

Sony K-55S25BM2

Sony BRAVIA 2M2 Series 4K Ultra HD Smart LED Google TV

MODEL: K-55S25BM2

User Manual

1. Introduction

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Sony BRAVIA 2M2 Series 4K Ultra HD Smart LED Google TV, model K-55S25BM2. Please read this manual thoroughly before using your television to ensure proper and safe operation.

The Sony BRAVIA 2M2 Series TV features a 4K Ultra HD display, Google TV operating system, and advanced audio technologies for an immersive viewing experience.

2. Setup

2.1 What's in the Box

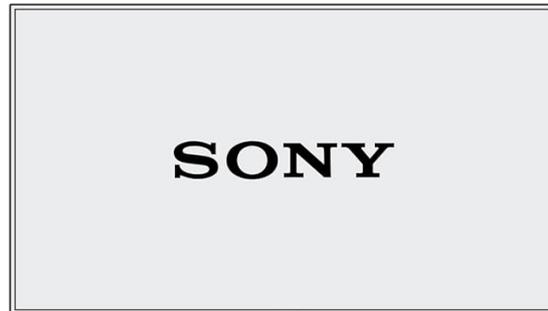
Verify that all components are present in the packaging:

- 1 LED TV Unit
- 1 AC Power Cord
- 1 Remote Control
- 2 AAA Batteries (for remote control)

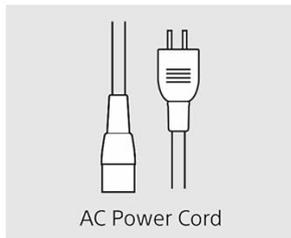


What's in the Box

No Stand is provided inside the Box



1 TV Unit



AC Power Cord



Remote Control



Batteries - 2 Units

During installation, the Sony Service Team will provide either a Free wall-mount bracket or a tabletop stand upon your request.

Figure 2.1: Included items in the product packaging. Note: A stand is not provided inside the box. During installation, the Sony Service Team will provide either a free wall-mount bracket or a tabletop stand upon your request.

2.2 Physical Installation

The television can be installed using a wall mount or a tabletop stand. Ensure the chosen location provides adequate ventilation and is away from direct sunlight or heat sources. Refer to the separate installation guide for detailed instructions on mounting the TV.



Figure 2.2: Product dimensions for the 55-inch model. Tabletop stand is optional.

2.3 Connecting Devices

Connect your external devices such as set-top boxes, Blu-ray players, gaming consoles, and USB storage devices to the appropriate ports on the TV. Ensure the TV is powered off before making any connections.

- **HDMI Ports:** The TV features 4 HDMI ports for high-definition audio and video input. HDMI 3 supports eARC/ARC for enhanced audio return channel functionality.
- **USB Ports:** Two USB ports are available for connecting hard drives and other USB devices.
- **LAN Port:** Use the LAN port for a wired internet connection.

