

Hisense 75E7Q

Hisense 75E7Q Series 4K Ultra HD Smart QLED TV User Manual

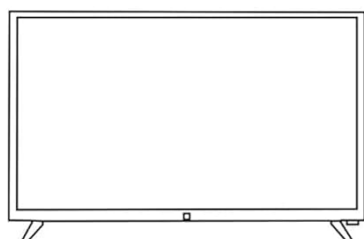
Model: 75E7Q

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Hisense 75E7Q Series 4K Ultra HD Smart QLED TV. Please read these instructions thoroughly before using your television and retain them for future reference.

The Hisense 75E7Q Series TV features a 75-inch 4K Ultra HD QLED display, offering vibrant colors and sharp details. It includes smart TV functionalities powered by VIDAA OS, integrated voice control, and advanced audio technologies like Dolby Atmos.

What's in the Box



Hisense TV



Hisense
Voice Remote

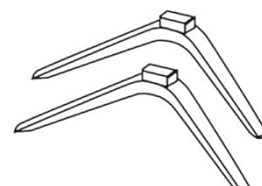
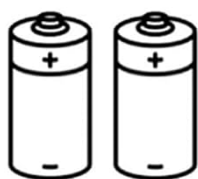


Table
Stand*2



Batteries*2



Warranty Card



Manual

Figure 2.1: Hisense Voice Remote Control

2.2. Physical Installation

Your Hisense TV can be installed using the included table stands or mounted on a wall (wall mount kit sold separately).

Table Stand Installation:

1. Place the TV screen-down on a soft, flat surface to prevent damage.
2. Attach the two table stands to the designated slots on the bottom of the TV, ensuring they are securely fastened with the provided screws.
3. Carefully lift the TV to an upright position on a stable, level surface.

Wall Mount Installation:

For wall mounting, refer to the instructions provided with your wall mount kit. The VESA wall mount size for this model is 400x300mm. Ensure the wall can support the TV's weight (22.8 kg without stand).

2.3. Connecting Devices

The Hisense 75E7Q TV offers various connectivity options:

- **HDMI Ports:** 3 HDMI ports (HDMI 3 supports eARC) for connecting set-top boxes, gaming consoles, Blu-ray players, etc.
- **USB Ports:** 2 USB 2.0 ports for connecting hard drives, USB flash drives, or other USB devices.
- **Ethernet (RJ45):** 1 port for wired internet connection.
- **AV Input:** 1 AV input for older devices.
- **Optical Digital Audio Output (SPDIF):** 1 port for connecting to external audio systems.
- **Earphone Jack:** 1 port for headphones.
- **RF Inputs:** 2 RF inputs for antenna/cable connections.

