network configuration (Wi-Fi if not using Ethernet), and Google account login.

OPERATING INSTRUCTIONS

Remote Control Usage

The included remote control allows you to navigate the S2 PRO Media Box interface. Key functions include:

- **Power Button:** Turns the device on or off.
- **Navigation Pad (OK button):** Use the directional arrows to move through menus and the OK button to confirm selections.

- **Volume Buttons:** Adjust the audio volume.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the main home screen.
- **Numeric Keypad:** For direct input or channel selection (if applicable).
- **Voice Command Button:** Activates the voice control feature.

Connecting to Wi-Fi

1. From the home screen, navigate to *Settings*.
2. Select *Network & Internet*.
3. Choose *Wi-Fi* and select your desired network from the list.
4. Enter the Wi-Fi password if prompted and select *Connect*.

Using Voice Command

The S2 PRO Media Box supports voice commands for easy navigation and content search. Press the dedicated voice command button on your remote control and speak clearly into the remote's microphone.



Figure 2: The S2 PRO Media Box demonstrating its voice command capabilities, allowing users to access various streaming services and content like YouTube, Netflix, and news channels by speaking into the remote control.

Accessing Streaming Services and Content

The device provides access to a wide range of streaming services and content. You can download applications from the pre-installed app store or use pre-loaded services. The voice command feature can be used to quickly find and launch content, including sports, journalistic programs, documentaries, and more.

Colocar TABELA DE JOGOS sua lembrança



• CRONOGRAMA DOS JOGOS DA DIA
• 7 DIAS DE RESERVAÇÃO
• 7 DIAS DE REPRODUÇÃO

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Figure 3: The S2 PRO Media Box interface showing a sports content schedule, highlighting features like daily game schedules, 7-day reservation, and 7-day playback, indicating its suitability for sports enthusiasts.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the S2 PRO Media Box and remote control. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block any ventilation openings.
- **Software Updates:** Periodically check for system updates in the *Settings* menu to ensure optimal performance and access to the latest features.
- **Storage Management:** Regularly clear cache and unnecessary files to maintain system speed and free up storage space.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power cable not connected properly; Power outlet issue.	Ensure power cable is securely connected to the device and a working power outlet. Try a different outlet.
No signal on TV	Incorrect HDMI input selected; HDMI cable loose or faulty.	Check that your TV is on the correct HDMI input. Reconnect or replace the HDMI cable.
Remote control not responding	Batteries are low or depleted; Obstruction between remote and device.	Replace the batteries in the remote control. Ensure there is a clear line of sight to the device.
Wi-Fi connection issues	Incorrect password; Router issues; Device too far from router.	Verify Wi-Fi password. Restart your router. Move the device closer to the router or use an Ethernet connection.

SPECIFICATIONS

Model Name: S2 Pro

Operating System: Android

Memory (RAM): 2 GB

Storage (eMMC): 32 GB

Display Resolution: 1920x1080

Wireless Technology: Bluetooth, Wi-Fi 6

Connectivity: HDMI, USB, Ethernet, Bluetooth, Wi-Fi

Special Features: Streaming Services Access, Voice Command, Remote Control with Numeric Keypad, Sports Content Playback, Media Streaming

Color: Black

Power Source: Electric Power

Product Weight: 550 g

Dimensions (L x W x H): 9.6 x 9.6 x 3.2 cm

WARRANTY AND SUPPORT

The S2 PRO Media Box comes with a **one-year free warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

For technical support, warranty claims, or any inquiries regarding your S2 PRO Media Box, please contact the manufacturer, Genérico, through their official support channels. Refer to your purchase documentation for specific contact information.