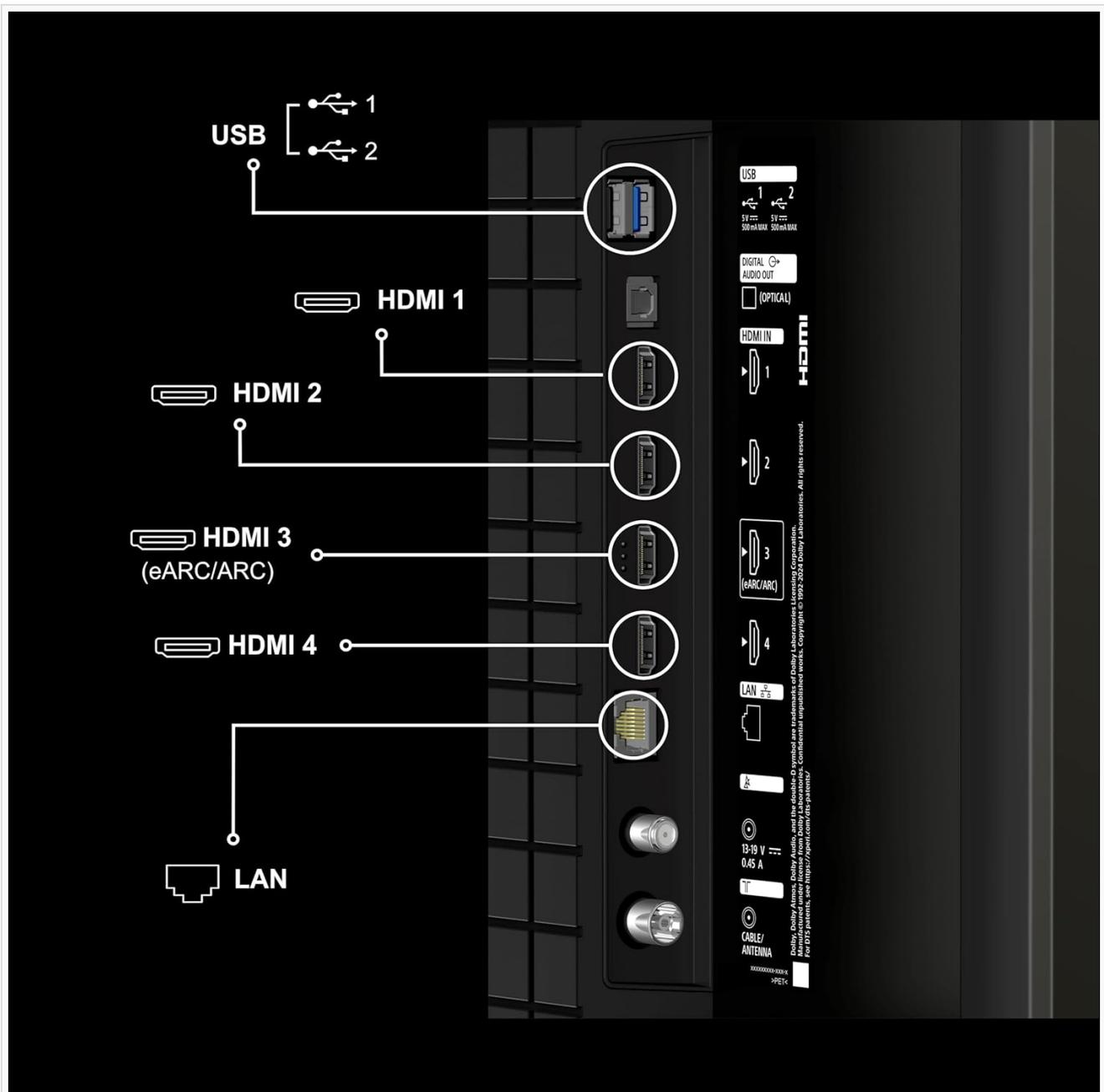


Figure 2.3: Rear view of the TV showing various connectivity ports.

3. Operating Instructions

3.1 Powering On/Off

Press the power button on the remote control or on the TV to turn the television on or off. Ensure the power cord is securely connected to both the TV and a power outlet.

3.2 Remote Control Functions

The included remote control provides access to all TV functions. Insert the two AAA batteries into the remote control, observing the correct polarity.

- **One Click Google Assistant:** Use the dedicated button for voice commands.
- **Quick Access Buttons:** Direct access to Sony Picture Core, YouTube, Netflix, Sony Liv, Prime Video, and Crunchyroll.

Eco Remote, Easy Controls



Figure 3.1: Remote control layout with key function buttons.

3.3 Google TV Interface

Navigate the Google TV interface to access apps, streaming services, and personalized content recommendations. Use the directional pad and select button on the remote to browse.

Entertainment you love. With a little help from Google.

Get 400,000+ movies and TV episodes,
and more, available across 10,000+ apps.

 Google TV



Figure 3.2: Google TV home screen displaying various applications and content.

3.4 Voice Search

Utilize the built-in Google Assistant for voice commands. Press the Google Assistant button on your remote and speak clearly to search for content, control your TV, or get information.

Control your TV and find content quickly and simply by voice remote.

Voice Search



Figure 3.3: Voice search functionality via the remote control.

3.5 Wireless Connectivity

The TV supports Wi-Fi, Bluetooth, Apple AirPlay 2, and Google Cast for seamless wireless connectivity.

- **Wi-Fi:** Connect to your home network for internet access and smart TV features.
- **Bluetooth:** Pair Bluetooth headphones or other compatible audio devices.
- **Apple AirPlay 2 / Google Cast:** Stream videos, photos, and music directly from your iOS or Android devices to the TV.

Supersize your smartphone

Easily stream your favorite videos, photos and more from your iOS or Android devices on your TV.