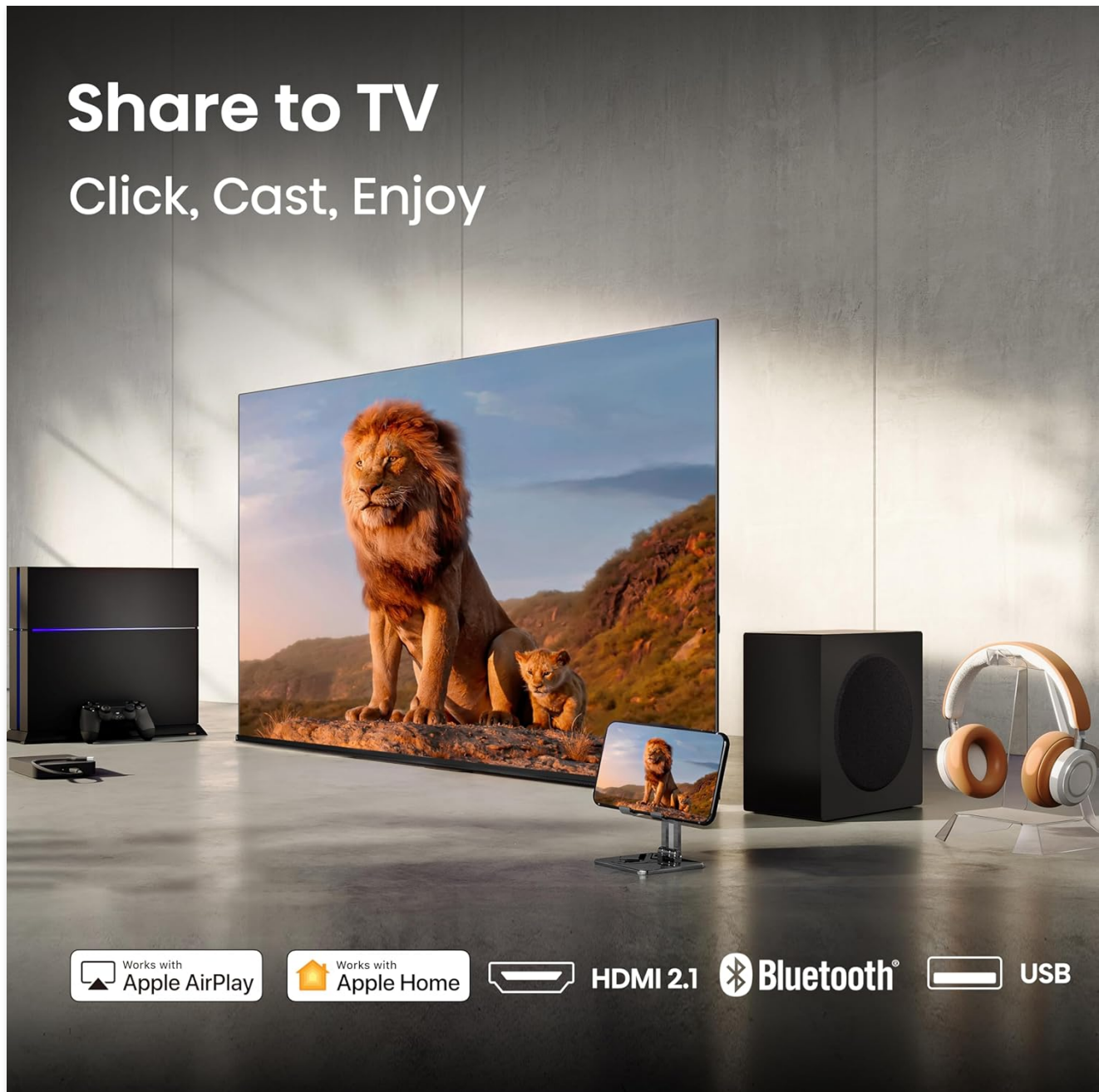


Figure 2.2: Rear Connectivity Ports

Wireless Connectivity:

- **Wi-Fi:** Built-in Dual Bands Wi-Fi for wireless internet access.
- **Bluetooth 5.0:** For connecting wireless headphones, soundbars, or other Bluetooth devices.

2.4. Initial Power On and Configuration

After connecting all necessary cables and power, press the power button on the remote control or the TV. Follow the on-screen instructions to complete the initial setup, including network connection, language selection, and channel scanning.

3. OPERATING INSTRUCTIONS

3.1. Remote Control Functions

The Hisense Voice Remote provides intuitive control over your TV. It features dedicated buttons for popular streaming services and built-in voice control (Vidaa Voice, Alexa).

- **Power Button:** Turns the TV on or off.
- **Navigation Pad (OK button):** For menu navigation and selection.
- **Volume Up/Down:** Adjusts the audio volume.
- **Channel Up/Down:** Changes TV channels.
- **Home Button:** Accesses the VIDAA Smart TV home screen.
- **Back/Exit:** Returns to the previous screen or exits a menu.
- **Voice Button:** Activates voice control for commands and searches.
- **Quick Access Buttons:** Direct access to Netflix, YouTube, Prime Video, and other supported apps.

3.2. Smart TV Features (VIDAA OS)

Your Hisense TV runs on the VIDAA U operating system, offering a user-friendly interface for accessing various applications and content.

