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- Keystone KSTAT12-1E 12,000 BTU Wall Mounted AC Unit and Dehumidifier User Manual

# **Keystone KSTAT12-1E**

# Keystone KSTAT12-1E 12,000 BTU Wall Mounted AC Unit and Dehumidifier User Manual

Model: KSTAT12-1E

#### INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation, installation, and maintenance of your Keystone KSTAT12-1E 12,000 BTU Wall Mounted AC Unit and Dehumidifier. Please read this manual thoroughly before using your appliance and retain it for future reference.



Image: Front view of the Keystone KSTAT12-1E 12,000 BTU Wall Mounted AC Unit. This unit is designed for through-the-wall installation, featuring a white grille and control panel on the top left.

#### SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and

injury to persons.

- Read all instructions before using the appliance.
- Ensure the unit is properly grounded.
- Do not operate the unit with a damaged cord or plug.
- Do not block air inlets or outlets.
- Unplug the unit before cleaning or servicing.
- Keep children away from the appliance.

# PRODUCT FEATURES

- Cooling Capacity: 12,000 BTU, suitable for rooms up to 550 Sq.Ft.
- Dehumidification: Removes up to 2.5 pints of moisture per hour.
- Multiple Modes: 3 cooling modes, 3 fan speeds.
- Airflow Control: 4-way adjustable air louvers.
- Programmable Timer: 24-hour timer for scheduled operation.
- Smart Remote Control: Features a built-in thermostat for accurate temperature sensing at your location.
- Energy Saving Modes: Energy Saver and Sleep modes to optimize power consumption.
- Filter Alert: "Check Filter" alert for timely mesh filter cleaning.
- Power: 115V operation.



Image: Graphic illustrating the 3-in-1 technology of the Keystone AC unit, highlighting powerful cooling (12,000 BTU - 550 Sq. Ft.), air flow (3 fan speeds), and dehumidification (2.3 Pints per Hour).

#### SETUP AND INSTALLATION

This unit is designed for through-the-wall installation. A standard universal interior trim kit is included for ease of installation. A wall sleeve (sold separately) is required for proper installation.

#### **Pre-Installation Checklist:**

- Ensure the wall opening dimensions are compatible with the unit and wall sleeve.
- Verify electrical requirements (115V, NEMA 5-15P plug type).
- Confirm the unit's weight (approximately 73 lbs) can be supported by the installation structure.
- Gather necessary tools (screwdriver, level, measuring tape, etc.).

# **Installation Steps (Summary):**

1. Install the wall sleeve (if not already present) according to its manufacturer's instructions, ensuring it is level and properly sealed.

- 2. Carefully slide the AC unit into the installed wall sleeve.
- 3. Secure the unit within the sleeve using the provided hardware.
- 4. Install the interior trim kit around the unit for a finished appearance.
- 5. Plug the unit into a grounded 115V outlet. The power cord is approximately 7 feet long.



Image: Illustration showing the Keystone AC unit installed in a wall, emphasizing easy installation into a universal wall sleeve and how it frees up window space for natural light.



Image: Diagram showing the NEMA 5-15P plug type for the Keystone AC unit, indicating it is a standard 115V/15A plug, and specifying a cable length of 7 ft. LCDI.

#### **OPERATING INSTRUCTIONS**

Your Keystone AC unit can be operated using the control panel on the unit or the included remote control.

#### **Control Panel Overview:**

The control panel features buttons for Power, Mode selection (Cool, Fan, Dry), Fan Speed, Temperature Up/Down, and Timer. Refer to the diagram in the full user manual for exact button locations.

#### **Remote Control:**

The remote control allows you to adjust settings from anywhere in the room. It includes a built-in thermostat that sends temperature readings to the unit every 3 minutes, ensuring precise cooling based on your location.