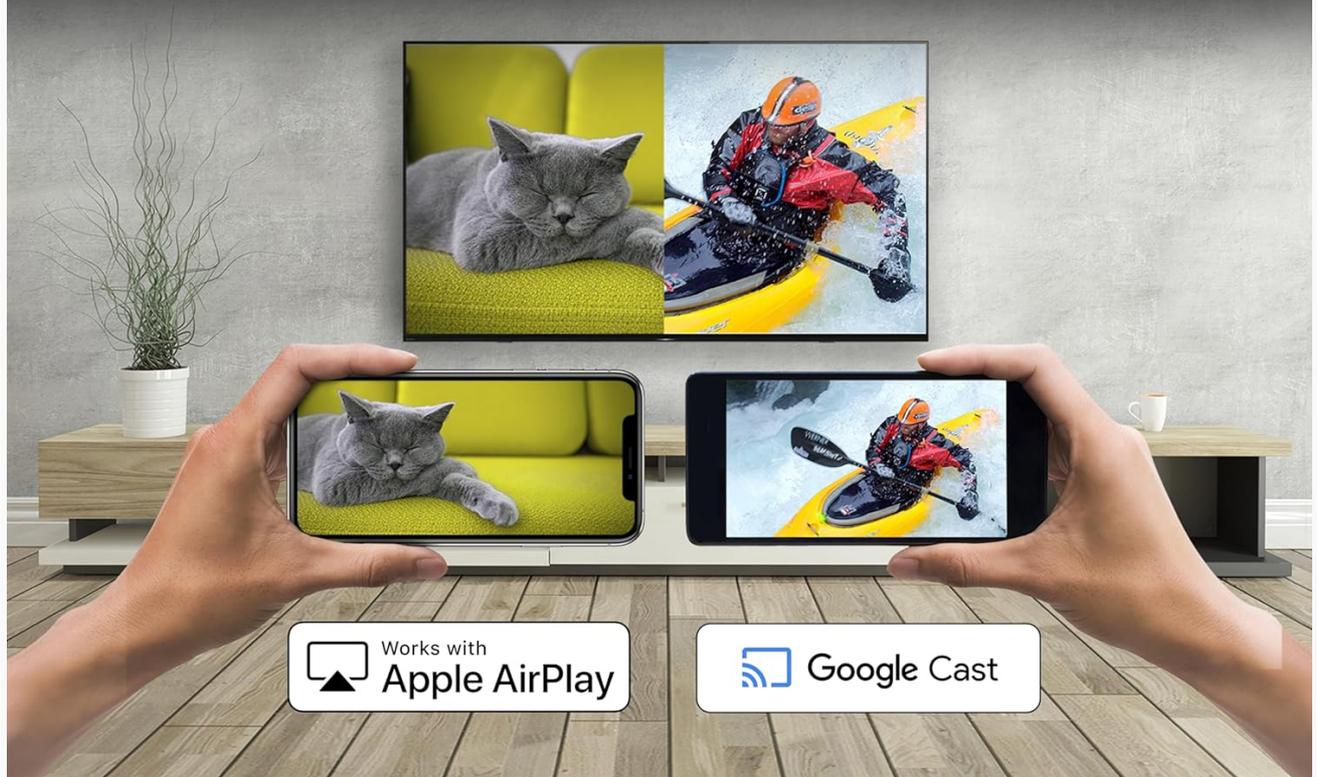


Figure 3.4: Streaming content from a smartphone to the TV.

3.6 Gaming Features

The TV is equipped with features to enhance your gaming experience:

- **Game Menu:** Access gaming-specific settings and adjustments for optimal performance.
- **ALLM/eARC (HDMI 2.1 Compatible):** Auto Low Latency Mode (ALLM) reduces input lag, and enhanced Audio Return Channel (eARC) provides high-quality audio passthrough to compatible sound systems.

4. Maintenance

4.1 Cleaning the TV

To clean the screen, gently wipe it with a soft, dry cloth. For stubborn marks, slightly dampen the cloth with water. Do not use harsh chemicals or abrasive cleaners. For the TV frame and stand, use a soft, dry cloth.

4.2 Power Saving (Eco Dashboard)

The Eco Dashboard 2 provides real-time energy consumption insights and allows you to optimize settings for eco-friendly performance. This includes adjusting brightness based on ambient light and other power-saving options.

