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SUPVAN E11

SUPVAN Katasymbol E11 Bluetooth Portable Label Printer User Manual

Model: E11

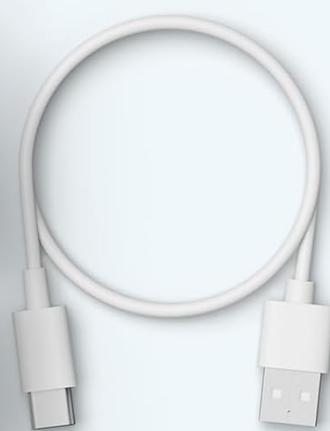
1. INTRODUCTION

The SUPVAN Katasymbol E11 is a compact and portable thermal label printer designed for various labeling needs in home, office, and school environments. It supports both direct keyboard input and smart application control via Bluetooth, offering flexibility and ease of use. This manual provides essential information for setting up, operating, and maintaining your device to ensure optimal performance.

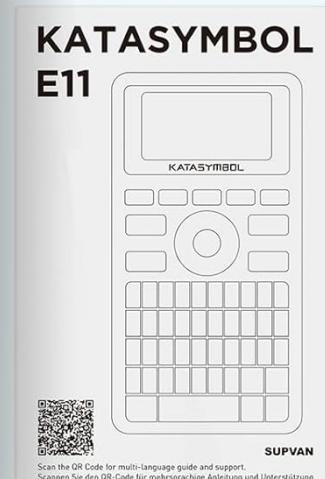
2. PACKAGE CONTENTS

Before you begin, please verify that all items are present in the package:

- SUPVAN E11 Label Printer
- 1 Roll of White Labels (15 mm x 6 m / 0.59 in x 19.7 ft)
- USB-C Charging Cable
- User Manual



Câble de charge USB-C



Notice d'utilisation

Image: Package contents including the E11 printer, USB-C cable, user manual, and a pre-installed label roll. The label compartment is highlighted.

3. SETUP

3.1 Charging the Device

The E11 printer is equipped with a 1200 mAh rechargeable battery. Before first use, fully charge the device using the provided USB-C cable and a compatible power adapter (not included). The charging indicator light will show the charging status.

3.2 Loading the Label Roll

The printer supports various label types, including continuous, fixed-size, and cable labels. To load a new label roll:

1. Open the label compartment cover.

2. Insert the label roll with the printing surface facing up, ensuring it is properly seated.
3. Feed the leading edge of the label through the printer's output slot.
4. Close the label compartment cover securely.



Image: Illustration of the label compartment and how to replace the label roll in the E11 printer.

3.3 App Installation

For advanced features and customization, download the official SUPVAN app from your device's app store (available for iOS and Android). Search for "SUPVAN" or scan the QR code provided in the manual or on the product packaging.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

- To power on: Press and hold the power button until the screen illuminates.
- To power off: Press and hold the power button until the device shuts down.

4.2 Bluetooth Connection

To connect the printer to your smartphone via Bluetooth:

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the SUPVAN app.
3. Follow the in-app instructions to search for and pair with your E11 printer. The printer's name will typically appear as "SUPVAN E11" or similar.

4.3 Printing from Keyboard

For quick and frequent labels, you can directly type text using the integrated keyboard on the E11 printer. Use the navigation keys to select options and the 'Enter' key to confirm.

4.4 Printing from App

The SUPVAN app offers extensive customization options:

- **Text Editing:** Choose from over 40 fonts and adjust size, style, and alignment.
- **Icons and Frames:** Access a library of over 450 icons and 50 frames to enhance your labels.
- **Templates:** Create and save custom templates for recurring labeling tasks.
- **Label Types:** The app supports various label types including die-cut, continuous, round, and cable labels, with automatic label size recognition.



Image: The SUPVAN app interface demonstrating the wide range of fonts, icons, and frames available for label design.



Image: Various label styles supported by the printer, including die-cut, continuous, round, and cable labels, with automatic size detection.

4.5 Minimal Margin Printing

The E11 printer is designed to print labels with a minimal margin of only 0.5 cm, which is significantly narrower than standard label printers. This feature helps conserve label material and increases efficiency.



Image: A visual comparison illustrating the E11's 5mm print margin versus a typical 10mm margin, demonstrating material efficiency.