# BUILT IN REMOTE THERMOSTAT Control your Air Conditioner from anywhere in the room



Image: A person sitting on a couch using the remote control for the Keystone AC unit, illustrating the convenience of the built-in remote thermostat for controlling the air conditioner from anywhere in the room.

## **Operating Modes:**

- Cool Mode: Provides cooling and dehumidification. Select desired temperature and fan speed.
- Fan Mode: Circulates air without cooling. Choose from 3 fan speeds (Low, Medium, High).
- **Dry Mode (Dehumidifier):** Reduces humidity in the room. The fan speed is automatically controlled in this mode.

## **Special Features:**

- Energy Saver Mode: The fan will cycle on and off with the compressor to save energy.
- **Sleep Mode:** Gradually increases the room temperature over several hours to save energy and provide comfortable sleeping conditions.
- 24-Hour Timer: Program the unit to turn on or off automatically within a 24-hour period.

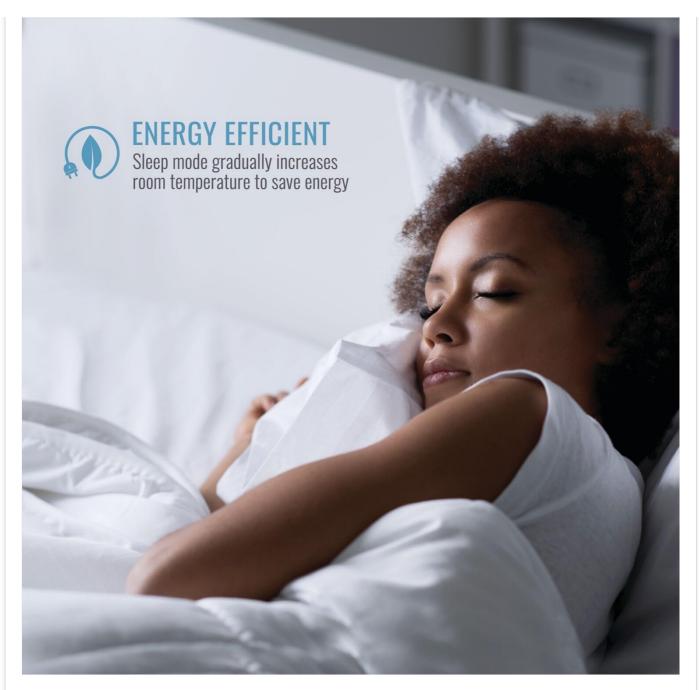


Image: A person sleeping comfortably in bed, with text indicating that the sleep mode gradually increases room temperature to save energy, highlighting the energy-efficient feature of the Keystone AC unit.

#### **M**AINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your AC unit.

# **Air Filter Cleaning:**

- The "Check Filter" alert will illuminate when it's time to clean the mesh filter.
- To clean, gently pull out the air filter from its slot (usually located behind the front grille).
- Wash the filter with warm, soapy water. Rinse thoroughly and allow it to air dry completely before reinserting.
- Clean the filter at least once every two weeks, or more frequently depending on usage and air quality.

# **General Cleaning:**

- Always unplug the unit before cleaning.
- Wipe the exterior cabinet with a soft, damp cloth. Do not use harsh chemicals or abrasives.
- Ensure the drainage area is clear of obstructions.

# **T**ROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions:

| Problem                         | Possible Cause  | Solution  |
|---------------------------------|---|---|
| Unit does not turn on.          | No power, tripped circuit breaker, or faulty plug.                                    | Check power cord connection, reset circuit breaker, or test outlet.   |
| Unit does not cool effectively. | Dirty air filter, blocked air vents, room too large, or temperature setting too high. | Clean air filter, clear obstructions, ensure room size is within specifications, lower temperature setting. |
| Water dripping inside.          | Unit not level, or drain pan/hose blocked.  | Ensure unit is level, clear any blockages in the drain system.  |
| Unusual noise.                  | Loose parts, fan obstruction, or normal compressor operation.                         | Check for loose parts, remove obstructions. Some noise from the compressor is normal.                       |

If the problem persists after attempting these solutions, please contact Keystone customer support.