Be in control of power consumption

Control your power consumption with a light sensor that auto optimizes brightness to your room.

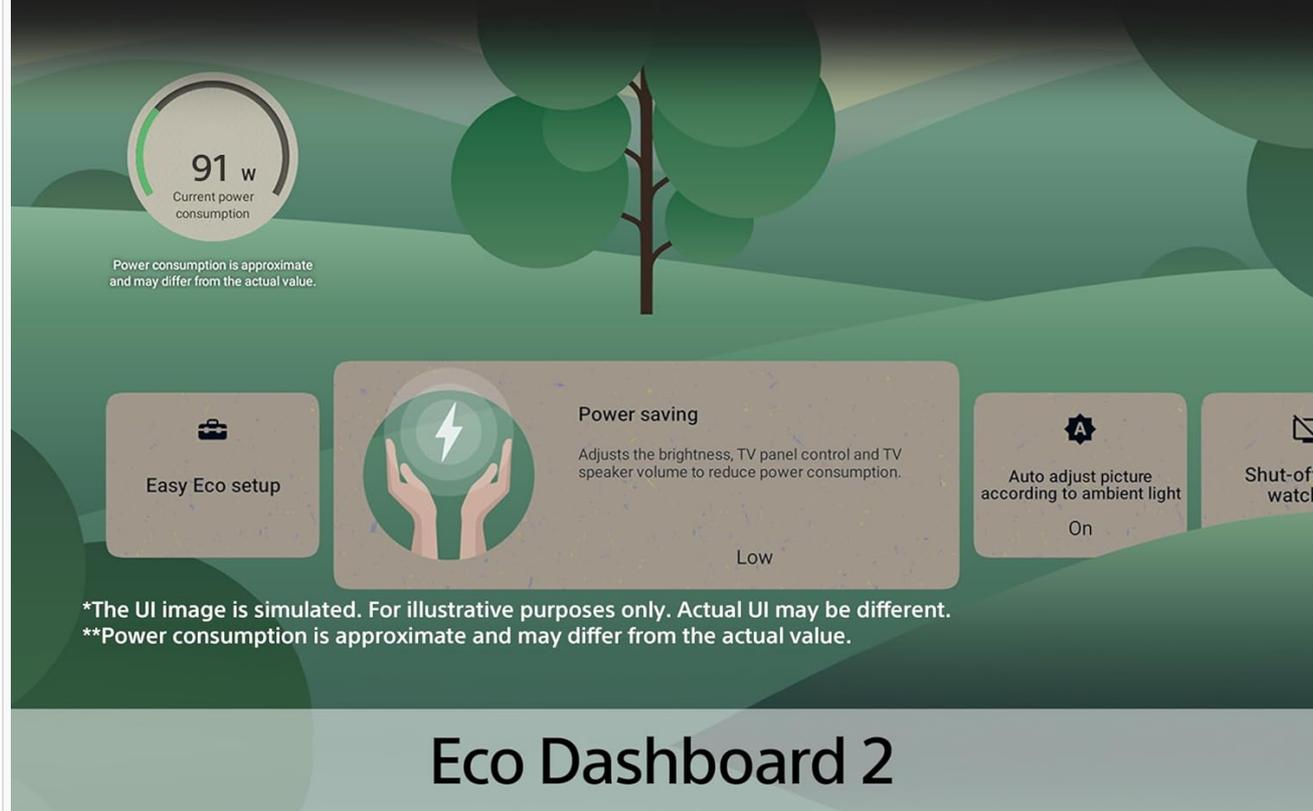


Figure 4.1: Eco Dashboard 2 for managing power consumption.

5. Troubleshooting

If you encounter issues with your TV, refer to the following common problems and solutions:

- **No Power:** Ensure the AC power cord is securely connected to the TV and a working power outlet. Check if the power outlet is functional.
- **No Picture/Sound:** Verify that the correct input source is selected. Check all cable connections (HDMI, antenna, etc.) for secure fit. Restart connected devices.
- **Remote Control Not Responding:** Check the batteries in the remote control and replace them if necessary. Ensure there are no obstructions between the remote and the TV's IR sensor.
- **Network Connection Issues:** For Wi-Fi, ensure your router is on and within range. For wired connections, check the LAN cable. Try restarting your router and modem.
- **Picture Quality Issues:** Adjust picture settings (brightness, contrast, sharpness) in the TV menu. Ensure you are watching high-quality content (e.g., 4K content for optimal 4K display).

