Kermoky Robust 5

Kermoky Robust 5 Cordless Vacuum Cleaner User Manual

Model: Robust 5 | Brand: Kermoky

1. Important Safety Instructions

Please read all instructions carefully before using your Kermoky Robust 5 Cordless Vacuum Cleaner. Retain this manual for future reference.

- This appliance is for household use only. Do not use outdoors or on wet surfaces.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not handle charger or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Exercise extra care when cleaning on stairs.
- Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing the appliance.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.

2. Product Overview and Package Contents

The Kermoky Robust 5 Cordless Vacuum Cleaner is designed for efficient and versatile cleaning. Familiarize yourself with the components included in your package.



Image: The main unit of the Kermoky Robust 5 Cordless Vacuum Cleaner along with its various attachments and charging accessories.

Package Contents:

- Cordless Vacuum Cleaner Main Unit
- Battery Pack
- Power Adapter
- 2-in-1 Brush Tool
- Soft & Hard Brush Head (V-shaped anti-tangle design)

- HEPA Filter (pre-installed and spare)
- Aroma Tablet
- Wall Hanging Bracket & Hardware Bag
- Goose Head Cleaning Brush
- User Manual (this document)

3. Assembly and Setup

Follow these steps to assemble your vacuum cleaner and prepare it for first use.

3.1 Assembling the Vacuum

1. **Attach the Extension Wand:** Align the electrical contacts of the extension wand with the main unit and push until it clicks into place.
2. **Attach the Floor Brush:** Connect the V-shaped soft & hard brush head to the bottom of the extension wand, ensuring it clicks securely.
3. **Install the Battery:** Slide the battery pack into the slot on the main unit until it locks.

3.2 Wall-Mounted Charging Setup

The vacuum features a convenient wall-mounted charging dock.



Image: The Kermoky Robust 5 vacuum cleaner securely mounted on its wall charging station, indicating it is ready for use or charging.

1. **Choose a Location:** Select a suitable wall space near a power outlet.
2. **Mount the Bracket:** Use the provided hardware to securely attach the wall hanging bracket to the wall.
3. **Connect Power:** Plug the power adapter into the wall outlet and connect the other end to the charging port on the wall mount.
4. **Charge the Vacuum:** Hang the vacuum cleaner on the wall mount. It will automatically begin charging. The smart display will show charging status.

Note: Ensure the battery is fully charged before first use. Do not attempt to operate the vacuum while it is charging.

4. Operating Instructions

Learn how to effectively use your Kermoky Robust 5 for various cleaning tasks.

4.1 Powering On/Off and Suction Modes



Image: A detailed view of the vacuum's smart display, indicating battery percentage and current suction mode.

1. **Power On:** Press the power button on the main unit. The smart display will illuminate, showing the current battery level and suction mode.
2. **Adjust Suction:** Press the mode button to cycle through the 3 available power levels: Low, Medium, and High (up to 48kPa). Select the appropriate mode for your cleaning needs.
3. **Power Off:** Press the power button again to turn off the vacuum cleaner.

4.2 Using Attachments



Image: Four panels illustrating the versatility of the vacuum, showing it configured as a handheld, with a crevice tool, a brush tool, and in its full stick vacuum form.

- **Soft & Hard Brush Head:** Ideal for both hardwood floors and carpets. The V-shaped design and combination bristles effectively pick up debris and prevent hair tangles.
- **2-in-1 Brush Tool:** Use the brush for dusting surfaces like shelves and upholstery, or retract the bristles for a wider nozzle to clean larger areas.
- **Goose Head Cleaning Brush:** Perfect for reaching tight corners, crevices, and delicate areas.

4.3 Self-Standing Feature



Image: The Kermoky Robust 5 vacuum cleaner standing independently in an upright position, demonstrating its self-standing capability.

The Robust 5 is designed to stand upright on its own, allowing for convenient pauses during cleaning without needing to lean it against a wall or lay it down.

4.4 Aromatherapy Function

Insert the provided aroma tablet into the designated slot (refer to the diagram in the package contents section for location) to release a pleasant fragrance while cleaning, leaving your home smelling fresh.

