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NEWQ NQ-WC-06

NEWQ Magnetic Wireless Charging Pad

MODEL: NQ-WC-06 - USER MANUAL

Introduction

Thank you for choosing the NEWQ Magnetic Wireless Charging Pad. This device is designed to provide a safe, ultra-fast 15W wireless charging experience for compatible devices, primarily the iPhone 12 through 17 series. Its strong magnetic attachment ensures a secure connection, making charging convenient and efficient. Please read this manual thoroughly before use to ensure proper operation and to maximize the lifespan of your charger.

Safety Information

The NEWQ Magnetic Wireless Charging Pad is FCC and CE certified, ensuring secure charging protection and a stable user experience. It is designed to reduce device energy loss and operates at a 360kHz frequency, remaining unaffected by interference from vehicle keys or other devices. To ensure your safety and the longevity of the product, please observe the following:

- Do not expose the charger to water or excessive moisture.
- Avoid extreme temperatures.
- Do not disassemble or attempt to repair the device.
- Keep out of reach of children.
- Use only with compatible devices and recommended power adapters.

Package Contents

Upon unpacking, please verify that all items listed below are present and in good condition:

- 1 x NEWQ Magnetic Wireless Charging Pad
- 1 x User Manual

Setup

Follow these steps to set up your NEWQ Magnetic Wireless Charging Pad:

1. **Connect to Power:** The charging pad features an extra-long 5-foot cable with a C-A adapter for flexible connectivity. Connect the USB-C end of the cable to the charging pad and the USB-A or USB-C end to a compatible power adapter.
2. **Power Adapter Requirement:** For optimal 15W fast charging, use a power adapter with an output of 20W or above. Using a lower wattage adapter may result in slower charging speeds.



Image: Connect the charging pad to a power adapter of 20W or higher for best performance.

Operating Instructions

Using your NEWQ Magnetic Wireless Charging Pad is simple:

1. **Place Your Device:** Simply align your compatible iPhone (12-17 series) with the center of the charging pad. The built-in super-strong magnets will automatically snap onto your device, ensuring proper alignment for efficient charging.
2. **Confirm Charging:** Your device should indicate that it is charging. The pad delivers an ultra-fast 15W charge to compatible devices.
3. **Case Compatibility:** For optimal magnetic attachment and charging efficiency, use Mag-Safe compatible cases or no case. Thick or non-magnetic cases may hinder performance.

15W FAST CHARGE

Ultra-Fast Wireless Charging for iPhone
15/14/13/12 series



Charging time for iPhone 15



Image: An iPhone 15 receiving a 15W fast charge from the NEWQ Magnetic Wireless Charging Pad.

Stronger Magnetic Lock

Keep charger and phone
securely attached



Strong Magnetic



iPhone
15/14/13/12 series



Apple
Mag-safe Cases



Other
Magnetic Cases

Image: The strong magnetic lock ensures your iPhone 15 stays securely attached during charging.

Maintenance

To keep your charging pad in optimal condition:

- Wipe the surface with a soft, dry cloth.
- Do not use harsh chemicals or abrasive cleaners.
- Ensure the charging pad is disconnected from power before cleaning.

Troubleshooting

Problem	Solution
Device not charging	Ensure the charging pad is properly connected to a working power outlet. Verify that your power adapter meets the 20W or higher requirement. Check for any obstructions between the phone and the charging pad, such as thick cases or foreign objects.
Slow charging	Confirm that your power adapter is 20W or above. Ensure your phone is correctly aligned on the charging pad. Remove any non-Mag-Safe compatible cases that might be interfering with charging efficiency.
Charger or device getting warm	It is normal for wireless chargers and devices to warm up slightly during charging. If the device becomes excessively hot, remove it from the charger and allow it to cool down. Ensure proper ventilation around the charger.
Magnetic attachment is weak	Ensure your device is an iPhone 12 series or newer, or has a Mag-Safe compatible case. Non-magnetic cases will prevent proper magnetic alignment.

Specifications

Feature	Detail
Model Number	NQ-WC-06
Brand	NEWQ
Wattage	15 watts (Max)
Input Voltage	9 Volts
Connectivity	USB Type C (with C-A adapter)
Cable Length	5 feet (approx. 1.5 meters)
Compatible Devices	iPhone 17/16/15/15 Plus/15 Pro/15 Pro Max/14/13/12 Series
Certifications	FCC, CE
Color	White
Item Weight	1.06 ounces
Package Dimensions	4.96 x 4.92 x 0.67 inches

Warranty & Support

NEWQ is committed to providing high-quality products and excellent customer service. If you encounter any quality issues with your Magnetic Wireless Charging Pad, our dedicated customer support team is ready to provide assistance and optimal solutions. We offer a direct replacement with a brand new product for verified quality issues. Please contact us before considering a return to explore alternative satisfactory solutions.

For support, please visit the NEWQ store on Amazon or refer to the contact information provided with your product packaging.