For more detailed troubleshooting or persistent issues, please contact Sony customer support.

6. Specifications

Feature	Specification
Brand	Sony
Model	K-55S25BM2
Model Name	Bravia
Screen Size	55 Inches (139 cm)
Resolution	4K Ultra HD (3840 x 2160)
Refresh Rate	60 Hertz
Display Technology	LED
Processor	4K Processor X1
Operating System	Google TV
Sound Output	20 Watts, 2ch, Open Baffle Speaker
Audio Features	DTS Digital Surround, DTS:X, Dolby Atmos, Dolby Audio
HDMI Ports	4 (ALLM/eARC compatible)
USB Ports	2
Wireless Connectivity	Wi-Fi, Bluetooth
Smart TV Features	Google TV, Watchlist, Google Assistant, Google Cast, Game Menu, Apple Airplay 2, Apple Homekit, Alexa
Energy Rating	2 Star
Product Dimensions (LxWxH)	122.7 x 8.2 x 72.4 cm
Item Weight	13.2 kg

7. Warranty and Support

7.1 Warranty Information

Your Sony BRAVIA TV comes with a 1-year comprehensive warranty on the product from the date of purchase. This includes the remote control for technical issues. Please retain your purchase invoice to avail warranty services.

7.2 Customer Support

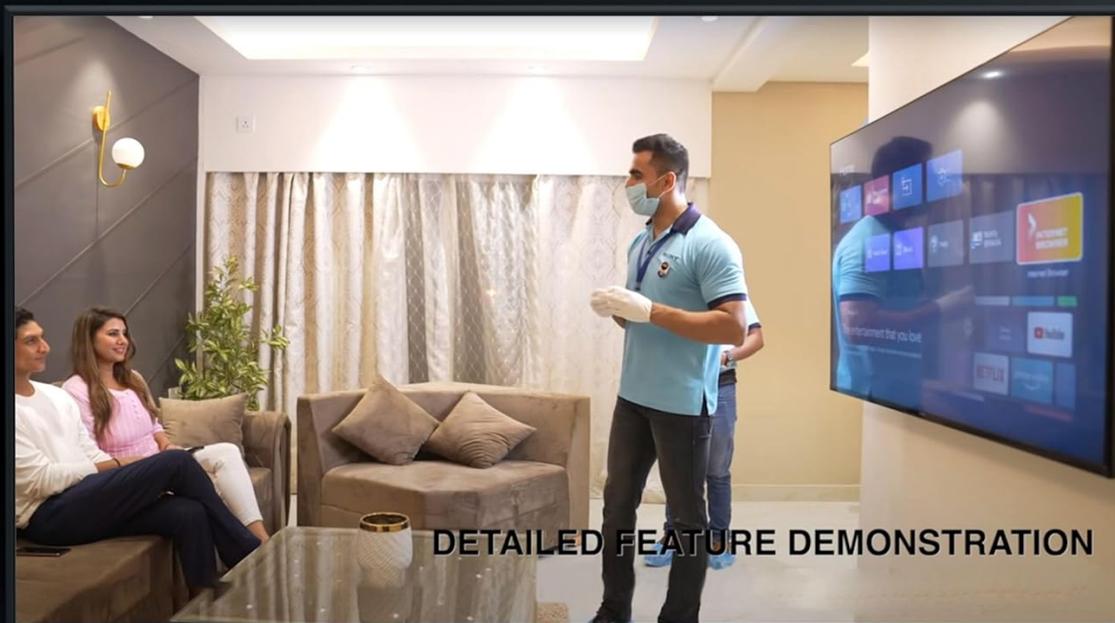
For assistance, technical support, or service requests, please contact Sony customer care:

- **Customer Care Number:** 080 6500 6500
- **Email:** Sonyindia.care@ap.sony.com
- **Website:** Visit sonyindia.co.in for product recycling information and further support.

Sony provides trained and verified experts for installation and support services.

SONY

Great Entertainment - Can't Wait



Trained & Verified **Expert**

24x7 Support with **Sony Voice Bot**



Customer Care
080 6500 6500



Well trained &
courteous
service staff



Installation
within 4 hrs*
of delivery

Figure 7.1: Sony's customer support and installation services.