4.5 Runtime Information



Image: A transparent view of the vacuum's battery pack, highlighting its capacity for up to 70 minutes of operation.

The high-capacity battery provides up to 70 minutes of continuous cleaning in energy-saving mode, suitable for covering up to 300 square meters on a single charge. Actual runtime may vary based on suction mode and surface type.

5. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

5.1 Emptying the Dustbin



Image: A user demonstrating the easy process of emptying the vacuum's dustbin directly into a waste receptacle.

Empty the dustbin regularly, ideally after each use or when the 'MAX' line is reached.

1. Ensure the vacuum is turned off.
2. Press the dustbin release button to detach it from the main unit.
3. Hold the dustbin over a trash can and press the bottom release latch to open the lid and empty the contents.
4. Close the lid and reattach the dustbin to the main unit, ensuring it clicks securely.

5.2 Cleaning Filters

The 8-stage HEPA filtration system requires periodic cleaning.

- **HEPA Filter:** Remove the HEPA filter from the dustbin. Tap it gently to remove loose dust. If heavily soiled, rinse under cold running water. Ensure it is completely dry before reinserting (allow 24-48 hours).
- **Metal Filter:** The metal mesh filter inside the dustbin can also be rinsed. Ensure it is completely dry before reassembly.

Important: Never operate the vacuum with wet filters. This can damage the motor.