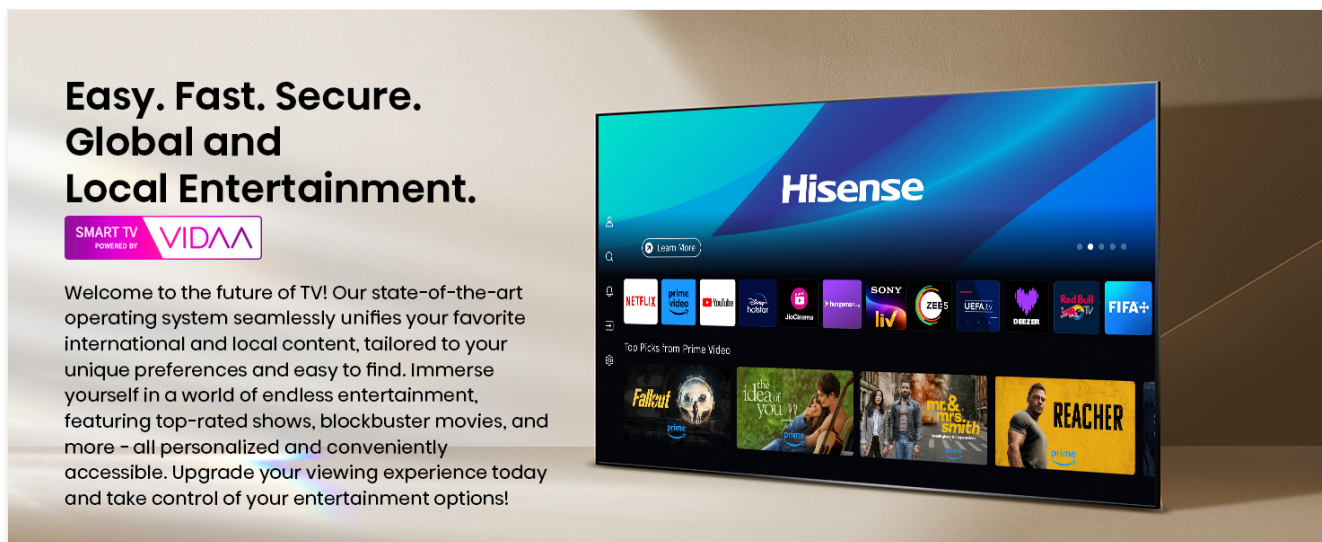


Figure 3.1: VIDAA Smart TV Interface

- **Voice Control:** Use Vidaa Voice or built-in Alexa for hands-free control, searching content, and managing smart home devices.
- **Supported Apps:** Access popular streaming services like Netflix, YouTube, Prime Video, Hotstar, SonyLiv, Hungama, JioCinema, Zee5, Eros Now.
- **Screen Mirroring:** Miracast and AirPlay support allows you to share content from your smartphone or tablet to the TV.

3.3. Picture and Sound Settings

Customize your viewing and listening experience with various modes and settings.

Picture Modes:

Select from Dynamic, Standard, Sports, PC/Game, Energy Saving, Cinema, and FILMMAKER MODE to optimize picture quality for different content types. The TV supports HDR 10+ Decoding, HLG, and Dolby Vision for enhanced contrast and color.

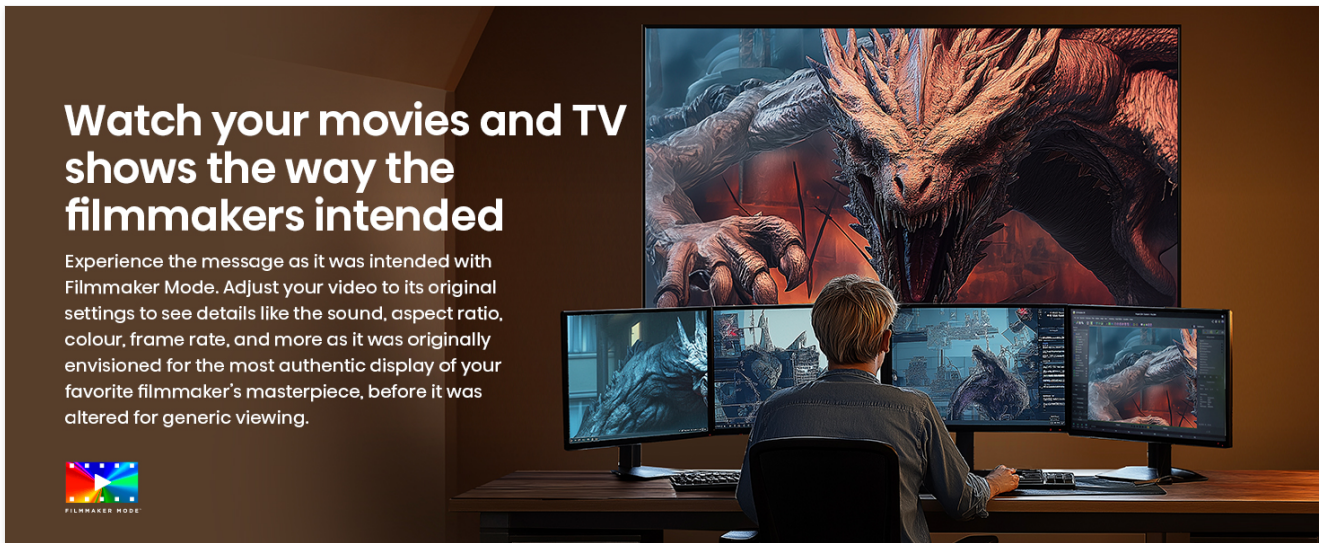


Figure 3.2: Filmmaker Mode

Sound Modes:

Choose from Standard, Theatre, Sports, Music, Speech, and Late Night. The 30W speakers with Dolby Atmos and audio equalizer provide immersive sound.