# **SPECIFICATIONS**

| Feature                    | Detail  |
|----------------------------|---|
| Model Number               | KSTAT12-1E  |
| Cooling Capacity           | 12,000 BTU  |
| Voltage                    | 115 Volts   |
| Recommended Room Size      | Up to 550 Sq.Ft.  |
| Dehumidification Capacity  | 2.3 Pints per hour  |
| Product Dimensions (DxWxH) | 20.28" x 24.21" x 14.53"  |
| Item Weight                | 73 pounds   |
| Noise Level                | 55.3 dB   |
| Refrigerant                | R-32  |
| Special Features           | 24 Hour Timer, Energy Saver Mode, Fast Cooling, Remote Controlled, Sleep Mode |



Image: Diagram showing the dimensions of the Keystone AC unit: 24.21 inches wide, 14.53 inches high, and 20.28 inches deep. The unit's weight is also indicated as 72.97 lbs.

# WARRANTY AND SUPPORT

# **Warranty Information:**

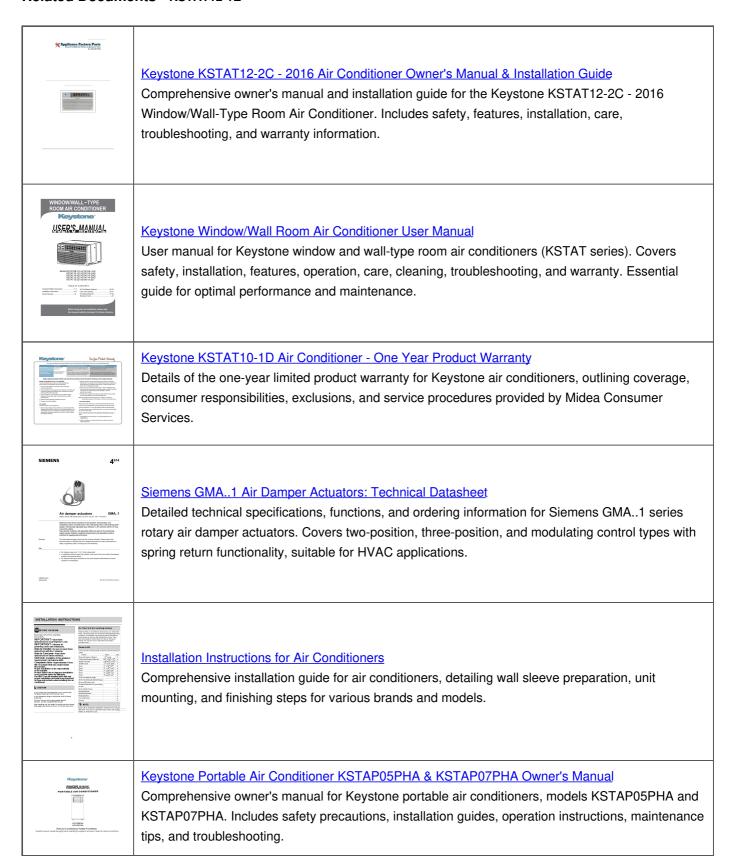
Your Keystone KSTAT12-1E AC unit comes with a **1-year limited warranty**. This warranty covers defects in materials and workmanship under normal use. Please refer to the warranty card included with your product for full terms and conditions.

#### **Customer Support:**

For technical assistance, warranty claims, or general inquiries, please contact Keystone customer support. Contact details can typically be found on the manufacturer's website or on the product packaging.

You may also refer to the officialUser Manual (PDF) for additional details.

#### Related Documents - KSTAT12-1E





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1 WALL TYPE ROOM AIR CONDITIONER Owner's ManualKSTAT14 2D KSTAT08 1HD KSTAT10

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