4.6 Application Examples

The SUPVAN E11 is versatile for various labeling tasks:

- **Home Organization:** Labeling spice jars, storage boxes, pantry items, and personal belongings.
- **Office Use:** Organizing files, folders, cables, and office supplies.
- **School:** Labeling school supplies, books, and personal items for students.



Image: Examples of wide applications, such as labeling bottles, folders, toy boxes, and notebooks.

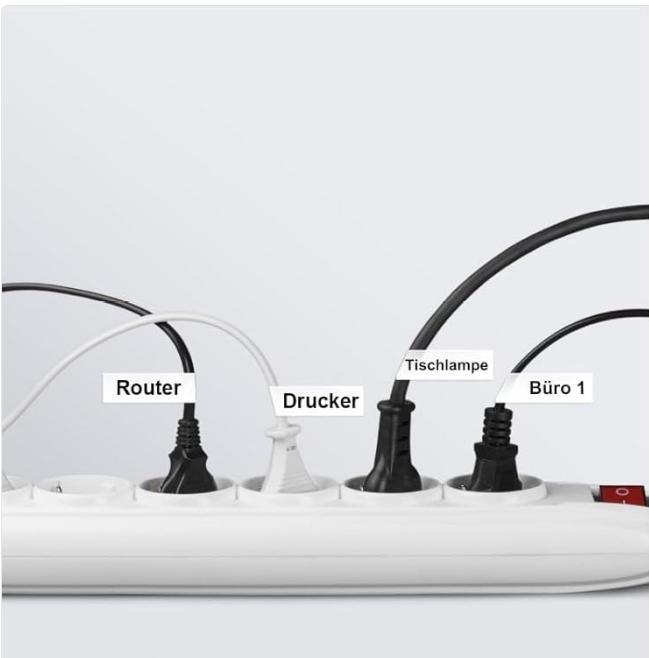


Image: Practical applications including cable management, personal item identification, file organization, and mail labeling.



Image: Further application examples such as labeling pill organizers, phone cases, light switches, and cosmetic drawers.

5. MAINTENANCE

5.1 Cleaning the Print Head

To maintain print quality, regularly clean the print head. Use a soft, lint-free cloth lightly dampened with isopropyl alcohol. Gently wipe the print head surface. Ensure the printer is turned off and disconnected from power before cleaning.

5.2 Battery Care

To prolong battery life:

- Avoid fully discharging the battery frequently.
- Store the printer in a cool, dry place when not in use for extended periods.

- Charge the battery at least once every three months if stored.

5.3 Label Storage

Store label rolls in a cool, dry place away from direct sunlight and extreme temperatures to prevent degradation of the thermal paper and adhesive.

6. TROUBLESHOOTING

If you encounter issues with your SUPVAN E11 printer, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No print or blank labels	Label roll inserted incorrectly (upside down); out of labels; print head dirty.	Reinsert label roll correctly; replace label roll; clean print head.
Poor print quality	Print head dirty; low battery; incorrect label type.	Clean print head; charge battery; ensure compatible labels are used.
Bluetooth connection failure	Printer not powered on; Bluetooth off on phone; printer too far from phone; app not open.	Power on printer; enable Bluetooth; move closer; open SUPVAN app and try pairing again.
Device not responding	Low battery; device frozen.	Charge the device; perform a soft reset by holding the power button for 10-15 seconds.

If the problem persists, please contact SUPVAN customer support for further assistance.

7. SPECIFICATIONS

Below are the technical specifications for the SUPVAN Katasymbol E11 Label Printer:

Feature	Specification
Model Number	E11
Brand	SUPVAN
Connectivity Technology	Bluetooth
Printing Technology	Thermal
Compatible Devices	Smartphone (Android & iOS)
Max Media Size	15 mm x 6 m
Max Print Resolution (B&W)	203 dots per inch
Max Print Speed (Monochrome)	40 Pages per minute (equivalent to label output speed)
Power Consumption	5 Watts

Feature	Specification
Battery	1200 mAh (rechargeable)
Product Dimensions	17P x 9I x 5.2H centimeters
Special Features	Portable

8. SUPPORT

For any questions, technical support, or warranty inquiries, please refer to the official SUPVAN website or contact their customer service directly. Contact information can typically be found on the product packaging or the SUPVAN brand store online.

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