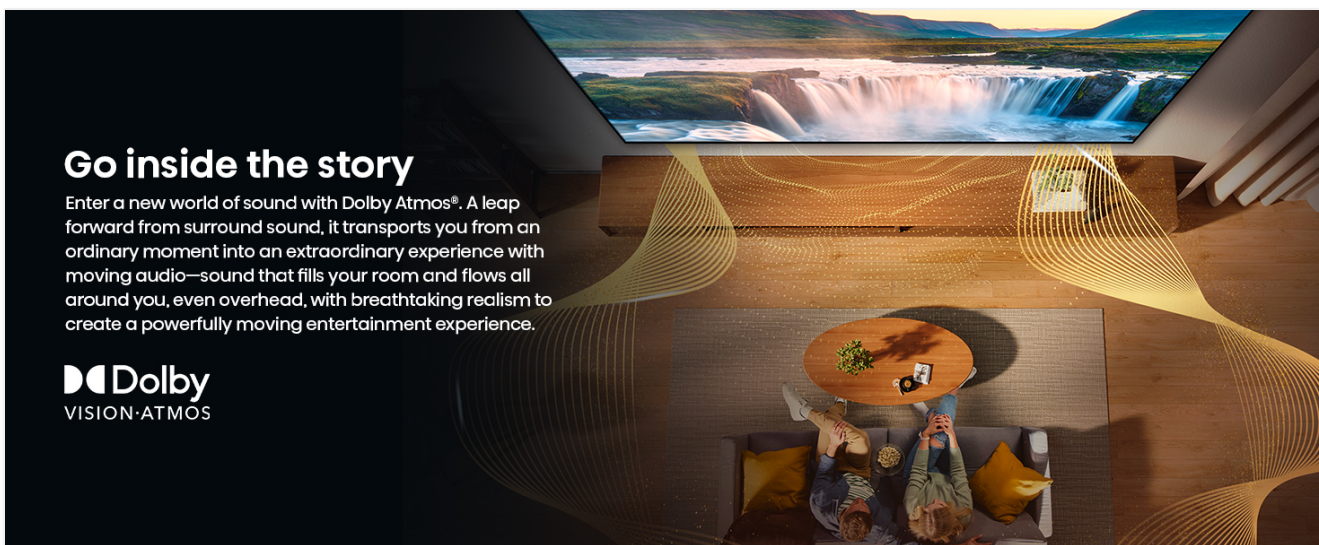


Figure 3.3: Dolby Atmos Audio

3.4. Gaming Features

The TV is equipped with features to enhance your gaming experience:

- **Game Mode PLUS:** Provides ultra-smooth, lag-free gaming.
- **120HRR (High Refresh Rate):** Ensures smoother motion during fast-paced scenes.
- **VRR (Variable Refresh Rate) & ALLM (Auto Low Latency Mode):** Reduce input lag and eliminate screen tearing for a more responsive gaming experience.
- **Game Bar:** An integrated control center for managing gaming options and monitoring gameplay performance.