5.3 Cleaning the Brush Roll

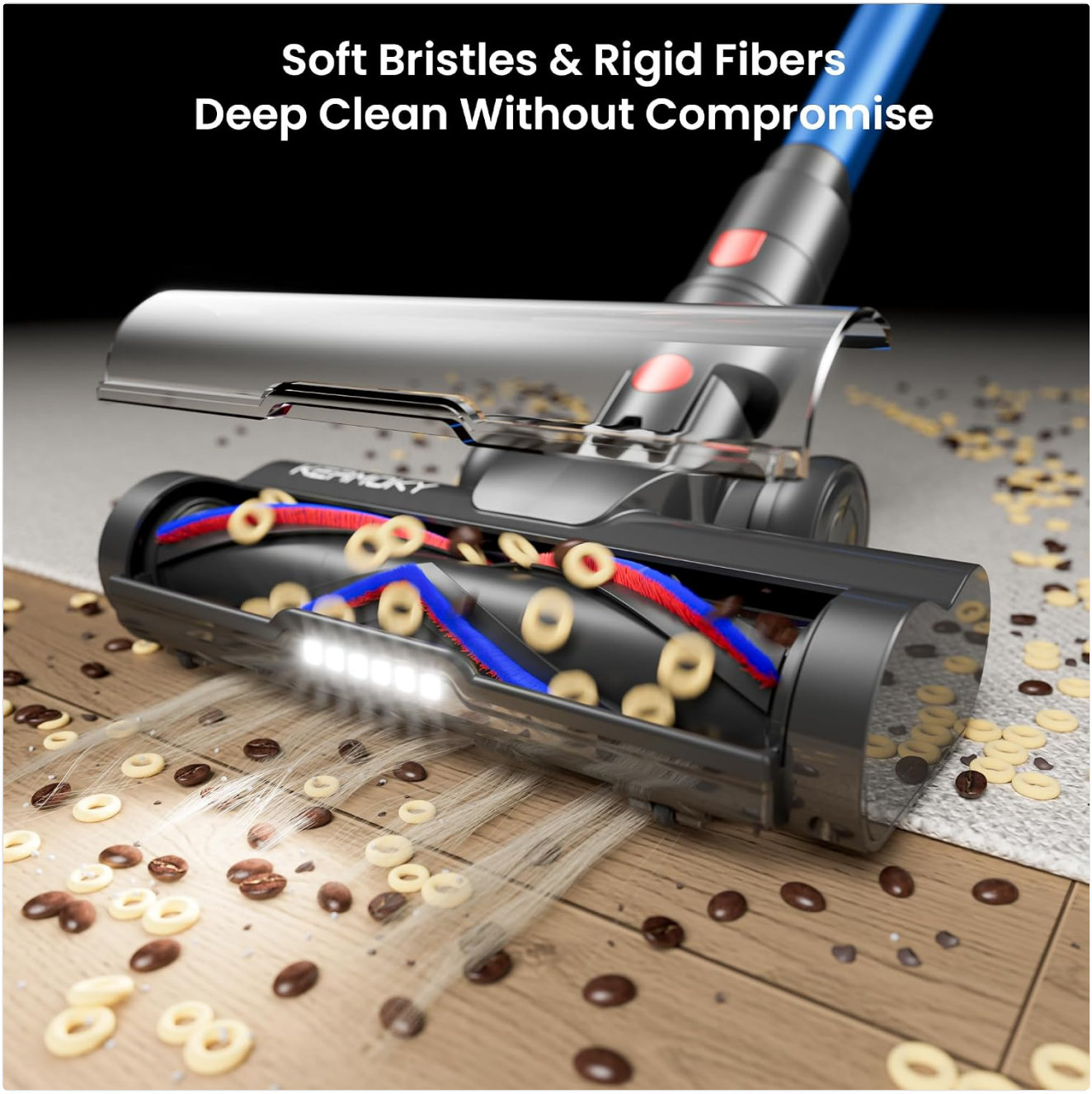


Image: A detailed view of the V-shaped brush roll effectively collecting various types of debris from a floor surface.

While the V-shaped design is anti-tangle, occasional cleaning of the brush roll may be necessary.

1. Turn off the vacuum and detach the floor brush head.
2. Locate the brush roll release latch on the side of the brush head and open it.
3. Remove the brush roll. Use scissors to cut away any tangled hair or fibers.
4. Clean any debris from the brush roll housing.
5. Reinsert the brush roll and secure the latch.

5.4 Battery Care

- Always use the original Kermoky power adapter for charging.
- Do not expose the battery to extreme temperatures.
- If storing the vacuum for an extended period, charge the battery to approximately 50% and store in a cool, dry place.

6. Troubleshooting

Refer to this section for solutions to common issues you might encounter.

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery not charged Battery not properly installed Power button not pressed correctly	Charge the battery fully Ensure battery is clicked into place Press the power button firmly
Low suction power	Dustbin full Filters clogged Brush roll tangled Nozzle/wand blocked	Empty dustbin Clean/replace filters Clean brush roll Check and clear blockages
Brush roll not spinning	Tangled debris Brush roll not properly installed Floor brush head blocked	Remove tangled hair/debris Ensure brush roll is correctly seated Check for obstructions in the brush head
Short runtime	Battery not fully charged Using high suction mode continuously Battery degradation	Ensure battery is fully charged Use lower suction modes for longer runtime Contact customer support if battery life significantly decreases
Vacuum makes unusual noise	Blockage in airflow path Foreign object in brush roll	Check for and remove any blockages Inspect brush roll and remove any foreign objects

7. Specifications

Feature	Specification
Brand	Kermoky
Model Name	Robust 5
Motor Wattage	580W
Suction Power	Up to 48KPa
Runtime	Up to 70 minutes (energy-saving mode)
Dustbin Capacity	1.8 Liters
Filter Type	8-Stage HEPA Filtration
Power Levels	3
Special Features	Self-standing design, V-shaped anti-tangle brush, Aroma tablet slot, Smart display

Feature	Specification
Product Dimensions	10"L x 6"W x 48"H
Item Weight	7.2 pounds
Battery Type	1 C battery (included)

8. Warranty and Support

Kermoky is committed to providing quality products and customer satisfaction.

- **Returns:** Enjoy 30 Days Worry-Free Returns. Please refer to your purchase platform for specific return policies.
- **Technical Support:** We offer Lifetime Technical Support for your Kermoky Robust 5 Cordless Vacuum Cleaner.
- **Contact Us:** For any questions, troubleshooting assistance, or warranty claims, please contact Kermoky customer service through the platform where you purchased the product or visit our official website.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

On the Kermoky Robust 5 screen, there is a U-shaped blue arrow and the machine stops after a few seconds. What does this mean?

On the Kermoky Robust 5 smart display, a U-shaped blue arrow typically indicates an airflow blockage or a tangled brush roll. The vacuum is designed to shut down automatically to protect the motor from...

Read full answer