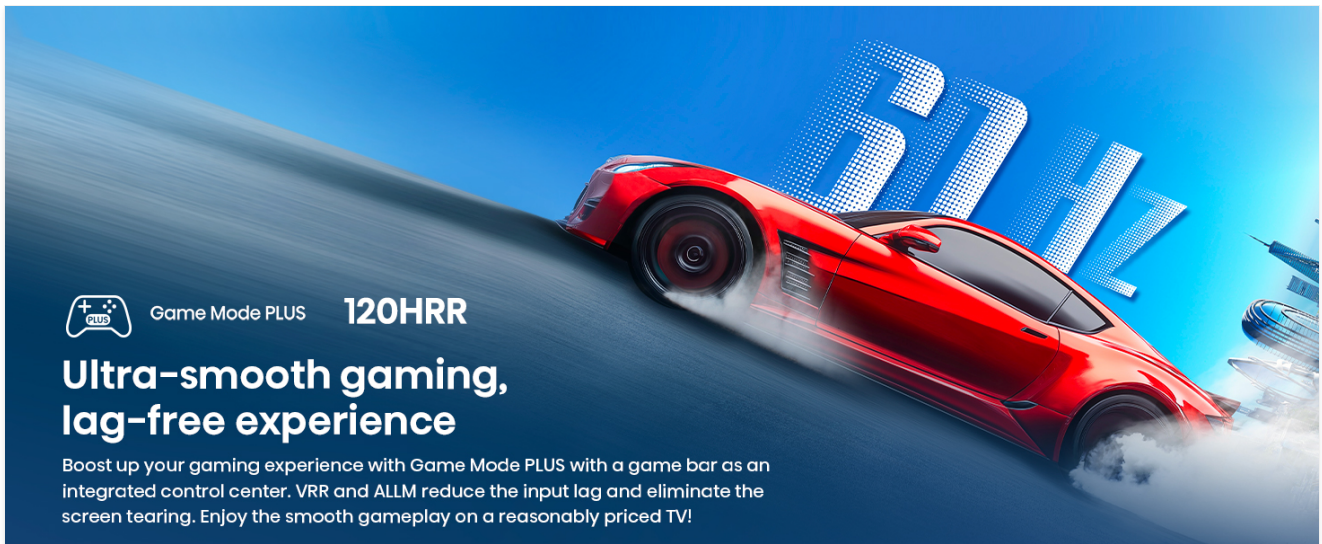


Figure 3.4: Game Mode PLUS

4. MAINTENANCE

4.1. Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry cloth to wipe the screen and cabinet. For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive cleaner specifically designed for electronics.
- Never spray cleaner directly onto the screen or allow liquid to drip into the TV's openings.

4.2. General Care

- Avoid placing the TV in direct sunlight or near heat sources.
- Ensure adequate ventilation around the TV to prevent overheating.
- Do not block ventilation openings.
- Protect the power cord from being walked on or pinched.

5. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions:

Problem	Possible Solution
No power	Ensure the power cord is securely plugged into both the TV and a working power outlet. Check if the power outlet is functional.
No picture, but sound is present	Check the input source. Ensure external devices are properly connected and powered on. Try a different HDMI cable.
No sound, but picture is present	Check the volume level and mute status. Verify audio output settings if using external speakers.
Remote control not working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor.

Problem	Possible Solution
Cannot connect to Wi-Fi	Check your router and modem. Ensure the Wi-Fi password is correct. Try restarting the TV and your router.
Smart TV apps are slow or unresponsive	Ensure a stable internet connection. Close unused apps. Restart the TV. Check for system updates.

6. SPECIFICATIONS

Feature	Detail
Brand	Hisense
Model	75E7Q
Screen Size	75 Inches (189 cm)
Display Technology	QLED
Resolution	4K Ultra HD (3840 x 2160)
Refresh Rate	60 Hz (HSR: 120 Hz)
Operating System	VIDAA U
Memory Storage Capacity	8 GB
RAM Memory Installed Size	2 GB
Audio Output	30W Speakers, Dolby Atmos
Connectivity	3 HDMI (eARC on HDMI 3), 2 USB 2.0, Ethernet, Wi-Fi (Dual Band), Bluetooth 5.0, AV Input, Optical Digital Audio Out, Earphone Jack, 2 RF Inputs
Special Features	QLED Colour, 120HRR, Dolby Vision.Atmos, AI 4K Upscaler, VIDAA Voice, Game Mode PLUS, AI Smooth Motion, Filmmaker Mode, Eye Care Mode, Screen Sharing (Miracast, AirPlay), Bezelless Design
Product Dimensions (LxWxH)	166.7 x 8.7 x 9.6 cm
Item Weight	22.8 kg
VESA Wall Mount Size	400x300mm

Feature	Detail
Power Consumption (On-mode)	240 watts

7. WARRANTY AND SUPPORT

7.1. Warranty Information

Your Hisense 75E7Q Series TV comes with a 1-year warranty from the date of purchase on the television set and a 1-year warranty on the remote control. Warranty claims can be processed using your Amazon e-invoice.

7.2. Customer Support

For technical assistance, service requests, or further inquiries, please contact Hisense customer support. Refer to the warranty card or Hisense's official website for contact details and support resources.